

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 07/18/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 105459	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/20/2025
NAME OF PROVIDER OR SUPPLIER Nursing & Rehabilitation Center of New Port Richey		STREET ADDRESS, CITY, STATE, ZIP CODE 8417 Old County Rd 54 New Port Richey, FL 34653	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. Based on observations, interviews and record review the facility failed to maintain a safe, clean, comfortable and home-like environment related to bio growth on shower equipment in four communal shower rooms (B, C, E, and F) out of four communal shower rooms observed. Findings include: On 11/20/2025 at 12:01 p.m. an observation was made of the communal showers in B wing. Two of two shower equipment were observed to have brown, pink and black bio growth. On 11/20/2025 at 12:59 p.m. an observation was made of the communal showers in C wing. Two of three shower equipment revealed pink, black and brown bio growth. On 11/20/2025 at 1:09 p.m. an observation was made of the communal shower in E wing. Two of two shower chairs showed pink, brown and black bio growth. On 11/19/2025 at 1:14 p.m. an observation was made of the communal shower room in F wing. One of two shower chairs showed pink and black bio growth. In an interview was conducted on 11/20/2025 at 4:01 p.m. with the Director of Maintenance (DOM). DOM stated showers are expected to be cleaned daily and after each use, and deep cleaning is done each month. Review of the policy titled, General Housekeeping , with a revision date of 01/2024, revealed the following: Policy: Purpose: To maintain a clean, safe, and sanitary environment for residents, staff, and visitors by outlining the procedures and standards for effective housekeeping in accordance with federal, state, and local health regulations, including Centers for Medicare & Medicaid Services (CMS) and CDC guidelines. Policy statement: It is the policy of the facility to ensure that all areas of the facility are maintained in a clean, sanitary, and orderly condition. The housekeeping department is responsible for daily and scheduled cleaning and sanitation services, promoting infection control and safety for all residents and staff. Procedures: A: 2. Shower rooms-Bathrooms, including showers, commodes, etc., will be cleaned daily in accordance with our established procedures.-Sweep and mop floors Photographic Evidence Obtained		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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F 0609 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on resident medical record review, facility record review, staff and resident family interviews, the facility failed to report and investigate an incident/event for one of one sampled resident, (#12), and who was reviewed as leaving the facility without signing out per the facility's Leave Of Absence rules. It was found the facility did not know Resident #12's whereabouts for over thirty minutes, after he left the facility grounds. Findings included: During an interview with the facility's Nursing Home Administrator (NHA), and the Director of Nursing (DON)/Risk Manager (RM) on 11/19/2025 at 2:45 p.m., both revealed Resident #12 was admitted at the facility from 7/1/2025 through to 10/31/2025, for skilled and therapy services. Also, the NHA and DON/RM revealed Resident #12 was discharged to the community to his daughter's house with Home Health Services, per his discharge care planning on 10/31/2025. The NHA and DON/RM revealed during Resident #12's admission, he was his own decision maker and had an ongoing Leave of Absence (LOA) order without any restrictions. The NHA provided a document noting a timeframe of an event which occurred on 10/30/2025. It was noted Resident #12, who enjoyed access to the front of the building porch routinely, had decided to leave the porch area and leave the property to go to his daughter's home. The timeline document (not dated), revealed; - 10/30/2025 at 6:45 p.m., Staff picked up tray with resident still in room. - 10/30/2025 at 7:20 p.m., Staff completed care. - 10/30/2025 at 7:30 p.m., Resident exited to sit on front porch. - 10/30/2025 at 7:50 p.m., Nurse called code orange. - 10/30/2025 at 7:50 p.m., Certified Dietary Manager spoke with resident on the sidewalk. - 10/30/2025 at 7:55 p.m., Certified Dietary Manager called facility administrator. - 10/30/2025 at 7:55 p.m., Facility Administrator called the facility. - 10/30/2025 at 8:05 p.m. - 8:30 p.m., Certified Dietary Manager walked with resident. - 10/30/2025 at 8:11 p.m., Certified Dietary Manager called Local Police Department. - 10/30/2025 at 8:30 p.m., Resident decided to return to the facility. - 10/30/2025 at 8:45 p.m., Unit Manager picked resident up with van. - 10/30/2025 at 8:50 p.m., Local Police Department returned call and notified resident returned to facility. - 10/30/2025 at 8:53 p.m., Resident arrived back to the unit. - 10/30/2025 at 9:00 p.m., Local Police Department