

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 115559	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/24/2025
NAME OF PROVIDER OR SUPPLIER Friendship Health and Rehab		STREET ADDRESS, CITY, STATE, ZIP CODE 161 Friendship Road Cleveland, GA 30528	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide and implement an infection prevention and control program.</p> <p>50940</p> <p>Based on observations, staff interviews, and review of the facility's policies Handwashing/Hand Hygiene, and Medication Administration-General Guidelines, the facility failed to perform proper hand hygiene practices while observing two out of two Licensed Practical Nurses (LPN) (LPN AA and LPN BB) during medication administration. This deficient practices had the potential to increase the risk of infection transmission and compromise the health and safety of residents. The facility census was 55 residents.</p> <p>Findings include:</p> <p>Review of the facility's policy Handwashing/Hand Hygiene, dated February 2021 under the Policy Statement revealed, 2. All personnel shall follow the handwashing/hand hygiene procedures to help prevent the spread of infections to the personnel, residents, and visitors .7. Use an alcohol-based hand rub .for the following situations: .(b.) Before and after direct contact with residents;(c.) Before preparing or handling medications; (d.) Before performing any non-surgical invasive procedures .(i.) After contact with a resident's intact skin; .(l.) After contact with objects (e.g., medical equipment) in the immediate vicinity of the resident. (m.) After removing gloves .9. The use of gloves does not replace hand washing/hand hygiene. Integration of glove use along with routine hand hygiene is recognized as the best practice for preventing healthcare associated infections .Procedure. Applying and Removing Gloves. 1. Perform hand hygiene before applying non-sterile gloves .4. Hold the removed glove in the gloved hand and remove the other glove by rolling it down the hand and folding it into the first glove. Perform hand hygiene.</p> <p>Review of the facility's policy Medication Administration-General Guidelines, dated April 4, 2016, revealed, 2) Handwashing and Hand Sanitation: The person administering medications adheres to good hand hygiene, which includes washing hands thoroughly before beginning a medication pass, prior to handling any medication, after coming into direct contact with a resident .(c.) Sanitization is not a substitute for proper handwashing, and washing should be done if there is any question.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>1. Observation on 4/23/2025 at 8:40 am, during a medication pass revealed, LPN AA entered the Resident (R) 37 (R37), room without performing hand hygiene and waited several minutes while the R37 remained in the bathroom. During this time, she repositioned R37's roommate in bed but failed to perform hand hygiene afterward. LPN AA then proceeded to check R37's oximetry (measuring the oxygen saturation level using a device placed on the finger) and, after completing the check, placed the pulse oximeter in her pocket and administered R37's medications. After completing medication administration, LPN AA sanitized her hands, exited the room, and returned to her medication cart. Upon returning to the cart, she began preparing medications for the next resident without re-sanitizing her hands. In an interview that was conducted during this time with LPN AA revealed, when asked whether she should have sanitized her hands between residents or prior to preparing medications for the next resident, she acknowledged that she should have but did not.</p> <p>2. Observation on 4/23/2025 at 9:04 am during a medication pass revealed, LPN BB prepared medications for R8 and entered the resident's room without performing hand hygiene. In an interview immediately following medication administration for R8, the surveyor asked LPN BB whether hand hygiene should have been performed prior to starting the task. LPN BB acknowledged that she should have performed hand hygiene but, stated that she was nervous and forgot.</p> <p>In an interview conducted on 4/23/2025 at 2:10 pm with the Infection Control (IC) Licensed Practical Nurse revealed that she expects staff to perform hand hygiene consistently before and after providing care to residents. When presented with a scenario in which a nurse, while assisting one resident, needs to provide care to the roommate, she confirmed that hand hygiene must be performed between interactions with each resident.</p> <p>3. Observation on 4/23/2025 at 4:00 pm of LPN AA performing a blood glucose check on R19 revealed, LPN AA did not perform hand hygiene upon entering the resident's room or prior to performing the procedure or applying gloves. Upon completion, LPN AA removed the gloves and washed her hands. In an interview immediately after the procedure, the surveyor asked LPN AA whether hand hygiene should have been performed before starting the task and LPN AA responded that it was not necessary because she had worn gloves.</p> <p>In an interview with the Director of Nursing (DON) on 4/23/2025 at 4:05 pm, she revealed that staff are expected to perform hand hygiene before and after providing care to residents, including if a nurse pauses one task to complete another and then returns to the original task. DON confirmed that wearing gloves was not a substitute for handwashing.</p>		