

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  105350	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  10/02/2024
NAME OF PROVIDER OR SUPPLIER  Dunedin Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE  1351 San Christopher Dr Dunedin, FL 34698	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 43453</p> <p>Based on observations, interviews and record review, the facility failed to ensure three residents (#8, #3 and #27) observed for assisted dining in two (100 and 200) of two halls received a dignified dining experience.</p> <p>Findings included:</p> <p>1. Resident #8 was admitted to the facility on [DATE] with a primary diagnosis of amyotrophic lateral sclerosis.</p> <p>Review of the September 2024 physician orders for Resident #8 revealed the resident received a regular diet, pureed texture, nectar/mild thick consistency.</p> <p>A care plan for Resident #8, initiated on 05/02/19, showed the resident required staff assistance with ADLs (Activities of Daily Living). Interventions showed the resident needed staff assistance with eating.</p> <p>On 09/23/24 at 12:00 p.m. an observation was made of Staff A, Certified Nursing Assistant (CNA) standing while assisting the resident with their meal. A chair was observed by the resident's bed with the resident's personal clothes stacked on top of it.</p> <p>On 09/24/24 at 2:09 p.m. an interview was conducted with Staff A, CNA. She said, Yes, I was standing. There was a chair in the room. I should have been sitting. Staff A stated she would normally sit but she did not sit on that day. She stated she received education. She said, They said I should sit when assisting with feeding.</p> <p>On 09/24/24 at 2:25 p.m. an interview was conducted with the Director of Nursing (DON). He stated the staff should be sitting at eye level when assisting the resident with meal.</p> <p>On 09/24/24 at 2:40 p.m. an interview was conducted with the Nursing Home Administrator (NHA). She stated the expectation was for the CNA to sit at eye level during meal assistance.</p> <p>51097</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 09/23/24 at 12:00 p.m. Resident #3 was observed being taken to the resident's room for the lunch meal. Staff J, CNA was observed feeding Resident #3 while standing next to him.</p> <p>48223</p> <p>On 09/23/24 at 12:26 p.m. Resident #27 was observed sitting up in her bed and being assisted with the lunch meal. Staff J, CNA was observed to be standing next to the resident's bed while assisting the resident. Staff J, CNA then sat on the resident's bed to finish the dining process.</p> <p>During an interview on 09/23/24 at 1:30 p.m. Staff J, CNA stated, Yes, I was sitting on the resident's bed. I know, I am not supposed to sit on the bed. Staff J continued and stated there are not enough chairs. We only have one folding chair.</p> <p>Review of facility policy and procedure titled, Resident Rights, undated, revealed: Federal and state law guarantee certain basic rights to all residents of this facility. These rights include the resident's right to: a. a dignified existence; b. be treated with respect, kindness, and dignity; . t. privacy and confidentiality .</p>		

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<p>F 0559</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to share a room with spouse or roommate of choice and receive written notice before a change is made.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 43453</p> <p>Based on interviews and record review, the facility failed to honor a resident's right to receive a written notification for a room change before the change was made for one (#51) of one resident sampled.</p> <p>Findings included:</p> <p>On 09/23/24 at 10:15 a.m. Resident #51 was observed in her room. The resident said, I don't know why they moved me. I was on the other side. Resident #51 stated she was not given an opportunity to see the new room and she did not receive an explanation as to why the move was necessary. The resident stated she lived in her previous room since her admission to the facility last year.</p> <p>Review of the Admission Record for Resident #51 showed she was originally admitted to the facility on [DATE]. The record showed Resident #51 was her own person and she also had a substitute decision maker.</p> <p>Review of a Quarterly Minimum Data Set (MDS), dated [DATE], revealed Resident #51 had a Brief Interview for Mental Status (BIMS) score of 11 (moderately impaired).</p> <p>Review of Resident #51 census showed the resident was moved from room [A] to room [B] on 09/19/24.</p> <p>Review of the Electronic Medical Record (EMR) for Resident #51 showed there was no documentation regarding the move or the reason for the room change.</p> <p>On 09/24/24 at 3:49 p.m. an interview was conducted with the Social Services Director (SSD). She stated the process for a room change was for the nursing staff to figure out who was going to move and why. She said, We do a form. We let the resident know and then the POA [Power of Attorney], Responsible Party or Guardian if applicable. The SSD stated Resident #51's room change should be documented. Review of the room change binder revealed there was no documentation. The SSD stated she did not move Resident #51 and did not know why she had moved.</p> <p>On 09/24/24 at 3:55 p.m. an interview was conducted with the Director of Nursing (DON). He stated he moved Resident #51. He stated he did not tell her why she was moved, because he did not know at the time. He stated he had not spoken to the resident since the move; that happened a week prior. He said, The resident does not know why. I'm waiting for the Health Department to let me know. I probably should have told her that. I should have told her. The DON stated he did not document the room change.</p> <p>Review of a facility policy titled, Room Change, dated 09/01/22, showed when feasible the facility will make room to room transfers when requested by the resident or as may become necessary to meet the resident's medical and nursing needs. The procedure showed:</p> <p>(continued on next page)</p>		

