

Department of Health & Human Services
Centers for Medicare & Medicaid Services

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 065153	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/03/2026
NAME OF PROVIDER OR SUPPLIER Vista Grande Rehabilitation and Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 680 E Hospital Dr Cortez, CO 81321	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0600 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interviews and record review, the facility failed to ensure residents were kept free from abuse for one (#2) of two residents reviewed for abuse out of 36 sample residents. Specifically, the facility failed to protect Resident #2 from sexual abuse by Resident #73 on 12/11/25. Findings include: I. Facility policy and procedure The Resident Right to Freedom from Abuse, Neglect and Exploitation policy and procedure, revised 2025, was provided by the nursing home administrator (NHA) on 5/31/26 at 2:55 p.m. It read in pertinent part, The facility shall have and implement written policies and procedures to prevent and prohibit all types of abuse, neglect, misappropriation of resident property and exploitation. The facility shall monitor the resident including the identification, ongoing assessment, care planning for appropriate interventions and monitoring of residents with needs and behaviors which might lead to conflict or neglect such as sexually aggressive behavior such as saying sexual things and inappropriate touching and grabbing. Identify, correct and intervene in situations in which abuse, neglect, exploitation and or misappropriation of resident property is more likely to occur. II. Incident of sexual abuse of Resident #2 by Resident #73 on 12/11/25 A. Facility investigation The 12/11/25 summary of investigation revealed the allegation was substantiated. The summary documented that video surveillance revealed Resident #73 summoned Resident #2 over. Resident #2 went to Resident #73 and they held hands at the table. Resident #2 talked to Resident #73. Resident #73's response was mumbled and Resident #2 could not understand what he said. Resident #73 stroked Resident #2's sweater and her breast on top of her clothing. Resident #73 did not grab Resident #2. Resident #2 grabbed Resident #73's hand and moved it back to the table. Resident #2 held Resident #73's hand for a few more seconds and then moved to another table to eat her breakfast. Resident #2 reported the incident to a nurse after breakfast. There were two staff members in the dining room and they saw Resident #2 and Resident #73 holding hands but neither saw Resident #73 touching Resident #2's breast. The 12/11/25 facility report revealed the brief summary of the allegation was Resident #2 reported to registered nurse (RN) #2 at approximately 8:30 a.m. that Resident #73 touched her breast while they were in the dining room. The immediate intervention was to separate the residents and 15 minute checks were implemented for Resident #73. Resident #2's statement was completed on 12/11/25. It revealed Resident #2 went to the kitchen and Resident #73 waved Resident #2 to come over. Resident #2 went over and Resident #73 put his hands out. Resident #2 put her hands on his hands. Resident #73 was rubbing Resident #2's hands. Resident #73 took and looked at her hands. Resident #73 touched Resident #2's sweater and put his hand and rubbed down on her. Resident #2 shook her hand no and left. Resident #2 went down to the table to sit at the table. Dietary aide #1 brought Resident #2 her food. Resident #2 told dietary aide #1 thank you for getting me out of the situation. Resident #2 ate her breakfast and left the dining room and talked to RN #2. Dietary aide #1's witness statement was completed on 12/11/25. Dietary aide #1 said she was in the dishroom when Resident #2 went into the kitchen. Dietary aide #1 came out of the dishroom and she saw Resident #2 and Resident #73 holding hands. The residents were not talking. Dietary aide #1 said Resident #73 tried to pull her closer but the table was in the way. Dietary aide #1 (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: 065153	Facility ID: 065153 If continuation sheet Page 1 of 4

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