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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 065208 | (X2) MULTIPLE CONSTRUCTION A. Building B. Wing | (X3) DATE SURVEY COMPLETED 10/10/2024 |
| NAME OF PROVIDER OR SUPPLIER Wellsprings Care Center | | STREET ADDRESS, CITY, STATE, ZIP CODE 3636 S Pearl St Englewood, CO 80113 | |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) |
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| <p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p> | <p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 41032</p> <p>Based on observations and interviews, the facility failed to maintain a clean and sanitary homelike environment for residents on three of four units.</p> <p>Specifically, the facility failed to:</p> <ul style="list-style-type: none"> -Ensure residents experienced a clean and sanitary homelike environment with living spaces free from odors, dirt, debris and soiled areas; and, -Ensure that mouse droppings were removed and the surfaces were properly sanitized from possible rodent contamination. <p>Findings include:</p> <p>I. Professional reference</p> <p>According to the Centers for Disease Control Controlling (CDC) Wild Rodent Infestations, (4/28/24), retrieved on 10/21/24 from https://www.cdc.gov/healthy-pets/rodent-control/index.html#:~:text=Rodents%2C%20such%20as%20rats%2C%20mice,Rodent%20bites,</p> <p>What to know: Rodents can carry many diseases that can spread directly or indirectly to people. Rodents, such as rats, mice, and chipmunks, are known to carry many diseases. These diseases can spread to people directly, through handling of rodents, contact with rodent droppings (poop), urine, or saliva and rodent bites. Rodent droppings, urine, and saliva can spread by breathing in air or eating food that is contaminated with rodent waste.</p> <p>How to Clean Up After Rodents: It's important to clean up all urine, droppings (poop), dead rodents, and nesting materials safely. Prepare to clean up: Always take precautions when cleaning to reduce your risk of getting sick. Before you begin cleaning, prepare by gathering the proper equipment. Use a preferred disinfectant. Use a general-purpose household disinfectant cleaning product or a bleach solution for disinfecting.</p> <p>(continued on next page)</p> |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| <p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p> | <p>Wear proper protective equipment: Wear rubber or plastic gloves. Additional precautions should be used for cleaning homes or buildings with heavy rodent infestation. Do not vacuum or sweep rodent droppings?. Diseases are mainly spread to people from rodents when they breathe in contaminated air. Don't vacuum or sweep rodent urine, droppings, or nesting materials. This can cause tiny droplets containing viruses to get into the air.</p> <p>II. Policy and procedures</p> <p>The Homelike Environment policy, revised February 2021, was received from corporate consultant (CC) #1 on 10/10/24 at 5:43 p.m. It read in pertinent part, Residents are provided with a safe, clean, comfortable and homelike environment and encouraged to use their personal belongings to the extent possible.</p> <p>Staff shall provide person centered care that emphasizes the residents' comfort, independence and personal needs.</p> <p>The characteristics of the homelike environment are:</p> <ul style="list-style-type: none"> -Clean, sanitary, orderly environment; -Clean bed and bath linens that are in good condition; and, -Pleasant, neutral scents. <p>III. Observations</p> <p>On 10/7/24, between 11:22 a.m. and 12:30 p.m., the following was observed:</p> <p>The hallway walls on the first floor were soiled with black marks and dried liquid and particle debris from the floor level to the handrails.</p> <p>room [ROOM NUMBER]: Three residents resided in the room. Upon opening the door to the room, there was a strong smell of body odor and urine. The bed closest to the door had heavily soiled sheets from top to bottom including the pillowcase. The bedding was soiled with a variety of stains in different shades of brown, crumb debris and pieces of dirt and grass. The odor of urine became stronger while approaching the middle bed and the bed at the far side of the room had no sheets. The surface of the mattress on the far bed was torn up.</p> <p>The walls in room [ROOM NUMBER] were soiled with brown and pink matter. There was a heavy layer of black dust and debris on the metal electrical cord cover that ran across the middle of the wall. The floors in each of the residents' closets had dust and debris on them. The shelving and the floors had remnants of mouse droppings scattered all over the surface.</p> <p>The bathroom in room [ROOM NUMBER] had a strong smell of urine which burned the nostrils as soon as the door was opened. The floor was heavily soiled and stained with blackened matter and the baseboard was cracked and peeling away from the wall.</p> <p>(continued on next page)</p> | | |

