

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 08/27/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145070	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/04/2026
NAME OF PROVIDER OR SUPPLIER Nexus at Berwyn		STREET ADDRESS, CITY, STATE, ZIP CODE 3601 South Harlem Avenue Berwyn, IL 60402	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0814 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	Dispose of garbage and refuse properly. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and record review, the facility failed to dispose of garbage and refuse properly; failed to ensure that the outside dumpsters were closed; and failed to ensure the garbage storage area was maintained in a sanitary condition to prevent the harborage and feeding of pests. These failures have the potential to affect all 144 residents residing at the facility. Findings include: Facility census, dated 6/03/2026, documents 144 residents residing at the facility. On 6/3/26 at 11:02am, V3 (The City of Building Department [NAME] Inspector) said, Can you please come look at this garbage. It's (garbage) disgusting. I have been getting complaints for weeks from the residents and have talked with the facility multiple times to remove these mounds of trash. I keep getting the same response that the garbage is coming tomorrow. Tomorrow comes and the garbage is still there. Loads of it. I was first notified May 17th (5/17/26) and have been on them (facility) since to get this garbage out of here. They need to close this place down. The residents deserve better. On 6/3/26 at 11:06am, with V1 (Administrator) and V3 (The City of Building Department [NAME] Inspector), the 1 outside garbage dumpster, 2 outside recycling dumpsters, and the outside dumpster area were observed with the following: Upon approaching the rear waste disposal area, a strong, foul odor was immediately noticeable. The smell was heavy and pervasive throughout the area, resembling rotting refuse. The odor intensified closer to the overflowing dumpster and large piles of garbage bags stored outside of the waste containers. The offensive odor was detectable from several feet away and remained present throughout the inspection of the rear service area. Dozens of flies were visible flying around and landing on the overflowing garbage bags and exposed refuse. Flies were continuously swarming above the garbage accumulation and around the perimeter of the dumpsters. One large dumpster, with lids opened, overflowing with trash well beyond its intended capacity, with numerous garbage bags stacked several feet above the top rim of the container. The pile consists primarily of black and white trash bags, along with loose refuse and cardboard materials. Several bags of trash are protruding over the sides of the container, and one garbage bag is visibly hanging over the right side. The area surrounding the dumpster shows evidence of liquid runoff and staining on the pavement beneath and around the container. Two recycling dumpsters are overflowing with flattened cardboard and other recyclable materials. The cardboard extends significantly above the top edge of each dumpster and is protruding outward from the containers. Large amounts of cardboard and packaging materials have accumulated on the ground around the containers. Boxes and loose cardboard are visible adjacent to and beneath the dumpsters. A large area with a substantial quantity of garbage bags are observed outside of the dumpster and placed directly on wooden pallets and pavement. The refuse pile extends across a large section of the rear service area and reaches a height estimated to be approximately four to five feet in several locations. Dozens of black garbage bags are visible, along with numerous white bags intermixed throughout the pile. On 6/03/26 at 11:18am, V1 (Administrator) said, We (facility) haven't had the garbage picked up since the beginning of May (2026). I'm not sure the exact date. There's been billing issues since we had a change of ownership. I spoke with corporate about this and they (corporate) are working out the issues. I have e-mail too that show we (facility) are trying to get this (garbage disposal) taken care of. Yeah, there's a lot of garbage. The garbage should (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0814 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	be in the dumpsters with the lid closed, but as you can see there is no room left. It's unsanitary and can attract mice. Record review of e-mails regarding the facility's garbage disposal concerns documents the following: On 5/28/26 at 11:40am, e-mail from V14 (Vice President of Physical Plant Operations) to V13 (Corporate Bookkeeper) documents, in part, (Facility) just got fined from the city for trash not being picked up. The dumpster is still overflowing. We (facility staff) need to give the city and update on when trash will be picked up. On 5/28/26 at 1:11pm, e-mail response from V13 (Corporate Bookkeeper) to V14 (Vice President of Physical Plant Operations) documents, in part, All invoices were received late, so they were only recently paid. On 6/03/26 at 11:29am, e-mail from V13 (Corporate Bookkeeper) to V14 (Vice President of Physical Plant Operations) documents, in part, I had already worked this out with V4 (Supervisor at Garbage Disposal Company) this morning, I believe all payments have been received and she (V4) already requested services to resume. Record review of facility policy titled, Disposal of Garbage and Refuse, dated 10/2025, documents, in part, The facility will dispose of garbage and refuse properly and in a timely manner. All garbage and refuse containers will be maintained properly and in a timely manner. The facility will assure all garbage and refuse containers are in good condition (no leaks) and waste is properly contained in dumpsters or compactors with lids and covered. Any loading docks, hallways, and elevators used for both garbage disposal and clean food transport are kept clean, free of debris and free of foul odors. Garbage storage areas are maintained in a sanitary condition to prevent the harborage and feeding of pests and rodents. Garbage receptacles will be covered when being removed from the kitchen area to the dumpster. Record review of facility policy titled, Resident Rights, dated 10/2025, documents, in part, The objective of the accommodation of resident needs and preferences is to create an individualized, home-like environment to maintain and/or achieve independent functioning, dignity, and well-being to the extent possible in accordance with the resident's own needs and preference. The facility will provide a safe, clean, comfortable, and homelike environment, allowing the resident to use his or her personal belongings to the extent possible. The resident's environment will be maintained in a homelike manner.		