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<p>F 0559</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>3. Unless medically necessary or for the safety and well-being of the resident, a resident will be provided advance notice of the room transfer. Such notice will include the decision to make the room transfer.</p> <p>4. Prior to the room transfer, the resident, his or her roommate (if any) and the resident's representative (if applicable) will be provided with information concerning the decision to make the room transfer.</p> <p>6. Complete the room change notification form and retain in the medical record.</p> <p>7. Document room to room transfers in the medical record.</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48223</b></p> <p>Based on observations, interviews, and record review the facility did not ensure a clean, safe, sanitary, and homelike environment for five resident rooms (#113, #123, #214, #222 and #223), nine resident bathrooms (#122, #213, #214, #215, #216, #218, #219, #221, and #223), one shower room (West Wing), one housekeeping closet (West Wing) and two halls located on the [NAME] Wing during four of four days observed (09/23/24, 09/24/24 and 10/01/24 and 10/2/24).</p> <p>Findings included:</p> <p>An observation made on 9/23/2024 at 9:52 a.m. in the hallway outside of Resident room [ROOM NUMBER] revealed a petrified worm about one inch from the wall on the floor. The worm remained there until after 9/24/2024 at 5:00 p.m.</p> <p>An observation was made on 9/23/2024 at 10:08 a.m. of Resident room [ROOM NUMBER]'s bathroom that revealed the floor near the window having brown streaks in various locations. The bathroom sink counter was protruding from the particle board, creating a space and uncleanable surface. The counter had brownish stains surrounding the sink bowl all the way to the wall edge. Underneath the sink, the floor had an accumulation of dirt and debris, including a petrified lizard and worm. The floor next to the toilet had brown colored marks in various locations. The toilet seat had brown colored buildup of dirt.</p> <p>An observation was made on 9/24/2024 at 12:21 p.m. of Resident room [ROOM NUMBER]'s bathroom revealing the side of the toilet bowl had a blackish color, rough patch appearing as a small hole, the toilet bowl had brownish color around the top rim of the bowl and a brown ring where the water level resides. The connection point for the grab bars next to the toilet was cracked and had a buildup of debris, some flaking off. In addition, an observation of the remote control on the resident's bed in room [ROOM NUMBER] revealed it had wires exposed.</p> <p>An observation was made on 9/23/2024 at 10:13 a.m. of Resident room [ROOM NUMBER] and the bathroom. The observation revealed the wall beneath the window had a space between the drywall and cove base, and the resident room floor had brown/black colored stains on the floor. The toilet had a brown/yellow buildup of debris where the seat connects to the bowl. Inside the toilet bowl was a brown ring, and marks throughout the bowl. The toilet tank had a plastic shelf partially covering the toilet tank water. The cove base under the toilet paper holder was separated from the floor. At the base of the toilet and the floor was brown/yellow debris build up. The grab bars had brown stains covering them. The connection point of the grab bars to the toilet bowl had a whitish buildup and a raised metal piece. A petrified worm was next to the toilet opposite the toilet paper roll.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>An observation was made on 9/23/2024 at 10:18 a.m. in the bathroom of Resident room [ROOM NUMBER]. The toilet had a brown/yellow buildup of debris where the seat connects to the bowl. Inside the toilet bowl was a brown ring coming down from the rim, and marks throughout the bowl. The toilet bowl had a brown substance running down the front of the bowl to the floor. The floor surrounding the base of the toilet was brown/yellow in color. Significant debris was built up on the base of the toilet. The base of the toilet near the back had a brownish substance running to the floor. Dirt and debris were surrounding the bathroom walls. [NAME] colored marks were observed on the door frame going into the resident room, and the light switch and wall to the entrance of the other resident's room (shared bathroom). No toilet paper was observed in the dispenser, and a roll was on top of the dispenser (open) with brown stains on the paper and a roll in the manufacturer paper.</p> <p>An observation was made on 9/23/2024 at 10:28 a.m. in the bathroom of Resident room [ROOM NUMBER]. The toilet seat was cracking and had a brownish color surrounding. Inside the toilet bowl was a brown ring, and marks throughout the bowl. Dirt and debris was built up surrounding the bathroom floor and wall. The emergency call cord next to the toilet had a black cloth tied in a knot and the cloth was observed to have small blotches of a brownish substance on it.</p> <p>An observation was made on 9/23/2024 at 10:30 a.m. of the bathroom of Resident room [ROOM NUMBER]. The wall next to the toilet had a brownish color running down a few tiles. The base of the toilet and bowl had various smudges of yellow/brown color and build up of debris surrounding the toilet.</p> <p>An observation was made on 9/23/2024 at 10:45 a.m. of the bathroom of Resident room [ROOM NUMBER]. The toilet bowl base had a significant build up of a brownish substance. The toilet paper dispenser was empty, and two open rolls, sat atop of the dispenser.</p> <p>An observation was made on 9/24/2024 at 12:34 p.m. in Resident room [ROOM NUMBER] of the remote for the bed with wires exposed.</p> <p>An observation was made on 9/23/2024 at 10:51 a.m. of Resident room [ROOM NUMBER]'s bathroom. The toilet bowl and floor were soiled with a brown/black/yellow substance. An observation of the room revealed the bed remote had exposed wires.</p> <p>An observation was made on 9/23/2024 at 10:04 a.m. of the [NAME] Wing Unit walls. The two hallways with Resident Rooms #211 to #229 had numerous locations with a beige substance splattered on the walls. Debris was in the cutout of the fire extinguisher near Resident room [ROOM NUMBER].</p> <p>An observation was made on 9/23/2024 at 10:34 a.m. of the [NAME] Wing Unit's housekeeping closet. The door was unlocked, and the housekeeping carts were located inside. The housekeeping carts were unlocked and had chemicals stored in them. On the back wall of the closet a chemical dispensing machine was on the wall.</p> <p>An observation was made on 9/23/2024 at 11:58 a.m. of the [NAME] Wing Unit's shower room. The shower stall had black bio growth along the floor, walls and drain. The shower chair had a pink bio growth surrounding the connection points of all four of the chair legs. The seat of the shower chair had hair and brown substance on the left side. The shower bed had a white buildup on the straps.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an interview on 10/1/2024 at 1:48 p.m. the Maintenance Director (MD) stated he was also in charge of housekeeping and laundry. The MD toured the [NAME] Wing Unit hallways and specified rooms above. The MD stated, This is horrible. The MD continued to state a plan was in place to strip and wax the floors. The MD confirmed the issues being pointed out are not with stripping and waxing. The MD stated this just needs to be cleaned. The MD confirmed the above findings and stated, This should not be this way, we will need to get cleaning this.</p> <p>During an interview on 10/2/2024 at 11:55 a.m. the Nursing Home Administrator (NHA) confirmed the findings above.</p> <p>A review of the facility policy titled, Complete Room Procedure, undated, revealed: . 3) Scrub bathroom floor (if ceramic tile) A) soak bathroom floor with mop water B) scrub floor with swivel scrub brush C) wet mop bathroom floor . *** Remember to detail clean all walls, doors, furniture*** .</p> <p>A review of the facility policy titled, 10 Step Cleaning Process, undated, revealed: . Step 4 Sanitize all horizontal surfaces * use germicide properly. Germicide kills harmful microorganisms.* Let surfaces air dry.* Don't forget door knobs and telephones. Step 5 Spot Clean all vertical surfaces * use germicide or all-purpose cleaners * don't forget to clean around waste receptacles and light switches.* Chemicals need time to work effectively. Step 6 Clean The restroom * pre spray shower to give chemical time to work. * Do not use toilet bowl brush outside of toilet bowl. Don't forget to fill the dispensers . Step 9 Damp Mop/Microfiber Mop the floor * change the germicidal solution in your mop bucket every three rooms. * Don't forget the restroom floor .</p> <p>43453</p> <p>On 09/23/2024 at 10:42 a.m. a tour was conducted of Resident room [ROOM NUMBER] with concerns noted in the bathroom. An observation was made of the inside of the toilet with brown stains. The toilet base was observed with brown matter on the surface. The walls and floors were observed with brown stains. The floor under the sink and the walls under the sink were observed with black and brown substances. The resident stated the brown substances were fecal matter. She stated she had asked them to clean it.</p> <p>On 09/23/2024 at 10:44 a.m. a tour of Resident room [ROOM NUMBER] revealed concerns related to dirt, dust and small dead insects on the window seal. The ceiling above the resident's bed was observed with cobwebs, dust and small debris. The air conditioning unit was observed with black matter on the inside of the vents.</p> <p>On 09/23/2024 at 1:47 p.m. an observation of Resident room [ROOM NUMBER] revealed a side table and bedside table with non-cleanable surfaces. The surfaces were observed with disintegrated particle board surfaces. This same observation was made on 09/24/2024, 10/01/2024 and 10/02/2024.</p> <p>On 09/24/2024 at 1:10 p.m. an observation of Resident room [ROOM NUMBER] revealed previously identified concerns in the bathroom. The toilet, floors and walls were observed with brown substances on the surfaces.</p> <p>On 10/01/2024 at 11:32 a.m. Resident Rooms #122 and #123 were observed with the same previously noted concerns.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 10/01/24 at 2:05 p.m. an interview was conducted with the NHA. She stated the resident rooms should be cleaned daily. She stated she was aware they need to replace some furnishings in the resident rooms. The NHA stated all non-cleanable surfaces should be replaced.</p> <p>(Photographic Evidence was Obtained)</p>

