

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 065327	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 12/11/2024
NAME OF PROVIDER OR SUPPLIER Juniper Village - the Spearly Center		STREET ADDRESS, CITY, STATE, ZIP CODE 2205 W 29th Ave Denver, CO 80211	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 37166</p> <p>Based on observations, record review, and interviews, the facility failed to ensure that one (#1) of three sample residents and other residents residing on the facility's third floor remained as free from accidents as possible.</p> <p>Resident #1 was admitted to the facility on [DATE] for long-term care. The resident was severely cognitively impaired and impulsive with poor safety awareness. At the time of admission, he was assessed not to be at risk for elopement. However, after admission, staff reported he was always on the move, standing near the doors and observing people passing in and out. By [DATE], the resident had become increasingly agitated and made several attempts to leave, setting off alarms when he attempted to open the doors.</p> <p>At approximately 1:08 p.m. that day, the resident eloped from the facility. Video surveillance revealed the resident, wearing shorts, a short-sleeved shirt, and flip-flops, followed a staff member through the emergency exit door (kitchen delivery door) on the first floor before the door, which was on a 15-second delay, relocked. Attempts to locate and contact the resident by phone were unsuccessful. He was located by the police two days later ([DATE]), approximately ten miles away from the facility, in critical condition. The resident was transported to the hospital by ambulance where he was pronounced deceased .</p> <p>The facility failed to provide the resident with adequate services and support to prevent his elopement. Despite staff knowledge of the resident's escalating behaviors on [DATE], their interviews revealed a conflicting understanding of the resident's level of supervision that day, and progress notes and care plans failed to document interventions to minimize his safety risk.</p> <p>The facility further failed to take adequate steps after [DATE] to prevent additional elopements. According to the director of nursing (DON), since the incident on [DATE], all staff had received education to wait 15 seconds after exiting the emergency door to ensure the door was locked, and a sign was placed on the doors as a reminder. However, on [DATE] at 12:35 p.m. (during the survey), observations revealed an unlocked door to the boiler room next to the emergency exit door. Another door in this room led to the outside. Both doors were unlocked and not secured with an alarm. All residents from the third floor had access to the unlocked doors. According to the nursing home administrator (NHA), the boiler room door was to be locked at all times and she was unclear why it had been left unlocked.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: Facility ID: 065327	If continuation sheet Page 1 of 12

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>The facility failures above created a situation of immediate jeopardy for serious harm, for Resident #1 and widespread potential for serious harm for facility residents on the third floor, that required immediate corrective action.</p> <p>Findings include:</p> <p>IMMEDIATE JEOPARDY</p> <p>I. Immediate Jeopardy</p> <p>A. Findings of immediate jeopardy</p> <p>Resident #1 was admitted to the facility on [DATE] for long-term care. The resident was severely cognitively impaired and impulsive with poor safety awareness. At the time of admission, he was assessed not to be at risk for elopement. However, after admission, staff reported he was always on the move, standing near the doors and observing people passing in and out. By mid-day on [DATE], the resident had become increasingly agitated and made several attempts to leave, setting off alarms when he attempted to open the doors.</p> <p>At approximately 1:08 p.m. that day, he eloped from the facility. Video surveillance revealed the resident, wearing shorts, a short-sleeved shirt, and flip flops, followed a staff member through the emergency exit door (kitchen delivery door) on the first floor before the door, on a 15-second delay, relocked. Attempts to locate and contact the resident by phone were unsuccessful. He was located by the police two days later, approximately ten miles away from the facility in critical condition. The resident was transported to the hospital by ambulance where he was pronounced deceased .</p> <p>The facility failed to provide the resident with adequate services and support to prevent his elopement. Despite staff knowledge of the resident's escalating behaviors on [DATE], their interviews revealed a conflicting understanding of the resident's level of supervision that day and progress notes and care plans failed to reveal interventions to minimize his safety risk.</p> <p>The facility further failed to take adequate steps after [DATE] to prevent additional elopements. According to the director of nursing (DON), since the incident on [DATE], all staff had received education to wait 15 seconds after exiting the emergency door to ensure the door was locked and a sign was placed on the doors as a reminder. However, on [DATE] at 12:35 p.m. (during the survey), observations revealed an unlocked door to the boiler room next to the emergency exit door. Another door in this room led to the outside. Both doors were unlocked and not secured with an alarm. All residents from the third floor had access to these unlocked doors. According to the nursing home administrator (NHA), the boiler room door was to be locked at all times and she was unclear why it had been left unlocked.</p> <p>The facility failures above created a situation of immediate jeopardy for serious harm, for Resident #1 and widespread potential for serious harm for facility residents on the third floor, that required immediate corrective action.</p> <p>B. Facility plan to remove the immediate jeopardy</p> <p>(continued on next page)</p>

