

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 056238	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/01/2024
NAME OF PROVIDER OR SUPPLIER Windsor Vallejo Nursing & Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 2200 Tuolumne Street Vallejo, CA 94589	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0776</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide timely, approved x-ray services, or have an agreement with an approved provider to obtain them.</p> <p>41283</p> <p>Based on interviews and record reviews, the facility failed to arrange for the appropriate mode of transportation service for one of two sampled residents, Resident 1, when she needed a consult with an OB/GYN (Obstetrics/ Gynecology- An OB/GYN, meaning obstetrician gynecologist, is a medical doctor who combines two disciplines: obstetrics and gynecology. Gynecology is the care of a woman's reproductive organs and health. Obstetrics involves the treatment of pregnant women, including the delivery of babies), as ordered by Physician A, due to vaginal bleeding. This failure had the potential to result in an undiagnosed cause of the bleeding and could affect the health and well-being of Resident 1.</p> <p>Findings:</p> <p>A review of Resident 1's, Order Summary Report, active orders as of 1/5/24, indicated a prescriber (doctor) wrote an order on 12/9/23, to monitor Resident 1 for vaginal bleeding.</p> <p>A review of Resident 1's, Electronic Medical Records, indicated that on 12/9/23, at 11:36 a.m., LVN B (Licensed Vocational Nurse B) received an order from Physician A that Resident 1 was scheduled to be seen by an OB/GYN doctor at a local hospital on 12/26/23, at 4:15 p.m.</p> <p>A review of Resident 1's, Progress Notes, indicated an entry from the facility's former Social Services Director, dated 1/19/24, at 2:40 p.m., which read, SSD (Social Services Director) received a request to call Ombudsman. Telephoned Ombudsman and she has questions about a missed OB/GYN appointment in December. Researched chart and it was previously on 12/26/2023 and there was a problem with transport to this appointment .</p> <p>During a concurrent record review and interview on 5/2/24, at 1:10 p.m., with the facility's current SSD, she stated she saw the order from Physician A and the request for transportation for Resident 1. She stated she was informed by SSA C (Social Services Assistant C) that it was not specified on the transportation request form that Resident 1 needed a gurney (a flat, padded table or stretcher with legs and wheels, for transporting patients or bodies) for this appointment. The current SSD stated Resident 1's OB/GYN appointment was cancelled and rescheduled for 1/9/24.</p> <p>A review of a facility document titled, (Name of Facility) Medical Appointment & Transportation Referral Form, dated 12/9/23, indicated Resident 1 would need a gurney service for transport.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0776</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 5/2/24, at 2:42 p.m., with SSA C, she stated the process for scheduling a transportation service for a resident who was going out for an appointment was, the nurse who received the order would fill out the request for transportation form and place this on the Social Services binder. SSA C stated when she received the filled-out form for this appointment for 12/26/23, it was not checked-off on the form if Resident 1 would need a wheelchair or a gurney transport service. SSA C stated she was the one who checked-off the box indicating a need for gurney transport after the fact, when Resident 1 was not able to go to the appointment. SSA C stated the nurse who made the transportation request should have checked-off the box on the form which indicated the need for a gurney transport.</p> <p>During an interview on 5/2/24, at 2:59 p.m., LVN B, stated that she transcribed (entered) the order for Resident 1's OB/GYN appointment to the electronic records. LVN B stated she filled out the request for transportation form and placed it on the Social Services binder. LVN B stated she wrote the date, time, and location of Resident 1's upcoming appointment on 12/26/23. LVN B stated it was not her responsibility to check-off what equipment Resident 1 would be using during the transport.</p> <p>During an interview on 5/6/24, at 10:34 a.m., with the Director of Nursing (DON), she stated her expectation with transportation arrangements following a doctor's order was that the nurse would transcribe the order and make a request to the Social Services department, and the Social Services department would follow-up with the nursing department to know what kind of equipment the resident needed for the appointment.</p> <p>During an interview on 5/6/24, at 10:51 a.m., with the facility's interim Administrator, he stated his expectation, with regards to the transportation arrangements for medical appointments, was that the Social Services staff would work in collaboration with the Nursing Services staff for the transportation needs of the residents.</p> <p>A review of a facility policy and procedure (P&P) titled, Transportation, Social Services, dated December 2008, indicated, Our facility shall help arrange transportation for residents as needed.</p> <p>A review of a facility police and procedure (P&P) titled, Transportation, Diagnostic Services, dated December 2008, indicated, Should it become necessary for the facility to provide transportation, the Social Service Designee will be responsible for arranging the transportation through the business office.</p>		