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 41015</b></p> <p>Based on observation, interview and record review the facility failed to ensure wound care was provided per physician orders for one resident (#13) of two residents reviewed for wound care treatment.</p> <p>Findings included:</p> <p>An observation on 09/23/24 at 10:09 a.m. revealed a red substance that resembled blood stains on Resident #13's pillow as Resident #13 laid in bed asleep.</p> <p>An observation and interview on 09/23/24 at 11:15 a.m. revealed the red substance that resembled blood stains on Resident #13's pillow as Resident #13 sat in the bed awake. Resident #13 stated the red stains on the pillow were blood and probably from her wound on her shoulder. Resident #13 pulled the arm sleeve up on her shirt and presented her right shoulder area. Resident #13's top right shoulder revealed a red, raw and bloody wound that was open to the air.</p> <p>Review of the Admission Record showed Resident #13 was admitted to the facility on [DATE] with diagnoses that included chronic viral hepatitis C, anoxic brain damage, seizures, anxiety disorder, obsessive compulsive disorder and bipolar disorder.</p> <p>Review of the Annual Minimum Data Set (MDS), dated [DATE], revealed in Section C- Cognitive Patterns Resident #13 had a Brief Interview for Mental Status (BIMS) score of 08 (moderate cognitive impairment). Section E- Behavior showed Resident #13 exhibited no behaviors during the 7 day look back time period. Section M- Skin Conditions showed Resident #13 had no pressure ulcers and no venous or arterial ulcer.</p> <p>Review of the Order Summary as of 9/24/24 included the following orders:</p> <ul style="list-style-type: none"> <li>- Apply moisturizer to right shoulder for radiation skin care. at bedtime for right shoulder okay to cover with hydrocolloid dressing and at bedtime for right shoulder okay to cover with hydrocolloid dressing, dated 09/16/24.</li> <li>- Apply moisturizer to right shoulder for radiation skin care. two times a day for right shoulder okay to cover with hydrocolloid dressing and at bedtime for right shoulder okay to cover with hydrocolloid dressing, dated 09/16/24.</li> </ul> <p>Review of the September 2024 Treatment Administration Record (TAR) showed the facility missed four wound care treatments during the 15 days reviewed for wound treatment opportunities. The treatment showed, Apply moisturizer to right shoulder for radiation skin care.- two times a day for right shoulder okay to cover with hydrocolloid dressing, with a start date of 09/16/24.</p> <p>Dates of missed treatment opportunities included:</p> <ul style="list-style-type: none"> <li>- 09/19/24 both wound treatments scheduled for 8:00 a.m. and 5:00 p.m., were not administered.</li> <li>- 09/20/24 wound treatment scheduled for 8:00 a.m., was not administered.</li> </ul> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>- 09/23/24 wound treatment scheduled for 5:00 p.m., was not administered.</p> <p>Review of the current care plan showed no care area noted for Resident #13's right shoulder wound.</p> <p>Review of a Physician Wound Note, dated 09/17/24, showed: Wound Evaluation and Management Summary. Additional Wound Detail: has started radiation tx [treatment] and requested to discontinue silver sulfadiazine. Dressing Treatment Plan: Primary Dressing(s) Hydrocolloid sheet (satin) apply once daily for 30 days. Dressing Treatment Plan: Note: Add Hydrocolloid Sheet (Satin) Once Daily 30. Discontinue Silver Sulfadiazine.</p> <p>An observation on 09/24/24 at 12:53 p.m. revealed the blood stains on the pillow and visible from the hallway when looking into Resident #13's room.</p> <p>(Photographic Evidence Obtained)</p> <p>During an interview on 09/24/24 at 12:40 p.m. Staff B, Registered Nurse (RN) stated there was no wound care nurse in the facility, but the facility had a wound care doctor who came to the facility on ce a week. Staff B, RN stated when the wound doctor was not in the facility it would be the nurse's responsibility to continue to provide treatment per the physician's order and provide any wound treatments.</p> <p>During an interview on 09/24/24 at 1:10 p.m. Staff C, Licensed Practical Nurse (LPN) stated she was familiar with Resident #13's wound and care. Staff C, LPN stated Resident #13 did have some skin cancer on her right shoulder that Resident #13 liked to pick at. Staff C, LPN stated currently there was lotion ordered to put on Resident #13's shoulder and staff can try to bandage the wound, however Resident #13 would pick it off.</p> <p>During an interview on 09/24/24 at 2:12 p.m. the Nursing Home Administrator (NHA) confirmed there were missing documented treatments on Resident #13's September 2024 TAR for the wound treatment. The NHA stated the blanks on the TAR would be considered missed treatments. The NHA stated had the treatment been completed and Resident #13 had a behavior of picking the bandage off, she would have expected to have seen that behavior noted on the behavior modification record, or in a nurse's progress note. She stated she could not find any behaviors in Resident #13's medical record. The NHA stated she did not see any focus, goals or intervention on Resident #13's care plan in the electronic medical record about the right shoulder wound.</p> <p>During an interview on 09/24/24 at 2:34 p.m. the Director of Nursing (DON) stated even Resident #13's September 2024 TAR showed wound treatments were not provided by the missing blanks on the TAR. The DON confirmed no wound treatments were documented as being provided for the dates of 09/19/24, morning of 09/20/24 and afternoon on 09/23/24.</p> <p>During an interview on 09/24/24 at 2:35 p.m. Staff D, LPN/Unit Manager (UM) stated nurses are supposed to provide wound treatment and document the care provided in the medical record. Staff D, LPN/UM confirmed the September 2024 TAR was missing treatments for Resident #13's shoulder wound.</p> <p>During an interview on 09/24/24 at 3:10 p.m. Staff F, Attending Physician (AP) stated he was Resident #13's primary attending physician. Staff F, AP stated he did expect the nurses to follow the physician orders for Resident #13's wound care.</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Review of a half written care plan page provided by the NHA, dated 01/15/23, showed Resident #13 was at risk of skin breakdown related to excoriation of the right shoulder. The goal showed Resident #13 would be free of skin breakdown through next review. Interventions included : Check and inspect skin with care and report any and all findings. If skin alteration is noted, notify the physician immediately and obtain an order for topical creams/ointments to be applied to skin and if treatment is ineffective, notify physician immediately and obtain further orders. The target date was 04/16/23.</p> <p>During an interview on 09/24/24 at 4:00 p.m. the NHA stated the written care plan provided came from a care plan book that was located at the nurses' station.</p> <p>During an interview on 09/24/24 at 4:11 p.m. the DON stated there were no other accurate or current care plans in the facility, but the one in the electronic medical record. The DON stated the care plans in the book at the nurses' stations are old. The DON reiterated and stated, All current care plans are in the electronic medical record .</p> <p>An additional review of the September 2024 TAR showed the facility missed another wound care treatment . The treatment showed, Apply moisturizer to right shoulder for radiation skin care.- two times a day for right shoulder okay to cover with hydrocolloid dressing, with a start date of 09/16/24. Dates of the additional missed treatment opportunity included: 09/28/24 wound treatment</p> <p>During an interview on 10/01/24 at 2:17 p.m. Staff E Wound Physician (WP) stated he recommended and ordered Resident #13's right shoulder wound to be covered. Staff E, WP stated that he ordered the hydrocolloid dressing because it was stickier like a bandage and harder to fall off or pick off. Staff E, WP stated that since Resident #13's oncologist office was also recommending Resident #13's shoulder wound be covered.</p> <p>Review of the facility's policy Skin and Wound, effective date 08/01/2023, showed, Policy:</p> <p>To provide a system for identifying skin at risk, implementing individual interventions including evaluation and monitoring as indicated to promote skin health, healing and decreased worsening prevention of injury. Procedure: Provide treatment per physician order with documentation in the medical record.</p>		

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<p>F 0695</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide safe and appropriate respiratory care for a resident when needed.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 43453</p> <p>Based on observations interviews and record review, the facility did not ensure respiratory equipment was stored appropriately for two (#34 and #39) of two sampled residents.</p> <p>Findings included:</p> <p>1. On 09/23/24 at 2:01 p.m. an observation was made of Resident #34's oxygen tubing placed on her bedside table and on the floor. The tubing was not stored in a sanitary manner. In an immediate interview the resident stated she used oxygen as needed. She said, I feel like I need it.</p> <p>Review of the Admission Record for Resident #34's revealed an admitted [DATE] with a primary diagnosis to include morbid (severe) obesity due to excess calories.</p> <p>Review of September 2024 physician orders for Resident #34 showed the resident had the following orders:</p> <ul style="list-style-type: none"> <li>- Oxygen at 2 Liters per nasal cannula as needed for SOB (Shortness of Breath), 9/2/24.</li> <li>- Oxygen tubing and humidifier change every night shift on Wednesday, 8/28/24.</li> <li>- BiPAP (Bilevel Positive Airway Pressure) oxygen tubing change (if indicated) every shift, 8/27/24.</li> <li>- BiPAP: Empty and Rinse Humidifier Change every night shift, 8/27/24.</li> <li>- BiPAP: Fill Humidifier Chamber with sterile or distilled water every night shift, 8/27/24.</li> </ul> <p>During a tour on 09/24/24 at 12:15 p.m. Resident #34's BiPAP machine was observed on the nightstand. The BiPAP tubing was set on top of the nightstand. It was not in a bag. The resident was not in the room.</p> <p>Review of a care plan for Resident #34, initiated on 08/30/24, showed the resident had oxygen therapy related to obesity. The interventions showed for residents who should be ambulatory, provide extension tubing or portable oxygen apparatus. Give medications as ordered by physician. Monitor/document side effects and effectiveness. Monitor for signs/symptoms of respiratory distress and report to the MD (Medical Director).</p> <p>On 09/24/24 at 12:38 p.m. an interview was conducted with Staff B, Registered Nurse (RN). She stated resident's respiratory equipment should not be on the floor. Staff B stated the tubing, and cannula should be stored in a bag when not in use.</p> <p>On 09/24/24 at 12:45 p.m. an interview was conducted with the Director of Nursing (DON). The DON stated the nurse administering the oxygen should bag the tubing after each use. He stated it should be replaced weekly for PRN (as needed) users. The DON stated the resident's CPAP mask and tubing should be stored in a bag when not in use.</p> <p>(continued on next page)</p>

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<p>F 0695</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 09/24/24 at 12:57 p.m. an interview was conducted with the Nursing Home Administrator (NHA). The NHA stated they did not have a policy regarding storage of respiratory equipment.</p> <p>(Photographic Evidence Obtained)</p> <p>48223</p> <p>2. On 09/24/24 at 12:31 p.m. Resident #39 was observed lying in bed with oxygen tubing in place via a nasal cannula. The tubing was connected to the oxygen concentrator sitting next to the bed, with a piece of tape wrapped around the tube and with the date of 9/16/2024 (Monday). (Photographic Evidence Obtained)</p> <p>An interview was conducted with Staff C, Licensed Practical Nurse (LPN) on 09/24/24 at 2:00 p.m. Staff C, LPN stated the tubing is changed on the night shift, and she was not sure of the process. Staff C, LPN confirmed Resident #39 was on continuous oxygen and the date on the tape was 9/16/2024.</p> <p>Review of Resident #39's physician order summary revealed an order, dated 8/6/24, for oxygen tubing and oxygen bag to be changed every Thursday on night shift.</p> <p>Review of the facility policy and procedures titled, Oxygen, with a revision date of 08/2023 revealed: Policy: The facility will ensure oxygen is administered safely and per physician order Procedure: . 5. Oxygen tubing is to be changed weekly and/or as needed when soiled or the tubing becomes compromised .</p>

