

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  056435	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  02/18/2025
NAME OF PROVIDER OR SUPPLIER  Hyde Park Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE  6520 West Blvd. Los Angeles, CA 90043	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 50379</p> <p>Based on interview and record review, the facility failed to follow its policy and procedure (P&amp;P) titled Residents' Personal Property, when a grievance (complaint) was not filed, and an investigation not conducted, when one of four residents (Resident 3), reported belongings were missing.</p> <p>This failure resulted in a violation of Resident 3's rights and resulted in Resident 3 feeling sad.</p> <p>Findings:</p> <p>During a review of Resident 3's Admission Record, the Admission Record indicated Resident 3 was admitted to the facility on [DATE].</p> <p>During a review of Resident 3's History and Physical (H&amp;P), dated 10/23/2024, the H&amp;P indicated Resident 3 had a history of major depressive disorder (a mood disorder that causes a persistent feeling of sadness and loss of interest) and anxiety (a mental health condition that causes feelings of unease, worry, fear, and apprehension). The H&amp;P indicated Resident 3 had the ability to make medical decisions.</p> <p>During a review of Resident 3's Minimum Data Set (MDS - a federally mandated resident assessment tool), dated 1/22/2025, the MDS indicated Resident 3 had mild cognitive impairment and no inattention or disorganized thinking. The MDS indicated Resident 3 reported feeling down, depressed, or hopeless nearly every day. The MDS indicated Resident 3 had no hallucinations (perceptual experiences in the absence of real external sensory stimuli) or delusions (beliefs that are firmly held, contrary to reality).</p> <p>During a concurrent observation and interview on 2/18/2025 at 8:50 a.m. with Resident 3 in Resident 3's room, no personal clothing items were observed in Resident 3's closet or room. Resident 3 stated he was admitted to the facility with several items of clothing (two pairs of pants, three shirts, two jackets). Resident 3 stated he spoke directly to the Social Services Director (SSD) regarding the loss of his items. Resident 3 expressed sadness about the facility not investigating or escalating the alleged missing items.</p> <p>During an interview on 2/18/2025 at 12:20 p.m. with Resident 3, Resident 3 stated the facility did not provide an opportunity to file a grievance or file a grievance on Resident 3's behalf. Resident 3 stated he did not know if the facility attempted to find the alleged missing items.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 2/18/2025 at 1:25 p.m. with the SSD, the SSD stated Resident 3 notified the SSD about alleged missing belongings. The SSD stated there was no indication in Resident 3's chart that he had personal items on admission to the facility. The SSD stated the SSD searched Resident 3's room and throughout the facility for the alleged missing items. The SSD stated the SSD did not document the allegation or subsequent investigation. The SSD stated she did not follow the grievance process or document an investigation after Resident 3 reported missing belongings.</p> <p>During a concurrent interview and record review on 2/18/2025 at 2:02 p.m. with Certified Nurse Assistant (CNA) 1 in Resident 3's room, no personal belongings or clothing were in Resident 3's room. CNA 1 stated Resident 3 did not have any personal clothing. CNA 1 stated there were no personal clothing items for Resident 3 in the room or laundry.</p> <p>During a concurrent interview and record review on 2/18/2025 at 4:20 p.m. with the Director of Nursing (DON), Resident 3's Progress Notes since admission and the facility's P&amp;P titled Residents' Personal Property, dated 12/2016, were reviewed. The DON stated the P&amp;P indicated all reported residents' lost properties should be investigated through a grievance process and documented in the progress notes or in a grievance. The DON stated Resident 3's progress notes did not indicate an investigation was performed. The DON stated there was no grievance filed for Resident 3's reportedly lost personal belongings.</p> <p>During a review of the facility's P&amp;P titled Residents' Personal Property, dated 12/2016, the P&amp;P indicated reports of misappropriation of resident property are to be investigated through the resident grievance process and documented in the progress notes or the grievance process.</p>		

