

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  145241	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  08/13/2024
NAME OF PROVIDER OR SUPPLIER  Helia Southbelt Healthcare		STREET ADDRESS, CITY, STATE, ZIP CODE  101 South Belt West Belleville, IL 62220	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 42636</p> <p>Based on interview and record review, the facility failed to prevent abuse in 5 of 5 residents (R34, R53, R63, R67, R77,) reviewed for abuse in the sample of 43.</p> <p>Findings include:</p> <p>1. R34's Abuse Report, dated 8/4/24, documents an allegation was made that R34 made contact with R77's left arm due to R77 bumping into him with her wheelchair.</p> <p>R34's Abuse Report, dated 5/18/24, documents R34 struck R77 with a wet floor sign, R77 sustained a laceration to her forehead.</p> <p>R34's Abuse Report, dated 4/8/24, documents R34 struck R77. When R34 was asked why he struck R77, he stated she was too close to me.</p> <p>R34's Abuse Report, dated 2/11/24, documents R34 hit R77 in the chest. When R34 was asked why he hit R77, he stated she rolled over his toes. Allegation of resident to resident abuse is substantiated.</p> <p>R34's Abuse Report, dated 12/14/23, documents R77 rolled over R34's feet and he took his water mug and hit her in the elbow.</p> <p>R34's Abuse Report, dated 12/6/23, documents R34 took a broom that was left on the hall by housekeeping and hit R77 with it. R77 received a cut on her right forehead. Allegation of abuse substantiated.</p> <p>R34's Abuse Report, dated 11/24/23, documents R34 hit R77 on the back of the head as she rolled by him. R34 was yelling get away from me as R77 was rolling past him. Allegation in of resident to resident abuse is substantiated.</p> <p>R34's Abuse Report, dated 11/14/23, documents R77 was rolling too close to R34 and he became agitated and struck R77's arm. The allegation of resident to resident abuse is substantiated.</p> <p>R34's Abuse Report dated 11/6/23, documents R34 took a wet floor sign and made contact with R77. The allegation of abuse is substantiated.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>R34's Face Sheet, undated, documents R34 has the following diagnosis: Dementia, Encephalopathy, Unspecified Mood Disorder and Depression.</p> <p>R34's MDS (Minimum Data Set), dated 4/19/24, documents R34 has a BIMS (Brief Interview of Mental Status) of 8, indicating R34 has moderate cognitive impairment, is delusional and has physical &amp; verbal behavioral symptoms directed towards others.</p> <p>R34's Care Plan, dated 5/20/24, documents R34 exhibits harmful behavior at times and is considered at risk for abuse/neglect (per assessment) due to Dementia.</p> <p>2. R77's Abuse Report, dated 8/4/24, documents an allegation was made that R34 made contact with R77's left arm due to R77 bumping into him with her wheelchair.</p> <p>R77's Abuse Report, dated 5/18/24, documents R34 struck R77 with a wet floor sign, R77 sustained a laceration to her forehead.</p> <p>R77's Abuse Report, dated 4/8/24, documents R34 struck R77. When R34 was asked why he struck R77, he stated she was too close to me.</p> <p>R77's Abuse Report, dated 2/11/24, documents R34 hit R77 in the chest. When R34 was asked why he hit R77, he stated she rolled over his toes. Allegation of resident to resident abuse is substantiated.</p> <p>R77's Abuse Report, dated 12/14/23, documents R77 rolled over R34's feet and he took his water mug and hit her in the elbow.</p> <p>R77's Abuse Report, dated 12/6/23, documents R34 took a broom that was left on the hall by housekeeping and hit R77 with it. R77 received a cut on her right forehead. Allegation of abuse substantiated.</p> <p>R34's Abuse Report, dated 11/24/23, documents R34 hit R77 on the back of the head as she rolled by him. R34 was yelling get away from me as R77 was rolling past him. Allegation in of resident to resident abuse is substantiated.</p> <p>R77's Abuse Report, dated 11/14/23, documents R77 was rolling too close to R34 and he became agitated and struck R77's arm. The allegation of resident to resident abuse is substantiated.</p> <p>R77's Abuse Report dated 11/6/23, documents R34 took a wet floor sign and made contact with R77. The allegation of abuse is substantiated.</p> <p>R77's Abuse Report, dated 11/5/23, documents R78 grabbed R77's hair and made contact with her face. R77 rolled over R78's foot in her wheelchair which caused him to become agitated. The allegation of resident to resident abuse is substantiated.