

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  056428	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  07/08/2024
NAME OF PROVIDER OR SUPPLIER  California Nursing & Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 2299 North Indian Canyon Drive Palm Springs, CA 92262	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48000</b></p> <p>Based on observation, interview, and record review, the facility failed to maintain temperatures between 71 to 81 degrees Fahrenheit (F) when resident room temperatures in two of eight sampled resident rooms, reached 82.9 degrees F and one of one sampled common area room (activity room) was 81.5 degrees F.</p> <p>This deficient practice resulted in discomfort for two of seven sampled residents (Residents 1 and 2), and potential adverse health effects for residents, staff and visitors including dehydration (loss of body fluids), heat stress (a series of conditions where the body is under stress from overheating), and heat stroke (when the body can no longer control its temperature).</p> <p>Findings:</p> <p>An unannounced visit was conducted on July 8, 2024, at 10:47 a.m. to investigate a complaint related to the facility's physical environment.</p> <p>On July 8, 2024, at 3:52 p.m., an observation and concurrent interview was conducted with Resident 1. Resident 1 was observed sitting on the side of her bed near the window with the curtains drawn. She had a portable air conditioner running set at 60 degrees and an oscillating fan running at the foot of her bed. She is also observed fanning herself with her hands. Resident 1 stated she was not comfortable in her room because of the heat.</p> <p>Resident 1 ' s facility medical record was reviewed. According to the facility's Facesheet, Resident 1 was admitted on [DATE], with diagnoses including mitral valve prolapse (a type of heart valve disease that affects the valve between the left heart chambers), hypertension (high blood pressure) and anxiety disorder (persistent and excessive worry that interferes with daily activities).</p> <p>A review of Resident 1 ' s MDS (Minimum Data Set - an assessment tool) dated March 23, 2024, indicated Resident 1 had a BIMS (brief interview for mental status) score of 15, which indicates Resident 1 was cognitively intact.</p> <p>A review of Resident 1 ' s History and Physical dated January 2, 2024, indicated Resident 1 did not have the capacity to understand and make decisions.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During a concurrent observation and interview with Resident 2, on July 8, 2024, at 3:52 p.m., Resident 2 was observed lying in bed wearing a t-shirt and undergarment. Resident 2 stated she was warm and preferred to only have on a t-shirt and undergarment. Mild perspiration (sweat) was seen on her forehead. She had a portable air conditioner in the room and a personal fan going. Resident 2 stated she felt like it was too hot and uncomfortable in the facility.</p> <p>Resident 2's facility medical record was reviewed. According to the facility's Facesheet, Resident 2 was admitted to the facility on [DATE], with diagnosis that included cholelithiasis (hardened pieces of excess bile materials that form in your gallbladder or bile ducts), muscle weakness, dementia (impaired ability to remember, think, or make decisions).</p> <p>A review of Resident 2's MDS dated [DATE], indicated Resident 2 had a BIMS score of 10, which indicates Resident 2 had moderate cognitive impairment.</p> <p>A review of Resident 2's History and Physical dated January 12, 2024, indicated Resident 1 was capable of participating in care.</p> <p>During a concurrent observation and interview with the facility Maintenance Assistant (MAT) on July 8, 2024, at 1:00 p.m., the MAT indicated the air conditioner was not functioning properly in the facility. The MAT stated one of the four main air conditioning units in the facility was not working. The MAT also stated they had provided portable air conditioning units for residents who had complained about the temperature.</p> <p>During a concurrent observation and interview with the MAT on July 8, 2024, at 1:54 p.m., the MAT checked nine resident rooms and the activities room with a handheld laser thermometer gun with the following results:</p> <p>room [ROOM NUMBER] - 78.6 degrees Fahrenheit;</p> <p>room [ROOM NUMBER] - 78.3 degrees Fahrenheit;</p> <p>room [ROOM NUMBER] - 79.9 degrees Fahrenheit;</p> <p>room [ROOM NUMBER] - 75.4 degrees Fahrenheit;</p> <p>room [ROOM NUMBER] - 77.2 degrees Fahrenheit;</p> <p>room [ROOM NUMBER] - 82.2 degrees Fahrenheit;</p> <p>room [ROOM NUMBER] - 81.0 degrees Fahrenheit;</p> <p>room [ROOM NUMBER] - 76.8 degrees Fahrenheit;</p> <p>room [ROOM NUMBER] - 71.8 degrees Fahrenheit; and</p> <p>Activity room - 81.5 degrees Fahrenheit.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On July 8, 2024, at 3:17 p.m., an interview was conducted with Licensed Vocational Nurse (LVN) 3. LVN 3 stated the risk associated with high internal temperatures at the facility could include residents experiencing dehydration, exacerbation (the worsening of a disease or an increase in its symptoms) of their current morbidities (being symptomatic or unhealthy for a disease or condition) and could cause residents to become irritable and agitated.</p> <p>An additional observation was conducted with the Director of Nursing (DON) on July 8, 2024, at 4:39 p.m. The DON checked two additional resident rooms with a handheld laser thermometer gun with the following results:</p> <p>room [ROOM NUMBER] - 80.1 degrees Fahrenheit</p> <p>room [ROOM NUMBER] - 82.9 degrees Fahrenheit</p> <p>On July 8, 2024, at 4:45 p.m., an interview was conducted with the DON who stated the risk associated with high internal temperatures in the facility could include dehydration, dizziness and fainting. DON further stated high internal temperatures could make residents medical conditions worse.</p> <p>On July 8, 2024, at 5:22 p.m., an interview was conducted with the facility Administrator (ADM) who stated the facility policy is to maintain a comfortable temperature for the resident. The ADM further stated the temperature in the facility should be between 71 and 81 degrees.</p> <p>A review of the policy and procedure titled Extreme Weather, revised January 1, 2012, indicated the purpose of the policy was .To provide residents .with a comfortable and safe environment during extreme weather . The P&amp;P also indicated .If the temperature is above or below standard, the Maintenance Department takes and documents measures to remedy the situation .</p> <p>A review of the Facility policy and procedure titled Resident Rights ., revised January 1, 2012, indicated its purposes was To ensure the quality of life of all residents by allowing residents to create a home-like environment.</p>		