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>He said he worked with the resident only on one occasion. He said he was working on [DATE] and when he returned from lunch he observed other staff around the resident who was attempting to leave through the emergency exit. He said Resident #1 was not his resident and he did not know if he was on 15-minute checks. He said he does not remember when his last education on elopement was.</p> <p>5. LPN #1 was interviewed a second time on [DATE] at 1:45 p.m. She was interviewed in the presence of the assistant director of nursing (ADON).</p> <p>The LPN said the elopement assessment was usually completed by the nurse who admitted the resident and it's usually done within the three days of admission.</p> <p>The ADON said that three days would allow staff to observe the resident and see his baseline behavior. She said all behaviors should be documented in progress notes. She said since the incident on [DATE], all staff were educated to wait 15 seconds for the emergency door to lock before walking away from it. She said a reminder sign was placed on every emergency exit door in the facility.</p> <p>6. CNA #2 was interviewed on [DATE] at 1:50 p.m. She said Resident #1 had always wandered since he was admitted . She said at times he would have bizarre behavior such as sitting on the floor. She said the resident was independent and was able to walk everywhere. She said she did not know if he was on 15-minute checks. She said other staff told her that the resident made attempts to leave, but it never happened on her shift.</p> <p>7. LPN #3 was interviewed on [DATE] at 1:55 p.m.</p> <p>She said Resident #1 walked a lot everywhere, he was constantly up and down the elevator all day long. She said staff kept an eye on the resident since he was always on the move but she did not know if he was on 15-minute checks. She said she did not work with the resident on [DATE].</p> <p>8. The staff member Resident #1 followed out the emergency exit was interviewed on [DATE] at 10:45 a.m.</p> <p>He said on [DATE] around 1:00 p.m. he stepped away from the kitchen for a smoke. He said he exited the building through the emergency exit door near the kitchen. He said he did not wait 15 seconds for the door to lock. He said he did not see the resident exiting behind him.</p> <p>He said he had been working in the facility for the last three months and upon hire he received education to wait 15 seconds for the door to lock up. He said he did not wait for the door to lock on [DATE]. He said he was very sorry as he was aware of the incident. He said he was re-educated again after the incident to follow the 15-second rule for the emergency doors.</p> <p>9. The social service director (SSD) was interviewed on [DATE] at 12:10 p.m.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>She said elopement assessments in the building were completed by social services assistants who were assigned to the unit. She said nurses had a small section on the initial assessment where elopement was mentioned; however, a comprehensive assessment should be completed by social services within seven days of admission. She said the rationale for seven days was that every resident has to be accustomed to the setting of the facility and would be observed for seven days for behaviors. She said observations were made for every newly admitted resident, but they were not documented daily. All observations would be documented in the assessment form on day seven when it was due.</p> <p>She said Resident #1 was admitted as he met the criteria for a mental health diagnosis. She said his initial stay was perfectly calm and he did not express the desire to leave the building. She said he did not trigger the risk of elopement until [DATE] when he was in distress. On [DATE], she was a supervisor on call and when she received a call about Resident #1's escalating behaviors she instructed the staff to continue to monitor him.</p> <p>She said the facility offered the resident a move to the secure unit, but he refused. She said even though his cognition was severely impaired and he was not a good advocate for his own safety, the facility was obligated to follow his refusal for a secure unit as respect for his rights. She said the resident's wife was not contacted at this point because the resident was his own responsible party and his wife was only listed as an emergency contact (not power of attorney).</p> <p>She said the facility staff did keep an eye on him; they observed him at the nurse's station, and then in his room later. The resident was on the 15-minute checks, but he left the building within the 10 minutes.</p> <p>She said if staff observed Resident #1 wandering behaviors and attempts to leave the building before [DATE], such behaviors should have been documented and the care plan for elopement should have been created. She said the interdisciplinary team met every day to discuss any changes and she did not recall any changes in Resident #1's behavior until [DATE].</p> <p>D. Facility response to the [DATE] incident.</p> <p>The DON and the NHA were interviewed together on [DATE] at 4:38 p.m.</p> <p>The NHA said once the incident was identified on [DATE], staff reviewed the resident's record, and the interdisciplinary team met for its daily interdisciplinary meetings and discussed the incident.</p> <p>She said it was identified through the investigation that the staff member did not follow the 15-second rule after exiting through the emergency exit door, and he did not check if anyone was following him. She said the staff member was educated on the 15-second rule upon hire and provided the education log for him. The staff member and all other staff in the building were educated and reminded to wait 15 seconds after exiting through the emergency exit doors. She said signs were placed on all doors throughout the building as a reminder to staff.</p> <p>The DON said starting on [DATE], the facility started education for all staff to ensure they were aware of residents at risk for elopement on all units. Binders were created with pictures and care plans of residents who were identified at risk for the elopement. All staff were educated on specific interventions that were in place and the location of the binders at the nurses' station.</p> <p>(continued on next page)</p>

