

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 105859	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/07/2025
NAME OF PROVIDER OR SUPPLIER Solaris Healthcare Charlotte Harbor		STREET ADDRESS, CITY, STATE, ZIP CODE 4000 Kings Hwy Port Charlotte, FL 33980	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0943</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Give their staff education on dementia care, and what abuse, neglect, and exploitation are; and how to report abuse, neglect, and exploitation.</p> <p>51818</p> <p>Based on Interview and Record review, the facility failed to provide training that supports current scope and standards of practice through curricula which detail learning objectives, performance standards and evaluation criteria for 3 (Staff A, B, C) of 5 staff reviewed for abuse and neglect training.</p> <p>The findings included:</p> <p>Review of the Facility policy on Abuse Protection and Response last revised 1/22 which stated, The center will train staff, through orientation and ongoing in services in abuse prevention and response.</p> <p>Record review of Certified Nursing Assistant (CNA) Staff A hired on 4/24/24 showed she did not receive Abuse and Neglect training that detailed learning objectives, performance standards and evaluation criteria.</p> <p>Record review of Registered Nurse (RN) Staff B hired on 4/10/24 showed she did not receive Abuse and Neglect training that detailed learning objectives, performance standards and evaluation criteria.</p> <p>Record review of CNA Staff C hired on 4/10/24 showed she did not receive Abuse and Neglect training that detailed learning objectives, performance standards and evaluation criteria.</p> <p>On 4/7/25 at 10:26 a.m., in an interview the facility Staff Development Coordinator stated, The electronic learning platform modules are part of the onboarding process and are part of the mandatory orientation education. I was not aware that these three staff members did not have Abuse and Neglect training assigned to them in the electronic learning platform because I was not working here when they were hired. There is no way for me to know what other staff is missing this training. Other than going one by one through each staff member in the portal. But now that I am aware of this, I will have to look into it. The Staff Development Coordinator said, We do go over the fact that they (all staff) are mandatory reporters for abuse and neglect during new the hire classroom orientation but there is no sign in sheet or verification to make sure the staff understood what they learned. The Risk Manager is responsible for going over abuse and neglect in the classroom.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0943</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 4/7/25 at 11:08 a.m., in an interview the facility Risk Manager stated, The abuse and neglect portion of the new hire classroom orientation takes 10 minutes. I read the Abuse Protection and Response Policy with all staff during new hire orientation, I do not do any actual abuse and neglect training in the classroom orientation. I do not have any way to validate the employees' understanding, the expectation is that is done in the electronic learning platform, after they (the staff) receive the full training. What I go over with them is introductory training and it is geared towards all new hires, it's not role specific.</p> <p>On 4/7/25 at 11:15 a.m., in an interview with Staff Development Coordinator stated, It doesn't matter if it is the Bug Man (pest control specialist) or a Nurse, if you see something sketchy (questionable) then you have to report it, that is what the classroom Abuse and Neglect training is about, and we teach them how to report it we also go through each term and define it. She then said, What else do they need to know, are you saying they have to have abuse and neglect training before they work the floor?</p> <p>On 4/7/25 at 11:20 a.m., in an interview the Risk Manager stated, The Bug Man and the Nurse would get their role-specific training from the online learning platform.</p> <p>On 4/7/25 at 1:30 p.m., in an interview, the Director of Nursing (DON) stated, the one-on-one training (in the new-hire classroom orientation) is probably more beneficial to the staff than the online learning platform because they can ask questions and they can take as much time as they need to get their questions answered.</p> <p>On 4/7/25 at 11:48 a.m., in an interview CNA Staff D who has been with the facility for five months stated, The facility gave me online training on abuse and neglect. For example, if a Resident wants to go to an activity, you can't hold them back just because you don't want to take them. When asked if she knew how to report abuse, she stated, I don't know what the abuse hotline is, but I would report any concerns to my supervisor.</p> <p>On 4/7/25 at 11:59 a.m., in an interview, CNA Staff E who was hired one month ago stated, I had a two hour long abuse and neglect training on the online platform, it explained that people's needs not being met or not receiving activities of daily living (ADL) care could be considered neglect.</p> <p>On 4/7/25 at 12:07 p.m., during an interview, RN Staff F who was hired three years ago stated, I don't recall the name of the course, but our abuse and neglect training comes from the online education platform, sometimes we also have in-services if there are any updates.</p>		