

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  145247	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  12/12/2024
NAME OF PROVIDER OR SUPPLIER  Doctors Nursing & Rehab Center		STREET ADDRESS, CITY, STATE, ZIP CODE  1201 Hawthorn Road Salem, IL 62881	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 43088</b></p> <p>Based on observation, interview, and record review the facility failed to maintain comfortable temperatures in the facility for 9 (R1-R9) residents living in the facility. The facility also failed to maintain ceiling tiles and HVAC (Heating Ventilation and Air Conditioning) Units in a safe and sanitary condition. This failure has the potential to affect all 74 residents residing in the facility.</p> <p>The findings include:</p> <p>1. On 12/6/24 at 10:12 AM, R1 was lying in bed under 5 blankets with another blanket covering his feet. R2 (R1's) roommate was sitting in his wheelchair in their room dressed and wearing his coat. R2 said it had been really cold in their room and that was why R2 was wearing his coat. V7 (Housekeeping Supervisor) was asked to turn on the heating unit in R1 and R2's room. When V7 pushed the red button on the heating unit a small amount of cold air started blowing out of the heating unit. V7 said she did not know if R1 and R2's heating unit was working. R1 and R2's heating unit did not have a knob to adjust the temperature, only the small metal piece the temperature adjustment knob would connect to. R1 and R2's heating unit did not have any markings around the temperature control knob area to indicate what temperature the heating unit was set on.</p> <p>On 12/6/24 at 11:34 AM, R1 said he had been in his current room a couple of months. R1 said the heat and air unit in his room had not worked since he had moved to that room. R1 said during the summer the facility had provided an air conditioning unit that hooked up to his window. R1 pointed to the window and said, look you can still see the marks left by the tape they used. R1's window had a blackish residue that was slightly tacky to the touch. R1 had 5 blankets on his bed and said, it was terribly cold in here last night.</p> <p>R1's Resident Face Sheet documented an admitted [DATE]. R1's Resident Census documented R1 had resided in his current room since 8/27/24. R1 Minimum Data Set (MDS) documented a Brief Interview for Mental Status (BIMS) score of 8, indicating R1 was moderately cognitively impaired.</p> <p>R2's Resident Face Sheet documented an admitted [DATE]. R2's Resident Census documented R2 had resided in his current room since 11/26/24. R2 MDS documented a BIMS score of 9, indicating R2 was moderately cognitively impaired.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 12/6/24 at 10:21 AM, V4 (Housekeeper) went to the maintenance shed and brought back a handheld thermometer gun. V4 shot the thermometer gun towards the wall of R1 and R2's room and said the room temperature was 64.9 degrees Fahrenheit (F). V4 gave the handheld thermometer gun to the surveyor.</p> <p>2. On 12/6/24 at 10:54 AM, R3 said the heat in his room was not working. R3 said the night before this investigation it was so cold in R3's room, his hands were numb. R3's heating unit in his room was blowing cold air. Using a handheld thermometer gun pointed to the floor in the center of R3's room registered 68.7 degrees F.</p> <p>On 12/6/24 at 12:52 PM, R3 said he was freezing. R3 was lying in bed dressed and covering himself up with his coat.</p> <p>R3's Resident Face Sheet documented an admitted [DATE]. R3's Resident Census documented R3 had resided in his current room since 11/21/24. R3's 11/25/24 MDS documented a BIMS score of 14, indicating R3 was cognitively intact.</p> <p>3. On 12/6/24 at 12:35 PM, R4 said his room was always cold. R4 said the heating unit in his room had not worked since he had resided in his room. R4 said when he moved into his room, V3 (Maintenance Director) had told R4 the heating unit in his room did not work. R4 said during the summer months a window unit air conditioner had been put in his room. R4 said he had been told by V3, the facility was trying to get new heating/cooling units in all resident rooms, but it was too expensive.</p> <p>R4's Resident Face Sheet documented an admitted [DATE]. R4's Resident Census documented R4 had resided in his current room since 7/12/24. R4's 10/14/24 MDS documented a BIMS score of 15, indicating R4 was cognitively intact.</p> <p>4. On 12/6/24 at 10:35 AM, using a handheld thermometer gun pointed at the floor in the center of R5's room registered 67.1 degrees F. R5's heating unit was turned on making a squealing sound and blowing out cold air.