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 065327	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 12/11/2024
NAME OF PROVIDER OR SUPPLIER Juniper Village - the Speary Center		STREET ADDRESS, CITY, STATE, ZIP CODE 2205 W 29th Ave Denver, CO 80211	

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<p>F 0689</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>The NHA said the incident was initially reviewed in the quality assessment performance improvement (QAPI) meeting on [DATE]. There, the facility identified several missing points from the records, including that detailed behavior with interventions was not documented, the resident was not monitored consistently in the unit, staff on the other units were not aware of residents at risk, and several nursing notes were completed (including skin assessments) after the Resident #1 eloped from the building. The corrective action started on [DATE] and continued throughout [DATE].</p> <p>IV. The facility's failure to take adequate steps after [DATE] to prevent additional elopements.</p> <p>A. Observations on [DATE] at 12:35 p.m.</p> <p>On [DATE] at 12:35 p.m. (during the survey) observations revealed an unlocked door to the boiler room next to the emergency exit door. Another door in this room led to the outside. Both doors were unlocked and not secured with an alarm. All residents from the third floor had access to the unlocked doors. According to the nursing home administrator (NHA), the boiler room door was to be locked at all times and she was unclear why it had been left unlocked.</p> <p>B. The maintenance director was interviewed on [DATE] at 3:41 p.m.</p> <p>He said the boiler required some service on [DATE]. The service company was in the building on [DATE] and after they left he did not check if the boiler door was locked.</p> <p>He said he received an education from the facility on [DATE] on ensuring all doors that should be locked are locked. He said he checked the entire building on the evening of [DATE] to ensure every locked door in the building was locked and all emergency exits were functioning properly. He said he did not identify any additional unlocked or dysfunctional doors. He said he also placed a sign on the boiler door that it must be locked at all times. He said all emergency exit doors were checked once every week and he provided a log.</p>

