

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 056436	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/10/2024
NAME OF PROVIDER OR SUPPLIER Medical Center Convalescent Hospital		STREET ADDRESS, CITY, STATE, ZIP CODE 467 E Gilbert St San Bernardino, CA 92404	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 44841</p> <p>Based on the observation, interview, and record review, the facility failed to meet the regulatory requirement to ensure the resident environment remains as free of accident hazards as possible when a resident (Resident 1) accidentally released a bear spray (a spray which is twice as concentrated as pepper spray, a chemical can cause burning pain, watery eyes, and coughing upon contact with skin or eyes) which affected five other residents (Residents 2 , 3, 4 ,5 and 6) on July 23, 2024.</p> <p>This failure resulted in Residents 2 , 3, 4, 5 and 6 to experience red, watery eyes and coughing. Residents 2, 3, 5, and 6 required hospitalization s.</p> <p>Findings:</p> <p>1. During a review of Resident 1's Admission Record (clinical record with demographic information), indicated Resident 1 was admitted to the facility on [DATE], with diagnoses which included anxiety disorder (mental health conditions that cause excessive fear or worry), restlessness and agitation (mean feeling uneasy or upset, making it hard to stay still or calm down).</p> <p>A review of Resident 1's physician order dated on July 9, 2024, indicated, Ativan (medication used for anxiety) .as needed for m/b [manifested behavior] verbalization of feeling anxious related to anxiety disorder .</p> <p>A review of Resident 1's physician progress note dated July 19, 2024, indicated, . other: Plan . Very aggressive foul language, though he followed me later to apologize. Will follow, will dismiss from care if not improved with psych following .</p> <p>A review of Resident 1's care plan indicated the following:</p> <p>a. Date-initiated January 30, 2024, indicated, Focus. Increased aggressive behavior and outburst. Goal. The resident will effectively cope with his/her feelings of unhappiness and anger .</p> <p>b. Date-initiated March 8, 2024, indicated, Focus. Resident make threatening remarks, that he will put a revolver to somebody's mouth if somebody disagree with him. Goal. Safety for the other resident and staff at all times . Target date: 10/09/2024 [October 9, 2024]. Intervention. 3/26/2024 [March 26, 2024] Discontinue hourly monitoring . 3/8/2024 [March 8,2024] Hourly monitoring for safety .</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>c. Date-initiated July 15, 2024, indicated, Focus. Increased verbal aggression behavior and outburst. Goal. The resident will effectively cope with his/her feelings of unhappiness and anger .</p> <p>d. Date-initiated July 23, 2024, indicated, Focus. Resident is at risk for threat to self, other resident, and staff . Spray bear spray in the hallway .Goal. Resident will be monitored by a 1:1 staff monitoring for resident's safety, other residents and staff .</p> <p>During an interview on August 1, 2024, at 10:45 AM, with Resident 1, Resident 1 stated he usually kept his bear spray in his car at the facility's parking lot. Resident 1 stated that on July 23, 2024, he brought it with him to an appointment for safety reasons. He further added that normally, he would put it back in his car before entering the facility, however, he was upset that day because the transportation was two hours late. He stated he forgot to return the bear spray to his car, so he ended up keeping it in the basket of his walker.</p> <p>During further interview with Resident 1, Resident 1 stated when he was going into his room, he accidentally bumped into the door frame, removed the safety pin from the bear spray, and sprayed it toward the hallway. Furthermore, Resident 1 stated that the facility called the police, who later helped him return the bear spray to his car.</p> <p>2. During a review of Resident 2's Admission Record, indicated Resident 2 was admitted to the facility on [DATE], with diagnoses which includes chronic obstructive pulmonary disease (a long-term lung condition that can cause breathlessness) and weakness.</p> <p>A review of Resident 2's clinical record nurses note dated July 23, 2024, indicated a body assessment done, noted eye redness accompanied by nonproductive cough secondary to exposure to bear spray . MD (Medical Doctor) in the facility gave order may transfer to [Name of Hospital] for eval due to exposure of bear spray .</p> <p>During an interview on August 1, 2024, at 11:15 AM, with Resident 2, Resident 2 stated that his eyes burned during the incident but felt better after returning from the hospital.