</p> <p>On 12/6/24 at 1:20 PM, R5 was lying in bed under 3 blankets. R5 said the heating unit in her room had not worked since she had moved into the room. R5 said the heating unit just made a horrible sound and blew out cold air.</p> <p>R5's Resident Face Sheet documented an admitted [DATE]. R5's Resident Census documented R5 had resided in her current room since 2/7/23. R5's 10/28/24 MDS documented a BIMS score of 15, indicating R5 was cognitively intact.</p> <p>5. On 12/6/24 at 1:30 PM, R6 was sitting in a wheelchair in her room under a blanket. R6 said it was always so cold in her room. The housing around the heating unit had a gap where the outside could be seen from inside R6's room.</p> <p>On 12/6/24 at 1:53 PM, using a handheld thermometer gun pointed at the floor in the center of R6's room, registered 68.4 degrees F.</p> <p>R6's Resident Face Sheet documented an admitted [DATE]. R6's Resident Census documented R6 had resided in her room since 11/20/24. R6's 11/24/24 MDS documented a BIMS score of 15, indicating R6 was cognitively intact.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>6. On 12/6/24 at 1:30 PM, R7's heating unit in his room was blowing out cold air.</p> <p>On 12/7/24 at 10:28 AM, R7 said his room had always been very cold. R7 said he did not think the heating unit in his room had ever worked.</p> <p>R7's Resident Face Sheet documented an admitted [DATE]. R7's Resident Census documented R7 had resided in his current room since 11/24/24. R7's 11/26/24 MDS documented a BIMS score of 15, indicating R7 was cognitively intact.</p> <p>7. On 12/6/24 at 1:22 PM, R8 was sitting in her recliner in her room covered up with a thick blanket. R8 said the heating unit had not worked in her room since she had been admitted . R8 said she had told staff the heating unit was not working and stated, they know it is cold in here.</p> <p>On 12/6/24 at 1:52 PM, using a handheld thermometer gun pointed at the floor in the center of R8's room registered 67.8 degrees F.</p> <p>R8's Resident Face Sheet documented an admitted [DATE]. R8's Resident Census documented R8 had resided in her current room since 11/21/24. R8's 11/25/24 MDS documented a BIMS score of 15, indicating R8 was cognitively intact.</p> <p>8. On 12/6/24 at 11:00 AM, R9 was sitting in her wheelchair in her room covered with two blankets. R9's heating unit was blowing out cold air. R9 said, It was so cold in here last night but they covered me up real good. And I don't think the heat is working in here. R9 said she was not sure if the heat had ever worked in her room. A handheld thermometer gun pointed at the floor in the center of R9's room registered 68.0 degrees F.</p> <p>R9's Resident Face Sheet documented an admitted [DATE]. R9's Resident Census documented R9 had resided in her current room since 11/8/24. R9's MDS documented a BIMS score of 15, indicating R9 was cognitively intact.</p> <p>On 12/6/24 at 1:30 PM, V5 (Certified Nursing Assistant/ CNA) said the heating units on the hall she worked had not been working since it had gotten cold outside. V5 said she had reported all the heating units not working to V3 previous to this investigation.</p> <p>On 12/6/24 at 10:41 AM, V2 (Director of Nursing/ DON) was asked if she could turn on the heating units in R1, R2, R5, and R8's rooms. V2 attempted to turn on the heating units and said R1, R2, R5, and R8's heating units were not working and were blowing out cold air.</p> <p>On 12/6/24 at 11:04 AM, V2 was asked if she could turn on the heat in R3, R4, and R9's rooms. V2 attempted to turn on the heating units and said R3, R4, and R9's heating units were not working and were blowing out cold air.</p> <p>On 12/6/24 at 11:19 AM, V1 (Administrator) said he was not aware of any heating units not working in resident rooms. V1 said V3 was not in the facility at this time but was hoping he would be later that day.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 12/6/24 at 2:58 PM, V3 said the rooms where the heating unit wasn't working used the boiler system. V3 said the facility was trying to get new heating units in all the resident rooms. V3 said R6's room, with the housing unit where the outside could be seen through, was the work of the previous Maintenance Director and V3 would insulate it and fix the housing around the heating unit.</p> <p>The facility's November 2024 and December 2024 Daily Temperature Checks log documented temperatures were checked throughout the facility with checkmarks, but no exact temperatures were documented. The facility's 2024 Quarter Air Conditioning/ Heat Maintenance log documented all units were operational and no notes for concerns.