

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145290	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/22/2025
NAME OF PROVIDER OR SUPPLIER Belleville Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 727 North 17th Street Belleville, IL 62226	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 44556</p> <p>Based on interview and record review the facility failed to ensure 1 of 4 residents (R2) was protected from another resident with known sexually inappropriate behaviors resulting in the sexual abuse of R2. This failure has the potential to affect all 123 residents residing at the facility.</p> <p>The Immediate Jeopardy began on 01/07/25 at 2:12 PM, when R3 was admitted back into the facility and the facility failed to initiation a plan of care and interventions to address how residents would be kept safe and free from sexual abuse, resulting in R2 being sexually abused by R3. V2, Director of Nursing (DON) and V7, Minimum Data Set (MDS) Coordinator were notified of the Immediate Jeopardy on 01/17/25 at 09:36 AM. The Immediacy was removed on 01/17/25, but noncompliance remains at Level II due to time needed to evaluate the implementation and effectiveness of the in-service training.</p> <p>Findings include:</p> <p>On 01/15/25 at 2:00 PM, The Illinois Department of Public Health (IDPH) Detailed Incident Summary of the 1/10/25 incident was reviewed and documented the following:</p> <p>January 13, 2025(1/10/25 incident), Final Investigation While staff were helping residents into dining room, they noticed R3 standing over another resident R2 and she was yelling at him to stop. They noted that he had his penis out and was making her rub it with her hand. Assessment completed on R2 by nurse. No injuries noted. R2 stated that she is upset about the incident but feels safe knowing he is not coming back. R2 is a bed bound alert and oriented x4 (times 4) resident. She is total assist with all ADLs (Activities of Daily Living). R3 is alert and oriented x4 resident with a diagnosis of schizophrenia and MDD (Major Depressive Disorder) with psychosis. He has been refusing his medication here at facility. He was sent out to a local hospital in January, and he was admitted . They returned him to this facility on January 4, 2025, still with refusal of medication. We then initiated a behavior contract in which he signed and agreed to. He has broken his contract numerous times. R2 is pressing charges against R3, in which we have issued an IVD (Involuntary Discharge) for 1/10/25. The ombudsman made aware of IVD, V1 LNHA (Licensed Nursing Home Administrator), RN (Registered Nurse)</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: Facility ID: 145290	If continuation sheet Page 1 of 11

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>On 01/22/25 at 9:30 AM, The Police Investigation was reviewed and documented Field interview with V17, Nursing/Staffing Coordinator said she was approached by staff members who reported an incident that occurred in the dining area earlier. They reported R3 was sitting next to R2 and R2 told staff R3 was feeling on her. V17 spoke with R2 who told her R3 put R2's hand on his penis. R3 knows right from wrong and has been sexually harassing other female patients/employees. R3 has been seen coming in and out of female patient rooms and grabs his genitals while speaking to female employees. V18, Police Officer then spoke with R2 who told V18 R3 grabbed her hand and put it on his penis (on outside of his pants)**this is inconsistent with other eyewitness interviews**. R2 then told V18 a nurse came over to them and stopped R3.</p> <p>R2's Face Sheet, original admitted [DATE], documented R2 has diagnoses of but not limited to schizoaffective disorder, bipolar type, chronic obstructive pulmonary disease (COPD), Myelodysplastic syndrome, muscle weakness, and abnormal posture.</p> <p>R2's Minimum Data Set (MDS), dated [DATE], documented R2 is moderately cognitively impaired with a Brief Interview for Mental Status (BIMS) of 12 out of 15 and R2 is dependent on staff for dressing, showers/bathe, bed mobility, and transfers. R2 also is dependent on staff for all of her other ADLs.</p> <p>R2's Care Plan, last care plan review date of 12/26/24, documented Problem: R2 is at risk for abuse and/or neglect related to bipolar disorder, psychotropic medications, poor judgement skills, history of verbal aggression, isolation/withdrawn behavior (may not report abuse), and history of resisting care interventions. On 1/10/25 resident was the recipient of sexual inappropriate behaviors from peer. Goal: Resident will not be abused and/or neglected thru next review date. Interventions include but not limited to 1/10/25 staff intervene residents separated. staff stayed present until Emergency Medical Services (EMS) arrived. Local Police department called to report, Abuse coordinator made aware, psychosocial follow up will continue and keep resident safe from harm at all times.</p> <p>R2's Progress Notes, dated 1/10/2025 at 06:30 AM, documented This nurse received notification from staff that resident was sitting in dining room and another resident (male) came up to her and began sexually assaulting her; the resident was immediately removed from scene to safety; 911 notified; administrator notified; nursing supervisor notified of situation; resident assessed and has no skin issues at this time; resident stated that she does not need to go to the hospital for further evaluation; resident in room at this time with belongings in reach; plan of care continues.</p> <p>R3's Face Sheet, original admitted [DATE], documented R3 has diagnoses of but not limited to schizophrenia, major depressive disorder, recurrent, sever with psychotic symptoms, and generalized anxiety disorder.