</p> <p>R77's Face Sheet, undated, documents R77 has a diagnosis of Dementia, Alzheimer's, Anxiety Disorder and MDD (Major Depressive Disorder).</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>R77's MDS, dated [DATE], documents R77 has severe cognitive impairment, is delusional, has hallucinations and physical &amp; verbal behaviors directed towards others.</p> <p>R77's Care Plan, dated 7/18/23, documents R77 is exhibits wandering behaviors and is at risk for injury related to impaired safety awareness, is combative, agitated and impulsive at times. R77 has socially inappropriate/disruptive behavioral symptoms by hitting other residents, touching them and grabbing at them as she moves by them. R77 is at risk for abuse/neglect due to signs of depression, exhibiting anxiety and fear, confusion and disorientation, communication barriers, combative behaviors, self-injurious behaviors, resisting care, wandering and Alzheimer's.</p> <p>On 8/9/24 at 11:52 AM V26, SSD (Social Services Director), stated R34 has a labile mood, some days he is sweet, nice, and some days he is grumpy. V26 stated he does not care that R77 has Dementia, he wants things his way. V26 stated R34 does enjoy coming off of the Dementia Unit and enjoys visiting with the Beautician. V26 stated most of the time R34 just likes to sit in the hallway and people watch. V26 stated R77's level of cognition isn't even alert &amp; oriented x1, she will say her name and she doesn't respond to it. V26 stated R77 is in her own world, rolls around in her wheelchair up and down the hallway, runs over their feet and has even run over her feet but she has no cognitive abilities to know what she is doing. V26 stated R77 also likes to touch things, it's like a texture thing with her and the other residents get frustrated with her. V26 stated R77 will grab at the other residents to touch them and it can become a situation because the other residents don't understand why she is doing it. V26 stated R77's husband visits frequently to feed her lunch and when he is here he holds her wheelchair in place with his foot to keep her next to him. V26 stated about the only thing they can do with R77 to prevent behaviors/abuse is to redirect her.</p> <p>44953</p> <p>3. R54's Minimum Data Set (MDS) dated [DATE] documents that R54 is cognitively intact.</p> <p>R54's undated Face Sheet documents pertinent medical diagnosis are documented as Chronic Respiratory Failure with Hypercapnia, Chronic Obstructive Pulmonary Disease with Acute Exacerbation Dependence on Respirator (Ventilator) status.</p> <p>The Facility Reported Incident (FRI) dated 5/28/24. R54, age 55, diagnosis of dependence on a ventilator. Investigation was completed with resident, staff and other alert and oriented residents. R54 stated that (V20, Certified Nursing Assistant/CNA) came into room and touched her face with both hands and kissed her nose. Resident stated that was odd behavior for this CNA and this has never happened before during care which is why she reported it. Staff member (V21/CNA) would not return phone calls regarding incident and will not be returned to work due to lack to lack of communication. No other resident or staff witnessed this incident or any other incident.</p> <p>On 08/09/24 at 3:30 PM V1 Administrator stated there were no prior reports of inappropriate behaviors by (V21/CNA). A Healthcare Background check did document that V21 was eligible to work.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 08/09/24 at 4:06 PM V35 Respiratory Therapist stated she was the person that made the report to the (V1) Administrator about the CNA (V21) making inappropriate advances to residents. (R54) asked (V35) RT for ice and a soda. When V35 returned with the ice and soda (R54) stated she did not like that girl. She was kissing me all over my face. (R54) described the girl as the CNA with the things all over neck. CNA (V21) was noted to have skin tags on her neck. At that moment the CNA (V17 ) assigned to the hall reported to (V35 ) RT that another resident reported CNA (V21) had been kissing her inappropriately and against the resident wishes.</p> <p>4. R63's Minimum Data Set (MDS) dated [DATE] documents that R63 is cognitively intact.</p> <p>R63's undated Face Sheet documents R63's medical diagnosis as Amyotrophic Lateral Sclerosis and Spinal Stenosis Lumbar Region with Neurogenic Claudification.