

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 056410	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/08/2024
NAME OF PROVIDER OR SUPPLIER Whitney Oaks Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 3529 Walnut Avenue Carmichael, CA 95608	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>47197</p> <p>Based on observation, interview, and record review, the facility failed to provide a clean and sanitary environment for the residents who used the dining area and residents who ate facility prepared meals when a bird cage containing 4 birds was not kept clean and sanitary, and was placed next to the walkway of the two (2) kitchen doors where food carts carrying resident meals pass through for a census of 118 residents.</p> <p>This failure had the potential to result in cross-contamination of facility prepared resident meals and could spread infection and/or other bird-related diseases to residents, facility staff, and visitors.</p> <p>Findings:</p> <p>During a telephone interview on 8/7/24 at 12:35 p.m. with Responsible Party (RP) 1, RP 1 stated, .They [facility] have birds in the dining area, near the kitchen door, and it's [bird cage] dirty. It's [bird cage] not clean, those [dirt] might get into their [residents] food .</p> <p>During an observation on 8/8/24 at 12:12 p.m., at the dining area during lunch mealtime, a black metal birdcage containing 4 birds was observed on the north side wall of the dining area next to the walkway of the two kitchen doors. On the bottom of the birdcage was a white plastic container and pile of paper, both were stained with multiple scattered specks of brown-to-whitish material. On the floor, surrounding the birdcage area, was multiple scattered feathers, specks of brown-to-whitish material and seed-like dirt. Two (2) feet away from the birdcage was a dining table currently being used by two (2) residents for their lunch meal. Two (2) food carts were observed to be coming out of the kitchen doors carrying resident's lunch meals and used the walkway next to the birdcage.</p> <p>A review of Resident 4's clinical record indicated Resident 4 was admitted January of 2024 and had diagnoses that included chronic obstructive pulmonary disease (a group of diseases that causes airflow blockage and breathing-related problems) and asthma (a condition in which a person's airways become inflamed, narrow, and swell, and produce extra mucus, which makes it difficult to breathe). A review of Resident 4's Minimum Data Set (MDS- an assessment tool used to guide care) Cognitive Patterns, dated 7/22/24, indicated Resident 4 had a Brief Interview for Mental Status (BIMS- a tool to assess cognition) score of 15 out of 15 which indicated Resident 4 had an intact cognition.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During a concurrent observation and interview on 8/18/24 at 12:22 p.m. with Resident 4, at the dining area during lunch mealtime, Resident 4 confirmed that the birdcage placed next to the walkway of the kitchen doors was not kept clean and sanitary. Resident 4 stated, .The dirt on the bottom, that concerns me because sometimes it gets to the next table and what concerns me is the food on the bottom of that [tray carts], it [dirt] might get [in] there [food] .Sometimes it [birdcage] gets unsanitary like that .</p> <p>During a concurrent observation and interview on 8/18/24 at 12:39 p.m. with the Infection Preventionist (IP) at the dining area, the IP confirmed that the birdcage placed next to the walkway of the kitchen doors was not kept clean and sanitary. The IP was unable to state what material were the scattered cream-to-whitish specks on the bottom of the birdcage and on the floor surrounding the birdcage. The IP stated, .It's [birdcage] not sanitary to have stuff on the ground like that especially near food. It might get into the food .If it [feathers, brown-to-whitish material, and seed-like dirt] gets into the resident's food, they [residents] might get whatever the birds are carrying.</p> <p>During a concurrent observation and interview on 8/18/24 at 12:44 p.m. with the Activities Director (AD) at the dining area, the AD confirmed that the birdcage placed next to the walkway of the kitchen doors was not kept clean and sanitary. The AD stated they do not keep a log on cleaning the birdcage. The AD further stated, .There are feathers and other stuff on the floor .Yes, it's not [sanitary] .Those [feathers, brown-to-whitish material, and seed-like dirt] can go to their [residents] food.</p> <p>During an interview on 8/8/24 at 3:22 p.m. with the Administrator (ADM), the ADM agreed that the birdcage in the dining area was not sanitary and should have been clean. The ADM stated, .I understand. We [facility] try to keep it [birdcage] to standard .</p> <p>A review of the facility's policy and procedure titled, Homelike Environment, revised 02/2021, indicated, 2. The facility staff and management maximizes, to the extent possible, the characteristics of the facility that reflect a personalized, homelike setting. These characteristics include: a. clean, sanitary and orderly environment .</p>		