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48441</b></p> <p>Based on observation, interview and record review the facility did not ensure accurate accountability and storage of controlled medications in two (East Cart 1, East Cart 2) out of three medication carts inspected.</p> <p>Findings included:</p> <p>On 10/01/2024 at 2:15 p.m. an observation was made of narcotic count discrepancies during medication storage observation, with Staff H, LPN. A count of the controlled medication drawer in the East Wing Carts 1 and 2 revealed the following:</p> <ul style="list-style-type: none"> <li>- One small loose light-yellow pill in the narcotic box of the medication cart (Photographic Evidence Obtained),</li> <li>- A card containing 26, Clonazepam 1.0 milligram (mg) tablets. The controlled substance record documented 27 remaining on the card.</li> <li>- A card containing 29 Clonazepam 0.5 mg tablets. The controlled substance record documented 30 remaining on the card.</li> <li>- A card containing 21 Oxycodone HCL 5 mg tablets. The controlled substance record documented 23 remaining on the card.</li> <li>- A card containing 26 Tramadol 50 mg tablets. The controlled substance record documented 27 remaining on the card.</li> <li>- A card containing 16 Hydrocodone/APAP 5-325 mg tablets. The controlled record documented 17 remaining on the card.</li> <li>- A card containing 30 Tramadol 50 mg tablets. Review of the electronic medical record showed the resident was discharged on [DATE].</li> </ul> <p>On 10/01/2024 at 2:40 p.m. during an interview conducted with Staff H, LPN stated she was busy and just did not get around to signing the medications out and stated, It was a hectic morning. Staff H, LPN stated medication should be signed out when the medication is administered. Staff H, LPN stated discharged narcotics should have been removed from the narcotic medication box, but the DON (Director of Nursing) oversaw disposing of all narcotic returns.</p> <p>On 10/01/2024 at 3:30 p.m. an interview was conducted with the DON. The DON stated narcotic medication should be documented immediately after the medication is administered. The DON stated he oversees the disposal of narcotics when the nurses inform him of a return and he was unaware of a narcotic medication card from a discharged resident in the medication cart.</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>A review of the facility policy titled, Controlled Substance, effective 9/07/2023, revealed under the section titled Policy showed the facility shall comply with all law, regulations, and other requirements related to handling, storage, and documentation of Scheduled 11 and other controlled substances.</p> <p>A review of the facility policy titled, Medication Storage, effective 12/08/2023, revealed under section Policy showed the facility shall store all drugs and biologicals in a safe, secure, and orderly manner. The policy revealed under the section titled Procedures . Number 7. Compartments (including, but not limited to, drawers, cabinets, rooms, refrigerators, carts, and boxes. ) Containing drugs and biologicals shall be locked when not in use, and trays or carts used to transport such items shall not be left unattended if open or otherwise potentially available to others.</p> <p>(Photographic Evidence Obtained)</p>		

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<p>F 0759</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure medication error rates are not 5 percent or greater.</p> <p>51097</p> <p>Based on observations, interviews, and record review, the facility failed to ensure the medication error rate was less than 5.00%. Thirty-five medication administration opportunities were observed, and ten errors were identified for four residents (#4, #67, #11, #2) out of five residents observed. These errors constituted a 28.57% medication error rate.</p> <p>Findings included:</p> <p>1. On 10/01/24 at 8:24 a.m. an observation was made of Staff H, Licensed Practical Nurse (LPN). Staff H dispensed the following medications for Resident #4:</p> <ul style="list-style-type: none"> <li>-Baclofen 10 milligram (mg) tablet</li> <li>-Calcium 600 mg with Vitamin D3 tablet</li> <li>-Clonazepam 0.5 mg tablet</li> <li>-Colace 100 mg tablet</li> <li>-Iron (ferrous sulfate) 325 mg tablet</li> <li>-Valproic Acid 250 mg/5 milliliters (mL)</li> <li>-Levetiracetam 100 mg/10 mL</li> <li>-Risperidone 3 mg tablet</li> <li>-Vitamin C 500 mg tablet</li> <li>-Simethicone 80 mg tablet.</li> </ul> <p>Staff H, LPN confirmed dispensing 8 tablets, 5 mL of Valproic Acid and 10 mL of Levetiracetam. The observation revealed 5 mL of Levetiracetam was dispensed. Upon entering the resident room, Resident #4 was alert and asked Staff H if she could take the tablets by mouth and the liquid medication through her gastric tube (G-tube). The staff member administered the oral tablets and assisted resident with water cup. Staff H then washed her hands, gathered G-tube supplies and administered 15 mL of water to G-tube by gravity to flush. The staff member administered 5 mL of Valproic Acid through the G-tube by gravity, flushed with 10 mL of water by gravity, administered 5 mL of Levetiracetam by gravity followed by a flush of 20 mL of water by gravity. Staff H clamped the G-tube, washed hands and exited the room.</p> <p>Review of the Resident #4's October 2024 Medication Administration Record (MAR) revealed the following orders related to the observed administration of medications:</p> <p>(continued on next page)</p>		

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<p>F 0759</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>- Ferrous Sulfate Oral Solution 220 (44 Fe) [44 Iron] MG/5ML (Ferrous Sulfate) Give 5 ml via PEG-Tube [Percutaneous Entero gastric tube] one time a day for anemia, 0900 (9:00 a.m.),</p> <p>- Calcium Oral Tablet (Calcium) Give 500 mg via PEG-Tube two times a day for supplement, 0900 and 2100 (9:00 p.m.),</p> <p>- levETIRAcetam Oral Solution 100 MG/ML (Levetiracetam) Give 10 ml via G-Tube two times a day for Seizure Disorder, 0100 (1:00 a.m.) and 0900.</p> <p>2. On 10/01/24 at 8:55 a.m. an observation was made of Staff I, Registered Nurse (RN). Staff I dispensed the following medications for Resident #67:</p> <p>-Vitamin B complex with vitamin B12 tablet</p> <p>-Aspirin 81 milligram (mg) tablet</p> <p>-Lasix 20 mg tablet</p> <p>-Carvedilol 12.5 mg tablet</p> <p>-Lisinopril 40 mg tablet</p> <p>-Tylenol 500 mg 2 tablets.</p> <p>Staff I, RN confirmed dispensing seven tablets. Upon entering the resident room, Resident #67 was alert. Staff I took a manual blood pressure prior to administering the oral tablets.</p> <p>Review of the Resident #67's October 2024 MAR revealed the following order related to the observed administration of medications:</p> <p>- Thiamine HCl [hydrochloride] Oral Tablet 100 MG (Thiamine HCl) Give 1 tablet by mouth one time a day for supplement, 0900.</p> <p>3. On 10/01/24 at 9:05 a.m. an observation was made of Staff I, RN. The staff member dispensed the following medications for Resident #11:</p> <p>-Aspirin 81 mg enteric coated tablet</p> <p>-Tamsulosin 0.4 mg capsule</p> <p>-Hydroxyzine 25 mg tablet</p> <p>-Trihexyphenidyl 2 mg tablet</p> <p>-Metoprolol Succinate 50 mg tablet</p> <p>- Potassium Chloride Extended Release 20 milliequivalents (MEQ) tablet</p> <p>(continued on next page)</p>		

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<p>F 0759</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>-Duloxetine 60 mg Delayed Release capsule</p> <p>-Plavix 75 mg tablet</p> <p>-Folic Acid 1 mg tablet</p> <p>-Donepezil 5 mg tablet</p> <p>-Aripiprazole 5 mg tablet</p> <p>- Amlodipine 5mg tablet</p> <p>-Pioglitazone 30 mg tablet</p> <p>-Glipizide 10 mg tablet.</p> <p>Staff I, RN confirmed dispensing 2 capsules and 12 tablets. Staff I placed all the tablets in a medication bag to be crushed. Staff I, RN stated, I crush all of these first, then open the capsules and put them on top. After the medications were crushed into a powder, the staff member took a medication cup, added a spoonful of vanilla pudding and poured the medication powder on top. The capsules were opened and added to the medication cup with the pudding and other medications. Another spoonful of vanilla pudding was added to the medication cup and stirred together mixing the crushed medications into the pudding. Upon entering the resident room, Resident #11 was alert and sitting in the bed. Staff I set the medication cup with the pudding medication mixture on the bedside table. After the vital signs were taken, Staff I assisted Resident #11 by spoon feeding him the medication mixture.</p> <p>Review of Resident # 11's October 2024 MAR revealed the following orders related to the observed administration of medications:</p> <p>- Aspirin 81 Oral Tablet Chewable (Aspirin) Give 1 tablet by mouth one time a day for CAD [coronary artery disease],</p> <p>- Metoprolol Succinate ER [extended release] Tablet Extended Release 24 Hour 50 MG Give 1 tablet by mouth one time a day for HTN [hypertension],</p> <p>- Potassium Chloride ER Tablet Extended Release 20 MEQ Give 1 tablet by mouth one time a day for Hypokalemia,</p> <p>- DULOxetine HCl Oral Capsule Delayed Release Particles 60 MG (Duloxetine HCl) Give 1 capsule by mouth one time a day for Depression,</p> <p>- Pioglitazone HCl Tablet 45 MG Give 1 tablet by mouth one time a day for diabetes mellitus.</p> <p>4. On 10/1/24 at 11:17 a.m. an observation was made of Staff H, LPN, obtaining a blood glucose level, preparing medication, and injecting Resident #2's insulin. Staff H assisted the resident back to the room, washed hands, donned gloves, cleaned the resident's right middle finger with an alcohol pad, and lanced the finger unsuccessfully. Staff H cleaned the resident's right pinky finger, lanced the finger, and obtained a blood glucose level of 285.</p> <p>(continued on next page)</p>

