

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 056266	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/21/2024
NAME OF PROVIDER OR SUPPLIER Keystone Post-Acute		STREET ADDRESS, CITY, STATE, ZIP CODE 3672 North First Street Fresno, CA 93726	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>27137</p> <p>Based on interview and record review, the facility failed to ensure a safe environment for six of 61 sampled residents (Resident 1, Resident 2, Resident 3, Resident 4, Resident 5, Resident 6) when an unknown visitor entered the building on two occasions, and on the second occasion, entered three resident rooms and stole a cellular telephone from Resident 1.</p> <p>This failure resulted in Resident 1 and Resident 2 experiencing fear and a theft of a cellular telephone from Resident 1.</p> <p>Findings:</p> <p>During a review of the facility document titled Facility Reported Event (FRE), dated 7/27/24, the FRE indicated, Around 6:45 am on 7.27.24, a visitor entered the facility. It was unknown who the visitor was there to visit or his purpose there. The visitor followed closely behind an employee and entered the building where he was seen walking through the building and entered and exited 3 Resident rooms. [Resident 1] reported that her phone is missing and that the visitor took it from her room. The visitor has come in the building the night before and was asked to leave. The visitor was escorted out of the building by facility staff, who also called police. [A new phone was purchased for Resident 1].</p> <p>During a review of Resident 4 ' s Progress Notes (PN) dated 7/28/24, at 1:40 PM, the PN indicated, Resident [4] had an unknown visitor entering the resident ' s room on the morning of 7/27/24, at 6:45am. Resident [4] was in her room.</p> <p>During a review of Resident 6 ' s PN dated 7/29/24, at 1:54 PM, the PN indicated, Resident [6] had an unknown visitor entering the resident ' s room on the morning of 7/27/24, at 6:45am. Resident [6] was in the room at the time of the visitor.</p> <p>During a review of Resident 3 ' s PN dated 7/28/24, at 1:55 PM, the PN indicated, Resident [3] had an unknown visitor entering the resident ' s room on the morning of 7/27/24, at 6:45am. Resident [3] was in her room sleeping.</p> <p>During a review of Resident 5 ' s PN dated 7/29/24, at 2:04 PM, the PN indicated, Resident [5] had an unknown visitor entering the resident ' s room on the morning of 7/27/24, at 6:45am. Resident [5] was in the room at the time of the visitor.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During a review of Resident 2 ' s PN dated 7/29/24, at 2:29 PM, the PN indicated, Resident [2] had an unknown visitor entering the resident ' s room on the morning of 7/27/24, at 6:45am. Resident [2] was in the room at the time of the visitor.</p> <p>During a review of Resident 2 ' s PN, dated 7/27/24, at 2:53 PM, the PN indicated, .visited with Resident due to homeless person that was in the building and went to [her] room. Resident [2] stated, yes man was here I was scared[.]</p> <p>During an interview on 8/7/24, at 10:10 AM, with the Administrator stated staff was able to recount the rooms the unknown visitor went into, a total of three, each housing two residents. The Administrator stated he seemed to be looking for stuff; police came and detained him, but apparently did not arrest him.</p> <p>During in interview, on 8/7/24, at 1:30 PM, with the Director of Staff Development (DSD), DSD stated she assisted with the investigation of the incident on 7/27/24 of the intruder. The DSD stated that a Certified Nursing Assistant (CNA) wrote a statement that indicated the CNA was present during the intrusion and noticed a man walking down the hallway who was not a resident. The CNA then notified a nurse, who escorted him from the building and then called the police. The DSD stated, All entry doors to facility are locked between 8 PM to 6 AM.</p> <p>During an interview with Resident 1, on 8/7/24, at 2:10 PM, in her room, Resident 1 stated she recalled the incident on 7/27/24. Resident 1 stated, I was sleeping in my bed when I was awakened by the sound of someone rustling through my papers in my drawers over there by my bed. I looked and saw a man going through my papers, I thought he was a resident here, that happens sometimes. I stopped him. He had my remote control to my TV in his hand. I don ' t know if I ' ll ever feel safe here again - ever. If he had a weapon, he could have killed everyone, I guess he was here the day before too. After he left, I noticed my cell phone was missing. They reimbursed my sister the cost of the phone, I have the replacement here. But now I sleep with it under the covers with me, I don ' t let it sit out on the table overnight. I ' ve been here 2 years. No, I do not feel safe here anymore. Those doors should be locked at all times, and someone needs to go around and make sure the doors are locked.</p> <p>During a review of Resident 1 ' s Minimum Data Set (MDS, a comprehensive, standardized assessment tool), dated 5/25/24, the MDS indicated at C500 - Brief Interview for Mental Status a score of 15 out of a possible 15, which indicated Resident 1 was cognitively intact.</p> <p>During a review of the Facility Assessment (FA), dated 2/21/24, the FA indicated, Building Security - . recognizing homeless, uninvited visitors, or suspicious behavior around the facility that may threaten patient safety[.]</p>		