

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 07/18/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 065009	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/15/2026
NAME OF PROVIDER OR SUPPLIER City Park Healthcare and Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1667 Saint Paul St Denver, CO 80206	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0565 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Honor the resident's right to organize and participate in resident/family groups in the facility. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on record review and interviews, the facility failed to provide response, action and rational to residents involved in group grievances. Specifically, the facility failed to address and document resolutions to resident concerns brought up in the resident council meetings in a timely manner. Findings include I. Facility policy and procedure The Grievance policy, dated 10/15/25, was provided by the nursing home administrator (NHA) on 1/15/26 at 3:40 p.m. It revealed in pertinent part, It is policy of this facility to establish a grievance process to address resident concerns without fear of discrimination or reprisal. Such grievances include those with respect to care and treatment which has been finished as well as that which has not been furnished, the behavior of staff and of other residents; other concerns regarding their facility stay; and make prompt efforts to resolve grievances the resident may have. General concerns may be voiced at resident and/or family council meetings. II. Group interview A group interview was conducted on 1/14/26 at 2:00 p.m. with six residents (#7, #18, #26, #45, #60 and #68). The residents were interviewable per the facility and assessment. Resident #18, Resident #7 and Resident #60 said they did not feel the facility followed up on their concerns. Resident #18 said she felt like the response time was too long. III. Record review Facility grievances from resident council meetings were provided by the NHA on 1/15/26 at 10:30 a.m. The grievances were reviewed and revealed the following: A 10/25/25 resident council grievance documented a concern that the meat had been hard to cut and requested could the facility work on that. The description of the resolution documented the dietary director would work with the dietary staff to make sure all meats were soft and tender. A 11/19/25 resident council grievance documented a concern the residents voice food had improved but they would like to continue seeing improvements. The resolution documented the dietary manager continued to monitor and improve. A 12/17/25 resident council documented that a resident would like to have the channel TMC on 26 and not ABC, residents would like to have access to [NAME] through Hulu and go to the art museum. The resolution documented maintenance staff changed the channels to TMC and residents had Hulu and [NAME] available now. The aquarium was scheduled on 1/29/26. -However, the 10/25/25, 11/19/25 and 12/17/25 grievances failed to document that the facility followed up with residents regarding the resolutions to the grievances or discussed the resolutions at the next resident council meetings. III. Staff interviews Certified nurse aide (CNA) #5 was interviewed on 1/15/26 at 1:00 p.m. CNA #5 said grievance forms were around the corner from the elevator. CNA #5 said sometimes the residents would tell her they were unhappy with the food. CNA #5 said the kitchen did have alternate items for residents to choose from if they did not like something but she did not typically fill out a grievance for a resident's food complaints. The NHA was interviewed on 1/15/26 at 6:15 p.m. The NHA said grievances were followed up on by department heads. The NHA said the facility did document their resolution and follow up with residents but did not document the resolution for the resident council grievances (see above). The NHA said grievances were reviewed daily at the morning meeting.		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Provide and implement an infection prevention and control program. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observations and interviews, the facility failed to maintain an infection control program designed to provide a safe, sanitary, and comfortable environment to prevent the development and transmission of diseases and infection on two of five units. Specifically, the facility failed to;-Ensure housekeeping staff followed proper cleaning procedures for cleaning and disinfecting resident rooms and high-frequency touched areas (door handles, call lights, and bedside tables);-Ensure areas were cleaned from clean to dirty areas;-Ensure surface disinfectant dwell times (the amount of time a disinfectant needs to remain wet on a surface to effectively kill germs) were followed;-Ensure hand hygiene was performed appropriately during the cleaning of residents' rooms; and, -Failure to use appropriate PPE during wound care for enhanced barrier precautions.Findings include: I. Housekeeping failures A. Professional reference According to The Centers for Disease Control (CDC) Environment Cleaning Procedures (3/19/24), retrieved on 1/20/26 from https://www.cdc.gov.healthcare-associated-infections/hcp/cleaning-global/procedures.html. Wipe surfaces using the general strategies, such as cleaning from dirty areas, high to low, in a systematic manner, making sure to use mechanical action for cleaning steps, and making sure that the surface is thoroughly wetted to allow the required contact time. According to The Centers for Disease Control (CDC) Clinical Safety Hand Hygiene for Healthcare Workers (2/27/24), retrieved on 1/20/26 from https://www.cdc.gov/clean-hands/hcp/clincial-safety/ Hand hygiene protects both healthcare personnel and patients. Hand hygiene means cleaning your hands with soap and water, alcohol-based foam, or alcohol-based hand sanitizer. Cleaning your hands reduces the potential spread of deadly germs to patients, including those resistant to antibiotics. Gloves are not a substitute for hand hygiene. If your task requires gloves, perform hand hygiene before donning gloves and touching the patient or patient's surroundings. Always clean your hands after removing gloves. The identification of high-touch surfaces and items in each patient care area is a necessary prerequisite to the development of cleaning procedures, as these will often differ by room, ward, and facility. Examples of high-touch surfaces include bedrails, intravenous poles, sink handles, bedside edges, privacy edges, call bells, light switches, and doorknobs. B. Manufacturer's recommendations The Sunburst product specification document for Sani-Clean 2 disinfectant was provided by the housekeeping supervisor on 1/15/26 at 3:28 p.m. It read in pertinent part, Wet all surfaces thoroughly with a mop, cloth, or sprayer. Allow surface to remain wet for the required time (1 to 10 minutes). C. Facility policy and procedure (continued on next page)		

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F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	The Safe and Homelike Environment policy, dated 10/25/25, was provided by the nursing home administrator (NHA) on 1/15/26 at 4:45 p.m. It read in pertinent part, In accordance with residents' rights, the facility will provide a safe, clean, comfortable, and homelike environment. Sanitary includes, but is not limited to, preventing the spread of disease-causing organisms by keeping resident care equipment clean and properly stored. Resident care equipment includes, but is not limited to, equipment used to complete activities of daily living. The Daily Room Checklist, not dated, was provided by the housekeeping supervisor on 1/15/26 at 3:28 p.m. It read in pertinent part, Clean and disinfect the bathroom thoroughly, including the toilet, sink, and other fixtures. Follow proper dwell times for each chemical used. Clean and disinfect all reachable flat surfaces, avoiding moving the resident's personal items unless requested. D. Observations On 1/14/26 at 8:45 a.m., housekeeper (HK) #1 was observed cleaning a double occupancy room on the fourth floor. HK #1 donned (put on) gloves without performing hand hygiene and entered the resident's room with two spray bottle containers labeled Sani-Clean 2, and Spray Kleen. She placed the Sani-Clean disinfectant on the sink counter, sprayed the mirror with the Spray Kleen, and immediately wiped it with a small blue towel from her pocket. HK #1 went to her cart, disposed of the blue cleaning rag, took a new cleaning rag, and returned to the residents' room. She sprayed the sink area with the disinfectant labeled Sani Clean 2, and immediately wiped it with a clean blue rag. She went back to her cart and placed the glass cleaner back on the cart. HK #1 removed her gloves and donned a new pair of gloves without performing hand hygiene. She grabbed a container with a cleaning brush labeled Tub and Tile Cleaner and the Sani-Clean spray bottle and went to the residents' bathroom. She placed the container with the brush on the floor and sprayed the surfaces of the toilet with Sani-Clean 2, then immediately used a purple cleaning rag to wipe it down from top to bottom. HK #1 picked up the brush from the container and began cleaning the inside of the toilet bowl. She continued cleaning the inside of the bowl, the top of the seat and the outside around the back of the toilet with the same brush. She sprayed two grab bars in the residents' bathroom. She returned to her cart, placed the tub and