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<p>F 0759</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 10/1/24 at 11:25 a.m. Staff H, LPN removed Resident #2's Novolog Flexpen from the medication cart, placed an insulin needle on the pen, dialed 3 units on the dosage selector and returned to the resident's room. The staff member cleansed the resident's right lower abdominal quadrant with an alcohol pad, the dosage selector of 3 units was verified prior to the injection of insulin. The staff member verified the dosage selector had returned to zero.</p> <p>On 10/1/24 at 11:28 a.m. Staff H, LPN stated she did not prime the insulin pen prior to administration. Staff H stated she is only supposed to prime the insulin pen the first time the pen is used.</p> <p>Review of the manufacturer information for Novolog Flexpen, located at <a href="https://www.novo-pi.com/novolog.pdf">https://www.novo-pi.com/novolog.pdf</a> revealed the instructions to use the air shot or prime the needle before each injection. Small amounts of air may collect during normal use. To avoid injecting air and ensure proper dosing, perform an air shot.</p> <p>-Turn the dose selector to 2 units</p> <p>-Hold flexpen with needle pointing up.</p> <p>-Tap cartridge gently a couple times to make any air bubbles collect to the top of the cartridge.</p> <p>-Keep the needle pointing upwards and press the push-button all the way in. The dose selector then returns to zero. A drop of insulin should appear at the needle tip. If not, change the needle and repeat the procedure no more than six times. If you do not see a drop of insulin after six times, do not use the Novolog Flexpen.</p> <p>On 10/2/24 at 8:29 a.m. an interview with the Director of Nursing (DON) was conducted. The DON stated the nurses are supposed to prime the Novolog flex pens prior to each use. He stated they are supposed to point the tip upward, dial 2 units and push it out, then dial select the appropriate dose.</p> <p>On 10/2/24 at 12:00 p.m. an interview with the Medical Director was conducted. The Medical Director stated extended-release medications should not be crushed. It would be contraindicated to crush Metoprolol Succinate extended release.</p> <p>On 10/2/24 at 12:20 p.m. an interview with the Pharmacist was conducted. He stated extended-release medications should not be crushed. Metoprolol Succinate should not be crushed. Potassium Chloride ER cannot be crushed because it has microbeads in it, this medication can be dissolved in water and administered separately. Duloxetine can be opened and sprinkled in apple juice or applesauce and administered separately; it is not appropriate to open the capsule and mix with other medications in pudding.</p> <p>A review of the policy titled, Medication Administration Policy-General, dated 08/07/23, revealed the following:</p> <p>3. Dose Preparation:</p> <p>3.7 Verify that the medication name and doe are correct when compared to the medication order on the medication administration record.</p> <p>(continued on next page)</p>		

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<p>F 0759</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>3.10 Crush oral medications only in accordance with Pharmacy guidelines.</p> <p>4. Verify each time a medication is administered that it is the correct medication, at the correct dose, at the correct route, at the correct rate, at the correct time, for the correct resident, as set forth in the facility's medication administration schedule.</p>

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<p>F 0761</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure drugs and biologicals used in the facility are labeled in accordance with currently accepted professional principles; and all drugs and biologicals must be stored in locked compartments, separately locked, compartments for controlled drugs.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48441</b></p> <p>Based on observation, interview and record review the facility did not ensure medications were stored appropriately in one (East) out of two medication storage rooms, in one treatment cart (Reflection Hallway), and three (East 1 Cart, East 2 Cart and [NAME] Cart) out of 5 medication carts.</p> <p>Findings included:</p> <p>On 9/23/2024 at 10:10 a.m. an observation was made of the Reflection hallway common room. A large wall unit used for storage had one cabinet unlocked with a resident's prescribed medication present.</p> <p>On 9/23/2024 at 10:15 a.m. an interview was conducted with Staff D, Licensed Practical Nurse/ Unit Manager (LPN/UM). Staff D, LPN/UM stated the cabinet was for wound care and should be locked. Staff D, LPN/UM could not state why the prescribed medication was in the cabinet.</p> <p>On 9/23/2024 at 1:47 p.m. an observation was made of a Personal Protective Equipment (PPE) storage bin located outside Resident Rooms #112 and #113 and revealed a box of 144 packets of Hydrocortisone Acetate 1% Cream. The box was opened with multiple individual packets stored in the box.</p> <p>On 10/01/2024 at 9:50 a.m. an observation and interview were conducted with the Director of Nursing (DON) in the medication storage room on the East Wing nurses' station. The DON obtained keys from Staff H, Licensed Practical Nurse (LPN) to enter the medication room. Upon entrance into the medication room, outside the refrigerator door was an unlocked brace lock. Inside the refrigerator, the secured narcotic box was unlocked. In the narcotic box was the emergency medication kit for the facility assembled by the pharmacist. The DON stated both locks should be locked and proceeded to attempt to lock the narcotic box with the numerous keys on the keychain. The DON stated he does not have a set of keys for the locks and stated the keys must be on the other set of keys Staff H, LPN was carrying. The DON stated Staff H, LPN was the only nurse to have the keys to the locked narcotic box. When Staff H, LPN provided the second set of keys to the DON she stated she was unaware she had the only set of keys to unlock the narcotic box in the refrigerator for the whole facility. The DON stated she works only four times a month for the facility. The DON went through several keys to close the narcotic box and the refrigerator door. The DON stated only nursing staff and maintenance have access to the medication room. A continued observation of the East Wing medication storage room revealed a milk crate box on the ground with numerous pharmaceutical medication dispense cards and a plastic bag full of personal medications of a resident. The DON stated the box contained discontinued medications for return to the pharmacy. The DON stated the pharmacy picks up medications daily. An electronic record review of a sample of the medication cards had two residents discharged on [DATE] and 9/24/2024.</p> <p>(continued on next page)</p>		

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<p>F 0761</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 10/02/2024 at 2:15 p.m. an observation of the East Cart 2 medication cart and interview were conducted with Staff H, LPN. The observation revealed two insulin pens not labeled. An observation was made of a loose pill in the locked narcotic box of East Cart 2. Staff H, LPN stated the insulin pens should be labeled and the loose pill should be destroyed. An observation was made of the East Cart 2's surface and revealed a liquid and white powdered substance while Staff H, LPN was administering medication.</p> <p>On 10/01/2024 at 2:50 p.m. an observation and interview were conducted with Staff I, Registered Nurse (RN) in the [NAME] Wing. An observation was made of a loose blue and white pill in the [NAME] Cart's top drawer. An observation was made of six loose orange pills in a medicine cup. Staff I, RN stated the loose orange pills and the blue and white pill are not supposed to be in drawer loose.</p> <p>On 10/02/2024 at 1:55 p.m. an observation of East Cart 2 revealed it was unlocked with no nurse at the cart. A nurse was observed down the hallway at East Cart 1. Observations were made of numerous staff and residents walking multiple times in front of the unattended cart. The observation continued for ten minutes. The Nursing Home Administer closed the cart and stated the cart should be always locked.</p> <p>A review of the facility's policy and procedure titled, Medication Storage, effective date of 12/08/2023, showed the following policy statement: The facility shall store all drugs and biologicals in a safe, secure, and orderly manner. The policy revealed under the section titled, Procedures the following:</p> <ol style="list-style-type: none"> <li>1. Drugs and biologicals shall be stored in the packaging, containers or other dispensing systems in which they are received.</li> <li>2. The nursing staff shall be responsible for maintaining medication storage and preparation areas in a clean, safe, and sanitary manner .</li> <li>7. Compartments (including but not limited to, drawers, cabinets, rooms, refrigerators, carts, and boxes) containing drugs and biologicals shall be locked when not in use, and trays or carts used to transport such items shall not be left unattended if open or otherwise potentially available to others.</li> </ol> <p>(Photographic Evidence Obtained)</p>		

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<p>F 0806</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure each resident receives and the facility provides food that accommodates resident allergies, intolerances, and preferences, as well as appealing options.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 43453</p> <p>Based on observations, interviews and record review, the facility failed to ensure meal preferences were honored for one (#8) of eight residents sampled for dining in one hall (100) of two halls.</p> <p>Findings included:</p> <p>Review of the Admission Record revealed Resident #8 was admitted to the facility on [DATE] with a primary diagnosis of amyotrophic lateral sclerosis.</p> <p>Review of the September 2024 physician orders for Resident #8 revealed the resident received a regular diet, pureed texture, nectar/mild thick consistency.</p> <p>Review of a Quarterly Minimum Data Set (MDS) assessment, with the ARD (assessment reference date) target date of 8/15/24, for Resident #8 revealed a Brief Interview for Mental Status (BIMS) score of 13 out of 15, indicating the resident was cognitively intact.</p> <p>Review of a meal ticket for Resident #8 showed a list of dislikes to include green beans.</p> <p>Review of a care plan for Resident #8, initiated on 05/02/19, showed the resident had potential for inadequate nutritional and hydration status. Interventions included to provide and serve diet as ordered. RD (Registered Dietician) to evaluate and make diet changes per facility policy.</p> <p>On 09/23/24 at 12:00 p.m. an observation was made of Staff A, Certified Nursing Assistant (CNA) assisting Resident #8 with her lunch. The meal ticket on the tray showed the resident did not like green beans. An observation was made of a green pureed vegetable on the resident's plate. Staff A, CNA stated the vegetable served for lunch was green beans. An immediate interview was conducted with Resident #8. She shook her head left to right when asked if she liked green beans. She stated she did not like green beans. Staff A, CNA who was present during this interaction proceeded to assist the resident with the meal.</p> <p>A follow -up interview was conducted on 09/23/24 at 12:20 p.m. with Resident #8. She stated she did not eat the green beans and the sausage. She stated the sausage was spicy. She confirmed she was not offered an alternate.</p> <p>Review of a document titled [Name of Facility] 2024 Menu, showed on September 23rd, the lunch menu included green beans and Italian sausage.</p> <p>On 09/23/24 at 12:23 p.m. an interview was conducted with Staff A, CNA. She stated the resident ate potatoes only. She said, I did not ask her if she needed anything. I did not see her dislike list.</p> <p>On 09/24/24 at 2:10 p.m. an interview was conducted with Staff A, CNA. She said, I heard her [Resident #8] say to you she did not like the green beans. I saw her meal ticket afterwards. I saw it was listed she did not like green beans. I should have offered her something else. Staff A stated she could have asked for a double portion of mashed potatoes or an alternate choice of vegetables.</p> <p>(continued on next page)</p>		

