

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 056337	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/23/2024
NAME OF PROVIDER OR SUPPLIER Panorama Gardens Nursing and Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 9541 Van Nuys Blvd. Panorama City, CA 91402	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0732</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Post nurse staffing information every day.</p> <p>39550</p> <p>Based on observation, interview, and record review, the facility failed to ensure staffing information of the actual hours worked by licensed and unlicensed nursing staffing directly responsible for resident care per shift was posted daily on 8/23/2024.</p> <p>This deficient practice had the potential to keep residents and visitors unaware of the total number of staff and the actual hours worked by the staff in the facility.</p> <p>Findings:</p> <p>During an observation on 8/23/2024 at 9:05 a.m., observed posted in nurses' station 2 and subsequently at nurses' station 3, an untitled facility document indicating the facility's name dated 8/23/2024. The document posted indicated the following categories of licensed and unlicensed nursing staff directly responsible for resident care per shift:</p> <p>1. Night Shift (11:00 p.m. to 7:00 a.m.)</p> <p>a. Registered Nurses (RNs) - one RN, eight (8), scheduled total hours of work,</p> <p>b. Licensed Vocational Nurses (LVNs) - three LVNs, 24 scheduled total hours of work</p> <p>c. Certified Nursing Assistants (CNAs) - nine CNAs, 72 scheduled total hours of work</p> <p>2. Morning (AM) Shift (7:00 a.m. to 3:00 p.m.)</p> <p>a. RNs - two RNs, 16 scheduled total hours of work</p> <p>b. LVNs - 7 LVNs, 56 scheduled total hours of work</p> <p>c. CNAs - 21 CNAs, 168 scheduled total hours of work</p> <p>3. Afternoon (PM) Shift (3:00 p.m. to 11:00 p.m.)</p> <p>a. RNs - one RN, eight (8) scheduled total hours of work,</p> <p>b. LVNs - four (4) LVNs, 32 scheduled total hours of work</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0732</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>c. CNAs - 13 CNAs, 104 scheduled total hours of work</p> <p>However, the total actual hours worked by each category of licensed and unlicensed nursing staff directly responsible for resident care per shift on 8/23/2024 was left blank.</p> <p>During an interview on 8/23/2024 at 11:39 a.m. with Payroll (PR), PR stated that the Director of Staff Development (DSD) is responsible in posting the projected hours for the specific date for all shifts. The PR stated that she (PR) calculates actual hours worked based on the hours worked and the current census of the specific day and shift. The PR continued to state that the PR will calculate the actual hours for 7:00 a.m. to 3:00 p.m. shift and 3:00 p.m. to 11:00 p.m. shift because she (PR) is still in the facility. The PR stated that the actual hours for the 11:00 p.m. to 7:00 a.m. are calculated by the Registered Nurse Supervisor for the night shift and posts the actual hours. The PR continued to state that the nursing hours (projected and actual) are posted next to the staff time clock, in nurses' station 2, and nurses' station 3.</p> <p>During a concurrent observation, interview, and record review on 8/23/2024 at 11:41 a.m. with PR, observed next to the staff time clock an untitled facility document indicating the facility's name with a date of 8/23/2024 and staffing information hours. The PR reviewed the facility document and confirmed the findings. The PR stated that she arrived to work late today (8/23/2024) which is why she was unable to calculate the total actual hours worked by each category of licensed and unlicensed nursing staff directly responsible for resident care per shift.</p> <p>During an interview on 8/23/2024 at 2:02 p.m., with the Director of Nursing (DON), the DON stated that projected hours are posted daily by the DSD or the Scheduler. The PR will then verify and calculate the actual hours worked and then post the staffing information. The DON stated that nursing staffing information postings are done daily because it is important to post nursing hours to ensure that the facility is providing the sufficient number of staff (licensed and unlicensed) to care for the residents based on the facility's census and to inform the facility visitors, residents, and employees of the total number of staff and actual hours worked by the staff in the facility.</p> <p>A review of the facility's policy titled Staffing Number, Posting, last reviewed on 3/11/2024, indicated it is the policy of the facility to post staffing numbers. Post the number of staff working who are directly responsible for resident care.</p>