tile container, and Sani-Clean 2 sprayer into it. She removed her gloves and donned a new pair. HK #1 retrieved her broom and dustpan from her cart. She swept the floor on side two of the room with the broom. She swept under the bed and around the resident's bedside, then moved the bedside table and swept the corner of the bed between the bed and the bedside dresser. HK #1 then proceeded to side one of the room and swept the floor. -HK #1 did not perform hand hygiene before and after removing gloves. -HK #1 did not allow the disinfectant solution to remain wet on the surfaces for the manufacturer's recommended dwell time (1 to 10 minutes). HK #1 obtained a clean mop rag and mop stick from the cleaning cart and mopped the floor under the bed and towards the second side of the room. She continued to mop the floor towards the first side of the residents' room with the same mop head. HK #1 removed the mop head and stored it in a rag (continued on next page)		

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F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	plastic bag alongside the mop stick. She removed her gloves and placed a wet floor sign in front of the resident's door. The HK then applied alcohol based hand sanitizer. -HK #1 used the same mop head to mop sides one and two of the residents' room. -HK #1 failed to disinfect and clean high-frequency touched areas, such as call lights, door handles, light switches and headboards of the residents' room. On 1/15/26 at 11:28 a.m. HK #2 was observed cleaning room [ROOM NUMBER], a double occupancy room. HK #2 donned gloves without performing hand hygiene. HK #2 entered room [ROOM NUMBER] and began spraying the entire surface of the toilet with Sani-Clean disinfectant cleaner, then immediately wiped it down with a purple cleaning rag she had in her hand. HK #2 removed a toilet riser from the resident's toilet and placed it in the middle of the resident's room to make room to clean other parts of the resident's toilet. She returned to the cleaning cart and grabbed a container labeled tub and tile all-purpose cleaner and a container with two cleaning brushes. HK #2 held the bathroom door handle to return to the bathroom to finish cleaning it. HK #2 grabbed a long green brush from the container and began cleaning the toilet bowl. She cleaned the inside and used the same brush to clean the outside of the toilet bowl. She placed the brush in the tub and tile container and continued to wipe down with the same cleaning rag. She used the same rag to clean the underside of the toilet seat, the rim of the toilet, then the top of the toilet seat, and the basin. HK #2 placed the toilet brush back in the cleaning cart without disinfecting it. -HK #2 failed to clean from the cleanest area to the dirtiest -HK failed to perform hand hygiene after her hands became contaminated. HK #2 grabbed a mop head and placed it on the floor by the bedside of bed two and began mopping that side. HK #2 used the same mop pad to mop the first side of the room. HK #2 retrieved a new mop head and put it on the bathroom floor, and mopped the bathroom. She returned to her cart, placed the mop head and stick away, removed her gloves and performed hand hygiene. After finishing the room, HK #2 realized the toilet commode was sitting in the middle of the resident's room. HK #2 retrieved the Sani-Clean disinfectant, without wearing gloves she sprayed the commode and immediately wiped it down with a cleaning rag. She placed it back in the bathroom. She returned to her cart and performed hand hygiene with alcohol-based hand sanitizer. -HK #2 failed to clean high-frequency touched areas. -Failed to sweep the resident's room before mopping the bedroom floor. The floor had debris on it. -HK #2 failed to follow the dwell time for the Sani-Clean 2 and the tub and tile disinfectant E. Staff interviews HK #2 was interviewed on 1/15/26 at 12:15 p.m. HK #2 said it was okay to use the same brush to clean the inside of the toilet bowl and the outside to remove hard-tickened substances. HK #2 said (continued on next page)		

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F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	of his foot. B. Observation On 1/14/26 at 10:10 a.m. the IP entered Resident #5's room to perform wound care. She put on gloves. She did not put on a gown to perform Resident #5's wound care. , C. Staff interviews The IP was interviewed on 1/14/26 at 10:30 a.m. The IP said she forgot to put her gown on. She said she realized she forgot to put her gown on when she left his room. She said she would gown and glove for any treatments for enhanced barrier precautions. The medical director was interviewed on 1/15/26 at 9:30 a.m. The medical director said Resident #5 had a right heel pressure injury.		

