

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 065266	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/04/2026
NAME OF PROVIDER OR SUPPLIER Garden Terrace Alzheimer's Center of Excellence		STREET ADDRESS, CITY, STATE, ZIP CODE 1600 S Potomac St Aurora, CO 80012	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> <p>Note: The nursing home is disputing this citation.</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observations, record review and interviews, the facility failed to ensure two (#9 and #12) of six residents reviewed for abuse out of 12 sample residents were kept free from abuse. Specifically, the facility failed to protect Resident #9 and Resident #12 from physical abuse by Resident #8. Findings include: I. Facility policy and procedure The Abuse-Prevention policy, reviewed on 5/6/25, was provided by the nursing home administrator (NHA) on 3/4/26 at 6:58 p.m. It read in pertinent part, It is the policy of this facility to prevent and prohibit all types of abuse, neglect, misappropriation of resident property, and exploitation. Identify, assess, care plan for appropriate interventions, and monitor residents with needs and behaviors which might lead to conflict or neglect, such as verbally aggressive behavior, physically aggressive behavior, and wandering into other's rooms/space. II. Incident of physical abuse by Resident #8 towards Resident #9 on 2/24/26A. Facility investigation The facility's investigation documented an incident occurred on 2/24/26 at 11:25 a.m. between Resident #8 and Resident #9. Registered nurse (RN) #1 reported Resident #8 was standing at the entrance door of the unit, pushing on the doors in an attempt to open them. Resident #9 walked to the exit doors at the same time and, unprovoked, Resident #8 pushed Resident #9 forcefully against the exit doors. Resident #9 attempted to walk away and Resident #8 followed her to a nearby room. Upon seeing that, RN #1 moved quickly toward both residents to intervene. RN #1 saw Resident #8 continuing to hit Resident #9's back and arms as Resident #8 followed Resident #9 to a room. RN #1 intervened and called for assistance. An unidentified certified nurse aide (CNA) who was in a nearby room arrived to help. Resident #8 attempted to hit the CNA, however the CNA ducked and Resident #8 hit the wall. The social worker also arrived to provide additional support. Staff assured both residents were separated and safe. Resident #8 denied the incident occurred. She was put on one-on-one supervision immediately after the incident and moved to another unit on 2/27/26 where there was more space for her to walk and other residents were less likely to invade her personal space. Resident #8's medications were reviewed and changes were made. Resident #9 had no change in her mood or behavior and did not sustain an injury. She was not fearful and was unable to recall the incident and denied it occurred. Both residents continued their regular daily routines. The facility substantiated the physical abuse. B. Resident #8 (assailant) 1. Resident status Resident #8, age greater than 65, was admitted on [DATE]. According to the March 2026 computerized physician orders (CPO), diagnoses included dementia (gradual decline in mental abilities), depression, insomnia and other encephalopathy (a condition where the brain is not working normally because of illness or injury in the body). The 2/13/26 minimum data set (MDS) assessment revealed the resident had severe cognitive impairments with a brief interview for mental status (BIMS) score of four out of 15. She was able to walk independently at least 150 feet. The MDS behavior assessment was not documented. 2. Observations During a continuous observation on 3/4/26, beginning at 12:30 p.m. and ending at 4:00 p.m., the following was observed: At 12:38 p.m. Resident #8 was eating lunch in her room. She had a visitor at that time. At 1:10 p.m. Resident #8 was sitting in her room with the visitor. No concerning behavior was observed. At 3:30 p.m. Resident #8 was sitting in the activity room alongside other (continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> <p>Note: The nursing home is disputing this citation.</p>	<p>residents watching TV. A staff member was in the room for one-on-one supervision. At 3:45 p.m. Resident #8 walked independently to her room with a staff member at her side. At 4:00 p.m. Resident #8 was sleeping in her room. A staff member was in the room for one-on-one supervision. 3. Record review Resident #8's behavior care plan, initiated 1/20/26 and revised 2/24/26, revealed the resident had diagnoses of depression and insomnia. She would often become agitated when she was upset. Staff reported the resident was often very anxious, mostly related to going home. Resident #8 would refuse care from staff and could be verbally aggressive when she was upset. She could be physically aggressive toward staff by throwing cups, throwing her walker, attempting to hit staff and destroying property. Staff had observed Resident #8 putting her hands on other residents in a non-aggressive manner in an attempt to make them go in certain directions. She could be difficult to redirect and benefited from staff giving her time to calm down in a safe space. Interventions included one-on-one supervision, administering medications as ordered, explaining