

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 065245	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/06/2024
NAME OF PROVIDER OR SUPPLIER Columbine West Health & Rehab Facility		STREET ADDRESS, CITY, STATE, ZIP CODE 940 Worthington Cir Fort Collins, CO 80526	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 19262</p> <p>Based on observations and interviews, the facility failed to provide a clean, comfortable and homelike environment for residents who resided in 13 of 15 rooms out of a sample of 70 resident rooms.</p> <p>Specifically, the facility failed to ensure resident rooms had safe, comfortable temperatures that did not exceed 81 degrees Fahrenheit (F).</p> <p>Findings include:</p> <p>I. Facility policy and procedure</p> <p>The Indoor Climate Control policy, reviewed on 8/15/23, was provided by the nursing home administration (NHA) on 8/5/24 at 12:52 p.m. The policy revealed the following considerations were made to ensure that the facility remained cool during the late spring and summer months:</p> <p>The facility had four rooftop air conditioning (AC) units to cool the facility's corridors. The AC units do not serve individual resident rooms. The facility team adopts other methods to help maintain resident room temperatures at comfortable and safe levels. These AC units were supported by the facility system maintenance team and serviced by contracted third-party vendors, as appropriate. The maintenance team would ensure that the units were in working order during the spring and would conduct regular maintenance checks during the summer months. In addition, the facility had one window AC unit installed on the secure unit to help maintain temperatures in the common sitting area.</p> <p>Throughout its operating history, the facility discovered that an effective way to maintain cool temperatures was to ensure windows were shut before the heat of the day increased (approximately 10:00 a.m.). Therefore, the staff was tasked with ensuring that resident room windows were closed and that client room doors remained open. This kept the warm outside air from entering the room and allowed the cooled corridor air to enter. The resident might choose to keep their window open, but the staff would advise that they keep their door closed, to lessen the warm air entering the facility.</p> <p>Residents might use a personal fan in their room to help with air movement and cooling. The social services and business office teams would work with residents/families to facilitate acquiring a fan, and the maintenance team would assist with installation.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>The facility's maintenance team directed the effort of frequently auditing resident room and common area temperatures throughout the facility. Any temperatures outside the regulated limits were noted for further investigation and potential repairs.</p> <p>II. Resident council minutes</p> <p>The resident council minutes, dated 4/5/24, revealed one resident said it got hot in the facility and asked if there was any way to get a better air conditioning system. The NHA said she would talk with the chief executive officer (CEO) of the company.</p> <p>The resident council minutes, dated 6/5/24, revealed the activity director (AD) reminded everyone that as it got warmer, the only way to keep the facility cool was to keep the windows closed during the day. The AD said if the residents wanted their room window open, then the room entrance door to the hallway needed to be closed.</p> <p>Residents were to let staff know if they needed a fan.</p> <p>The resident council minutes, dated 7/3/24, revealed the maintenance supervisor (MS) reminded the residents to keep their windows closed after 10:30 a.m. to help keep their rooms cooler. He said fans could be made available if rooms were really hot. He said, if the residents wanted their room window open, then the room entrance door to the hallway needed to be shut.</p> <p>III. Maintenance temperature log</p> <p>The July 2024 temperature log was provided by the MS on 8/5/24 at 3:51 p.m. The temperature log revealed the MS took temperatures on 7/11/24 for six resident rooms and the common area on the East hall. The temperatures ranged between 70 to 80 degrees F. No other temperatures were taken for the month of July 2024.</p> <p>IV. Resident room observations and interviews</p> <p>A. Resident #6</p> <p>Resident #6 resided in room #East 107-2. The 6/26/24 minimum data set (MDS) assessment revealed the resident had severe cognitive impairments with a brief interview mental status (BIMS) score of four out of 15.</p> <p>On 8/5 24 at 12:22 p.m. Resident #6 was seated in a wheelchair in her room watching television. She said she liked it warm in her room. A digital thermometer was placed in the room at this time.</p> <p>-At 12:49 p.m. the temperature in Resident #6's was 84 degrees F.</p> <p>B. Resident #7</p> <p>Resident #7 resided in room #West 100-2. The 6/24/24 MDS assessment revealed the resident was cognitively intact with a BIMS score of 15 out of 15.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 8/5/24 at 12:25 p.m. the resident was lying in her bed. A fan was blowing on the resident. She said sometimes in the afternoon it was very hot in her room. The door to the room was open only a few inches. A digital thermometer was placed in the room.</p> <p>-At 12:55 p.m. the temperature in Resident #7's room was 84 degrees F.</p> <p>On 8/6/24 at 9:16 a.m. Resident #7 was sitting in her room in a wheelchair and a fan was blowing on the resident. Her power of attorney (POA) was sitting on the resident's bed. The resident said she could only sleep at night when the fan was blowing on her. She said at times it was sticky hot and she sweated. The POA said at times the room was unbearable due to the heat and humidity and it was hard to breathe. The POA said the resident had told her at times, it was too hot in her room. The POA said she visited the resident often.</p> <p>C. Resident #20</p> <p>On 8/5/12 at 12:58 p.m. Resident #20 was not in their room [ROOM NUMBER]-2, located in the special care unit. A digital thermometer was placed in the room.</p> <p>-At 1:47 p.m. the temperature in Resident #20's room was 84 degrees F.</p> <p>At 1:50 p.m. the unit manager (UM) of the special care unit observed the digital thermometer temperature reading and agreed on the room temperature.