

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 05A264	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/05/2023
NAME OF PROVIDER OR SUPPLIER Vista Pacifica Center		STREET ADDRESS, CITY, STATE, ZIP CODE 3674 Pacific Avenue Jurupa Valley, CA 92509	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 43396</p> <p>Based on interview and record review, the facility failed to ensure an allegation of physical abuse by a resident (Resident A) towards another resident (Resident B) was reported to the California Department of Public Health (CDPH) immediately, or not later than two hours after the allegation was made.</p> <p>This failure had the potential to result in a delay of the implementation of appropriate actions, provisions, and protections to the residents and placed the residents at risk for further abuse.</p> <p>Findings:</p> <p>On July 27, 2023, at 9:30 a.m., an unannounced visit to the facility was conducted to investigate an allegation of abuse.</p> <p>On July 27, 2023, at 10:58 a.m., an interview was conducted with the Director of Nursing (DON). She stated she received report in the morning of July 14, 2023, that Resident A and Resident B were involved in an altercation that occurred on July 13, 2023, at around 5 p.m.</p> <p>She stated Resident B spit at Resident A's face and shoved him when Resident A told him to stop spitting on the floor.</p> <p>On July 27, 2023, at 10:10 a.m., an interview was conducted with Resident A. He stated he got into an altercation with Resident B about two weeks ago. He admitted pushing Resident B but denied spitting or shoving him. Resident A could not provide further detail about the incident.</p> <p>On July 27, 2023, at 10:15 a.m., an interview was conducted with Resident B. He stated the incident between him and Resident B happened about 2 weeks ago, while they were in line in the hallway, waiting to go to the dining room for dinner. He stated he told Resident B to stop spitting on the floor, but Resident B got upset and spit at his face and hit him on the chest. He stated Resident B ran and he chased after him until someone stopped him and separated them. He said he told Mental Health Worker (MHW) 1 later that night about the incident between him and Resident B. He further stated he reported the incident it again to another staff the following morning because MHW 1 did not report it to anyone.</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On July 27, 2023, at 10:35 a.m., an interview was conducted with Resident C. He stated about two weeks ago, while he was in line in the hallway, waiting to go to the dining room, he overheard Resident A called Resident B a bitch. Then, he saw Resident A and B hit each other. He stated Resident B ran after Resident A but he stopped him. He stated later that night of the incident, he told MHW 1 about the altercation between Resident A and Resident B.</p> <p>On July 27, 2023, Resident A's record was reviewed. Resident A was admitted to the facility on [DATE], with diagnoses which included schizophrenia (mental health condition).</p> <p>The Minimum Data Set (MDS - an assessment tool), dated April 21, 2023, indicated Resident A had a BIMS (Brief Interview of Mental Status) of 14 (cognitively intact).</p> <p>The Progress Notes, dated July 14, 2023, at 9:36 a.m., indicated, .This morning at approximately 0845 (8:45 a.m.) resident's peer reported to the primary counselor that resident spit in his face and shoved him while they were standing next to each other in the hall waiting to go to the dining room last evening 7/13/2023 (July 13, 2023) at approximately 5:30 p.m.The (name of state agency) was notified of the altercation .</p> <p>There was no documented evidence an incident of abuse involving Resident A and B was noted in the Progress Notes and or reported to the state agency on the day of the incident on July 13, 2023.</p> <p>On July 27, 2023, Resident B's record was reviewed. Resident B was admitted to the facility on [DATE], with diagnoses which included schizoaffective disorder (mental health condition).</p> <p>The MDS, dated [DATE], indicated Resident B had a BIMS of 11 (cognitively intact).</p> <p>The Progress Notes, dated July 14, 2023, at 10:02 a.m., indicated, .This morning at approximately 0845 (8:45 a.m.) reported to the primary counselor that a peer spit on his face and shoved him while they were standing next to each other in the hall waiting to go to the dining room last evening 7/13/2023 (July 13, 2023) at approximately 5:30 p.m .Resident attempted to retaliate but staff intervened and separated resident and peer .The (name of state agency) (sic) was notified of the altercation at 0930 (9:30 a.m.) this morning .</p> <p>There was no documented evidence an incident of abuse involving Resident A and B was noted in the residents' Progress Notes and or reported to the state agency on the day of the incident on July 13, 2023.</p> <p>On August 1, 2023, at 3:48 p.m., an interview was conducted with MHW 1. He stated he remembered the incident between Resident A and Resident B on July 13, 2023, at approximately around 5:30 p.m. He stated he was in the hallway monitoring the residents while they were lining up to go to the dining room, when he saw Resident B running after Resident A in the hallway. He stated he got in between the residents and separated them. He stated he did not witness any physical contacts made between Resident A and Resident B. However, he stated after the he separated residents, he was informed by Resident B that prior to him intervening, Resident A spit on his face and hit him. He stated he got busy on the night of the incident and did not report it to the Charge Nurse until 9 p.m. He stated any resident-to-resident altercation must be reported immediately to the Charge Nurse on duty.</p> <p>(continued on next page)</p>		

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On August 1, 2023, at 4:58 p.m., an interview was conducted with Licensed Vocational Nurse (LVN) 1. She stated she was aware of the altercation between Resident A and Resident B that happened on July 13, 2023, at around 5:30 p.m. She stated on the night of the incident at around 10:30 p.m., MHW 1 told her that he saw Resident B chasing after Resident A in the hallway but he intervened and separated residents before they got into a physical altercation. She was not aware that prior to this, Resident A spit at Resident B's face and hit him until he spoke to Resident B the following morning on July 14, 2023. She further stated Resident B told her that MHW 1 was aware of the physical altercation between him and Resident A that happened on July 13, 2023.</p> <p>LVN 1 stated all abuse incident, including resident to resident physical altercations, must be reported to the State Agency within two hours from the time facility staff was made aware of the incident. She stated this was not done per facility's abuse protocol.</p> <p>On August 2, 2023, at 9:26 a.m., an interview was conducted with the DON. She stated the resident-to-resident altercation between Resident A and Resident B on July 13, 2023, was not reported until the following day, on July 14, 2023. She stated all abuse incidents must be reported to the State Agency within 2 hours form the time facility staff made aware of the incident, per facility's abuse protocol.</p> <p>The facility's policy and procedure titled, (Name of facility) Preventative Abuse and Reporting Policy, undated, was reviewed. The policy indicated, .Any mandated reporter, who, in his or her professional capacity, or within the scope of his or her employment, has observed or has knowledge of an incident that reasonably appears to be physical abuse or is told by .dependent adult that he or she has experienced behavior constituting physical abuse .or reasonably suspects that abuse shall be report the known or suspected instances of abuse by telephone immediately or as soon as practically possible .</p>		