all procedures to the resident before starting and allowing the resident time to adjust to change, and intervening as necessary to protect the rights and safety of others. Additional interventions included removing the resident from the situation and taking her to alternate locations as needed, observing for behavior episodes and attempting to determine underlying cause and providing a program of activities that was of interest and accommodated the resident's status. -However, the one-on-one supervision was implemented after the incident with Resident #9 occurred on 2/24/26 and discontinued on 2/27/26 (see interviews below), even though Resident #8 had exhibited aggressive behavior multiple times towards staff and other residents before and after the incident occurred on 2/24/26. The nursing progress notes, dated from 2/3/26 to 2/5/26, revealed Resident #8 had moments of restlessness and was impulsive. She wandered around and interfered with other residents' care. She got irritated and agitated when redirected, tried to hit staff and was inappropriate verbally. Staff attempted different approaches, positive redirection and cueing was provided, however the resident was sometimes not easy to redirect, depending on her mood. The behavior note, dated 2/10/26, revealed Resident #8 was pulling another resident in their wheelchair and when asked to stop Resident #8 hit the CNA aggressively on her chest with her arm and lifted her walker and attempted to throw it at a nurse at the nurses' station. The behavior note, dated 2/16/26, revealed Resident #8 got very close to other residents and attempted to prevent them from doing their daily activities. She became verbally and physically aggressive when attempts were made to redirect her. The behavior note, dated 2/23/26, revealed Resident #8 had been exhibiting negative behaviors as she went around the dining room where other residents were sitting in their wheelchairs. She got into arguments with residents and would continue on until others were removed from being near her. The behavior note, dated 2/24/26, revealed Resident #8 was exhibiting physically and verbally aggressive behaviors. Resident #8 was pushing another resident in a wheelchair and yelling at her to Lift your feet so I can push you or I am going to run you into the wall. The floor nurse intervened. The event note, dated 2/24/26, documented Resident #8 was heading to the entrance door. When Resident #8 got to the exit doors, Resident #9 was also heading to the exit doors. Resident #8 proceeded by pushing Resident #9 forcefully against the exit doors. Resident #9 reacted by attempting to get away from Resident #8 and began to walk towards a room. Resident #8 proceeded to follow Resident #9 closely and hit Resident #9 on her back and upper arms aggressively multiple times. Resident #9 started walking faster and went into a room, Resident #8 followed her and pulled the door close, held the door handle and stated If you are going to behave like a baby, you are going to stay there. As soon as RN #1 witnessed that event, she immediately started walking towards those two residents to intervene. A CNA heard the commotion and came to help. The CNA went into the room to check on Resident #9. RN #1 assured that both residents were separated and safe, then called the director of nursing (DON) to come to the unit. RN #1 also called the social services assistant (SSA) to help. The SSA was able to bring Resident #8 to the dining room and sit on a chair. Resident #8 accepted a snack. Both residents were assessed for skin injuries and no injuries were noted. The director of nursing (DON) instructed RN #1 to call the police department's (continued on next page)</p>		

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According to the March 2026 CPO, diagnoses included dementia, insomnia and anxiety disorder. The 12/24/25 MDS assessment revealed the resident had severe cognitive impairments with a BIMS score of zero out of 15. The MDS mobility assessment was not documented. The MDS assessment indicated the resident had physical behaviors directed towards others and wandered in the unit. 2. Observations During a continuous observation on 3/3/26, beginning at 2:30 p.m. and ending at 3:30 p.m., Resident #9 was walking up and down the hallway of the unit. 3. Record review Resident #9's behavior care plan, initiated 7/29/25, revealed the resident had a diagnosis of unspecified dementia with agitation. The resident had been noted grasping others in attempts to self soothe/self comfort. The resident was friendly with other residents and enjoyed dancing even when there was no music. The resident could become agitated at times when she was unable to express herself. The resident could be anxious and restless at times. Interventions included assisting the resident with going to a calm environment and dancing when she appeared agitated, explaining all procedures to the resident before starting and allowing the resident time to adjust to changes, and providing a program of activities that was of interest and accommodating to the resident's status. The event note, dated 2/24/26, documented Resident #8 was heading to the entrance door. When Resident #8 got to the exit doors, Resident #9 was also heading to the exit doors. Resident #8 proceeded by pushing Resident #9 