</p> <p>Facility Reported Incident (FRI) dated 5/25/24 documents R63 age 64 with a diagnosis of ALS (amyotrophic lateral sclerosis) reported that CNA (V21) came into room and kissed her cheek which caught her (R63) off guard. She (R63) stated that the CNA (V21) left the room afterwards and no other incidents happened. Resident stated it was just odd behavior and this is why she reported the behavior. She stated she was not offended by the behavior but would like for the CNA to be more professional. Staff has not been interviewed regarding the incident as she has not returned phone calls. Staff member will not be returning to work due to lack of communication regarding this incident. Staff and alert and oriented residents were interviewed. No other residents witnessed the incident or any other incident.</p> <p>The Police report dated 5-28-24 at approximately 1425 hours, documents a report of a suspicious incident involving a CNA who works there kissing residents. The Administrator stated the following not verbatim:</p> <ul style="list-style-type: none"> <li>-She said her residents reported that they were kissed by CNA on the cheek at 0500 hours on 5-25-24.</li> <li>-The CNA worked the 7:00 p.m.-7:00 a.m. shift the night of 5-24-25, so the incident had to have occurred in that time frame.</li> <li>-One resident has ALS and can only communicate via her electronic tablet, and the other resident is on a ventilator.</li> <li>-The residents resides in room [ROOM NUMBER]/bed 2, and in room [ROOM NUMBER]/bed 1.</li> <li>- They are not friends and rarely have contact that the Administrator knows of.</li> <li>-She stated that there are cameras in the hallways of the Convalescent Center, but there are none in the rooms.</li> <li>-CNAs who worked with the CNA that night stated to Administrator that the CNA was acting strange that shift.</li> <li>- The Administrator would speak with the residents as well as their families, to gather more information.</li> </ul> <p>(continued on next page)</p>

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<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>-One resident was able to describe skin tags on the face of the individual who kissed her which matches the description of the alleged perpetrator.</p> <p>On 08/09/24 at 3:30 PM V1 Administrator stated there were no prior reports of inappropriate behaviors by CNA V21. A Healthcare Background check did document that V21 was eligible to work.</p> <p>On 08/09/24 at 4:06 PM V35 Respiratory Therapist (RT) stated she was the person that made the report to the (V1) Administrator about the CNA (V21) making inappropriate advances to residents. The CNA (V17) reported that (V21) was acting weird. (V21) was walking slow, stumbling and was on the wrong hall. CNA (V17 ) reported that R63 wrote out on her computer that the CNA (V21) was kissing all over her face, starting with her hand. CNA (V21) asked (R63) if she could kiss her again. (R63) stated no but CNA (V21) kissed her on her cheek. CNA (V17) stated CNA (V21) did leave (R63's) room. V RT stated she was instructed by (V1) Administrator to have CNA (V21) leave the building. (V35 ) RT escorted CNA (V21) to the front where she exited the building.</p> <p>On 08/12/24 at 10:20 AM V17 CNA stated she was the CNA assigned to R63. (R63) uses her eyes to operate a computer to communicate. (R63) stated CNA (V21) had been in her room and was kissing all over her. CNA (V21) was not assigned to that hall and had been observed going in and out of resident rooms. When CNA (V21) came out of (R63's) room, V17 CNA went into the room behind her (V21). That was when (R63) told CNA (V17) that CNA (V21) had came into her (R63) room and was kissing on her. CNA (V17 ) reported it to RT (V35 ). CNA (V17) also reported that she thought she detected the smell of alcohol on CNA V21. V35 RT stated that it was suspected that V21 reported to the job on more than one occasion under the influence and that she (V21) had made sexual comments to her in the past. According to (V17), (V21) CNA went into other residents rooms and another resident did report that (V21) had kissed her</p> <p>5. R67's Minimum Data Set (MDS) dated [DATE] documents R67's Cognitive Skills for Daily Decision Making is Moderately Impaired.</p> <p>R67's undated Face Sheet documents R67's medical diagnosis as Traumatic Subdural Hemorrhage with Loss of Consciousness of Unspecified Duration, subsequent encounter, Other Psychoactive substance abuse, uncomplicated and Blindness right eye Category 3, Blindness left eye Category 3.