

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 115586	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/03/2025
NAME OF PROVIDER OR SUPPLIER Pinewood Manor Nursing Home & Rehabilitation Cntr		STREET ADDRESS, CITY, STATE, ZIP CODE 277 Commerce Street Hawkinsville, GA 31036	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0837</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Establish a governing body that is legally responsible for establishing and implementing policies for managing and operating the facility and appoints a properly licensed administrator responsible for managing the facility.</p> <p>Based on observations, interviews, record reviews, and review of Bylaws of the Board of Trustees, the facility's Governing Body failed to ensure that supply vendors were paid in a timely manner, so that there was not a disruption in supplies for resident care needs. This failure resulted in the deinstallation of linens by the facility's linen supply company on 6/11/2025.</p> <p>Findings include:</p> <p>Review of the Bylaws of the Board of Trustees, approved and adopted on 1/26/2021 by [name of hospital], revealed that the Board of Trustees is recognized as the governing body of the hospital. The bylaws included a definition of Chief Executive Officer (CEO). The CEO means the individual appointed by the Governing Body to act in its behalf in the overall management of the hospital.</p> <p>During an interview on 6/24/2025 at 2:51 pm, the Administrator stated that the [name of hospital] Board of Trustees is also the nursing home's Governing Body.</p> <p>During an interview on 7/2/2025 at 1:57 pm, the hospital CEO stated that [name of hospital] manages the nursing home.</p> <p>1. During an interview on 6/24/2025 at 1:00 pm the Administrator stated that the facility's linen supplier was in-house and no longer outsourced and that the hospital had bought all new linens (for the nursing home). When questioned about the change in the process of obtaining linens, the Administrator indicated it was a decision made by the hospital.</p> <p>Review of email correspondence dated 6/9/2025, between the facility's previous linen supply company and hospital accounting staff and nursing home medical records staff, revealed that the linen supply company notified the facilities (hospital and nursing home) that a de-installation of linens, supplied by the company, would take place on 6/11/2025 at 9:30 am at the nursing home. The email indicated that the de-installation was in response to the outstanding unpaid balance on the account.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0837</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 6/24/2025 at 3:00 pm with the Medical Records Staff AA and the Administrator, Medical Records Staff AA (who also ordered facility supplies) stated that the linen supply company would email her and the hospital, and any emails she received from them, she sent to the hospital also. When questioned about the nursing home's response to the 6/9/2025 email notification of the pending de-installation of linens scheduled on 6/11/2025, the Administrator stated she was not made aware of the email, but that they get threatening letters and emails from vendors/suppliers all the time. Medical Records Staff AA agreed and stated that when she gets emails (such as the 6/9/2025 email from the linen supply company), she sends them to the hospital and they take care of it, and nothing ever happens, nothing comes of it. When she received the email on 6/9/2025, she sent it over as usual, and she thought the hospital would take care of it.</p> <p>Review of 6/26/2025 1:02 pm email correspondence from the linen supply company's Accounts Receivable Manager, revealed that the facility's outstanding balance was \$20,876.62 for supply invoices dated 1/5/2025 through 5/25/2025. The email also included that the hospital had issued a check to the linen company for over \$11,000 (in May 2025) and the check bounced. The email further documented that the linen service had been suspended six times over the past year and a half due to nonpayment of invoices, and the hospital accounting group had been unresponsive and offered no solution for the insufficient funds issued in May (2025).</p> <p>During an interview on 6/26/2025 at 2:33 pm, the linen company's Accounts Receivable Manager stated that the linen company had supplied the facility with bed sheets, under pads, towels, washcloths, cleaning cloths and laundry bins. She confirmed she had not received any response from the hospital regarding the outstanding balance on the account.</p> <p>During an interview on 7/2/2025 at 1:26 pm, the linen company's Regional Sales Manager confirmed he was onsite at the nursing home on 6/11/2025 for the linen de-installation. The Regional Sales Manager indicated they worked with the facility staff and did not remove linens from any beds with residents in them, and they did not take any linens that were covering residents. They returned the next day for those remaining items. The Regional Sales Manager state the process was quick, and they were there for about an hour. He also stated that while he was still at the facility, someone from the nursing home went to the hospital and returned with a cart of linens and had it before his company staff left the building.</p> <p>2. Review of email correspondence dated 6/26/2025, between the facility's pharmacy vendor and facility staff, revealed that the outstanding balance was \$10,807.06. The last payment made to the pharmacy vendor was on 4/9/2025. The pharmacy vendor was requesting payment.</p> <p>During an interview on 7/3/2025 at 11:28 am, the pharmacy vendor's [NAME] Manager confirmed that no additional payment had been made on the account. The last payment received on 4/9/2025 was for \$12,877.79 and was for November and December 2024. The facility still owed for all of 2025. The [NAME] Manager stated that her next email would be to notify the facility they would be put on a Cash on Delivery (COD) status. The [NAME] Manager stated that the last time she sent out a COD notice, the hospital Chief Financial Officer (CFO) called her and a check was sent to them (pharmacy vendor) and that was the April payment.</p> <p>(continued on next page)</p>		

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