</p> <p>3. During a review of Resident 3's Admission Record, indicated Resident 3 was admitted to the facility on [DATE], with diagnoses which includes parkinsonism (condition in which parts of the brain become progressively damaged over many years) and epilepsy (common chronic brain disease).</p> <p>A review of Resident 3's clinical record nurses note dated July 23, 2024, indicated, Resident exposed to bear spray . resident noted with redness to both eyes and nonproductive cough . MD aware and gave order to send to ER [emergency room] for further evaluation r/t [related to] exposure to bear spray .</p> <p>During an interview on August 1, 2024, at 11:30 AM, with Resident 3, Resident 3 stated that his eyes burned during the incident but felt better after returning from the hospital.</p> <p>4. During a review of Resident 4's Admission Record, indicated Resident 4 was admitted to the facility on [DATE], with diagnoses which includes cataracts (a clouding of the lens of the eye, which is typically clear) and bradycardia (a slow heart rate).</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>A review of Resident 4's clinical record nurses note dated July 23, 2024, indicated Resident exposed to bear spray . resident noted with redness to both eyes and nonproductive cough . MD aware and gave order to send to ER [emergency room] for further evaluation r/t [related to] exposure to bear spray . Resident declined to be transferred to the acute hospital. He claimed that he is alright, and when his eyes got washed out, he felt relief .</p> <p>During an interview on August 1, 2024, at 11:45 AM, with Resident 4, Resident 4 stated that his eyes burned during the incident but felt relief after the nursing staff washed his eyes.</p> <p>5. During a review of Resident 5's Admission Record, indicated Resident 5 was admitted to the facility on [DATE], with diagnoses which includes cerebrovascular disease (condition that affect blood flow to your brain) effecting right dominant side and dementia(a general term for loss of memory, language, problem-solving and other thinking abilities that are severe enough to interfere with daily life).</p> <p>A review of Resident 5's clinical record nurses note dated July 23, 2024, indicated, [Name of Private Ambulance Company] here to pick up the resident for medical evaluation, to [Name of Hospital] secondary to resident exposed to bear spray . resident noted with redness to both eyes and nonproductive cough . MD in facility gave order may transfer to [Name of Hospital] for further eval [read evaluation] due to inhalation/exposure of bear spray</p> <p>During an interview on August 1, 2024, at 12:05 PM, with Resident 5, Resident 5 stated that his eyes burned during the incident but felt better after returning from the hospital.</p> <p>6. During a review of Resident 6's Admission Record, indicated Resident 6 was admitted to the facility on [DATE], with diagnoses which includes pneumonia (an infection that affects one or both lungs) and heart failure (condition that occurs when your heart can't pump enough blood for your body's needs).</p> <p>A review of Resident 6's clinical record nurses note dated July 23, 2024, indicated, Resident exposed to bear spray . resident noted with redness to both eyes and nonproductive cough . Dr [name of the Medical Doctor] was notified and ordered to send to [Name of Hospital] or medical evaluation d/t [due to] toxic spray exposure.</p> <p>During an interview on August 1, 2024, at 12:20 PM, with Resident 6, Resident 6 stated that his eyes burned during the incident but felt better after returning from the hospital. Furthermore, Resident 6 stated more worried about his lung and breathing since he treated for pneumonia in the facility.</p> <p>During an interview on August 1, 2024, at 12:35 PM, with the Director of Nurses (DON), the DON stated to ensure the safety of Resident 1, other residents, and facility staff, the facility continues to keep Resident 1 under one-to-one observation for close monitoring.</p> <p>During a concurrent interview and record review with the DON, on August 1, 2024, at 12:45 PM, the DON reviewed the facility's policy and procedure (P&P) titled, Abuse and Neglect prevention management, revised December 2014, and stated that despite following all facility procedures and implementing interventions each time Resident 1 displayed behavior issues, the five residents affected by the bear spray should not have had to experience these situations.</p> <p>(continued on next page)</p>		

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