forcefully against the exit doors. Resident #9 reacted by attempting to get away from Resident #8 and began to walk towards a room. Resident #8 proceeded to follow Resident #9 closely and hit Resident #9 on her back and upper arms aggressively multiple times. Resident #9 started walking faster and went into a room, Resident #8 followed her and pulled the door close, held the door handle and stated if you are going to behave like a baby, you are going to stay there. As soon as RN #1 witnessed that event, she immediately started walking towards those two residents to intervene. A CNA heard the commotion and came to help. The CNA went into the room to check on Resident #9. RN #1 assured that both residents were separated and safe, then called the director of nursing (DON) to come to the unit. RN #1 also called the SSA to help. The SSA was able to bring Resident #8 to the dining room and sit on a chair. Resident #8 accepted a snack. Both residents were assessed for skin injuries and no injuries were noted. The DON instructed RN #1 to call the police department's non-urgent line. RN #1 called the police and was provided an incident number by the police. The resident representatives and physicians for both residents were notified. The health status note, dated 2/24/26, documented Resident #9 was the recipient of an aggression event earlier. A head-to-toe skin assessment was done by RN #1 right after the event, specifically focused on her back and arms as those were the areas that the aggressor hit. No injuries were noted, no reddened areas, no open areas, and no bruising was noted. The behavior note, dated 2/26/26, revealed Resident #9 continued on monitoring for a resident-to- resident altercation on 2/24/26 with Resident #8. No interaction was noted between both residents. Resident #9 had no signs of distress noted and did not have any negative reactions when resident Resident #8 was near her. III. Incident of physical abuse by Resident #8 towards Resident #12 on 2/28/26A. Facility investigation The facility's investigation documented an incident occurred on 2/28/26 at 9:40 p.m. between Resident #8 and Resident #12. An unidentified nurse reported she heard a call for help. As the nurse entered Resident #12's room, she saw Resident #8 standing near Resident #12's bed, holding Resident #12's blanket. The nurse intervened immediately. Resident #12 said Resident #8 walked into her room and tried to take her blanket. Resident #12 said (continued on next page)</p>		

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Record review The event note, dated 3/1/26, documented a nurse heard Resident #12 calling for help in her room. The nurse arrived and observed Resident #8 holding Resident #12's bed sheets and beginning to walk out of the room and not letting go of the sheets. A CNA was called in and walked with Resident #8 down the hallway. Resident #8 was asked what happened and replied, She hit him. When asked who Resident #12 hit, Resident #8 said She hit my husband, she's being a brat and not doing nothing, not even her homework. So, I slapped her. All parties were notified. Staff assessed the resident's skin and no injuries were noted. Resident #8 was put on one-on-one monitoring. Police arrived and took statements from the residents. C. Resident #12 (victim) 1. Resident status Resident #12, age greater than 65, was admitted on [DATE]. According to the March 2026 CPO, diagnoses included anxiety, dementia and cognitive communication deficit. The 12/24/25 MDS assessment revealed the resident was cognitively intact with a BIMS score of 15 out of 15. The resident used a wheelchair for ambulation. The MDS assessment indicated the resident had verbal behaviors directed toward others. 2. Resident interview Resident #12 was interviewed on 3/4/26 at 3:40 p.m. Resident #12 said Resident #8 slapped her on her left cheek. She said she was coming back into her room and found Resident #8, whom she did not recognize, sitting on her bed. Resident #12 said she told Resident #8 to leave because it was not her room and Resident #8 replied she could be there because it was her room too. Resident #12 said Resident #8 was sitting in her wheelchair. Resident #12 pointed to her name on the wall to show Resident #8 it was her room. Resident #12 said Resident #8 got upset and slapped her cheek. Resident #12 said she called for help and the nurse came in and took Resident #8 out of her room. She said the nurse then checked on her and said her cheek was red. Resident #12 said her cheek hurt for a couple days after being hit by Resident #8. She said she had never seen Resident #8 before that day and had not had any other issues with residents in the past. Resident #12 was not sure if she would recognize Resident #8 if she passed her in the hallway. She said she felt safe at the facility and was not afraid of the other residents. Resident #12 said she stayed in her room a lot even before the incident with Resident #8 happened. Resident #12 said she really did not want anyone in her room that was not supposed to be there. 