</p> <p>The Facility Reported Incident (FRI) dated 12/25/23 documents it was reported to the administrator that a staff member (V20) was speaking with a resident inappropriately. The administrator immediately interviewed both the resident and the son who reported the incident. Based on the information given the alleged staff member was suspended pending the investigation. Employee was terminated. On 12/27/23 an employee reported about one month ago, (V20) housekeeper came down into the laundry room where he was working and asked me if was gay out of nowhere, I shrugged him off and didn't really reply. Now ever since he's asked me that , he keeps coming down into the laundry room, smiling at me , I feel very uncomfortable being around him.</p> <p>On 12/29/23, V20 housekeeper admitted to making inappropriate comments to resident and offering him (R67) a drink of alcohol.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 8/9/24 at 11:46 AM V28, son of R67 stated his father actually reported the incident to the administrator but he (V28) was present. His father (R67) stated that the housekeeper (V20) came on to him and offered him alcohol. To his (V28) understanding (V20) was a new worker and that he was terminated that same day. R67 does express concerns for his safety. (R67) has not expressed concerns about any other incidents or his safety.</p> <p>On 8/9/24 at 11:50 AM R67 stated that fa_ _ _ t came on to me. He (V20) approached me. I had not had any contact with him before. I can't remember where we were when he approached me but I do remember what he said. I did not have problems with him (V20) after that because they got rid of his a_ _ . R67 stated he did not feel safe in the building and that he (R67) thinks the facility needs security guards and a monitoring system.</p> <p>On 8/9/24 at 12:20 PM V23 Laundry/Housekeeper stated (V20) did ask me out. We were in the breakroom. He (V20) asked me if I liked gay men. You should try it once. A co-worker overheard the conversation and told me I should report it and I did. (V20 ) did not offer me alcohol but did state he parties a lot. (V20) behavior made me feel uncomfortable but I stayed away from him.</p> <p>On 08/09/24 at 3:30 PM V1 Administrator stated there were no prior reports of inappropriate behaviors by housekeeper V20. A Healthcare Background check dated did document that V20 was eligible to work.</p> <p>The Abuse Prevention Program Policy, dated 9/29/24, documents the following: Abuse is the willful infliction of injury, unreasonable confinement, intimidation, or punishment with resulting physical harm, pain or mental anguish. As part of the resident social history evaluation and MDS assessments, staff will identify residents with increased vulnerability for abuse, neglect, mistreatment, or who have needs and behaviors that might lead to conflict. Through the care planning process, staff will identify any problems, goals and approaches which would reduce the chances of abuse, neglect or mistreatment for these residents.</p>		

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<p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide activities to meet all resident's needs.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 42636</p> <p>Based on interview, observation and record review, the facility failed to provide activities for 4 of 4 residents (R34, R57, R72, R77), reviewed for activities in the sample of 43.</p> <p>Findings include:</p> <p>1. On 8/6/24 at 9:40 AM, R34 was observed in the dining room with his head down with no activities going on.</p> <p>On 8/9/24 at 9:21 AM, R34 was observed up in his wheelchair sitting in the hallway. No activities going on.</p> <p>R34's Face Sheet, undated, documents R34 has a diagnosis of Dementia, Encephalopathy, Unspecified Mood Disorder and Depression.</p> <p>R34's MDS (Minimum Data Set), dated 4/19/24, documents R34 has a BIMS (Brief Interview for Mental Status) of 8, indicating R34 has moderate cognitive impairment.</p> <p>R34's Care Plan, dated 5/20/24, documents R34 enjoys both group activities and independent leisure activities favorite act's include spirituality. R34 finds it important to listen to a variety of music, have books/magazines/newspapers available upon request, be around dogs or cats, keep up with the news, do things with groups of people, participate in their favorite activities such as listening to the TV and church act's, go outdoors and get fresh air when nice out and feeling up to it, and participating in religious activities.