

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 056488	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/06/2024
NAME OF PROVIDER OR SUPPLIER Sunnyside Nursing Center		STREET ADDRESS, CITY, STATE, ZIP CODE 22617 So. Vermont Ave Torrance, CA 90502	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 47092</p> <p>Based on interview, and record review, the facility failed to ensure a resident, who was assessed at risk for wandering (moving around inside the facility without awareness of personal safety, potentially putting themselves in harm's way), did not elope (the act of leaving a facility unsupervised and without prior authorization) from the facility for one of nine sampled residents (Resident 1). The facility failed to:</p> <ol style="list-style-type: none"> 1. Have a system in place to supervise and monitor Resident 1's whereabouts to prevent him from eloping from the facility. 2. Develop a care plan with interventions addressing Resident 1's risk for wandering, to ensure the resident's safety, and prevent him from eloping from the facility. 3. Ensure staff followed the facility's policy and procedure (P&P), titled Wandering Residents - No Facility Wide Wandering Notification System dated 11/2016, that indicated residents at risk for wandering shall have a care plan implemented with interventions appropriate to the resident to help prevent wandering out of the facility during the day. <p>These deficient practices resulted in Resident 1 eloping from the facility on 10/30/2024 and was missing for over two hours before staff noticed he was gone. Resident 1 was placed at risk for exposure to harsh environmental conditions, including extremes in heat and/or cold, possible motor vehicle accidents, medical complications related to his diagnoses of diabetes mellitus ([DM] a disorder characterized by difficulty in blood sugar [b/s] control and poor wound healing), such as hyperglycemia (when b/s levels are too high [normal b/s levels range from 70 milligrams [mg]/deciliter [dl] a unit of measurement), hypoglycemia (when b/s levels are too low), and possible death. Resident 1 was eventually located on 11/6/2024 (eight days after he was found missing from the facility), in a towing yard, living in a van.</p> <p>On 11/6/2024 at 4:10 p.m. an Immediate Jeopardy ([IJ] a situation in which the facility's noncompliance with one or more requirements of participation has caused, or is likely to cause, serious injury, harm, impairment, or death to a resident) was called in the presence of the facility's Executive Director (ED), Chief Clinical Officer (CCO), and RCN (RCN) due to the facility's failures to have a system in place to prevent Resident 1 from eloping from the facility and placing nine other residents, who were assessed at risk for elopement, to go missing.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>On 11/7/2024, the facility submitted an acceptable IJ Removal Plan ([IJRP] interventions to immediately correct the deficient practices). After onsite verification of the facility's IJRP's implementation through observation, interview, and record review, the IJ was removed on 11/7/2024 at 6:23 p.m. in the presence of the facility's ED, and the CCO.</p> <p>The facility's IJPR included the following immediate actions:</p> <ol style="list-style-type: none"> 1. Corrective and appropriate actions to be implemented for the affected residents identified in the deficiencies. <ul style="list-style-type: none"> a. Immediate Action: On 10/30/2024 at approximately 4:30 p.m., the Certified Nursing Assistant (CNA) assigned to Resident 1 reported to the CCO and ED that Resident 1 was missing. Immediately a Code Orange (a message usually sent out via intercom to notify and prompt staff to search for a missing resident) was called, which initiated facility staff to conduct a thorough search within the premises of the facility and surrounding neighborhoods, but staff were unable to locate the resident. The facility also alerted local hospitals and shelters. The incident was reported to the local sheriff's office via telephone on 10/30/24 at 5:40 p.m., and notification was faxed to the California Department of Public Health (CDPH) on 10/31/24 at 3:00 p.m. The resident's roommate was interviewed and queried after staff were unable to locate Resident 1. The resident's roommate indicated that Resident 1 said he wanted to go to Pacific Coast Highway. A facility staff drove down Pacific Coast Highway to assist with locating Resident 1. An in-service for staff regarding Elopement Policy was completed on 11/1/2024. b. A door monitor (a person assigned to monitor the facility's entrance/exit doors) was