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<p>F 0806</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 09/24/24 at 1:37 p.m. an interview was conducted with the Certified Dietary Manager (CDM). She stated she checked resident trays prior to the meals going out. She stated they had a process to go through all of the meal tickets to see who does not like the menu items. She stated the aide circled the item if the resident was allergic to it or highlighted the disliked item; so they did not miss it. The CDM reviewed Resident #8's meal ticket and said, I can tell we missed it. She does not like veggies. She should not have been served green beans. It should be circled. It was missed. It was overlooked. The CDM stated upon admission she updated resident's meal preferences and any other time upon further meal change requests.</p> <p>On 09/24/24 at 2:28 p.m. an interview was conducted with the Director of Nursing (DON). He stated the resident should have been offered an alternate meal if she did not like what was served.</p> <p>On 09/24/24 at 2:41 p.m. an interview was conducted with the Nursing Home Administrator (NHA). She stated the expectation would be for a resident to be offered an alternate meal if they disliked an item. She said, The dietary staff should not have served her green beans if it is on her dislike list. The NHA stated meal preferences should be honored.</p> <p>Review of a facility policy titled, Nutrition Policy, dated 09/01/24, showed the RD (Registered Dietician) or other clinically nutrition professional will be responsible for ensuring the plan of care of each resident is in concert with the residents (sic) expressed wishes for care and services.</p>

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<p>F 0849</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Arrange for the provision of hospice services or assist the resident in transferring to a facility that will arrange for the provision of hospice services.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48223</b></p> <p>Based on record review and interview, facility failed to ensure hospice services were being provided in accordance with accepted professional standards and principles due to a lack of communication and documentation in the medical record for one (#27) of two residents reviewed.</p> <p>Findings included:</p> <p>Review of Resident #27's Admission Record revealed a re-admitted [DATE] with the diagnosis of early onset Alzheimer's disease and other co-morbidities.</p> <p>Review of Resident #27's physician order summary revealed an order for Hospice with the diagnosis of advanced dementia, dated 7/22/2024.</p> <p>Review of Resident #27's Minimum Data Set (MDS), dated [DATE], revealed hospice care being given while resident resided at the facility in Section O - Special Treatments, Procedures, and Programs.</p> <p>Review of Resident #27's progress notes in the facility chart revealed no documentation of hospice services.</p> <p>Review of Resident #27's care plan did not reveal a hospice care plan.</p> <p>An interview was conducted with Staff I, Registered Nurse (RN) on 10/1/2024 at 2:47 p.m. Staff I, RN stated Resident #27 has an order for hospice care. Staff I, RN stated only communicating with hospice if the resident were to have a change of condition. Staff I, RN stated a phone call would then occur.</p> <p>An interview was conducted with the Social Service Director (SSD) on 10/1/2024 at 10:11 a.m. The SSD stated the DON handled communication with hospice.</p> <p>An interview was conducted with the DON on 10/1/2024 at 3:00 p.m. The DON stated the hospice nurse was here yesterday, but did not check out with me as I have requested for them to do. The hospice nurse does not leave any notes, or binder. The DON stated, I do not know what she did, this is a consistent problem.</p> <p>(continued on next page)</p>

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<p>F 0849</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Review of the facility policy and procedure titled, Hospice Services, dated 9/7/2023, revealed: Policy: The center will honor the residents wish to elect Hospice services as part of end-of-life care Procedure: 1. The physician will order a Hospice evaluation as indicated; for example, by resident or family request. If Hospice becomes involved in the care of the resident. a. The facility and Hospice, with input from the resident and family, will establish a coordinated plan of care which reflects and supports the Hospice philosophy. b. The plan of care will include directives for managing pain and other symptoms and will be revised and updated as the residence status changes. c. The facility and Hospice will identify this specific services that will be provided by the entity and this information will be communicated with the resident and family, and in the plan of care. d. The Hospice provider retains overall responsibility for directing and coordinating the plan of care related to terminal illness and related conditions. e. Medications and medical supplies needed for palliative care will be provided by the Hospice provider. f. The Hospice and facility will communicate with each other and with their resident and family when any changes are indicated or made to the plan of care. 3. The Hospice provider is to be invited to the resident's care plan meetings. 4. Hospice services are provided, and plan of care is to be part of the facility medical record.</p> <p>Review of the agreement titled, Agreement Between Hospice and Nursing Facility for Hospice Care for Facility Residents, dated 6/27/20 (year of effective date blank), revealed:</p> <p>2. 7 Communication of Coordination of Hospice Care.</p> <p>.Hospice and Facility have agreed to participate in a system of communication as described in the Hospice's Policies and Procedures to:</p> <p>(b) ensure that the care and services are provided in accordance with the Hospice Plan of Care;</p> <p>(d) provide for and ensure the ongoing sharing of information between all disciplines providing care and services in all settings, whether the care and services are provide directly or under arrangement; and</p> <p>(e) provide for an ongoing sharing of information with other non-Hospice healthcare providers furnishing services unrelated to the Terminal Illness and related conditions.</p> <p>2.8 Coordination of Hospice Care. For Hospice Patients residing in a Facility, Hospice shall further coordinate services by:</p> <p>(a) Designating a specific member of each IDG (interdisciplinary group) that will be responsible for a Hospice Patient. The designated IDG member is responsible for:</p> <p>(i) overall coordination of Hospice Care for the Hospice Patient with the Facility representatives; and</p> <p>(ii) communicating with Facility representatives and other health care providers participating in the provision of care for the terminal illness, related conditions and other conditions to ensure quality of care.</p> <p>3.10 Facility Representative's Duties .</p> <p>(continued on next page)</p>		

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<p>F 0849</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>(a) Coordinate care to the Hospice Patient provided by both the Facility and Hospice staff,</p> <p>(b) Collaborate with Hospice Nurse Coordinator and coordinate Facility staff participation in the Hospice care planning process,</p> <p>(c) Communicate with Hospice Nurse Coordinator and other healthcare providers participating in the provision of care for the terminal illness and related conditions and other conditions to ensure quality of care for the patient and family .</p>