3. Record review Resident #12's behavior care plan, revised 1/13/26, revealed the resident had diagnoses of adjustment disorder with depressed mood and anxiety disorder. The resident often felt emotional and started crying. The resident would often become upset about concerns with her roommate. The resident had been known to make suicidal statements when she was upset. The resident would often sleep throughout the day and be awake most of the night. Interventions included assisting the resident, family, caregivers to identify strengths, positive coping skills and reinforce those, encouraging the resident to call her daughter/other family members when she was upset and observing and reporting PRN (as needed) any risk for harm to herself. The event note, dated 2/28/26, documented a nurse at the nurses' station heard Resident #12 yelling from her room Help! The nurse hurriedly went to Resident #12's room and halfway down the hall, Resident #12 yelled Help me! Resident #8 was in the middle of the room holding Resident #12's blanket and Resident #12 reported She hit me! She slapped me across the face! The nurse called a CNA to bring Resident #8 outside and stay by her side. The nurse assessed Resident #12 and noted redness measuring 2.5 cm by 1 cm on the left cheek. Resident #12 said I asked her what the hell are you doing in my room and she grabbed my blanket and I told her to get out. All parties were notified. Non-emergency police were called. A (continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> <p>Note: The nursing home is disputing this citation.</p>	<p>police officer arrived and took statements from the two residents.IV. Staff interviewsCNA #3 was interviewed on 3/4/26 at 3:40 p.m. CNA #3 said when she noticed residents having a physical altercation, she would separate them and call the nurse. She said she would talk to residents and see if they needed anything. CNA #3 said she would document residents' behaviors in the residents' electronic medical records (EMR). She said Resident #8 moved rooms the previous week because she was aggressive towards other residents. She said Resident #8 was on one-on-one supervision and she could be uncontrollable sometimes. CNA #3 said on 3/3/26 at approximately 9:00 p.m. when she was providing one-on-one supervision, Resident #8 was in her room and started walking around. She said Resident #8 walked down the hallway and tried to enter another resident's room. CNA #3 said Resident #8 hit her (CNA #3) on her arm when she was trying to redirect the resident. CNA #3 said she called the nurse who was able to calm Resident #8 down. CNA #3 was unable to identify Resident #8's trigger behaviors.The social services director (SSD) was interviewed on 3/4/26 at 4:07 p.m. The SSD said Resident #8 was very impulsive and had unpredictable behavior. She said Resident #8 might have a pleasant conversation with another resident then shift her behavior. The SSD said she was unable to identify the triggers for the resident's behaviors as much as the facility tried. She said Resident #8 could be verbally and physically aggressive and challenging to redirect. She said Resident #8 had destroyed property and could exhibit exit-seeking behaviors. The SSD said there was not much the facility could do from a normal logical approach. She said Resident #8's family provided a busy box with everything in it that Resident #8 had interests in, such as crocheting to keep the resident occupied. The SSD said sometimes the busy box could work and sometimes it did not. The SSD said the physician reviewed Resident #8's medications and added Depakote (a mood stabilizing medication) and Seroquel (an antipsychotic medication) to stabilize the resident's mood.The DON and the NHA were interviewed together on 3/4/26 at 6:10 p.m. The DON said she was notified along with the NHA, who was the facility's abuse coordinator, when there was a physical abuse incident. She said she and the NHA would start the abuse investigation, interview staff, families, and residents who could talk with them. The DON said they tried to keep the same staff on units to help identify changes in residents. The NHA said the facility reported abuse allegations to their regional office, state reporters, and the ombudsman. The DON said the incident between Resident #8 and Resident #9 occurred when Resident #8 wanted to get off the unit and was agitated due to the door not opening. She said Resident #9 wandered into the space where Resident #8 was at the door. The DON said Resident #8 was put on one-on-one supervision immediately and moved to another unit. She said the facility felt the center unit would provide more foot traffic to monitor the resident. The DON said Resident #8's one-on-one supervision remained in place until 2/27/26 at 10:28 p.m. and was discontinued due to no behaviors being noted by staff. The NHA said a nurse assisted Resident #8 to get to bed on 2/28/26. The NHA said the nurse then heard Resident #12 call for help. She said Resident #12 reported that Resident #8 was coming out of her room and she told her it was not her room. She said Resident #12 said she tapped on the wall showing Resident #8 her name (Resident #12's name) on the wall. The NHA said Resident #8 continued into the room touched Resident #12's blanket and Resident #8 yelled at Resident #12 and slapped her. The NHA said Resident #8 was put back on one-on-one supervision after the incident with Resident #12. She said the facility was still trying to identify Resident #8's behavior triggers and the physician had made further medication changes for the resident.</p>		