</p> <p>R3's MDS dated , 10/07/24, documented R3 is cognitively intact with a BIMS of 15 out of 15, he requires supervision/touching assistance with his ADLs, he is occasionally incontinent of bladder, he has a colostomy and is always continent of bowel.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>On 12/25/24 at 3:30 PM, Social Service staff member reported to this nurse that the resident had asked to speak with her. She had gone into her office and the resident had locked the door behind him and refused to open it, but after a moment, the resident moved out of her way, and she was able to exit the office. The staff member also reported that the resident had once again entered her office, locked the door behind him and this time would not allow her to exit the room. Resident then approached her, getting in her face and made some threatening remarks towards her. The staff member was able to remove herself from the office and immediately reported this to this nurse. Social services staff member had requested that the resident be sent out for evaluation due to increased aggressive and threatening behaviors.</p> <p>On 12/25/24 at 6:15 PM, This nurse entered the resident's room to offer his roommate his medication, which his roommate was not in the room at the time. Upon attempting to exit the room, the resident stated, hold up, wait. When this nurse turned to face the resident, at which time, the resident jumped up out of his bed and got up in this nurse's personal space and face and said, what? Then the resident grabbed this nurse's left arm tightly and got closer to this nurse's face and said, what you going to do? This nurse jerked the arm away from the resident and began to quickly exit the resident's room when the resident stated, why'd you grab my d**k? This nurse attempted to redirect the resident and instruct him to stay in his room and that his comments and threats were inappropriate. Resident then started saying, man, you bogus. This nurse then instructed the resident to shut the door to his room to which he did comply once two other male residents got close to his doorway.</p> <p>On 12/25/24 at 8:49 PM, A nurse assigned to the 500 hall reported R3 grabbed her arm and made threatening and inappropriate sexual remarks to her.</p> <p>On 12/25/24 at 8:58 PM, Two residents reported R3 made threatening and aggressive remarks to them.</p> <p>On 12/26/24 at 1:34 AM, Resident physically and verbally aggressive towards residents and staff. Police were called and involuntary discharge was issued after as resident was a threat to staff and other residents.</p> <p>On 12/26/24 at 3:48 AM, Resident walking up and down the hallway with his cell phone in his hand with music blaring. R3 refused to turn down the music and he was unable to be redirected. Behaviors noted on shift report for possible medication changes or other interventions.</p> <p>On 01/07/2025 2:12 PM, Resident arrived at facility via company transportation. Resident ambulates without assistance. Resident has no complaint of pain or discomfort. Resident is own responsible party. DON and Administrator notified of return. Plan of care will continue.</p> <p>On 01/08/25 at 9:12 PM, R3 was standing behind the 400 nurse's station and another resident was yelling at R3 to stop following the nurse around and leave the 400 hall.</p> <p>On 1/10/2025 at 06:58 AM, This nurse entered dining room to witness a verbal altercation between this resident and a female resident that stated he used her hands to touch his genitals without her consent. The residents were separated immediately; incident was reported to abuse coordinator, DON, and local Police Department. Statements were taken and reported to appropriate parties.</p> <p>Survey Team Interviews: (continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>On 01/15/25 at 1:25 PM, On the day of the incident R2 said she was going down for breakfast when R3 came up and sat down beside her. She said she thought he was just trying to be friendly and come to find out he was a pervert. R2 said R3 pulled his penis out of his underwear and tried to make her touch it. She said he didn't try anything else, and it made her feel afraid when he did that. R2 said when R3 did that she started yelling help and the staff came and stopped R3. She said it's affected her because now she doesn't go out to the dining room early, she waits until everyone is seated then she will pick where she wants to sit so she can see if anyone is trying to sit down by her. R2 said she is a little bit worried it will happen again, but she doesn't think it will. She said she is a little leery about going out to the dining room, but she's been going. R2 said there is no reason he or anyone else should be touching his penis. The police came and took a report. R2 said she sits in a geriatric chair, she must have help with everything, and she has never felt afraid until now.</p> <p>On 01/16/25 at 10:05 AM, R7 who is cognitively intact with a BIMS of 15 out of 15 said she witnessed the incident between R2 and R3. She said R3 kept turning the lights off and then someone would turn them back on. She said R2 was sitting out in the dining room at the table and one of the nurses told R3 to get away from R2. R7 said R3 then started feeling on R2's breast and groin areas and R2 was yelling no. R7 said she ran and helped R2 by grabbing R2's chair and was trying to move it away from R3. She said R3 grabbed it also and they were fighting over the chair. She said if you ask me what he did was rape. R7 said she hollered for the nurse, and they came.