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Provide and implement an infection prevention and control program.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 41015</b></p> <p>Based on observation, record review, interview the facility failed to ensure an effective infection prevention control program was maintained related to: 1. not reporting rashes to the local health department and not ensuring four residents (#62, #46, #12 and #22) received appropriate testing for a possible contagious epidermal condition out of four residents reviewed, 2. not ensuring a blood stained pillow case was changed for one resident (#13) of one resident reviewed with a bloodborne pathogen, and 3. not following the infection control practice of sanitizing equipment after use for one resident (#2) of five residents observed during medication administration.</p> <p>Findings included:</p> <p>1. An observation on 09/23/24 at 10:09 a.m. revealed a red substance that resembled blood stains on Resident #13's pillow as Resident #13 laid in bed asleep.</p> <p>An observation and interview on 09/23/24 at 11:15 a.m. revealed the red substance that resembled blood stains on Resident #13's pillow as Resident #13 sat in the bed awake. Resident #13 stated the red stains on the pillow were blood and probably from her wound on her shoulder. Resident #13 pulled the arm sleeve up on her shirt and presented her right shoulder area. Resident #13's top right shoulder revealed a red, raw and bloody wound that was open to the air.</p> <p>Review of the Admission Record showed Resident #13 was admitted to the facility on [DATE] with diagnoses that included [bloodborne pathogen].</p> <p>Review of the Annual Minimum Data Set (MDS), dated [DATE], revealed in Section C- Cognitive Patterns Resident #13 had a Brief Interview for Mental Status (BIMS) score of 08 (moderate cognitive impairment). Section E- Behavior showed Resident #13 exhibited no behaviors during the 7 day look back time period. Section M- Skin Conditions showed Resident #13 had no pressure ulcers and no venous or arterial ulcer.</p> <p>Review of the Order Summary as of 9/24/24 included the following orders:</p> <p>- Apply moisturizer to right shoulder for radiation skin care. at bedtime for right shoulder okay to cover with hydrocolloid dressing and at bedtime for right shoulder okay to cover with hydrocolloid dressing, dated 09/16/24.</p> <p>- Apply moisturizer to right shoulder for radiation skin care. two times a day for right shoulder okay to cover with hydrocolloid dressing and at bedtime for right shoulder okay to cover with hydrocolloid dressing, dated 09/16/24.</p> <p>Review of a Physician Wound Note, dated 09/17/24, showed: Wound Evaluation and Management Summary. Additional Wound Detail: has started radiation tx [treatment] and requested to discontinue silver sulfadiazine. Dressing Treatment Plan: Primary Dressing(s) Hydrocolloid sheet (satin) apply once daily for 30 days. Dressing Treatment Plan: Note: Add Hydrocolloid Sheet (Satin) Once Daily 30. Discontinue Silver Sulfadiazine.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>An observation on 09/24/24 at 9:27 a.m. revealed the blood stains on Resident #13's pillow as observed on 09/23/24.</p> <p>An observation on 09/24/24 at 12:53 p.m. revealed the blood stains on the pillow and visible from the hallway when looking into Resident #13's room.</p> <p>(Photographic Evidence Obtained)</p> <p>During an interview on 09/24/24 at 2:12 p.m. the Nursing Home Administrator (NHA) stated any blood smeared on a pillow case should be changed immediately and it was an infection control concern.</p> <p>During an observation on 09/24/24 at 2:20 p.m. with the NHA Resident #13's pillow remained stained with blood and asked staff to please change the pillow case immediately.</p> <p>During an interview on 09/24/24 at 2:34 p.m. the Director of Nursing (DON)/Infection Preventionist (IP) stated even if Resident #13 didn't have a bloodborne pathogen any blood on a pillow case for days at a time is an infection control concern for me.</p> <p>During an interview on 09/24/24 at 2:35 p.m. Staff D, Licensed Practical Nurse (LPN)/Unit Manager (UM) stated having blood spread around is definitely an infection control issue. The soiled linen should have been changed immediately.</p> <p>During an interview on 10/02/24 at 10:00 a.m. the DON/IP stated he was aware of four residents that developed rashes over the past couple weeks. The DON/IP stated he did not report the rashes to the local health department because they were just rashes and could not classify the rashes as scabies; because the residents were not tested for scabies. The DON/IP stated he was unaware, until today, the four residents were being treated with a medication to treat scabies. The DON/IP stated he confirmed with the Maintenance Director there was no change in detergents or water; so maybe it was just dermatitis. The DON/IP stated he does track and trend and used a color coded map to watch for infections, but he was not tracking the four residents with rashes on the color coded map. The DON/IP stated the only infection he was tracking and monitoring in the facility was a case of Candida Auris (C-Aureus).</p> <p>Review of the facility's policy titled, Infection Control Guidelines for All Nursing Procedures, revised date April 2013 showed: Purpose: To provide for general infection control while caring for residents. General Guidelines: 1. Standard Precautions will be used in the care of all residents in all situation regardless of suspected or confirmed presence of infectious diseases. Standard Precautions apply to blood, body fluids, secretions, and excretions regardless of whether or not they contain visible blood, non-intact skin, and/or mucus membranes.</p> <p>Review of the facility's policy titled, Infection Control, undated showed: Policy: This facility's infection control policies are intended to facilitate maintaining a safe, sanitary and comfortable environment and to help prevent and manage transmission and infections. Policy Interpretation and Implementation: 2. The objective of the infection control policies and practices are to: a. Prevent, detect, investigate ad control infections in the facility. b. Maintain a safe, sanitary, and comfortable environment for personnel, residents, visitors and the general public .f. Provide guidelines for the safe cleaning and reprocessing of reusable resident care equipment.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Review of the facility's policy titled, Environmental Infection Control- Laundry and Linen, undated showed: Policy: Soiled linen shall be handled in a manner that prevents gross microbial contamination of the air and persons handling them. Procedures: Bagging and Handling Soiled Linen</p> <ol style="list-style-type: none"> <li>1. All soiled linen must be placed directly into a plastic bag</li> <li>2. Do not sort or pre-rinse soiled linens in resident care areas</li> <li>3. Place any linen saturated with blood and body fluids into a plastic bag</li> <li>4. Handle soiled linen as little as possible to prevent agitation.</li> </ol> <p>48441</p> <p>2. On 09/23/24 at 11:58 a.m. an observation was made of Resident #22 in the common room of the Reflection hallway. Resident #22 was self-propelling herself in the room with one sock missing and the other sock halfway off. Resident #22 had exposed skin on her feet. Both feet were with heavy red streaks with small scattered open areas and a small amount of blood noted. Another resident was ambulating in the common room without socks. An observation was made of a staff member searching for socks for the ambulating resident and another staff member approached Resident #22, who asked Resident #22 where her other sock was. This staff member stated to the resident she needed to put cream on her foot. Resident #22 agreed her feet were itchy.</p> <p>On 10/01/24 at 12:31 p.m. an observation was made in the Reflection hallway common room of Resident #22 scratching her legs while eating her meal and sitting to the left of another resident at her table. Staff L, Licensed Practical Nurse (LPN) stated Resident #22 received oral Ivermectin along with three other residents, and the nurse practitioner did not feel a skin scrapping was necessary; just treatment.</p> <p>On 10/02/24 at 9:00 a.m. an interview was conducted with Staff D, LPN/Unit Manager (UM). Staff D, LPN/UM stated rashes for the residents are most likely caused from the laundry detergent.</p> <p>On 10/02/24 at 9:09 a.m. an interview was conducted with Staff M, Certified Nursing Assistant (CNA) in Resident #22's room. Staff M, CNA stated Resident #22 and her roommate Resident #62 received the Ivermectin and she noticed some improvement in their rashes.</p> <p>A record review was conducted of Resident #22's weekly Skin Only Evaluation for the months of August 2024 to 9/25/24. The skin evaluations prior to 9/18/24 showed no current skin issues. A review of the Skin Only Evaluation, dated 9/18/2024, showed Resident #22 with a new rash located on the arms, legs, feet and hands. The rash continued to be documented during the Skin Only Evaluation dated 9/25/2024.</p> <p>A review of Resident #22's September physician orders showed an order for Ivermectin oral tablet 3 milligrams (mg) to give 4 tablets by mouth one time only for rash for one day dated 9/22/2024.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>A review of Resident #22's September and October Medication Administration Records showed an entry for Ivermectin 3 mg (milligrams) give 4 tablets by mouth one time only for rash as given on 9/25/24. An order for Ivermectin oral tablet 3 mg to give 4 tablets by mouth one time only for rash for one day with a start date of 10/06/24.</p> <p>A review of Resident #22's progress note, dated 9/23/24, showed the resident with ongoing scratching of chest and bilateral upper arms. The Assessment/Plan for rash and other nonspecific skin eruption included the following:</p> <p>Chronic rash per facility staff reports, comes and goes.</p> <p>Patient as started on hydrocortisone 1% cream 9/12/24 until 9/28/24</p> <p>Add oral Ivermectin one dose (4 tablets) now, repeat in 2 weeks</p> <p>Monitor for resolution of symptoms</p> <p>Currently waiting for delivery of Ivermectin form pharmacy</p> <p>Order for Loratadine 10 mg daily to help with itching</p> <p>Consider hydralazine if Loratadine ineffective, caution, with potential sedation side effect, high fall risk.</p> <p>A record review of Resident #62's weekly Skin Only Evaluation for the months of August 2024 up to 8/29/24 showed no current skin issues. A review of the Skin Only Evaluation dated 9/05/24, showed Resident #62 with a new rash located all over the thighs and Triamcinolone cream was applied as ordered. On 9/19/24 the weekly Skin Only Evaluation showed a rash to arms, legs, back and abdomen and a skin note showed resident does have a treatment in place for her rash, skin is clean dry and intact. On 9/26/24, the weekly Skin Only Evaluation showed a skin issue but not specified and the skin note showed resident has itching and on Ivermectin for the scabies rash.</p> <p>A review of Resident #62's active physician orders as of 10/2/24 showed an order for Ivermectin oral tablet 3 mg to give 4 tablets by mouth one time only for rash for one day dated 9/22/24. An order for Ivermectin oral tablet 3 mg to give 4 tablets by mouth one time only for rash for one day with a start date of 10/06/24.</p> <p>A review of Resident #62's September Medication Administration Record showed an entry for Ivermectin 3 mg give 4 tablets by mouth one time only for rash as given on 9/25/24.</p> <p>A review of Resident #62's progress note, dated 9/22/24, showed the resident with ongoing, worsening rash with staff reports of itchy and scratching a lot. The Assessment/Plan for rash and other nonspecific skin eruption included the following:</p> <p>Ivermectin one dose now (4 tablets), followed by repeat dose in 2 weeks.</p> <p>Continue Loratadine 10 mg orally daily for 30 days.</p> <p>(continued on next page)</p>