assigned for the back door entrance initiated 10/30/24. The local Sheriff's office was also informed and assisted in looking for Resident 1. The local Sheriff's Office made multiple postings to social media and to other missing person's outreach. The Department of Motor Vehicle (DMV) was called to request if the facility could avail itself of any vehicle registered under Resident 1 to locate the resident and inform the sheriff's department. The DMV informed the facility that they were not allowed to disclose any vehicle information that was registered to Resident 1. The final investigation report was sent to CDPH on 11/5/2024 at 5:00 p.m. <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>d. Immediate Action: The elopement/wandering binder that already contained the list of all the residents with moderate/ serious significant risk for wandering and elopement was reviewed on 11/6/24. The elopement binder will be updated at least weekly by each Unit Director of Nursing (DON) and/or with new admissions that meet the significant/serious risk score. The wandering/elopement binder will be audited for completion and verification of list of patients every week by Medical Records Designee and any inconsistencies from the list will be provided to CCO to update and make corrections.</p> <p>e. System Change: Wandering and elopement risk assessment and missing resident policy has been updated on 11/6/24.</p> <p>f. System Change: Starting November 7, 2024, the Medical Records Department will use a monitoring tool to audit the documented frequency of routine checks/location for residents identified with a risk for wandering or elopement, based on their established care plans. Audits will be conducted daily for three days, then weekly for two weeks, and monthly thereafter. Immediately after completion of the audit, the Medical Records Designee will submit the findings of the audits to the CCO. Issues found by the CCO will be referred to the Wandering and Elopement IDT for further review and revision of the action plan and/or to determine any further training needed for staff involved.</p> <p>g. System Change: The Wandering/Elopement IDT will review post elopement events within 24-72 hours of incident for any revision of assessment need and/or plan of care interventions.</p> <p>6. Training and Education Started on 11/6/24 by Director of Staff Education and/or Designee.</p> <p>a. Immediate action: Inservice training for staff license nurses was started on 11/6/24 on updating comprehensive care plans for residents that have been identified as wandering/elopement risk. A total of 11 nurses have been trained and will continue training until all staff nurses have attended and will continue training until all staff nurses have attended by 11/08/24.</p> <p>b. Immediate action: Inservice training for staff nurses was started on 11/6/24 on how to assess residents with elopement/wandering risk. A total of 11 nurses have been trained and will continue training until all staff nurses have attended and will continue training until all staff nurses have attended by 11/08/24.</p> <p>c. Immediate action: Inservice training for staff nurses was started on 11/6/24 on how to determine frequent monitoring needs based on elopement/wandering episodes and how to document the monitoring in the electronic medical records. A total of 27 clinical staff have been trained and will continue training until all staff nurses have attended and will continue training until all staff nurses have attended by 11/08/24.</p> <p>d. Immediate action: Inservice training on staff nurses was started on 11/6/24 on how to recognize behaviors that place residents at risk for elopement and who to report and how to follow up with residents. A total of 27 clinical staff have been trained and will continue training until all staff nurses have attended and will continue training until all staff nurses have attended by 11/08/24.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>e. Immediate action: Inservice training for staff nurses was started on 11/6/24 on how to identify residents that are at high risk for wandering using an orange band (a band placed on residents' wrist to indicate they are at risk for wandering). A total of 27 nurses have been trained and will continue training until all staff nurses have attended and will continue training until all staff nurses have attended by 11/08/24.</p> <p>f. Immediate action: Inservice training for staff nurses was started on 11/6/24 on elopement drill and what to do for missing residents. A total of 27 clinical staff have been trained and will continue training until all staff nurses have attended and will continue training until all staff nurses have attended by 11/08/24.