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F 0585 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Honor the resident's right to voice grievances without discrimination or reprisal and the facility must establish a grievance policy and make prompt efforts to resolve grievances. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on record review and interviews, the facility failed to ensure one (#21) of one resident out of 46 sample residents were provided prompt efforts by the facility to resolve a grievance. Specifically, the facility failed to complete and provide prompt resolution to grievances for Resident #21. Findings include: I. Facility policy and procedure The Grievance policy and procedure, revised 10/15/25, was provided by the nursing home administrator (NHA) on 1/15/26 at 3:40 p.m. It read in pertinent part, It is the policy of the facility to establish a grievance process to address residents' concerns without fear of discrimination or reprisal, make prompt efforts to resolve grievances the resident may have. The grievance official completes the Grievance resolution forms and takes appropriate corrective action in accordance with State law if the alleged violation of the resident's rights is confirmed by the facility or an outside entity having jurisdiction. II. Resident #21 A. Resident status Resident #21, age greater than 65, was admitted on [DATE]. According to the January 2026 computerized physician order (CPO), diagnoses included chronic obstructive pulmonary disease (COPD), fibromyalgia, dependence on supplementary oxygen, depressive disorder, presence of a cardiac pacemaker, and personal history of transient ischemic attack (TIA). The 1/2/26 minimum data set (MDS) assessment revealed the resident was cognitively intact, with a brief interview for mental status score (BIMS) of 14 out of 15. She required partial/moderate assistance with toileting and personal hygiene. B. Resident interview Resident #21 was interviewed on 1/13/26 at 2:46 p.m. Resident #21 said she reported that she was missing her portable oxygen tank to the NHA over three months ago. She said she has not received any resolution to the issue. Resident #21 said the original tank had not been found and she personally informed the NHA. She said the NHA had done nothing about it, so she stopped talking about it. Resident #21 said the NHA did not discuss with her what action they would take to rectify the situation. C. Record Review A review of the facility's grievance forms for Resident #21 over the previous six months revealed no records of any grievances filed by the resident. D. Staff interviews Registered nurse (RN) #2 was interviewed on 1/14/26 at 2:03 p.m. RN #2 said all nursing staff were responsible for reporting grievances to their supervisor. RN #2 said she would assist the resident in resolving any grievance reported to her and, if unable to resolve the issue, would immediately inform her supervisor. RN #2 said she thought the grievance forms were only for reporting abuse incidents. The NHA was interviewed on 1/14/26 at 4:14 p.m. The NHA said that grievance forms were located on each nurse's station by the facility's elevators. He said the facility staff were trained to handle grievances by providing residents with the form and assisting them in completing it and by immediately reporting them to the grievance official. The NHA said Resident #21 had informed him about the missing portable oxygen tank several months ago. The NHA said he was unable to locate the tank since the facility was under new management. He said the resident was currently using a facility-acquired tank when needed. The NHA said he did not file out a grievance form when he became aware of the missing tank. He said he should have filed one out immediately when he became aware.		

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F 0689 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observations, record review and interviews, the facility failed to ensure one (#23) of three residents reviewed for accidents out of 46 sample residents received adequate supervision to decrease and/or prevent risk for accident hazards. Specifically, the facility failed to reassess Resident #23 for safe smoking practices. Findings include: I. Resident status Resident #23, age less than 65, was admitted on [DATE] and re-admitted on [DATE]. According to the January 2026 computerized physician orders (CPO), diagnoses included chronic respiratory failure with hypoxia (not enough oxygen in the blood), congestive heart failure, anxiety, chronic kidney disease (kidneys did not effectively filter waste), obstructive sleep apnea (sleeping disorder where breathing stops due to an obstructed airway) and the presence of automatic (implantable) cardiac defibrillator (device to monitor heart rhythms). The 11/11/25 minimum data set (MDS) assessment revealed the resident was cognitively intact with a brief interview for mental status (BIMS) score of 14 out of 15. She needed substantial or moderate assistance with activities of daily living and was independent at meals. II. Observations On 1/14/26 at 10:19 a.m. Resident #23 was in her room seated in her wheelchair. She placed a blanket over her lap and removed her oxygen cannula (flexible tube that delivers oxygen to the nostrils). She exited her room (while in her wheelchair) and took the elevator