

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 115471	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/13/2024
NAME OF PROVIDER OR SUPPLIER Heart of Georgia Nursing Home		STREET ADDRESS, CITY, STATE, ZIP CODE 815 Legion Drive Eastman, GA 31023	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0791</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide or obtain dental services for each resident.</p> <p>35690</p> <p>Based on resident and staff interviews, record review, and review of the facility policy titled Dental, the facility failed to ensure one of 31 sampled residents (R) (R66) received annual oral screenings and timely dental care to treat tooth pain. This failure caused R66 to have untreated oral pain.</p> <p>Findings include:</p> <p>Review of the facility's undated policy titled Dental, revealed the Policy was Dental care shall be offered to all residents. The Policy Interpretation and Implementation section included . 2. The contracted provider or personal dentist will be notified of resident's need for dental treatment or consultation as appropriate .</p> <p>Review of R66's Quarterly Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 7/24/2024, located in the electronic medical record (EMR) under the MDS tab, revealed R66 had a Brief Interview for Mental Status (BIMS) score of 11 out of 15, which indicated R66 was moderately cognitively impaired. The MDS indicated no mouth or facial pain or discomfort or difficulty with chewing.</p> <p>Review of R66's Medication Administration Record (MAR) dated 4/2024, located in the EMR under the Orders tab, revealed R66 received Amoxicillin (an antibiotic) 500mg (milligrams) three times a day for tooth infection for seven days, with a start date of 4/23/2024 through 5/1/2024.</p> <p>Review of R66's Progress Note, dated 4/23/2024, located in the EMR under the Progress Notes tab, revealed new order for Amoxicillin r/t [related to] tooth infection. An additional note for R66 dated 4/23/2024 revealed, needs referral to oral surgeon. R66's Progress Notes, dated 4/24/2024 through 5/1/2024, revealed that R66 continued to take the antibiotic for oral pain. A Progress Note dated 4/26/2024 revealed, Resident continues antibiotic therapy .Oral surgeon appt (appointment) in progress .Will continue current POC (Plan of Care) and notify provider as needed. There were no further progress notes mentioning tooth pain.</p> <p>Review of R66's comprehensive Care Plan, updated 7/4/2024, provided by the facility, documented R66 had oral/dental problems and, as of 4/23/2024, an oral abscess related to impaired dentition. The goal was for R66 to be free of infection, pain, or bleeding in the oral cavity by the review date. Interventions included consulting with an oral surgeon as ordered, coordinating arrangements for dental care transportation as needed, diet as ordered, monitor/document any signs or symptoms of oral/dental problems needing attention including pain and abscess.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0791</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Review of the Physician's Orders under the Orders tab in the EMR, revealed R66 was given Amoxicillin 500mg twice daily for seven days, with a start date of 9/12/2024.</p> <p>Review of the Admission Record revealed the Payer Information documented the Primary Payer was Medicaid (GA) [Georgia] and there was no other payer source documented.</p> <p>During an interview on 9/10/2024 at 2:04 pm, R66 said he had three lower back teeth that needed to be pulled. He said he had told staff, and they had not done anything. He said his pain was a 10 of 10, with a 10 being extreme pain.</p> <p>During an interview on 9/12/2024 at 11:15 am, the Social Services Director (SSD) and the Business Office Manager (BOM) said they had scheduled R66 for a dental appointment in January 2025, and that was the quickest appointment she could get. She said R66 received Medicaid and did not have a dentist. The SSD said she had called every dentist in the area to see who would accept residents who received Medicaid and was unsuccessful. The SSD said she did not document her attempts to locate a dentist in R66's EMR. The SSD said in April, she remembered the dentist looking at R66's teeth and told the nurse that R66 should be seen by an oral surgeon and should receive an antibiotic. The SSD said the Medical Director ordered the antibiotic. The SSD and the BOM said they did not have a formal system to ensure all Medicaid residents received an annual screening and were unaware this was their responsibility. The BOM said there were 70 residents in the facility who received Medicaid benefits and had not had their annual oral screening.</p> <p>During an interview on 9/12/2024 at 3:02 pm, the Administrator and the Director of Nursing (DON), the Administrator said she would expect any resident who resided in the facility to receive dental care as soon as possible when they expressed tooth pain. The DON agreed that a resident who expressed oral pain should be treated as quickly as possible. The DON said she remembered when R66 had expressed pain before, and he was given an antibiotic. She said it should have been addressed at that time. She said this week was the first time she heard R66 had tooth pain again.</p>		