

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 056283	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/10/2025
NAME OF PROVIDER OR SUPPLIER Bixby Knolls Towers Health Care & Rehab Center		STREET ADDRESS, CITY, STATE, ZIP CODE 3747 Atlantic Avenue Long Beach, CA 90807	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide and implement an infection prevention and control program.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 44443</p> <p>Based on interview, and record review, the facility failed to report an Influenza A (a contagious respiratory illness caused by the influenza virus, commonly known as the flu, that infects the nose, throat and lungs) outbreak (the occurrence of cases of disease in excess of what would normally be expected) to the California Department of Public Health (CDPH) immediately for two of 10 sampled residents (Resident ' s 9 and 10).</p> <p>This deficient practice resulted in CDPH not being aware of the Influenza A outbreak until 2/24/2025 (three days after Resident 10 tested positive for Influenza A) and the inability to investigate the outbreak. These deficient practices had the potential for pertinent information to be lost and/or forgotten, and more resident ' s who tested positive to go unreported.</p> <p>Findings:</p> <p>a. During a review of Resident 9's Admission Record (Face Sheet), the Face Sheet indicated Resident 9 was originally admitted to the facility on [DATE] and readmitted on [DATE] with diagnoses including chronic obstructive pulmonary disease (COPD - a chronic lung disease causing difficulty in breathing) and bronchitis (when the airways in the lungs become inflamed).</p> <p>During a review of Resident 9's History and Physical (H&P), dated 2/24/2025, the H&P indicated Resident 9 had the capacity to understand and make decisions.</p> <p>During a review of Resident 9's Minimum Data Set (MDS - a resident assessment tool), dated 3/1/2025, the MDS indicated Resident 9 had the ability to be understood and the ability to understand others. The MDS indicated Resident 9 ' s cognition (thinking) was moderately impaired.</p> <p>During a review of the facility's Resident Influenza Outbreak Report Form (Line List - a structured table used to organize and summarize information about individuals associated with an outbreak, with each row representing a case and each column representing a variable like demographics, clinical details, or potential exposure), dated 2/24/2025, the Line List indicated Resident 9 was tested for influenza A on 2/15/2025 due to having flu-like symptoms (include fever, chills, cough, body aches and headache).</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During a review of Resident 9 ' s General Acute Care Hospital (GACH) Lab Results dated 2/15/2025, the Lab Results indicated Resident 9 tested positive for influenza A (a contagious respiratory illness caused by the influenza virus, commonly known as the flu, that infects the nose, throat and lungs) on 2/15/2025.</p> <p>b. During a review of Resident 10's Face Sheet, the Face Sheet indicated Resident 9 was initially admitted to the facility on [DATE] and readmitted on [DATE] with diagnoses including asthma (a chronic lung condition that causes inflammation and narrowing of the airways, making it difficult to breathe).</p> <p>During a review of Resident 10's H&P, dated 2/28/2025, the H&P indicated Resident 10 had the capacity to understand and make decisions.</p> <p>During a review of Resident 10's MDS, dated [DATE], the MDS indicated Resident 10 had the ability to be understood and the ability to understand others. The MDS indicated Resident 10 ' s cognition was moderately impaired.</p> <p>During a review of the facility's Resident Influenza Outbreak Report Form (Line List), dated 2/24/2025, the Line List indicated Resident 10 was tested for influenza A on 2/18/2025 due to having flu-like symptoms.</p> <p>During a review of Resident 10's GACH Lab Results, dated 2/18/2025, the Lab Results indicated Resident 10 tested positive for influenza A on 2/18/2025.</p> <p>During an interview on 3/7/2025 at 5:20 p.m., with the Infection Prevention (IP- a healthcare professional who focuses on preventing and controlling the spread of infections in healthcare settings) Nurse, the IP stated the influenza outbreak (a sudden increase in the number of cases of a disease or other health condition in a specific population over a short period) was reported to the local health department and public health nurses on 2/21/2025, but did not report to the CDPH until 2/24/2025 (three days later). IP stated she did not report to CDPH because she forgot and stated she should have reported to CDPH so that an investigation could have been conducted to make sure everything was being done to ensure that the flu was not being spread to any other residents.</p> <p>During a review of the facility ' s policy and procedure (P&P) titled Infection Prevention and Control Program, dated 3/6/2025, the P&P indicated outbreak management is a process that consists of reporting the information to appropriate public health authorities.</p>		