to the first floor. At 10:25 a.m. Resident #23 was talking to an unidentified staff member inside near the facility exit door that led to the outdoor smoking patio. The staff member asked the resident if she needed her oxygen. Resident #23 responded she did not wear her oxygen outside to smoke. Resident #23 exited the building. At 10:27 a.m. Resident #23 was outside, had a cigarette in her hand and self-propelled her wheelchair toward the sidewalk and away from the facility. III. Record review Resident #23's smoking care plan, initiated 6/7/25 and revised 9/12/25, documented she had the potential for injury related to smoking. Pertinent interventions, initiated 9/12/25, included to complete a smoking assessment as needed; educate the resident on safe smoking practices; education was to be provided to the resident regarding the health complications related to smoking; and explain the smoking policy. -However, Resident #23's smoking assessment was completed 5/10/25 and the facility failed to complete additional smoking assessments until 1/14/26 (during the survey). The 5/10/25 smoking evaluation documented the resident smoked five times a day, utilized oxygen, safely lit smoking materials, held smoking materials safely and disposed of smoking materials appropriately. The evaluation also documented that a plan of care was used to assure the resident was safe while smoking. -However, the care plan's intervention to complete a smoking assessment as needed was not implemented after 5/10/25. A review of Resident #23's electronic medical record (EMR) revealed the following: A 6/5/25 nursing note documented Resident #23 left the facility at 12:00 p.m. to a local hospital for a procedure. A 6/6/25 nursing note documented Resident #23 returned from the hospital. A 7/22/25 physician note documented the resident was counseled that smoking was not advised. An 8/14/25 activities note documented Resident #23 liked to go outside and smoke or just hang out with friends. An 8/21/25 nurse practitioner (NP) note documented the resident was seen at request of nursing for chest pain that was ongoing for four to five days. The resident was sitting in her wheelchair, having just returned from smoking. An 8/29/25 physician note documented the resident was seen later smoking and discussed with her it was a significant risk to her heart and overall health. The resident stated she was cutting back. A 10/24/25 physician note documented the resident continued heavy cigarette smoking and to continue on 4 L (liters) nasal cannula. An 11/10/25 social services note documented the social services director (SSD) met with the resident who wanted more information and resources on quitting smoking. The SSD went over support services with the resident that included options for a nicotine patch which the resident expressed interest in. The SSD reached out to the resident's attending physician as well as the nursing team to inform them of the resident's desire (continued on next page)		

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F 0689 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	to quit smoking and utilize nicotine patches through this process. An 11/11/25 activities note documented the resident liked to go outside and smoke or just hang out with friends. IV. Staff interviews Certified nurse aide (CNA) #5 was interviewed on 1/15/26 at 1:00 p.m. CNA #5 said Resident #23 did smoke. CNA #5 said Resident #5 left her oxygen in her room when she went outside to smoke. CNA #5 said Resident #23 did attempt to stop smoking for about three days but continued to smoke after that. Licensed practical nurse (LPN) #5 said a smoking assessment was done upon admission to the facility and monthly. LPN #5 said if the resident was hospitalized , a smoking assessment would be completed again upon the resident's return to the facility. -However, Resident #23 did not have a smoking evaluation completed after her return from the hospital and re-admission to the facility on 6/6/25 (see EMR review above). Registered nurse (RN) #2 was interviewed on 1/15/26 at 4:30 p.m. RN #2 said they filled out a smoking assessment upon admission and then another one either a week later or three days in a row when they admit. She said she could not remember the exact protocol, but knew they did it multiple times when a resident first admitted because sometimes people change their mind about smoking. RN #2 said the smoking evaluation was triggered to be filled out quarterly and was completed by a nurse. RN #2 said if residents wanted to quit smoking, and used the patch or were still smoking, a smoking evaluation would be completed. The director of nursing (DON) and nursing home administrator (NHA) were interviewed together on 1/15/26 at 5:00 p.m. The DON said a smoking evaluation could be scheduled and assessment could then be triggered to be completed automatically. The DON said Resident #23's smoking evaluation was not triggered and he was unsure why. The NHA said smoking evaluations were completed for residents who expressed a desire to smoke, or could have been observed smoking. The NHA said facility nurses completed the smoking evaluations. The social services director (SSD) was interviewed on 1/15/26 at 5:30 p.m. The SSD said the importance of the smoking evaluation was to determine whether or not the resident needed assistance or supervision.		