</p> <p>g. Immediate action: The assigned door monitors were provided in-service training on how to monitor residents based on elopement binder list on 11/7/24. A total of 2 have already been training and will continue until all have attended by 11/8/24.</p> <p>Findings:</p> <p>During a review of Resident 1's Admission Record (Face Sheet), the Face Sheet indicated Resident 1 was admitted to the facility on [DATE] with diagnoses including wedge compression fracture (a break or crack in the spine that usually occurs from too much pressure) of the thoracic vertebra (the 12 bones in the middle section of the spine between the neck and the bottom of the ribs), DM, and mild cognitive (ability to think and reason) impairment. The Face Sheet indicated Resident 1 prior to admission to the facility was unsheltered/homeless (when someone's primary night time residence is in a place that is not designed for sleeping such as a car).</p> <p>During a review of Resident 1's Minimum Data Set ([MDS] a federally mandated resident assessment tool) dated 9/16/2024, the MDS indicated Resident 1's cognition (ability to think and reason) was mildly impaired. The MDS indicated Resident 1 had no functional limitations in range of motion ([ROM] the direction a joint can move to its full potential) to his upper or lower extremities (arms/legs) and he required moderate assistance (helper does less than half the effort) for showering and dressing the lower body and he required supervision for toileting hygiene.</p> <p>During a review of Resident 1's Wandering Risk Scale assessment dated [DATE], the Wandering Risk Scale Assessment indicated Resident 1 was at risk for wandering due to his diagnosis of cognitive impairment.</p> <p>During a review of the Care Plan section of Resident 1's clinical records, the Care Plan section indicated there was no care plan developed for Resident 1's risk for wandering, based on his Wandering Risk Scale Assessment conducted 9/7/2024 .</p> <p>During a review of Resident 1's Physician's Order dated 9/7/2024, the Physician's Order indicated Resident 1 was to receive Regular Insulin (a short-acting injected medication, used to treat DM, that helps the body metabolize sugar) subcutaneously (administered under the skin) before meals and at bedtime per a sliding scale (pre-meal insulin dosage based on the b/s level before set intervals) as follows:</p> <p>For a b/s of 121 mg/dl -150 mg/dl give one unit of Regular Insulin</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>During an interview on 11/5/2024 at 9:40 a.m., Registered Nurse (RN 1) stated during admission, if a wandering risk assessment indicated a resident was at risk for wandering, a care plan should be created with interventions to monitor the resident at least once every 2 hours. RN 1 stated even if the resident does not exhibit wandering behaviors but was mildly confused, the resident could have impaired judgement and should be monitored. RN 1 stated during huddle, residents who need to be monitored closer due to wandering or confusion should be discussed amongst staff.</p> <p>During an interview on 11/5/2024 at 10:14 a.m., the Director of Staff Development (DSD) stated residents should be visually checked at a minimum of once every two hours and more as needed, which is determined by any licensed nurse. The DSD stated monitoring frequency for residents at risk for wandering was at the discretion of the licensed nurse who should communicate the frequency needed to monitor the resident to the CNAs during their huddle, then the licensed nurse should oversee the CNA to make sure the residents were being monitored.</p> <p>During an interview on 11/5/2024 at 10:59 a.m., Licensed Vocational Nurse (LVN 1) stated Resident 1 was ambulatory (able to walk) and would often walk through the facility pushing his wheelchair daily. LVN 1 stated Resident 1 was not in his room most of the day on the day he eloped from the facility (10/30/2024) because his room was being deep cleaned from 10:15 a.m. to 3 p.m. LVN 1 stated she last saw Resident 1 before lunch when she attempted to take Resident 1's b/s, and she assumed he was at the facility's Halloween event. LVN 1 stated Resident 1 was not discussed in their huddle at the beginning of the shift on 10/30/2024, she was not aware Resident 1 was at risk for wandering, and she was not sure if Resident 1 had a care plan related to his at risk for wandering. LVN 1 stated, normally CNAs make rounds to monitor residents three times on an eight-hour shift but for residents at risk for wandering she instructed the CNAs to do rounds every 1 to 2 hours.