

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145222	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/30/2026
NAME OF PROVIDER OR SUPPLIER LA Bella of Woodstock		STREET ADDRESS, CITY, STATE, ZIP CODE 309 McHenry Avenue Woodstock, IL 60098	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> <p>Note: The nursing home is disputing this citation.</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>Based on observation, interview and record review the facility failed to ensure resident's environmental noise was at a comfortable level. This applies to 3 of 3 residents (R5-R7) reviewed for resident rights in the sample of 11. The findings include: On 4/27/26 at 10:48 AM, R5's TV sound was heard loudly from the nurse's station. At 1:49 PM, R5's door was open, a sign posted on the door, Do Not Shut Door. R5's TV volume was excessively loud it was heard from the end of the hallway. On 4/27/26 at 1:50 PM, R6 was in her room with the door closed. R5's TV was heard across the hall with the door closed. R6 said R5 always has her TV on loud. They say it's her right to have it loud. R6 said R5's loud is disruptive at night when she is trying to sleep. R6 said it's been an issue for a while and affects other residents on this hall. On 4/27/26 at 2:09 PM, R7's room was located one door down from R5. R5's TV was heard loudly from R7's room with her door shut. R7 said the lady next door (R5) has her TV really loud at night especially. R5 turns it down for a little bit and then turns the volume back up. R7 tells the staff to tell R5 to turn down the volume. The staff can't tell her to turn it down because R5 gets upset and has a bad temper. R5's TV is loud all day long; it's been going on for a while. R5 said she has to put on her headphones to cancel off the noise. On 4/27/26 at 1:44 PM, V4 (Licensed Practical Nurse-LPN) said resident's complaint about the volume of R5's TV. R5 likes the TV volume loud. R5 is non-compliant with turning down her TV. R5 has behaviors, she gets agitated and verbal with staff when they ask her to lower the volume. V4 said she is not aware of R5 having a set TV volume. On 4/28/26 at 9:57 AM, V8 (Certified Nursing Assistant-CNA) said residents complain about R5's TV being too loud. Sometimes they can't sleep because it's too loud. We try to talk to R5 and ask her to turn it down. R5 gets upset if you ask her to turn down the TV. She likes her door open and you can't turn her TV down because she gets very upset and mad. R5 holds her remote in her hand and there is no way you can turn down the volume. You can tell her to turn down it down, but she won't listen. You can hear her loud TV from the of the hallway. R5's face sheet shows she has diagnoses including unspecified dementia with other behavioral disturbance, adjustment disorder with mixed anxiety and depressed mood, hemiplegia and hemiparesis following cerebral infarction affecting right dominant side and restlessness and agitation. R5's nurses note dated 3/26/26 documents (R5) was asked to lower her TV volume. The TV volume was elevated at level 70.(R5) was informed the volume was disturbing other residents who were sleeping. (R5) became verbally aggressive towards staff. R5's progress note dated 4/18/26 by V1 (Administrator) documents she met with (R5) to discuss some concerns last night. (R5) said her TV was on loud and she was asked to turn down the volume (R5 would not turn down the volume). Nursing shut the door after several attempts to lower the volume. (R5) stated, she does not like her door shut. R5's current care plan shows she has a problem related to turning the volume up excessively, in the evening or when she is out of her room with the apparent intent to provoke to taunt others. Interventions include (R5) agreed to turn the volume to 40, staff should remind her of the agreed TV volume.</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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