</p> <p>R34's Progress Note, dated 4/19/2024 at 1:26 PM, documents R34 enjoys watching tv in his room and sometimes reading. Favorite activity is church, he is Baptist. Enjoys socializing w/ staff and other residents and will occasionally participate in groups or sensory groups. Will monitor activity participation and continue to invite to group activities that might be of interest.</p> <p>R34's Progress Note, dated 8/2/2024 at 5:44 PM, documents R34 enjoys watching tv in his room and sometimes reading. Might join in groups if feeling up to it- Favorite activity is church, he is Baptist. Will monitor activity participation and continue to invite to group activities that might be of interest.</p> <p>2. On 8/6/24 at 9:50 AM, R77 was observed in the dining room with her head down on the table, sleeping, there were no activities going on.</p> <p>R77's Face Sheet, undated, documents R77 has a diagnosis of Dementia, Alzheimer's Disease, Anxiety Disorder and Major Depressive Disorder.</p> <p>R77's MDS, dated [DATE], documents R77 has severe cognitive impairment, is delusional, has hallucinations and physical/verbal behaviors directed towards others.</p> <p>(continued on next page)</p>		

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<p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>R77's Care Plan, dated 7/18/23, documents R77 enjoys walking in the hallway, soft music, and socializing with staff or visiting family members. R77 finds it important to listen to music, have books/magazines/newspapers available upon request, being around dogs or cats, keep up with the news, do things with groups of people, participating in her favorite activities such as walking the halls, going outdoors and getting fresh air when it is nice out and feeling up to it and participating in religious activities. R77 exhibits problems such as wandering, being verbally/physically abusive, socially disruptive and resisting care, with an intervention to encourage her to participate in activities of interest.</p> <p>R77's Progress Note, dated 10/15/23 at 10:24 AM, documents the following: Resident is a patient on 200 hall with other dementia patients. Resident is often confused and can be difficult to redirect at times. Will join in some group act's or sensory act's, but often prefers to listen/watch activity. Husband visits 4-5 x's a week. Will monitor activity participation and continue to encourage participation in group activities that might be of interest.</p> <p>R77's Progress Note, dated 4/12/24, documents the following: Resident is a patient on 200 hall with other dementia patients. Resident is often confused and can be difficult to redirect at times. Will join in some group act's or sensory act's, but often prefers to listen/watch activity. Husband visits 4-5 x's a week. Will monitor activity participation and continue to encourage participation in group activities that might be of interest.</p> <p>R77's Progress Note, dated 7/12/24, documents the following: Resident is a patient on 200 hall with other dementia patients. Resident is often confused and can be difficult to redirect at times. Will join in some group act's or sensory act's, but often prefers to listen/watch activity. Husband visits 4-5 x's a week. Will monitor activity participation and continue to encourage participation in group activities that might be of interest.</p> <p>3. On 8/6/24 at 10:00 AM, R72 was observed sitting in his wheelchair in the dining room, sleeping, no activities going on.</p> <p>On 8/9/24 at 9:28 AM, R72 was observed in the dining room with his back to the TV (on but no sound), sleeping, no activities going on.</p> <p>R72's Face Sheet, undated, documents R72 has a diagnosis of Convulsions, Major Depressive Disorder and Hallucinations.</p> <p>R72's MDS, dated [DATE], documents R72 has a BIMS score of 11, indicating R72 has moderate cognitive impairment.</p> <p>R72's Care Plan, dated 9/24/22, documents R72 enjoys both group activities, especially games and church, and independent leisure activities.</p> <p>R72's Progress Note, dated 3/19/24 at 3:39 PM, documents the following: Resident is a long-term patient, he enjoys watching tv in room and at times socializing with other residents, staff, and family (speaks less than he used to). He enjoys bingo (will sometimes nod off or allow chair to back away from table) and most church act's, plays dice games, and goes to men's club when feeling well. Will monitor activity participation.</p> <p>(continued on next page)</p>		