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<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Reasonably accommodate the needs and preferences of each resident.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 50379</p> <p>Based on observation, interview, and record review, the facility failed to ensure, one of four sampled residents ' (Resident 3) call light was plugged in and placed within reach, as indicated in the facility ' s policy and procedure (P&amp;P) titled, Answering Call Lights.</p> <p>This failure had the potential for the resident not to call staff for assistance and could delay care and assistance, potentially resulting in falls, pressure ulcers (localized, pressure-related damage to the skin and/or underlying tissue usually over a bony prominence), and neglect.</p> <p>Findings:</p> <p>During a review of Resident 3 ' s Admission Record, the Admission Record indicated Resident 3 was admitted to the facility on [DATE].</p> <p>During a review of Resident 3 ' s History and Physical (H&amp;P), dated 10/23/2024, the H&amp;P indicated Resident 3 had a history of major depressive disorder (a mood disorder that causes a persistent feeling of sadness and loss of interest) and anxiety (a mental health condition that causes feelings of unease, worry, fear, and apprehension). The H&amp;P indicated Resident 3 had the ability to make medical decisions.</p> <p>During a review of Resident 3 ' s Minimum Data Set (MDS - a federally mandated resident assessment tool), dated 1/22/2025, the MDS indicated Resident 3 had mild cognitive impairment and inattention or disorganized thinking. The MDS indicated Resident 3 reported feeling down, depressed, or hopeless nearly every day. The MDS indicated Resident 3 had no hallucinations (perceptual experiences in the absence of real external sensory stimuli) or delusions (beliefs that are firmly held, contrary to reality).</p> <p>During an observation on 2/18/2025 at 7:47 a.m. in Resident 3 ' s room, Resident 3 was sitting in bed. The call light socket was empty, and the call light was not observed on the bed or floor of the room.</p> <p>During a concurrent observation and interview on 2/18/2025 at 7:56 a.m. with Licensed Vocational Nurse (LVN 1) in Resident 3 ' s room, while Resident 3 was sitting on bed and the call light socket was empty, and the call light was not observed on the bed or floor of the room, LVN 1 did not notice nor address Resident 3 ' s call light was not within reach.</p> <p>During a concurrent interview and observation on 2/18/2025 at 8:50 a.m. with Resident 3 in Resident 3 ' s room, Resident 3 stated he had no call light and that the call light had been missing.</p> <p>During a concurrent interview and observation on 2/18/2025 at 8:56 a.m. with the Maintenance Director in Resident 3 ' s room, the Maintenance Director stated the call light was not plugged in or within Resident 3 ' s reach. The Maintenance Director stated all staff are responsible for ensuring all call lights are plugged in and within residents ' reach.</p> <p>(continued on next page)</p>

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<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 2/18/2025 at 10:40 a.m. with Certified Nursing Assistant (CNA 1), CNA 1 stated call lights alert staff of resident ' s needs or requests. CNA 1 stated staff must check that call lights are plugged in, are functional, and placed within resident ' s reach. CNA 1 stated residents have the potential to not be able to call for assistance, fall, develop bed sores, or experience neglect, if call lights are not available.</p> <p>During a concurrent interview and record review on 2/18/2025 at 1:02 p.m. with LVN 2, the facility ' s P&amp;P titled Answering Call Lights, dated August 2017, was reviewed. LVN 2 stated the P&amp;P indicated staff must ensure the call light is plugged in at all times and placed within reach of the resident while in bed. LVN 2 stated Resident 3 ' s call light should have been monitored and corrected by staff.</p> <p>During a review of the facility ' s P&amp;P titled, Answering Call Lights, dated 8/2017, the P&amp;P indicated staff must ensure the call light is plugged in at all times and placed within reach of the resident while in bed.</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 50379</p> <p>Based on observation, interview, and record review, the facility did not provide a safe and homelike environment for four of four sampled residents (Residents 1, 2, 3, 4) when flies were present in resident rooms.</p> <p>This failure resulted in residents feeling unhygienic (dirty) and dehumanized (degrade).</p> <p>Findings:</p> <p>1. During a review of Resident 1's Admission Record, the Admission Record indicated Resident 1 was admitted to the facility on [DATE] and readmitted on [DATE]. The Admission Record indicated Resident 1 had a history of psychosis (a severe mental condition in which thought, and emotions are so affected that contact is lost with reality), schizophrenia (a mental illness that is characterized by disturbances in thought), and anxiety disorder (a mental health condition that causes feelings of unease, worry, fear, and apprehension).</p> <p>During a review of Resident 1's History and Physical (H&amp;P), dated 1/20/2025, the H&amp;P indicated Resident 1 could make medical decisions.</p> <p>During a review of Resident 1's Minimum Data Set (MDS- a federally mandated resident assessment tool), dated 1/21/2025, the MDS indicated Resident 1 had mild cognitive impairment and no inattention or disorganized thinking. The MDS indicated Resident 1 reported feeling down, depressed, or hopeless nearly every day. The MDS indicated Resident 3 had no hallucinations (perceptual experiences in the absence of real external sensory stimuli) or delusions (beliefs that are firmly held, contrary to reality).