</p> <p>Based on the historical data provided from the National Oceanic and Atmospheric Administration's (NOAA) National Weather Service (<a href="https://www.weather.gov/wrh/climate?wfo=lsx">https://www.weather.gov/wrh/climate?wfo=lsx</a>) Climatological Data for (the city the facility resides in) from 12/1/24 through 12/11/24 the lowest temperature was 14 degrees Fahrenheit and the highest temperature was 57 degrees Fahrenheit, and from 11/1/24 through 11/30/24 the lowest temperature was 21 degrees Fahrenheit and the highest temperature was 72 degrees Fahrenheit.</p> <p>The facility's undated 4.6. Extreme Weather- Heat or Cold documented in part . The priority of this facility to minimize the stress our residents could experience from extreme temperatures related to weather events. To mitigate this risk, we rigorously maintain our systems of heating, ventilation and air conditioning and generator . In the event of disruption to these systems during extreme weather, we will initiate the following actions: Cold Weather Policy and Procedure . It is the Policy of (the facility) to provide continuing, safe, and comfortable care of his residents in the event the facility power source becomes non-operational or the facility heating and furnace systems fail during periods of unseasonably cold outside temperatures are present and such systems are required for resident safety and comfort. If the facility heating systems fail. Facility personnel shall take the following action . 1. Either the Administrator, DON, or Nurse in charge will coordinate the response. 2 . If the problem is determined to be in the facilities own heating systems, the maintenance man or the Administrator will determine the appropriate course of action .</p> <p>9. On 12/10/24 at 10:40 AM, several ceiling tiles around the heating unit in the ceiling by the nurse's station had water damage spots on them.</p> <p>On 12/11/24 at 9:51 AM, V3 removed the water damaged ceiling tiles under the heating unit by the nurse's station revealing a black spotted substance to the bottom of the heating unit. The black substance was able to be removed with bleach spray.</p> <p>On 12/11/24 at 10:05 AM, V3 removed a ceiling tile by the heating unit on 100 hall and a black substance was observed to the upper side of the ceiling tile.</p> <p>On 12/11/24 at 11:20 AM, 6 ceiling tiles by the heating unit by the nurse's station had water damage spots, 6 ceiling tiles on 100 hall had water damage spots, 4 ceiling tiles on 300 hall had water damage spots, 5 ceiling tiles on 400 hall had water damage spots, and 2 ceiling tiles on 200 hall had water damage spots.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 12/11/24 at 1:20 PM, V5 (CNA) said during the summer the heating unit by the nurse's station had leaked so much water, the staff had to place trash cans under it to contain all the water and the heating units on the hallways had to have bath blankets placed under them to catch the water leaking from them. V5 said the ceiling tiles with water damage had been there since the summer months.</p> <p>On 12/11/24 at 1:56 PM, V6 (Licensed Practical Nurse/ LPN) confirmed V5 statements about the heating units in the ceiling leaking requiring trash cans or bath blankets to be placed under them to catch all the leaking water. V6 said several of the ceiling tiles throughout the facility had water damage and the facility changed ceiling tiles frequently.</p> <p>On 12/11/24 at 11:05 AM, V3 said since May 2024, V3 had replaced 15 cases (120 ceiling tiles) worth of ceiling tiles around the facility due to water damage.</p> <p>On 12/11/24 at 10:48 AM, V1 said due to the facility's ceiling being made of concrete, during the summer months the piping between the ceiling and the ceiling tiles causes condensation to accumulate and causes water damage to the ceiling tiles. V1 said he had spoken with the heating and air company to see if there was anything that could be done to decrease the condensation and was told there was not much the facility could do.</p> <p>On 12/12/24 at 11:35 AM, V2 (DON) said it was possible for a ceiling tile with water damage to grow mold or mildew. V2 said if mold was growing on ceiling tiles it could cause respiratory infections in residents. V2 said she was not aware if there was any ability to test for mold or mildew.</p> <p>On 12/12/24 at 11:25 AM, V1 said the facility had not completed any mold or mildew testing. V1 said he would have to find a company to come to the facility to complete mold and mildew testing. V1 said mold and mildew testing was not something staff in the facility could complete.</p> <p>On 12/12/24 at 12:32 PM, V1 said the facility did not have any environmental policy concerning ceiling tiles with water damage or mold/ mildew.</p> <p>The facility's 12/6/24 Daily Census Report documented 74 residents residing in the facility.</p>		