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<p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>4. On 8/7/24 at 9:30 AM, R57 was observed in bed, sleeping, no activities going on.</p> <p>On 8/8/24 at 1:48 PM, R57 was observed in the dining room at the table, TV is on but resident is facing the wall with her back to the TV.</p> <p>On 8/9/24 at 9:45 AM, R57 was observed in the dining room, sleeping. TV is on but no sound coming from it. No activities going on.</p> <p>On 8/7/24 at 12:25 PM, V36, R57's Daughter, stated she would like to see R57 more involved in doing activities and going outside instead of lying in bed all day.</p> <p>R57's Face Sheet, undated, documents R57 has a diagnosis of Cerebral Infarction and Major Depressive Disorder.</p> <p>R57's MDS, dated [DATE], documents R57 has a BIMS of 5, indicating R57 has severe cognitive impairment, has physical behavioral symptoms and wanders.</p> <p>R57's Care Plan, dated 3/22/24, documents R57 exhibits socially inappropriate disruptive behavioral symptoms at times with an intervention to encourage R57 to participate in activities of choice. R57 enjoys both group activities and independent leisure activities. R57's favorite activities include reading, arts/crafts and socializing with others. R57 finds it important to listen to music, light jazz is her favorite, have books/magazines/newspapers available upon request, to be around dogs or cats, keep up with the news, do things with groups of people, bingo, cards, reading, going outdoors and getting fresh air when it's nice out and she is feeling up to it and religious activities.</p> <p>R57's Progress Note, dated 6/7/24 at 3:40 PM, documents the following: Resident is a long-term patient. Enjoys watching tv in her room and her favorite activity is reading, crafts and going outdoors (previously a smoker). Has been participating in some groups such as bingo, word games, and entertainers. Will monitor activity participation and continue to invite to group activities that might be of interest.</p> <p>On 8/9/24 at 9:51 AM, V25, Activity Director, stated they offer sensory groups to the residents on the Dementia Unit. V25 stated they also bring them off of the unit for other activities. V25 stated they go on the Dementia Unit at different times during the day and offer sensory stimulation activities. V25 stated R35, R72, R57, and R77, are involved in the sensory stimulation activities and enjoy going outdoors. V25 stated they could not find the remote control to the TV this morning and that is why they couldn't adjust the volume so she turned music on for the residents on the Dementia Unit.</p> <p>(continued on next page)</p>		

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NAME OF PROVIDER OR SUPPLIER  Helia Southbelt Healthcare		STREET ADDRESS, CITY, STATE, ZIP CODE  101 South Belt West Belleville, IL 62220	

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<p>F 0679</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>08/09/24 11:52 AM V26, Social Service Director, stated R34 has a labile mood, some days he is sweet, nice, and some days he is grumpy. V26 stated he does not care that R77 has Dementia, he wants things his way. V26 stated R34 does enjoy coming off of the Dementia Unit and enjoys visiting with the Beautician. V26 stated most of the time R34 just likes to sit in the hallway and people watch. V26 stated R77's level of cognition isn't even alert &amp; oriented x1, she will say her name and she doesn't respond to it. V26 stated R77 is in her own world, rolls around in her wheelchair up and down the hallway, runs over their feet and has even run over her feet but she has no cognitive abilities to know what she is doing. V26 stated R77 also likes to touch things, it's like a texture thing with her and the other residents get frustrated with her. V26 stated R77 will grab at the other residents to touch them and it can become a situation because the other residents don't understand why she is doing it. V26 stated R77's husband visits frequently to feed her lunch and when he is here he holds her wheelchair in place with his foot to keep her next to him. V26 stated about the only thing they can do with R77 to prevent behaviors/abuse is to redirect her.</p> <p>On 8/13/24 at 12:00 PM, V1, Administrator, stated they do not have a policy for activities, they follow the regulations.</p>