arrived at facility. - 10/30/2025 at 9:14 p.m., Medication Refused. Further interview with the NHA, DON and RM, all revealed they did not find to need to report this event to the State agency, as they determined Resident #12 was not an elopement risk, and only left the facility property without not signing out on Leave of Absence. The NHA revealed resident could have stayed out in the community but wanted to return to the facility with assistance. The NHA and RM both confirmed though, and for a period of ten to thirty minutes, and as a result from Resident #12 not signing out per policy, they did not know where he was at and also confirmed the facility did call out a code orange, which identified as Resident #12 could not be accounted for. On 11/20/2005 at 8:50 a.m. an interview with the Certified Dietary Manager (CDM) revealed he had been working at the facility as the CDM for a little over nine months. The CDM revealed he remembered the resident as being able to make his own decisions. The CDM also recalled Resident #12 had Leave of Absence (LOA) orders and could be seen just outside the facility's entrance/exit door, seated on the porch. He revealed the resident liked to sit on the porch and as far as he knew, he had never seen him leave the property on his own but was able to leave the property if he chose to. The CDM was not sure what the facility's policy was with regards to signing out. The CDM revealed on the evening of 10/30/2025 at around 7:50 p.m., he was driving home and just by chance, recognized a resident who was on the sidewalk and ambulating while in a wheelchair. Once he got closer, he realized it was Resident #12. The CDM got out of his car to talk with Resident #12, and he had told him he was on his way to his daughter's house to get his wallet. The CDM remembered asking Resident #12 where his daughter lived and who was told about four miles or so away. The CDM revealed Resident #12 was already approximately 1/2 mile from the facility. The CDM offered to get him back to the facility with (continued on next page)		

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F 0609 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	transportation and the resident agreed to that. The CDM revealed at that point he would call the NHA because he had no room in his car to transport the resident back to the facility. The CDM revealed the resident's Unit Manager was called by the NHA and she arrived to pick Resident #12 up with her van, as the CDM did not have room in his car to transport him back. The CDM revealed the resident was brought back to the facility about 8:00 p.m. On 11/19/2025 during a closed medical record review, it was found Resident #12 was admitted at the facility on 7/1/2025. Review of the Advance Directives revealed Resident #12 was his own decision maker. Review of the admission diagnosis sheet revealed diagnoses to include but not limited to persistent mood disorder, generalized anxiety, major depression, unspecified dementia, and unspecified severity with other behavioral disturbance. Review of the documents section of the electronic medical record revealed; 1. Leave Of Absence (LOA) form (Release of Responsibility for Leave of Absence) signed and dated by the resident on 7/1/2025. The document revealed Resident #12 the undersigned, hereby accept complete responsibility for Resident while away from nursing center and absolve the management of said facility, it's personnel and the attending physician of responsibility for any deterioration in condition or accident that may occur while resident is away from facility. I understand that a bed will be reserved for the above-named resident upon return up until midnight of the LOA. Resident and or responsible party is to sign out upon departure, with approved md order, and sign resident back in upon return. By signing this agreement, I am stating that I understand the above and have been given the opportunity to ask questions. Review of the Physician's Order Sheet for months 7/2025, 8/2025, 9/2025, and 10/2025 revealed Resident #12 had a Leave of Absence order with no restrictions. Review of the last and most current Minimum Data Set (MDS) Discharge assessment dated (10/31/2025), revealed; (Cognition/Brief Interview Mental Stats or BIMS score = not scored but revealed memory ok, and independent with decisions regarding daily tasks); (Mood - None documented as exhibited during this assessment timeframe); (Behavior Wandering - None documented as exhibited during this assessment timeframe); (ADL -Set up with supervision most to all ADLs) A review of the previous MDS Assessment (Quarterly), dated (9/29/2025), revealed; (Cognition/BIMS score 13 of 15); (Mood - None documented as exhibited during this assessment timeframe); (Behavior Wandering None documented as exhibited during this assessment timeframe). A Teaching Instruction/Education dated 10/30/2025, revealed; Topic = LOA; Resident is able to sign out at the front desk every time he leaves the building, even when sitting on the front porch. Review