

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 065331	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/24/2025
NAME OF PROVIDER OR SUPPLIER Larchwood Inns		STREET ADDRESS, CITY, STATE, ZIP CODE 2845 N 15th St Grand Junction, CO 81506	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0573</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Let each resident or the resident's legal representative access or purchase copies of all the resident's records.</p> <p>48412</p> <p>Based on record review and interviews, the facility failed to ensure a copy of medical records were provided in a timely manner for one (#1) of three residents out of five sample residents.</p> <p>Specifically, the facility failed to ensure medical records were provided in a timely manner upon request for Resident #1 from his resident representative.</p> <p>Findings include:</p> <p>I. Facility policy and procedure</p> <p>The Release of Information policy, revised November 2009, was provided by the nursing home administrator (NHA) on 4/24/25 at 1:10 p.m. It read in pertinent part,</p> <p>The resident may initiate a request to release such information contained in his/her records and charts to anyone he/she wishes. Such requests will be honored only upon the receipt of a written, signed and dated request from the resident or representative.</p> <p>A resident may have access to his or her records within ____ hours (excluding weekends or holidays) of the resident's written or oral request.</p> <p>-The facility did not indicate on the policy how many hours the facility had to provide the requested medical records.</p> <p>II. Resident representative interview</p> <p>Resident #1's representative was interviewed on 4/23/25 at 3:45 p.m. via phone. She said she requested Resident #1's medical records from the facility in February 2025 after he passed away. She said she did not receive the records for over two weeks.</p> <p>III. Record review</p> <p>The request for access to health information was provided by the medical records director (MRD) on 4/24/25 at 11:30 a.m. The form was completed by Resident #1's representative on 2/24/25 at 3:30 p.m. The form revealed the resident's representative received the records on 3/13/25 at 11:58 a.m.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0573</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-The representative did not receive the medical records for 12 weekdays after she requested them.</p> <p>IV. Staff interviews</p> <p>The MRD was interviewed on 4/24/25 at 10:20 a.m. The MRD said she did not know the time frame the facility had to provide the resident or the representative with the medical records after they were requested. She said Resident #1's medical durable power of attorney (MDPOA) requested his medical records on 2/24/25. She said the records were released to the MDPOA on 3/13/25. She said the process was to send the records to the facility's attorney and once the okay was given, the records were released to the resident or representative. The MRD said this request took a little longer because the facility had a hard time reaching the attorney because the phone number had changed. The MRD said she tried to complete medical record requests as fast as possible but did not know it needed to be completed within 24 hours except when requested on a weekend or holiday.</p> <p>The nursing home administrator (NHA) was interviewed on 4/24/25 at 1:50 p.m. She said she was not sure what the facility's policy indicated the time line the facility needed to provide medical records upon request. The NHA said she thought the facility had 72 hours to provide the medical records when they were requested by the resident or representative. The NHA said the facility would review the policy to ensure it matched the regulation.</p>		