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NAME OF PROVIDER OR SUPPLIER City Park Healthcare and Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1667 Saint Paul St Denver, CO 80206	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0698 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Provide safe, appropriate dialysis care/services for a resident who requires such services. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on record review and interviews, the facility failed to ensure residents who required dialysis services received such services consistent with professional standards of practice for two (#2 and #1) of three residents reviewed for dialysis out of 46 sample residents. Specifically, the facility failed to:-Ensure Resident #2's blood pressure was taken post dialysis treatment according to the physician's order and resident's comprehensive care plan; and,-Ensure the facility followed up on Resident #1's dialysis facility's fluid restriction recommendation on the dialysis communication form.Findings include: I. Facility dialysis contract The Outpatient Dialysis Services Care Coordination Agreement, signed on 8/27/24, provided by the nursing home administrator (NHA) on 1/12/26 read in pertinent part, For the purposes of care coordination, in advance of each resident's dialysis treatment, the long term care facility shall furnish all information and documentation necessary for the dialysis facility to provide safe and appropriate care, including any and all information reasonably requested by the dialysis facility. The long term care facility shall ensure that all renal dialysis services to be furnished to residents, including drugs, biologicals and laboratory tests furnished in the long term care facility are furnished by, or in coordination with the dialysis facility. II. Resident #2 A. Resident status Resident #2, age greater than 65, was admitted on [DATE]. According to the January 2026 computerized physician orders (CPO), diagnoses included hemiplegia and hemiparesis (partial or total paralysis) affecting right dominant side, end stage renal disease (permanent kidney failure), dependence on renal dialysis (process to filter wastes from the body), and hypertension (high blood pressure). The 11/4/25 minimum data set (MDS) assessment revealed the resident had moderate cognitive impairment with a brief interview for mental status (BIMS) score of 11 out of 15. He required substantial to maximum assistance for activities of daily living (ADL). The MDS assessment documented the resident received dialysis treatment. B. Record review Resident #2's dialysis care plan, initiated 8/8/24, documented the resident required hemodialysis due to a diagnosis of renal failure. Pertinent interventions included to obtain vital signs and weight and report significant changes in pulse, respirations and blood pressure immediately (initiated 8/8/24) and to obtain blood pressure upon return from dialysis (initiated 10/22/24). A review of Resident #2's CPO revealed the following orders: -Resident attended dialysis; the chair time was at 6:20 a.m. on Monday, Wednesday, and Friday, ordered 8/25/25. (continued on next page)		

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F 0698 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	-Obtain blood pressure upon return from dialysis every evening shift every Tuesday, Thursday and Saturday, ordered 8/2/24 and discontinued 1/3/26. -Obtain blood pressure upon return from dialysis every evening shift every Monday, Wednesday and Friday, ordered 1/3/26. -However, the resident's order to obtain blood pressure upon return from dialysis was not updated to Monday, Wednesday and Friday until 1/3/26, approximately four months after the resident's dialysis days changed. A review of Resident #1's dialysis communication record documented the resident received dialysis treatment on the following days 11/28/25, 12/1/25, 12/3/25, 12/10/25, 12/12/25, 12/15/25, 12/17/25 and 12/21/25. -However, a review of the resident electronic medical record (EMR) revealed the Resident #2's blood pressure had not been obtained or documented in the resident's medical record. C. Staff interviews Licensed practical nurse (LPN) #5 was interviewed on 1/15/26. LPN #5 said Resident #2 had a vital sign communication sheet the facility completed prior to the resident going to dialysis. LPN #5 said post dialysis blood pressure was documented in the resident's EMR. The director of nursing (DON) and the NHA were interviewed together on 1/15/26 at 5:00 p.m. The DON said obtaining a resident's blood pressure after dialysis was a standing order for the facility. The DON said Resident #2's blood pressure should have been obtained after he returned from dialysis. The NHA said a resident's blood pressure was obtained after dialysis because the resident was at risk for having a lower blood pressure after a return from dialysis. III. Resident #1 A. Resident status Resident #1, age [AGE], was admitted on [DATE]. According to the January 2026 CPO, diagnoses included end stage renal disease, type two diabetes mellitus without complications, and chronic viral hepatitis C. The 12/25/25 MDS assessment revealed Resident #1 was cognitively intact with a BIMS score of 14 out of 15. He required set-up or clean-up assistance with eating and oral hygiene. He was dependent on staff for toileting, bathing and dressing. The MDS assessment indicated the resident received dialysis treatments. B. Resident interview Resident #1 was interviewed on 1/14/26 at 1:16 p.m. Resident #1 said that a few weeks ago the dialysis center had told him to limit his fluid intake because there was too much fluid in his body during dialysis. Resident #1 said the nursing staff talked to him about limiting how much he could (continued on next page)		