of the nurse progress notes dated from admission 7/2/2025 thought to discharge 10/31/2025 revealed; a. 7/1/2025 21:39 [NAME] admission eval - Revealed Elopement Evaluation, the leave of absences process was reviewed with the resident. The resident does not have the ability to move about the facility independently with or without assistive devices like a walker or wheelchair. The resident does not have cognitive impairment and has not expressed a desire to leave the facility. The resident has not exhibited any exit seeking behavior. Resident is not at risk for elopement. Resident has been notified of elopement evaluation. Care plan review with next review date (most current), dated initiated 7/2/2205 and next review date 12/30/2025 revealed no problem areas with goals and interventions related to Exit Seeking behaviors, Wandering Behaviors, or Elopement risk. This was confirmed with interview with the Care Plan Coordinator, DON, NHA, Social Service Director on 11/20/2025 at 12:00 p.m. On 11/20/2025 at 11:00 a.m. an interview with the Social Service Director revealed she was knowledgeable of Resident #12. The Social Service Director confirmed throughout Resident #12's stay, he had some confusion in the beginning months of 7/2025 and 8/2025, but he had improved greatly with his cognition/confusion and improved physically as well. The Social Service Director also confirmed Resident #12 had a Leave of Absence (LOA) order with no restrictions and could leave the property on his own if he chose to do so. She remembered Resident #12 signing out and leaving with his daughter to go to appointments a handful of times during his stay. The Social Service Director revealed Resident #12 would at times go outside the front lobby entrance/exit door and sit on the covered porch seating area. She confirmed residents who have no restrictions with Leave LOA do not and did not have to sign out to sit in this (continued on next page)		

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F 0925 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observations, interviews, and record review, the facility failed to maintain an effective pest control program in the facility's common areas (nursing station and dining room); in four rooms (101, 106, 130, 230) located in four wings (B, C, E and F) of four wings observed. Findings included: On 11/19/2025 at 9:15 a.m. an observation of room [ROOM NUMBER]b revealed a small insect crawling on the wall. On 11/19/2023 at 10:52 a.m. an observation was made of the resident's dining area located outside of the kitchen. The observation revealed numerous small flying insects, approximately 10, landing on countertop, cabinets, sink, and icemaker. On 11/19/2025 at 12:14 p.m. an observation was made of an insect flying around and landing on the nurse's station desk located between B wing and C wing. On 11/19/2025 at 3:00 p.m. an observation was made of resident room [ROOM NUMBER] where a gnat was seen flying in the resident's room. An interview was conducted on 11/19/2025 at 1:00 p.m. with the kitchen manager (KM). He confirmed the flying insects were gnats. He stated pest control comes in and sprays for the gnats which includes routine maintenance. The KM stated he did not put in a report and has seen these gnats since February of 2025. He stated he pours bleach down the drains and buys the stuff himself to try and take care of this issue as the gnat problem was ongoing. The KM stated the gnats were only located where there is water and in the drains. On 11/20/2025 at 10:08 a.m. an observation was made of resident room [ROOM NUMBER]. A cocoon in the bathroom was seen and when visiting the same bathroom later that day at 1:24 p.m., there was a bug moving and coming out from the cocoon. On 11/20/2025 at 10:14 a.m. an observation was made of room [ROOM NUMBER]. Approximately five flying gnats were seen flying around the room. An interview was conducted on 11/20/2025 at 4:01 p.m. with the Director of Maintenance (DOM) and the Nursing Home Administrator (NHA). The DOM discussed their pest control procedures and practices. The DOM and NHA discussed the type of pests they had encountered at the facility. They mentioned palmetto bugs, occasional sugar ant, and ghost ants. They did not mention gnats and cocoons and expressed not being aware of these concerns until today. The DOM and NHA stated the staff are trained to report pest sightings, they stated everyone has been trained to report them to the DOM. Review of the policy titled, Pest Control with a revision date of 01/2024, revealed the following: Policy: Standard: It is the policy of this facility to maintain an effective pest control program to ensure the facility is free of pests and rodents. Procedure: 2. Should a staff member observe a concern with the presence and/or sighting of a pest/rodent (e.g., whether alive, carcass, or evidence of presence via droppings, etc.), the same shall be reported to the department Head and/or Administrator for further action, as warranted. Photographic Evidence Obtained.		