</p> <p>During a concurrent observation and interview on 2/18/2025 at 7:48 a.m. with Resident 1 in Resident 1's room, six flies (insect) were observed on Resident 1's clothing, bed, and belongings. Resident 1 stated the multiple flies in the room made him feel unhygienic and dehumanized.</p> <p>During a concurrent observation and interview on 2/18/2025 at 7:56 a.m. with Licensed Vocational Nurse (LVN 1) in Resident 1's room, four flies were observed on Resident 1's clothing, bed, and belongings. LVN 1 stated flies could result in spread of disease and infection.</p> <p>2. During a review of Resident 2's Admission Record, the Admission Record indicated Resident 2 was admitted to the facility on [DATE] and readmitted on [DATE]. The Admission Record indicated Resident 1 had a history of diabetic polyneuropathy (disease or dysfunction of multiple nerves, typically causing numbness or weakness in the hands and feet), morbid (severe) obesity (excessive body fat), and cellulitis (a skin infection that causes swelling and redness).</p> <p>During a review of Resident 2's H&amp;P, dated 11/12/2024, the H&amp;P indicated Resident 2 was not able to make medical decisions.</p> <p>(continued on next page)</p>

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During a review of Resident 2's MDS, dated [DATE], the MDS indicated Resident 2 was moderately cognitively impaired and no inattention or disorganized thinking. The MDS indicated Resident 2 reported feeling down, depressed, or hopeless nearly every day. The MDS indicated Resident 2 had a stage 4 (full-thickness skin and tissue loss with exposed muscle, tendon, ligament, cartilage, or bone) pressure ulcer on admission to the facility.</p> <p>During a concurrent observation and interview on 2/18/2025 at 12:35 p.m. with CNA 2 in Resident 2's room, four flies were observed in Resident 2's room. CNA 2 stated there were multiple flies in the room.</p> <p>During a concurrent observation and interview on 2/18/2025 at 12:40 p.m. with Resident 2 in Resident 2's room, multiple flies were observed in Resident 2's room. Resident 2 stated the flies were observed in his room since last Friday, 2/14/2025. Resident 2 stated the flies evoked feelings of annoyance and sadness.</p> <p>3. During a review of Resident 3's Admission Record, the Admission Record indicated Resident 3 was admitted to the facility on [DATE].</p> <p>During a review of Resident 3's H&amp;P, dated 10/23/2024, the H&amp;P indicated Resident 3 had a history of major depressive disorder (a mood disorder that causes a persistent feeling of sadness and loss of interest) and anxiety. The H&amp;P indicated Resident 3 had the ability to make medical decisions.</p> <p>During a review of Resident 3's MDS, dated [DATE], the MDS indicated Resident 3 had mild cognitive impairment and no inattention or disorganized thinking. The MDS indicated Resident 3 reported feeling down, depressed, or hopeless nearly every day. The MDS indicated Resident 3 had no hallucinations or delusions.</p> <p>During a concurrent interview and observation on 2/18/2025 at 8:50 a.m. with Resident 3 in Resident 3's room, flies were observed on Resident 3's clothing, bed, and belongings. Resident 3 stated he was annoyed and uncomfortable by the flies in his room.</p> <p>During a concurrent observation and interview on 2/18/2025 at 8:56 a.m. with the Maintenance Director in Resident 3's room, five flies were observed on Resident 3's body and bed. The Maintenance Director stated there were multiple flies in the room and adjacent rooms in the facility. The Maintenance Director stated he was informed of the issue yesterday by the Director of Nursing (DON).</p> <p>4. During a review of Resident 4's Admission Record, the Admission Record indicated Resident 4 was admitted on [DATE]. The Admission Record indicated Resident 4 had a history of psychosis, anxiety disorders, major depressive disorder, and schizophrenia.</p> <p>During a review of Resident 4's H&amp;P, dated 12/26/2024, the H&amp;P indicated Resident 4 had fluctuating ability to make medical decisions.</p> <p>During a review of Resident 4's MDS, dated [DATE], the MDS indicated Resident 4 had severe cognitive impairment and no inattention or disorganized thinking. The MDS indicated Resident 4 reported feeling down, depressed, or hopeless nearly every day. The MDS indicated Resident 4 had no hallucinations or delusions.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During a concurrent observation and interview on 2/18/2025 at 8:20 a.m. with Resident 4 in Resident 4's room, multiple flies were observed on Resident 4's clothing, bed, and belongings. Resident 4 stated there were multiple flies in his room since 2/14/2025.</p> <p>During a concurrent observation and interview on 2/18/2025 at 8:23 a.m. with LVN 1 in Resident 4's room, multiple flies were observed in Resident 4's room. LVN 1 stated multiple flies were observed in Resident 4's room.