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F 0698 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	drink. He said he should drink no more than two pitchers per day, which he understood to be approximately 1000 milliliters (ml) per day. Resident #1 said he believed he drank two pitchers per day. Resident #1 said he also drank a 10 ounce grape juice as desired. Resident #1 said he did not know if he was getting the right amount of fluids. C. Record review Resident #1's dialysis care plan, initiated 7/23/25, revealed the resident needed dialysis related to end stage renal disease. Interventions included encouraging the resident to go for the scheduled dialysis appointment and monitoring for any signs and symptoms of infection to the dialysis access site. -However, the care plan did not include monitoring the resident's fluid intake. Review of Resident #1's January 2026 CPO revealed the following physician's orders related to dialysis: Resident to have dialysis Monday, Wednesday and Friday, ordered 8/8/25. Monitor dialysis port for any signs and symptoms of infection and bleeding, ordered 8/6/25. Resident #1's 12/24/25 dialysis communication form was reviewed on 1/13/26 at 9:00 a.m which revealed the following: The first section of the communication form was to be filled in by the facility before dialysis with the resident's name, chair time, vital signs, which included blood pressure, temperature, pulse, respirations, oxygen saturation levels, weight, diet, and dialysis access site assessment. There was also a comments section. A facility nurse's signature and date. The second section of the communication form was to be filled in by the dialysis center staff. The documentation included vital signs, which included blood pressure, temperature, pulse, respirations, oxygen saturation levels, weight, diet, and dialysis access site assessment. There was also a recommendations and comments section. A facility nurse's signature and date. The dialysis recommendations and comments section of the form revealed to limit fluids to one liter per day. -Review of Resident #1's EMR revealed the facility failed to follow the dialysis center's recommendation to limit fluids to one liter per day (1000 ml), failed to get physician's orders and failed to update his care plan. -Review of Resident #1's EMR did not reveal the facility was monitoring the resident's fluid intake. D. Staff interviews CNA #1 was interviewed on 1/15/26 at 11:19 a.m. CNA #1 said she knew if a resident had a fluid restriction by reviewing the diet order and checking the binder in the kitchen. CNA #1 said the meal tickets also indicated the type of diet and any fluid restrictions. CNA #1 said there were currently no residents at the facility with fluid restrictions. CNA #1 said if a resident was on a fluid restriction, the (continued on next page)		

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F 0698 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	charge nurse would inform the CNA to monitor and document intake. CNA #1 said she would document the fluid limit in the chart in the computer for reference. CNA #1 said Resident #1 did not like or want water and usually asked for ice. CNA #1 said on 1/15/26 in the morning, she filled Resident #1's water pitcher halfway with ice. CNA #1 said fluids were measured and recorded using a cup with a 240 ml capacity. CNA #1 said she provided Resident #1 with two of these cups per meal, three times per day (1440 ml total - 440 ml over the residents fluid restriction). CNA #1 said if a resident asked for more fluids than allowed, CNA #1 would ask the nurse for further information. Registered nurse (RN) #2 was interviewed on 1/15/26 at 11:32 a.m. RN #2 said a couple of months prior the dialysis center recommended to limit the Resident #1's fluid intake. RN #2 said the dialysis center did not specify the amount of fluid restriction, the reason for the restriction or the duration. -However, the dialysis communication form indicated the resident should be on a one liter fluid restriction (see dialysis communication form above). RN #2 said she informed the resident of the fluid limitation and said the resident was not happy about it. RN #2 said she placed the dialysis communication note with medical records for scanning into the resident's chart but did not contact the dialysis center to clarify why the fluid restriction was ordered or how long it should be followed. RN #2 said she was working on 12/24/25 and