

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  145290	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  08/16/2024
NAME OF PROVIDER OR SUPPLIER  Belleville Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE  727 North 17th Street Belleville, IL 62226	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0919</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Make sure that a working call system is available in each resident's bathroom and bathing area.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 35156</p> <p>Based on observation, interview and record review the Facility failed to ensure adequately equipped call lights were in place to allow residents to call for staff assistance through a communication system which relays the call directly to a staff member or to a centralized staff work area for 14 of 15 (R1-14) residents reviewed for call lights in the sample of 15.</p> <p>Findings include:</p> <p>On 8/15/2024 at 2:30 PM, on the 500 hall rooms, the basement Rooms 509-515 have no covers and/or protections over the exposed bulbs.</p> <p>On 8/15/2024 at 2:31 PM, at the nurse's station was an old call light box. On the nurse's tables are bunches of wires coming from the wall but none of the wires are connected to anything and they are not capped. No lights were observed to be sounding and/or lighting up from 2:31 PM-3:00 PM at the nurse's station.</p> <p>On 8/15/2024 at 2:32 PM, R2 and R3 were sharing a room. No call light was affixed to the wall and no portable call lights were in the room. R2 and R3's room and bathroom did not have a functional working call light. No working call light was in the bedroom or bathroom.</p> <p>R2's Minimum Data Set (MDS) dated [DATE] documents he was cognitively intact for decision making of activities of daily living.</p> <p>On 8/15/2024 at 2:33 PM, R2 and R3 both stated there was no call light in the room or bathroom and/or no bell or anything to call if they needed help.</p> <p>On 8/15/2024 at 2:38 PM, R4 and R5 were sharing a room. No call light was affixed to the wall and no portable call lights were in the room. R4 and R5's bedroom and bathroom did not have a functional working call light.</p> <p>R5's MDS dated [DATE] documents R5 was cognitively intact for decision making for activities of daily living.</p> <p>On 8/15/2024 at 2:39 PM, R5 stated there was no call light or bell or anything for them to use to call if they needed help.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0919</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 8/15/2024 at 2:40 PM, R1, R6 and R7 were sharing a room. No call light was affixed to the wall and no portable call lights were in the room.</p> <p>On 8/15/2024 at 2:42 PM, R1, R6 and R7's room and bathroom did not have a functional working call light. No working call light was in the bedroom or bathroom.</p> <p>On 8/15/2024 at 2:42 PM, there were no working call lights and/or handheld call system in the bathroom available for use for R8, R9 and R10.</p> <p>On 8/15/2024 at 2:48 PM, there were no working call lights and/or handheld call bells available for R11, and R12.</p> <p>On 8/15/2024 at 2:52 PM, there were now working call lights and/or handheld call system in place for R13 and R14.</p> <p>On 8/15/2024 at 3:32 PM, V3, Ombudsman stated, The facility has been renovating the building and moving residents from hall to hall. I get that, but the issue is this has been going on for at least 9 months. The issue I am having are that the call lights are not working in all the rooms especially on the 300, 400 and 500 halls. The 500 hall concerns me the most because it is downstairs for one thing, and they have residents down there that need assistance with ADL's (activities of daily living). For example, (R1) hardly gets out of bed and there is rarely any staff downstairs and if he would need something no one would even know or be able to meet his needs. I talked with the former Administrator (V4) about these issues, and it is still a problem and not being addressed now. They have a new Administrator (V1) and I have talked to him about it as well, but the call lights are still not working, and this has been going on for months now and I do not feel it is safe. They already have a lot of residents with behaviors who yell so if someone really needs something how are they going know what is going on? How are residents supposed to let them know when they need help? Residents have been complaining to me and I do not see the facility trying to fix it.</p> <p>On 8/15/2024 at 2:40 PM, V6, Certified Nursing Assistant stated, We are remodeling. Most of the residents do not use the call lights. Not all of residents have call lights but some have bells to use to call us.</p> <p>On 8/15/2024 at 2:42 PM, V7, Licensed Practical Nurse (LPN) stated, The call light systems are old and were not replaced. They have been working on the call lights for a while now. Not everyone on this hall has a working call light.</p> <p>On 8/16/2024 at 8:11 AM, V5, Maintenance Director stated we have been remodeling for about six months now. There are a couple of rooms that needed call light chords and/or were missing lights. I have been going around and replacing things and we hope to get everyone up and working soon. I do not have any work orders for any call lights.</p> <p>On 8/16/2024 at 8:30 AM, V1, Administrator stated, I am not aware of any complaints from anyone regarding any issues with the call lights. I did speak with the Ombudsman regarding the remodeling and some lights needing replaced. I have only been here for a few weeks now and I feel like I am just putting out fires because there is so much that needs to be done and addressed in this building. I know there a few rooms that are missing call lights.</p> <p>(continued on next page)</p>		

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<p>F 0919</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 8/16/2024 at 8:45 AM, V2, Director of Nursing stated, I just started in June, and I know there are a few rooms that need a call light. They have been remodeling since I got here. We gave residents bells, but they go missing. I am not sure what they would do if they needed help other than calling out for help.</p> <p>On 8/16/2024 at 10:02 AM, V9, LPN stated, all of these wires sticking out everywhere nobody knows where they go to. That call light box on the wall is old. They have been remodeling here for months. Not everyone on this hall has a call light. They gave us some bells originally but who knows what happened to those bells.</p> <p>The Facility Call light policy with a revision date of 9/2023 documents, Explain the call light to the new patient or resident. Demonstrate the use of the call light to the new patient and or resident. Ensure call light is within residents reach at all times. When the patient or the resident is in bed or confined to a chair, provide the call light within easy reach of the patient or resident. Report all defective call lights to the nurse supervisor or maintenance director promptly.</p>