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Continue with Triamcinolone cream 0.1% three times a day for 14 days.</p> <p>Keep area of rash clean and dry.</p> <p>Wash with mild soak and warm water, pat dry.</p> <p>A record review of Resident #46's weekly Skin Only Evaluation for the months of August 2024 up to 8/21/24 showed no current skin issues. A review of the Skin Only Evaluation, dated 8/28/2024, showed Resident #46 with a new rash on chest, back and abdomen and a skin note showed resident previous rash noted back abdomen and stomach and treatment in place for itching. On 9/11/24 the weekly Skin Only Evaluation showed a current skin issue of rash with a skin note of rash to bilateral arms, chest and back persists treatment orders in place. On 9/18 and 9/25/24 weekly Skin Only Assessment showed rash continued with current treatment in place with an added area of rash to thighs on 9/25/24.</p> <p>A review of Resident #46's active physician orders as of 10/2/24 showed an order for Ivermectin oral tablet 3 mg to give 6 tablets by mouth one time only for itching for one day dated 9/24/2024. An order for Ivermectin oral tablet 3 mg to give 6 tablets by mouth one time only for itching for one day with a start date of 10/06/24.</p> <p>A review of Resident #46's September Medication Administration Record showed an entry for Ivermectin 3 mg give 6 tablets by mouth one time only for itching as given on 9/25/24.</p> <p>A review of Resident #46's progress note, dated 9/25/24, showed resident still with intermittent itchiness secondary to recent rash. The Assessment/Plan for rash and other nonspecific skin eruption included the following: Received dose of Ivermectin.</p> <p>A record review of Resident #12's weekly Skin Only Evaluation for the months of August 2024 up to 9/26/24 showed no skin issue, but chronic leg skin tear to left shin.</p> <p>A review of Resident #12's active physician orders as of 10/2/24 showed an order for Ivermectin oral tablet 3 mg to give 6 tablets by mouth one time only for itching for one day dated 9/22/24. An order for Ivermectin oral tablet 3 mg to give 6 tablets by mouth one time only for rash for one day with a start date of 10/06/24.</p> <p>A review of Resident #12's September Medication Administration Record showed an entry for Ivermectin 3 mg give 6 tablets by mouth one time only for itching as given on 9/23/24.</p> <p>A review of Resident #12's progress note, dated 9/22/24, showed staff notes of resident with worsening rash to trunk and bilateral lower extremities and scratching a lot. The Assessment/Plan for rash and other nonspecific skin eruption included the following:</p> <p>Ivermectin times one doe now (weight based, 6 tablets, verified with pharmacist), repeat in 2 weeks.</p> <p>Triamcinolone cream twice a day for 14 days.</p> <p>Consider Hydroxyzine at bedtime for pruritus if symptoms do not improve and patient continues to scratch.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 10/02/24 at 9:48 a.m. an interview was conducted with the primary Advance Practice Registered Nurse (APRN) for Residents #62, #22, #46, and #12. The APRN stated she was aware of the skin conditions and ordered steroidal creams upon initial assessment. The APRN stated she was suspicious of the ongoing skin conditions and chose to prescribe Ivermectin orally. The APRN stated a skin scrapping had been considered but was not aware of a dermatologist the facility utilized. The APRN stated she did not have a conversation with the Director of Nursing, but stated she had multiple conversations with the nursing staff for these residents. The APRN stated she contacted her physician on the process for getting a dermatologist consult through their company. The APRN stated if a potential positive diagnosis of scabies was reported, the whole unit should be treated, but compliance may be an issue with applying lotion and bathing.</p> <p>On 10/02/24 at 11:34 a.m. an interview was conducted with the NHA. The NHA stated the facility has daily meetings related to resident clinical concerns in which all department heads attend. The NHA stated she was not aware of residents with orders for Ivermectin and cannot conclude scabies was the rationale behind the orders for the four residents in the Reflection hallway. The NHA stated scabies is not a reportable criterion for infection surveillance to the [State Agency]; therefore, the facility's infection control policy would be the process for the facility to follow. The NHA stated the orders for Ivermectin were put in last week. The NHA stated they will follow their process and have the residents sent out to be tested . The NHA stated the Director of Nursing/Infection Control Preventionist (DON/IP) should have been notified of the concern the moment it was discovered.</p> <p>A record review of the facility's Order Listing Report, dated 9/24/2024 at 1:42 p.m., showed:</p> <p>Resident #12 with an order for Ivermectin oral tablet 3 milligrams give 6 tablets by mouth one time only for rash for one day, order date 9/22/24.</p> <p>Resident #22 with an order for ivermectin oral tablet 3 milligrams give 4 tablets by mouth one time only for rash for one day, order date 9/22/24.</p> <p>On 10/02/24 at 12:00 p.m. a telephone interview was conducted with the Medical Director (MD) and primary physician for Residents #62, #22, #46 and #12. The MD stated he was aware of the residents' rashes and of the orders for Ivermectin. The MD stated the rational for the Ivermectin was empiric coverage but not clear on what the primary cause was. The MD stated Ivermectin would be the medication utilized for a potential diagnosis of scabies. The MD stated he noticed residents itching on his last visit to the facility; but could not state he witnessed definitive signs of scabies. The MD stated that to send a resident out for testing could take time and to treat empirically would make sense. The MD stated two weeks ago his suspicions were low for a potential diagnosis for scabies.</p> <p>On 10/02/24 at 12:20 p.m. a telephone interview was conducted with an epidemiologist at the [State Agency] for Pinellas County. The epidemiologist stated not only are scabies a reportable criterion to the [State Agency] but rashes of any nature in which two or more residents and/ or staff members are involved should be reported. The epidemiologist stated the [State Agency] will provide recommendations to assist the facility. The epidemiologist denied any phone calls were made to the [State Agency] from this facility regarding rashes and/ or potential scabies.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>A review of the facility's Surveillance For Infections undated policy showed the policy statement as: The Infection Control Nurse will conduct ongoing surveillance for Health Care Associated Infections (HAIs) and other epidemiologically significant infections that have substantial impact on potential resident outcome and may require transmission -based precautions and other preventive interventions.</p> <ol style="list-style-type: none"> <li>1. The purpose of surveillance of infections is to identify both individual cases and trends of epidemiologically significant organisms and HAIs, to guide appropriate interventions, and prevent future infections.</li> <li>2. The criteria for such infections are based on the current standard definitions of infections.</li> <li>3. Infections that will be included in routine surveillance include those with             <ol style="list-style-type: none"> <li>a. evidence of transmissibility in a healthcare environment</li> <li>b. available processes and procedures that prevent or reduce the spread of infection.</li> <li>c. clinically significant morbidity or mortality associated with infection and</li> <li>d. pathogens associated with serious outbreaks for example invasive streptococcus Group A, acute viral hepatitis, norovirus, scabies, influenza .</li> </ol> </li> <li>5. Nursing staff will monitor residents for signs and symptoms that may suggest infection, according to current criteria and definitions of infections, and will document and report suspected infections to the Infection Control Nurse/ DON as soon as possible.</li> <li>6. If a communicable disease outbreak is suspected, this information will be communicated to the Infection Control Nurse/ DON immediately.</li> <li>7. When infection or colonization with epidemiological important organisms is suspected, cultures may be sent, if appropriate to the lab for identification or confirmation period cultures will be further screened for sensitivity to antimicrobial medications to help determine treatment measures.</li> <li>8. The Infection Control Nurse/DON will notify the physician of suspected infections.             <ol style="list-style-type: none"> <li>a. the Infection Control Nurse /DON will notify the physician to determine if laboratory tests are indicated and whether special precautions are warranted</li> <li>b. the Infection Control Nurse/DON will determine if the infection is reportable.</li> <li>c. The physician will determine the treatment plan for the resident.</li> </ol> </li> <li>9. If transmission- based precautions or other preventative measures are implemented to slow or stop the spread of infection, the Infection Control Nurse/ DON will collect data to help determine the effectiveness of such measures</li> </ol> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>10. when transmission of HAIs continues despite documented efforts to implement infection control and prevention measures; the appropriate state agency and /or a specialist in infection control will be consulted for further recommendations.</p> <p>Gathering Surveillance Data:</p> <p>1. The infection control nurse is responsible for gathering and interpreting surveillance data. The QAPI committee may also be involved in the interpretation of data.</p> <p>2. The surveillance should include a review of any or all of the following information to help identify possible indications indicators of infections:</p> <ul style="list-style-type: none"> <li>a. laboratory records</li> <li>b. skin care sheets</li> <li>c. infection control rounds or interviews</li> <li>d. verbal reports from staff</li> <li>e. infection documentation records</li> <li>f. temperature logs</li> <li>g. pharmacy records</li> <li>h. antibiotic review .</li> </ul> <p>51097</p> <p>3. On 10/01/24 at 11:28 a.m. Staff H, Licensed Practical Nurse (LPN), was observed placing the glucometer used for Resident #2 during medication administration into the medication cart without cleaning or sanitizing after its use. Staff H stated every resident is supposed to have their own glucometer and she normally cleans them with an alcohol wipe.</p> <p>On 10/01/24 at 11:30 a.m. an interview with the DON/IP was conducted. The DON/IP stated there are only supposed to be two glucometers on the cart. The residents don't have their own glucometer anymore. The glucometers are supposed to be cleaned with bleach wipes after each use.</p> <p>Review of the competency checklist titled, Skill Competency Assessment: Glucometer, revealed the following: 3. Inspect, clean and disinfect the glucometer utilizing a disinfectant wipe per manufacturer's recommended wet time.</p> <p>A review of user instruction manual of the manufacturer of the glucometer at <a href="http://www.arkrayusa.com">www.arkrayusa.com</a> revealed the following: Blood Glucose Testing: The meter should be cleaned and disinfected after use on each patient .</p>		