</p> <p>D. Resident #19</p> <p>On 8/5/24 at 12:59 p.m. Resident #19 was not in their room [ROOM NUMBER]-1 located in the special care unit. A digital thermometer was placed in the room.</p> <p>-At 1:47 p.m. the temperature in Resident #19's room was 84 degrees F.</p> <p>At 1:50 p.m. the UM of the secure unit observed the digital thermometer temperature reading and agreed on the room temperature.</p> <p>E. Resident #18</p> <p>On 8/5/12 at 1:01 p.m. Resident #18 was not in their room [ROOM NUMBER]-1 located in the special care unit. A digital thermometer was placed in the room.</p> <p>-At 1:49 p.m. the temperature in Resident #18's room was 84 degrees F.</p> <p>At 1:50 p.m. the UM of the secure unit observed the digital thermometer temperature reading and agreed on the room temperature.</p> <p>F. Resident #17</p> <p>On 8/5/24 at 1:02 p.m. Resident #17 was not in their room [ROOM NUMBER]-1 located in the special care unit. A digital thermometer was placed in the room.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Resident #14 resided in room [ROOM NUMBER]-1 on the special care unit. The 5/28/24 MDS assessment revealed the resident had both short and long term memory problems with no behaviors.</p> <p>On 8/5/24 at 4:30 p.m. Resident #14 was sitting on the bed in her room. Her daughter was sitting on the bed beside her.</p> <p>-The resident's daughter had placed a digital thermometer on the bedside table and it was 90 degrees F in the room.</p> <p>Resident #14's daughter said she came to the facility almost every day around 2:30 p.m. and often stayed until 8:00 p.m. She said often her mother was unable to sleep at night because it was too hot in the room. She said the room was stuffy, uncomfortable and excessively hot for her mother. She said her mother was unable to communicate that it was too hot. Resident #14's daughter said, at times, she had difficulty breathing in the room from the heat. She said her mother had been in assisted living facilities before coming to this facility and the other places had air conditioning.</p> <p>L. Resident #12</p> <p>Resident #12 resided in room #East 135-2 The 6/27/24 MDS assessment revealed the resident was cognitively intact with a BIMS score of 13 out of 15.</p> <p>On 8/6/24 at 10:02 a.m. Resident #12 said it often was very hot on her side of the room. She said it often got excessively hot around 4:00 p.m. and it made her feel miserable.</p> <p>M. Resident #13</p> <p>Resident #13 resided in room #East 135-1. The 5/19/24 MDS assessment revealed the resident was cognitively intact with a BIMS score of 15 out of 15.</p> <p>On 8/6/24 at 10:12 a.m. she said her side of the room could really get hot, humid and sticky. She said she felt uncomfortable with the hot temperatures in the room.</p> <p>V. Staff interviews</p> <p>Certified nurse aide (CNA) #1 was interviewed on 8/5/24 at 12:37 p.m. CNA #1 said one or two residents had told her that it was too hot in the facility. She said she thought it was too hot in the facility at times.</p> <p>CNA #2 was interviewed on 8/5/24 at 1:05 p.m. CNA #2 said a family member had told her the previous week that it was excessively hot on the secure unit.</p> <p>CNA #3 was interviewed on 8/5/24 at 1:14 p.m. CNA #3 said, at times during the middle of the day, it was excessively hot on the secure unit.</p> <p>CNA #4 and CNA #5 were interviewed together on 8/5/24 at 1:35 p.m. CNA #4 and CNA #5 said residents and family members had said it was excessively hot in the facility. Both CNAs felt that at times it was too hot in the facility, usually around 4:00 p.m.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>The MS was interviewed on 8/5/24 at 3:51 p.m. The MS said there were 70 resident rooms in the facility. He said the thermostat located at the East nurse's station controlled the temperature on the secure unit. He said the facility air conditioning system delivered cool air to the hallways and not into resident rooms. He said residents were informed to keep their room entrance doors open to get cool air from the hallway, into their rooms. He said all of the air conditioning units were functional and were integrated into the backup power generator system, if an electrical outage occurred.</p> <p>The MS said he took random air temperatures in the facility. He said for the month of July 2024, he took resident room temperatures only on one day. He said he took six resident room temperatures and one common sitting area room temperature on 7/11/24.</p> <p>The MS completed a walk through of the East nurse station and said the thermostat was set at 72 degrees Fahrenheit and the air temperature was 79 degrees Fahrenheit. He said the [NAME] nurse station revealed the thermostat was set at 70 degrees Fahrenheit and the air temperature was 81 degrees Fahrenheit.</p> <p>-However, observations of several rooms revealed digital thermometer readings above 81 degrees (see observations above).</p> <p>The NHA was interviewed on 8/5/24 at 4:53 p.m. The NHA said she was not aware the MS had only taken resident room temperatures on 7/11/24 and not more frequently. She agreed with the July 2024 resident room temperature log. She said the MS had not told her that there were hot temperatures in the facility. She said it was hot in the facility around mid-July 2024. She said when the staff told her it was too hot in the facility, she purchased neck fans for them.</p> <p>Licensed practical nurse (LPN) #1 was interviewed on 8/6/24 at 10:32 a.m. LPN #1 said the residents and their families had told her it was too hot in the facility at times. She said there had been times she observed temperatures in the facility about 81 degrees Fahrenheit.</p> <p>LPN #2 was interviewed on 8/6/24 at 10:45 a.m. LPN #2 said the residents and their families had said to her it was too hot in the facility and it made the residents feel tired.</p> <p>The NHA was interviewed again on 8/6/24 at 11:30 a.m. The NHA said she would like temperatures taken daily in different areas of the facility or at least every other day. She said she did not know there were temperatures over 81 degrees in the facility. She said the staff and the MS should let her know if there were hot temperatures in the residents' rooms. She said she did speak with the CEO regarding the 4/5/24 resident council minutes regarding hot temperatures in the facility.</p>		