

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 056294	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/03/2024
NAME OF PROVIDER OR SUPPLIER San Joaquin Nursing Center and Rehabilitation Cent		STREET ADDRESS, CITY, STATE, ZIP CODE 3601 San Dimas Bakersfield, CA 93301	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.</p> <p>51042</p> <p>Based on observation, interview, and record review, the facility failed to follow their policy and procedure titled, Abuse, Neglect, Exploitation, or Misappropriation-Reporting Investigating for one of the three sampled residents (Resident 1), when Resident 1 made an allegation of neglect and facility did not investigate and report to the California Department of Public Health (CDPH). This failure had the potential to result in Resident 1 experiencing continued neglect.</p> <p>Findings:</p> <p>During a concurrent observation and interview on 6/11/24 at 1:35 p.m. with Resident 1, in Resident 1's room, Resident 1 was lying in bed. Resident 1 stated the facility was taking a long time to attend to her needs. Resident 1 stated, I was concerned for my life. I wasn't getting my medication, just let's say this, I asked for help so many times and no one knew where anyone was. I waited for 30 minutes for someone to come and then everyone was mad at me for calling the police.</p> <p>During a review of Residents 1's Minimum Data Set (MDS-Assessment Tool), dated May 9, 2024. The MDS indicated Resident 1 had a Brief Interview for Mental Status (BIMS) score of 13 (score of 13-15 means cognitive intact).</p> <p>During a review of Residents 1's Progress Notes (PN), dated 5/20/24, the PN indicated, Resident [1] called the police accusing the facility of not taking care of her, when nurse talked to resident, she stated nobody has taken care of her or given her medicine since 9 a.m. When nurse gave resident her medication at 1945 [10 1/2 hours later] she stated all of a sudden [resident 1's medication was provided after 10 1/2 hours, once the police department was called].</p> <p>During concurrent interview and record review on 6/11/2024 at 2:20 p.m. with the Director of Nursing (DON), DON stated, There's no care plan for calling the police or complaints because there was no need since the police found nothing. We did not investigate nor report to you [CDPH] because it wasn't needed. DON reviewed Resident 1's care plan and was unable to find documentation of investigation of allegation of neglect.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During a review of the facility's policy and procedure titled Abuse, Neglect, Exploitation or Misappropriation-Reporting and Investigating (P&P), dated September 2022, indicated, Policy Statement: All reports of resident abuse (including injuries of unknown origin), neglect exploitation, or theft/misappropriation of resident property are reported to local, state and federal agencies (as required by current regulations) and thoroughly investigated by facility management. Findings of all investigations are documented and reported. Policy Interpretation and Implementation: 1. If resident abuse, neglect, exploitation, misappropriation of resident property or injury of unknown source is suspected, the suspicion must be reported immediately to the administrator and to other officials according to state law. The administrator or the individual making the allegation immediately reports his or her suspicion to the following persons or agencies: a. The state licensing/certification agency responsible for surveying/licensing the facility; b. The local/state ombudsman; c. The resident's representative; d. Adult protective services (where state law provides jurisdiction in long-term care) 3. Immediately is defined as: h. within two hours of an allegation involving abuse or result in serious bodily injury; or i. within 24 hours of an allegation that does not involve abuse or result in serious bodily injury. 6. Upon receiving any allegations of abuse, neglect, exploitation, misappropriation of resident property or injury of unknown source, the administrator is responsible for determining what actions (if any) are needed for the protection of residents.</p>		

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<p>F 0745</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide medically-related social services to help each resident achieve the highest possible quality of life.</p> <p>51042</p> <p>Based on interview, and record review, the facility failed to provide medically related social services for one of three sampled residents (Resident 1), when the Social Services Designee (SSD) did not follow up and provide psychosocial monitoring for Resident 1 after an allegation of neglect. This failure had the potential for Resident 1 experiencing psychosocial distress.</p> <p>Findings:</p> <p>During a review of Residents 1's Progress Notes (PN), dated 5/20/24, the PN indicated, Resident [1] called the police accusing the facility of not taking care of her, when nurse talked to resident [1], she stated nobody has taken care of her or given her medicine since 9 a.m.</p> <p>During a concurrent interview and record review on 6/11/24 at 2:10 p.m. with SSD, SSD stated, I was not aware [of allegation of neglect], I leave at 4:30 p.m. and I wasn't aware she called the cops [police]. SSD stated she did not follow up with Resident 1 after the neglect allegation. SSD was unable to provide documentation of psychosocial assessment.</p> <p>During a review of the facility, Job Description: Social Services Director (JDSSD) , dated October 20, 2016, the JDSSD indicated, General Purpose: Protect vulnerable residents and ensure that their best interest is observed. Help them to find remedies for their situation. Essential Duties: Establishes course of action by exploring options. Provide medically related social services so that the highest practicable physical, mental and psychosocial well-being of each resident is attained or maintained. Provide emotional support and address emotional problems including assisting residents and family with difficulties in coping with physical disabilities, fears related on health conditions as well as grief related to loss of ability and/or death. Document regarding resident social service status.</p>