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 33110</p> <p>Based on interview and observation the facility failed to hold and serve food at safe temperatures for therapeutic diets for 7 out of 7 residents (R25, R47, R54, R66, R88, R90, and R92) reviewed for food procurement store/prepare/serve food in the sample of 43.</p> <p>Findings Include:</p> <p>R25's Minimum Data Set (MDS) dated [DATE] documents R25 is cognitively intact. R25 stated during the group meeting on 8/8/24 at 2:00 PM that the food is always cold for breakfast.</p> <p>R47's MDS dated [DATE] documents R47 is cognitively intact. During the group meeting on 8/8/24 at 2:00PM R47 stated that the food is always cold at breakfast.</p> <p>R92's MDS dated [DATE] documents R92 is cognitively intact. On 8/8/24 at 2:00PM in the group R92 stated the food is always cold at breakfast.</p> <p>R54's Physician Order Sheet (POS) dated 1/28/24 documents that R54 is on a regular diet mechanical soft. R54 MDS dated [DATE] documents R54 is moderately cognitively intact. On 8/6/24 at lunch time she was served mechanical soft beef tips that were 110 degrees Fahrenheit, which is not a safe holding temperature.</p> <p>R66's POS dated 2/17/22 documents R66 is on a regular diet mechanical soft. R66's MDS dated [DATE] documents R66 is cognitively intact. On 8/6/24 at 12:45 PM R66 was served Mechanical Soft meat beef tips with gravy and the beef tips w were 110 degrees Fahrenheit, which is not a safe holding temperature.</p> <p>R88's POS dated 5/9/24 documents R88 is on a mechanical soft diet with thin liquids. R88 is moderately cognitively impaired. On 8/6/24 at lunch time at 12:45 PM R88 was served mechanical soft beef tips with gravy that was 110 degrees Fahrenheit, which is not a safe holding temperature.</p> <p>R90's MDS dated [DATE] documents R90's cognitive skills for decision making is moderately impaired. On 8/6/24 at lunch time at 12:45 PM R88 was served mechanical soft beef tips with gravy that was 110 degrees Fahrenheit, which is not a safe holding temperature.</p> <p>The Facility's Resident Council Meeting Minutes dated 1/23/24 documents the residents suggested warm plates for food.</p> <p>The Facility's Resident Council Meeting Minutes dated 5/28/24 documents the residents complained about cold food.</p> <p>On 8/8/24 at 10:45 AM V29 Dietary Manager, stated we will address the cold purees and mechanical soft. We address the cold food.</p> <p>(continued on next page)</p>		

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>8/13/24 at 10:14 AM Administrator We will try holding the puree and mechanical food in the oven. We also have bottom tray warmers for the food. (They were not in use during the tray line).</p> <p>The facility policy Meal Service Temperatures dated January 2012 documents Meal's temperatures shall be monitored by the Dietary Manager and the Cooks on a daily basis Hot food shall be cooked or heated to a temperatures above 165 degrees. Cold food shall be chilled to a temperature below 40 degrees. Food which registers temperatures outside acceptable range shall be removed and reheated or rechilled to meet acceptable temperatures.</p>		

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<p>F 0838</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Conduct and document a facility-wide assessment to determine what resources are necessary to care for residents competently during both day-to-day operations and emergencies.</p> <p>42636</p> <p>Based on interview and record review, the facility failed to complete an updated facility assessment to accurately reflect their current resident acuity levels and population. This failure has the potential to affect all 104 residents residing in the facility.</p> <p>Findings include:</p> <p>On 8/8/24 at 2:14 PM, the facility assessment, dated 1/2023 through 12/2023, was reviewed and failed to document updated resident acuity and population to develop an appropriate plan for caring for their current population. The facility has recently added a new specialty area of ventilator/tracheostomy care and treatment and is not included in the in their current resident population.</p> <p>On 8/6/24 at 2:17 PM, V1, Administrator, stated they do not have an updated facility assessment.</p> <p>The Centers for Medicare and Medicaid Services, form 671, documents the facility has 104 residents residing in the facility.</p>