</p> <p>During an interview on 2/18/2025 at 10:40 a.m. with Certified Nurse Assistant (CNA) 1, CNA 1 stated she noticed the flies on Friday 2/14/2025 and reported the flies to an LVN. CNA 1 stated the flies could lead to maggot (larva) infestation of resident's wounds and belongings.</p> <p>During an interview on 2/18/2025 at 1:02 p.m. with LVN 2, LVN 2 stated LVN 2 verbally notified the DON and Maintenance Director of the presence of flies in residents' rooms on Friday, 2/14/2025.</p> <p>During an interview on 2/18/2025 at 4:20 p.m. with the DON, the DON stated the DON was first notified of the flies on 2/17/2025. The DON stated the DON notified the Maintenance Director on 2/18/2025.</p> <p>During a review of the policy and procedure (P&amp;P) titled, Resident's Homelike Environment, dated 12/2017, the P&amp;P indicated residents should be provided with a safe, clean, comfortable and homelike environment.</p> <p>During a review of the P&amp;P titled, Pest Control, dated 4/2018, the P&amp;P indicated facility staff should report any signs of insects in the facility to each department manager. The P&amp;P indicated the Maintenance Supervisor should to take immediate action to remove pests.</p>

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 50379</p> <p>Based on interview, and record review, the facility failed ensure skin treatment orders were not missed on 2/2/2025, 2/13/2025, 2/15/2025, 2/16/2025, 2/17/2025, and 2/18/2025, to one of three residents (Resident 2).</p> <p>This failure had the potential to delay the healing of Resident 2's skin condition and placed the resident at risk for complications.</p> <p>Findings:</p> <p>During a review of Resident 2's Admission Record, the Admission Record indicated Resident 2 was admitted to the facility on [DATE] and readmitted on [DATE]. The Admission Record indicated Resident 2 had a history of diabetic polyneuropathy (disease or dysfunction of multiple nerves, typically causing numbness or weakness in the hands and feet), morbid (severe) obesity (excessive body fat), cellulitis (a skin infection that causes swelling and redness), and a pressure ulcer (localized damage to the skin and/or underlying tissue usually over a bony prominence).</p> <p>During a review of Resident 2's History and Physical (H&amp;P), dated 11/12/2024, the H&amp;P indicated Resident 2 was not able to make medical decisions.</p> <p>During a review of Resident 2's Minimum Data Set (MDS - a federally mandated resident assessment tool), dated 12/15/2024, the MDS indicated Resident 2 had moderate cognitive impairment. The MDS indicated Resident 2 reported feeling down, depressed, or hopeless nearly every day. The MDS indicated Resident 2 had a stage 4 (full-thickness skin and tissue loss with exposed muscle, tendon, ligament, cartilage, or bone) pressure ulcer on admission to the facility.</p> <p>During a review of Resident 2's physician orders, dated 2/2/2025, the physician's order indicated to cleanse Resident 2's to receive treatments for moisture-associated skin damage (MASD) on the inner gluteal (buttock) folds with mild soap and water, pat dry and apply zinc oxide (topical ointment) after grooming each shift and as needed.</p> <p>During a review of Resident 2's Treatment Administration Record (TAR) for 2/2025, the TAR dated 2/2/2025, 2/13/2025, 2/15/2025, 2/16/2025, 2/17/2025, and 2/18/2025 had blank spaces (did not indicate staff initials).</p> <p>During a review of Resident 2's Skin Assessment, dated 2/2/2025 and 2/17/2025, the Skin Assessment indicate Resident 2 had moisture-associated skin damage (MASD).</p> <p>During a concurrent observation and interview on 2/18/2025 at 12:35 p.m. with Certified Nursing Assistant (CNA 2) in Resident 2's room, Resident 2 was observed with redness on the buttocks. CNA 2 stated Resident 2 had MASD on the buttocks.</p> <p>During an interview on 2/18/2025 at 12:40 p.m. with Resident 2, Resident 2 stated Resident 2 hemissed multiple skin treatments (dates unidentified)and expressed feeling upset and worried about wound healing after the missed treatments.</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During a concurrent interview and record review on 2/18/2025 at 4:20 p.m. with the Director of Nursing (DON), Resident 2's TAR dated 2/2025 was reviewed. The DON stated the blank spaces in TAR on 2/2/2025, 2/13/2025, 2/15/2025, 2/16/2025, 2/17/2025, and 2/18/2025 indicated treatments were not performed. The DON stated Resident 2's wound treatments were prescribed to heal wounds. The DON stated licensed nurses were responsible for providing and overseeing care according to physician orders. The DON stated Resident 2's wounds and skin condition healing may be delayed or complicated after missing wound treatments. The DON stated licensed nurses are responsible for performing wound treatments per physician's order.</p> <p>During a review of the Charge Nurse LVN Job Description, dated 2017, the job description indicated charge nurses must administer treatment in a proficient manner per direction from the physician and perform assigned resident care duties to meet the individualized needs of each resident.</p>		