</p> <p>During an interview on 11/5/2024 at 11:59 a.m., the ADON stated the purpose of completing a wandering risk assessment was to identify residents who were at risk for elopement, and the purpose of creating a care plan, based on the wandering risk assessment, was to ensure all staff were aware to monitor the resident. The ADON stated charge nurses were responsible to familiarize themselves with a resident's care plan and communicate those needs to the CNAs. The ADON stated residents who were at risk for wandering should be monitored once an hour or more. The ADON stated care plans should be clear and not left open for interpretation so goals could be measured to know if the goals were being met or not.</p> <p>During an interview on 11/6/2024 at 12:38 p.m., the Director of Quality Assurance (DOA) stated the last time she saw Resident 1 was in the facility's front lobby near the front door at 2 p.m., on 10/30/2024. The DOA stated a wandering risk assessment should be completed for all residents, and a care plan should be created if a resident was at risk for wandering, in order to document the care needed for a resident and implement it. The DOA stated a care plan should have been created for Resident 1's risk of wandering by the admitting nurse. The DOA stated Resident 1 should have been monitored at least four times during an eight-hour shift based on his mild cognitive impairment and ability to walk.</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 056488	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/06/2024
NAME OF PROVIDER OR SUPPLIER Sunnyside Nursing Center		STREET ADDRESS, CITY, STATE, ZIP CODE 22617 So. Vermont Ave Torrance, CA 90502	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>During an interview on 11/6/2024 at 10:36 a.m., the DON stated per their policy when a resident was assessed as a wandering risk, a care plan should be created to make everyone aware of the resident's specific care needs. The DON stated for residents at risk for wandering, monitoring should be done at least six times during an eight-hour shift. The DON stated the reason why a wandering/elopement care plan was not created for Resident 1 was because he did not exhibit any actual wandering behaviors. The DON stated different frequencies of monitoring were dependent on the resident.</p> <p>During an interview on 11/6/2024 at 1:22 p.m., the DON stated the purpose of a care plan was to identify appropriate care for residents based on their needs and preferences. The DON stated a care plan should have been developed to address Resident 1's risk for wandering and documentation should have been completed to monitor Resident 1's location to prevent him from eloping from the facility and potentially getting hurt. The DON stated Resident 1 was diabetic and required insulin depending on his b/s levels and could suffer a medical emergency if he did not get his medication as prescribed. The DON stated Resident 1 was living in his van prior to admission to the facility and he voiced wanting to be discharged from the facility to go back to his van, but the physician stated it was unsafe for him to leave at that time.</p> <p>During an interview on 11/12/2024 at 1:14 p.m., Admission Nurse Assistant (ANA 1) stated she had been an ANA at the facility for six months and part of her duties included completing the wandering risk assessment for newly admitted residents. ANA1 stated she was not instructed to complete a care plan for residents who were assessed at risk for wandering. ANA 1 stated her understanding was that wandering care plans were to be completed by the MDS department.</p> <p>During a review of facility's P&P titled Wandering Residents - No Facility Wide Wandering Notification System dated 11/2016, the P&P indicated residents at risk for wandering shall have a care plan implemented with interventions appropriate to the resident to help prevent wandering out of the facility during the day.</p> <p>During a review of facility P&P titled Care Plans - Baseline and Summary dated 10/2024, the P&P indicated a baseline care plan should be developed for each resident within 48 hours of admission to provide instructions for the provision of effective and person-centered care to each resident, striking a balance between conditions and risks affecting the residents' health and safety.</p> <p>During a review of facility's P&P titled Routine Resident Checks dated 10/2024, the P&P indicated to ensure the safety and well-being of residents nursing staff shall make a routine resident check on each unit at least once per 8-hour shift, but frequency adjustments will be made according to individual needs.</p>		