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<p>F 0867</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Set up an ongoing quality assessment and assurance group to review quality deficiencies and develop corrective plans of action.</p> <p>37166</p> <p>Based on record review and interviews, the facility failed to ensure an effective quality assurance program to identify and address facility compliance concerns was implemented in order to facilitate improvement in the lives of nursing home residents through continuous attention to quality of care, quality of life, and resident safety.</p> <p>Specifically, the quality assurance and performance improvement (QAPI) program committee failed to identify and address concerns related to accidents and safety of residents, which rose to the level of immediate jeopardy and created a situation that a serious adverse outcome was likely.</p> <p>Findings include:</p> <p>I. Facility policy and procedure</p> <p>The facility's QAPI policy was requested from the nursing home administrator (NHA) on 12/11/24 at 4:50 p. m.</p> <p>-However, the policy was not provided as requested.</p> <p>II. Repeat deficiencies</p> <p>Review of the facility's regulatory record revealed it failed to operate a QAPI program in a manner to prevent repeat deficiencies in F689 Accidents/Hazards.</p> <p>During a recertification survey on 5/23/24, F689 was cited at a L level scope and severity, immediate jeopardy to resident health or safety, widespread.</p> <p>During an abbreviated survey on 10/23/24, F689 was cited at a G level scope and severity, actual harm, isolated.</p> <p>III. Cross-referenced citations</p> <p>Cross-reference F689: The facility failed to prevent an elopement of the resident.</p> <p>On 11/30/24 Resident #1 left the facility by following a staff member through the back emergency exit door on the first floor. He was located by the police two days (12/2/24) later, approximately ten miles away from the facility, in critical condition. He passed away in the hospital upon arrival.</p> <p>Observations of the facility on 12/10/24 revealed the boiler room door was unlocked. The additional door in the boiler room was unlocked as well and led to the outside.</p> <p>The facility's failure to ensure staff were waiting 15 seconds for the door to lock behind them after exiting through the emergency exit and the failure to keep the boiler door locked at all times, created a situation of immediate jeopardy with widespread potential for serious harm.</p> <p>(continued on next page)</p>

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<p>F 0867</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>IV. Interviews</p> <p>The director of nursing (DON) and the NHA were interviewed together on 12/11/24 at 4:38 p.m.</p> <p>The DON said a comprehensive elopement assessment was completed by social services. Residents were observed for seven days after admission to establish a baseline of their behavior. He said if anything was observed that would require an intervention, it was usually discussed in daily meetings.</p> <p>The NHA said once the incident with Resident #1 was identified on 11/30/24, staff reviewed the resident's record, and all met for daily interdisciplinary team (IDT) meetings and discussed the incident. She said it was identified throughout the investigation that the staff member that Resident #1 followed through the door did not follow the 15-second rule after exiting through the emergency exit door and he did not check if anyone was following him. She said the staff member was educated on the 15-second rule upon hire and provided the education log for the staff member. The NHA said the staff member and all other staff in the building were educated and reminded to wait 15-seconds after exiting through the emergency exit doors. She said signs were placed on all doors throughout the building as a reminder to staff.</p> <p>The DON said, starting on 12/10/24, the facility started education for all staff to ensure they were aware of residents at risk for elopement on all units. He said binders were created with pictures and care plans of residents who were identified as at risk for elopement. The DON said all staff were educated on specific interventions that were in place and the location of the binders at the nurses station.</p> <p>The NHA said the incident was initially reviewed in QAPI on 11/30/24 and the facility identified several missing points from the records, such as detailed behavior with interventions was not documented, the resident was not monitored consistently in the unit, staff on the other units were not aware of Resident #1's elopement risk and several nursing notes were completed after the resident eloped from the building. The NHA said corrective action in response to Resident #1's elopement started on 11/30/24 and continued throughout 12/10/24.</p> <p>V. Facility follow up</p> <p>On 12/11/24 at 4:50 p.m., during the survey, the NHA provided a copy of the quality measure report. The report was initiated on 11/30/24 after Resident #1 eloped from the building. The report indicated that the facility identified poor documentation for timeline of events, delay in obtaining as needed medications, failure to monitor resident on the unit, staff from other units being unaware of residents who were at risk for elopement and staff not waiting for the exit door to alarm before walking away.</p> <p>The education to all staff on ensuring exit alarms reengaged before walking away doors was completed on 12/3/24. The protocol was initiated to share information between units on residents unable to leave units on 12/5/24.</p>