could not recall who reviewed the dialysis communication logs that day. RN #2 said she would verify the information with the dialysis center to determine the reason for the fluid restriction and the length of time the restriction should remain in place. RN #2 said failure to follow dialysis center recommendations regarding fluid restrictions could place the resident at risk for renal failure. The DON was interviewed on 1/15/25 at 12:27 p.m. The DON said the facility generally did not accept residents with fluid restrictions because they were difficult to manage and control. The DON said there were currently no residents with fluid restrictions at the facility. The DON said it was the nurses' responsibility to read and follow the dialysis communication notes and then inform the DON when there were special instructions or comments from the dialysis center. The DON said dialysis communication forms were important for continuity of care. The DON said when the facility received vague comments from the dialysis center, such as limiting fluids to one liter per day, the nurse should have called the dialysis center for verification and to obtain additional information. The DON said after confirmation with the dialysis center, the facility would inform the resident of the restriction, notify the physician and the family, obtain physician orders, and discuss the issue through the interdisciplinary team process. The DON said if the interdisciplinary team determined the restriction should be implemented, it would be placed in physician's orders and nursing staff would be informed to follow the orders. The DON said for Resident #1 it was important to follow fluid restrictions to prevent fluid overload, which could cause difficulty breathing. The DON said that after learning of this situation, he would contact the dialysis center to obtain additional information. The NHA was interviewed on 1/15/26 at 12:57 p.m. The NHA said the facility needed to follow dialysis instructions and recommendations and follow through as much as possible. The NHA said (continued on next page)		

Department of Health & Human Services
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F 0698 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	there was no way to enforce fluid restrictions in the same manner as a hospital because the facility was a homelike environment and enforcing fluid restrictions were difficult. The NHA said staff discussed the dialysis center's fluid restriction recommendation with the resident and said the resident was not compliant and had the right to refuse. The NHA said the facility would discuss the issue with the medical director and review it through the quality assurance process.		

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F 0923 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Have enough outside ventilation via a window or mechanical ventilation, or both. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observations and interviews, the facility failed to provide adequate outside ventilation by means of windows and/or mechanical ventilation for five of eight resident bathrooms. Specifically, the facility failed to ensure the exhaust fans in five resident bathrooms were functioning. Findings include: I. Facility policy and procedure The Safe and Homelike Environment policy, revised 10/25/25, was provided by the nursing home administrator (NHA) on 1/15/26 at 4:45 p.m. It read in pertinent part, In accordance with the resident's rights, the facility would provide a safe, clean, comfortable, and homelike environment. Environment refers to any environment in the facility that is frequented by residents, including but not limited to the residents, rooms, bathrooms, hallways, dining areas, lobbies, outdoors, patios, therapy areas, and activity areas. II. Observations An observation of the facility was completed with the maintenance director on 1/14/26 at 3:40 p.m. To check the function of each exhaust fan, a small square of single-ply toilet paper was placed against the vent in room [ROOM NUMBER], #318, #416, #510, and #511. The exhaust fans were unable to hold the toilet tissue in place, indicating they were not functioning at that moment. None of the bathrooms had windows and the vents were not functioning. III. Staff interviews The maintenance director was interviewed on 1/14/26 at 4:05 p.m. The maintenance director said he monitored the motor operation of the vents once a month and immediately fixed any concerns that arose from his review. The maintenance director said he was not aware of the broken vents in the resident bathrooms. He said it not only moves air but also removes moisture, odors, and pollutants from the building, allowing residents to breathe fresh air. The maintenance director said it was important to ensure that all vents are functioning properly. The maintenance director was interviewed again on 1/15/26 at 11:20 a.m. He said upon reviewing the facility's ventilation fan, he noticed one of the roof-mounted ventilation motors was broken. He said he had placed an order for the parts and would replace it as soon as they arrived at the facility.		