

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 075201	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/27/2025
NAME OF PROVIDER OR SUPPLIER West Haven Center for Nursing & Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 310 Terrace Ave West Haven, CT 06516	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0686</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate pressure ulcer care and prevent new ulcers from developing.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on a review of the clinical record, facility documentation, and staff interviews for 1 of 3 residents (Resident #1) reviewed for quality of care, the facility failed to properly transcribe physician wound treatment orders. The findings include:</p> <p>Resident #1 had a diagnosis of Parkinson's, mild cognitive impairment, artificial hip joint, and malignant neoplasm of the thyroid.</p> <p>The quarterly Minimum Data Set (MDS) assessment dated [DATE] identified Resident #1 had a Brief Interview for Mental Status (BIMS) score of 12 indicating moderately impaired cognition and was dependent of care and transfers.</p> <p>The Resident Care Plan (RCP) dated 5/1/25 identified Resident #1 refuses incontinent care and has the potential for skin impairment. Interventions directed to encourage and elevate resident's heels while in bed and to educate resident on the risks of non-compliance.</p> <p>A review of the wound care progress note dated 4/22/25 identified treatment recommendations for the right heel as follows: zinc to the peri-wound (PW), collagen, Hydrofera Blue, and a dry protective dressing to be changed once a day and as needed.</p> <p>The physician's order dated 4/22/25 directed to cleanse the right heel with wound cleanser, apply collagen, Hydrofera Blue, and wrap in kerlix.</p> <p>The record review failed to identify an order to apply zinc to the peri-wound of the right heel. A review of the treatment records failed to identify Zinc was applied to the peri-wound in accordance with physician treatment recommendations.</p> <p>Interview with MD #1 (Wound MD) on 5/27/25 at 2:20 PM identified zinc was a part of the order and was supposed to be applied to the peri-wound of the right heel with wound cleanser, collagen, Hydrofera Blue, and wrapped in a dry dressing like a 4x4 gauze or kerlix. MD # 1 indicated that his treatment recommendations should have been followed. MD # 1 stated that if it was not applied, he could not say the wound would get worse.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0686</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Interview with the Director of Nursing (DNS), Administrator, and RN #1 on 5/27/25 at 2:42 PM identified the treatment recommendation by MD # 1 on 4/22/25 stated to apply zinc to the peri-wound but, does not know why the physician order placed did not indicate the application of zinc to the peri-wound. The physician order that was placed should have matched the treatment recommendation by the wound MD.</p> <p>Facility Compliance with and Implementation of Physician Orders Policy dated 1/19/18 directed that orders must be entered into the resident's electronic health record promptly and accurately.</p>		