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| <p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p> | <p>There were several flies in the room and a couple of the flies were crawling in and out of the cracked surface of the bed with the torn mattress.</p> <p>room [ROOM NUMBER]: The floor was heavily stained with dried light brown liquid debris and globs of brown matter on the floor. One resident was sitting on the floor working on an electronics project. The floor space under the heating vent had crumb debris and the baseboards were heavily soiled. The floor was stained with black marks.</p> <p>room [ROOM NUMBER]: The floor was heavily stained with blackened marks. There was a heavy build-up of crumbs and other debris on the floor where it met with the baseboards. The baseboards and walls were stained with light tan and black dried matter. There were remnants of mouse droppings on the floor and in the residents' closets.</p> <p>room [ROOM NUMBER]: The floor at the edges of the room had crumbs and debris built up on it.</p> <p>room [ROOM NUMBER]: The floor was soiled with dirt and dried black and brown matter and the walls had peeling paint. There were a few mouse droppings in the corner of the room.</p> <p>room [ROOM NUMBER]: The floor was stained with blackened marks and there were mouse droppings along the edges in the back corner of the room. The resident's bed was made and the bedding was soiled and dirty with brown stains.</p> <p>room [ROOM NUMBER]: The floors were stained with blackened marks and there were crumbs and other debris along the edges of the floor and in the corners of the room. The floor in the resident's closet had a lot of mouse droppings on it.</p> <p>room [ROOM NUMBER]: The floor in the room was heavily soiled with blackened matter and there were dried-up pieces of food on the floor, including lettuce, spaghetti and chips. None of the food items on the floor had been on the 10/7/24 breakfast or lunch menu. There were crumbs under the heating unit and mouse droppings along the floor around the edges of the room.</p> <p>The second-floor common room walls were soiled with dried debris (possibly liquid spills).</p> <p>The second-floor common area smelled like a mixture of bleach and urine.</p> <p>room [ROOM NUMBER]: There were several mouse droppings on the floor in the resident's closet.</p> <p>room [ROOM NUMBER]: The floor in the room was stained with blackened marks. There was silver duct tape on the floor at the transition between the hallway and the room to hold the flooring down. The duct tape was peeling up and debris was building up on the peeled-up tape. The closet doors were soiled with dust and an orange matter.</p> <p>IV. Resident interviews</p> <p>Resident #5 was interviewed on 10/7/24 at 10:33 a.m. Resident #5 said he had seen mice in his room on several occasions and they left behind a mess. He said he did not think housekeeping was doing as good a job cleaning his room as they had in the past. He said the housekeepers used to sweep and mop but now they were just sweeping.</p> <p>(continued on next page)</p> | | |

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| <p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p> | <p>-During the interview, Resident #5's room was observed to be dirty and had evidence of mice dropping on the floor and in the closet.</p> <p>Resident #7 was interviewed on 10/7/24 at 10:33 a.m. Resident #7 said he was not sure if he had seen any mice in his room but he said there were mouse droppings in his room. Resident #7 said the housekeepers did not do a good job cleaning his room.</p> <p>-During the interview, Resident #7's room was observed to be dirty and had mice droppings on the floor and the shelves of his closet.</p> <p>IV. Record review</p> <p>Resident council minutes, dated 5/30/24, revealed that the residents in attendance complained about mice in the building and requested mouse traps be placed around the building to eliminate the unsanitary problem of mice in the building.</p> <p>Resident council minutes, dated 7/25/24, revealed that the residents in attendance asked for an update on the mice infestation problem and were told it was improving.</p> <p>Pest control records from May 2024 to October 2024 were reviewed. The service notes revealed the pest control provider was coming in monthly to assess the occurrence of mice, reset traps, and provide treatment recommendations for eradicating the pests and unsanitary conditions they created. The maintenance director (MTD) was resetting traps in between visits and successfully removing mice from the building.</p> <p>V. Staff interviews</p> <p>Housekeeper (HSKP) #1 was interviewed on 10/7/24 at 11:33 a.m. HSKP #1 said she was to clean each resident's room daily, starting with all high-touch areas, removing the trash, sweeping the whole room, mopping the room and cleaning the bathroom. She said it was important to mop the floors to remove bodily fluids that could cause odors and it would be very important to clean up mouse droppings immediately. HSKP #1 said the nursing staff was tasked with changing the residents' sheets and towels when they were soiled with bodily fluids to prevent odors in the building.</p> <p>HSKP #1 said the residents frequently asked her to clean their rooms and did not like their rooms to be dirty and did not like the odors throughout the building.</p> <p>The MTD was interviewed on 10/7/24 at 3:00 p.m. The MTD said the facility had been aggressively treating a mice infestation and removing them with the assistance of a pest control company. The MTD was unaware the housekeepers were not cleaning up the mouse droppings left behind in residents' rooms and throughout the building.</p> <p>The MTD said the housekeepers should be cleaning the residents' rooms and common areas daily. He said the housekeepers should clean and disinfect the residents' rooms and common areas and they should make sure to sweep up mouse droppings. The MTD said he would talk to the housekeepers about conducting better housekeeping practices and making sure they removed all evidence of mice and disinfecting areas where mouse droppings were left behind. The MTD agreed that it was unsanitary for mouse droppings to be present in the facility environment.</p> <p>(continued on next page)</p> | | |

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| <p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p> | <p>CC #1 was interviewed on 10/8/24 at 3:30 p.m. CC #1 said the mattress in room [ROOM NUMBER] was replaced with an intact mattress to ensure sanitation.</p> | | |