</p> <p>On 01/16/25 at 10:12 AM, R8 who is cognitively intact with a BIMS of 15 out of 15 stated she was in the dining room on the day of the incident between R2 and R3. R8 said R3 kept turning the light off in the dining room and then others would turn it back on. R8 stated R3 was grabbing R2 by the arms and touching her around the chest area. R8 said R2 kept telling R3 to go away, and R8 feels like he (R3) kept turning the light off to keep it dark to stop people from seeing what was going on and so he could attack her again. R8 stated R2 can't defend herself and R3 trying to hurt R2 is not okay. R8 said since this happened the staff have been close by R2 and when R2 is out in the dining room she will look around all the time because she is scared.</p> <p>On 01/16/25 at 10:30 AM, V5, Licensed Practical Nurse (LPN) stated R3 had been having inappropriate behaviors for a few months prior to the incident involving R2. She said they had tried to get R3 sent out to the hospital, but they wouldn't take him due to the right paperwork not being sent with him. She said R3 had been inappropriate with other staff members, but he hadn't been inappropriate with her. V5 said yes R2 is scared to go back out to the dining room, and she will let you know. She said as far as she knows there have been no new interventions put into place after R3 came back from the hospital the last time.</p> <p>On 01/16/25 at 11:25 AM, V1, Administrator said R3 has been having behaviors on and off since about October. She said it truly started about mid-November about the 15th or 16th. She said she had staff who have known him for a while tell her his behavior just wasn't right. He was real paranoid and would follow people around. He also became aggressive with staff. V1 said his sexually inappropriate behavior started in December a couple of weeks before his last hospital stay. She said he was being sexually inappropriate with staff 100% and female staff specifically. V1 said a lot of the staff were fearful R3 would do something. V1 said R3 was sent to a local hospital and was there for about a week and when he came back to the facility, he was the same. There was no change in his behavior. She said he was still refusing his medication. V1 said while R3 was at the hospital they increased his medications, but he wasn't taking them and then he came back, and this incident happened.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>On 01/16/25 at 11:58 AM, V6, Social Service said she had an incident with R3. V6 said R3 never took his medications. She said she was talking with another resident in her office and when that resident left the office R3 started to come in her office then turned around and acted like he was leaving but then he came in and locked the door. She said she was able to get the door unlocked and then he locked it again on her. She said R3 was making threats towards her, trying to touch her a few days earlier, and wouldn't let her get to the door. She said she was screaming and yelling trying to get someone's attention. V6 said she was able to make it to the door was holding it open and was able to get someone to help her. V6 said R3 had been following her around the building and he was hearing voices. She said a lot of the staff are scared of R3. She said when he tried to touch her a few days earlier she told him that it wasn't appropriate for him to do that.</p> <p>On 01/16/25 at 2:00 PM, V10, Nurse Practitioner (NP) said they have had issues with R3 for months. She said R3 doesn't follow the rules and hasn't been taking his meds. she said he has been talking to people who aren't there. V10 said they have sent R3 out to the hospital several times due to his behaviors. She said she even talked with the emergency room (ER) doctor and told them about his behaviors, he is scaring people, and the hospital will send him right back stating R3 isn't a threat to anyone. V10 said R3 can stare at you and it's like he can see right into your soul. V10 said she was scared of R3 and wouldn't assess him with even two other people in the room because he had no control over what he was doing. V10 said when the hospital sent him back, she told the facility not to take him back. She said he would approach people, just wander around, stare at you, and then just walk away. She said she doesn't know what interventions the facility would put into place for him. R3 is very unpredictable, and she feels he is a danger to staff and other residents. She said she told them before Christmas not to take him back because he scared a lot of residents.</p> <p>On 01/17/25 at 9:09 AM, V2, DON stated that she didn't know R3 had touched and groped R2. She said she knew he had taken his penis out and put it in her (R2) hand. She said that he picked someone out who couldn't tell anyone, and she couldn't stop him. V2 continued to state that the facility had attempted to send R3 out multiple times to the hospital but when he got to ER, the ER would return him.</p> <p>On 01/17/25 at 9:42 AM, V7, MDS coordinator, in conference room, state she went through his (R3) medical record, and she could not find any documentation that R3 was sexually inappropriate prior to this incident.</p> <p>On 01/21/25 at 10:10 AM, R2 was sitting up in her reclining chair watching television (TV). 1:1 sitter sitting in the room with her. Follow up interview conducted at this time. R2 said she was sitting out in the dining room and R3 pulled out his penis and tried to make her touch it. R2 said she doesn't remember somethings about that day because she was kind of blacking out when it was all happening. She said he could have touched her breast and groin area, and he could have told her to put his penis in her mouth she just doesn't remember. She said she was scared when it happened and it's hard to think about. She said most of the time she has a 1:1 with her but that didn't start until after the incident happened with R3.</p> <p>The facility's daily census sheet, dated 01/16/25, documented the facility had 123 residents currently residing at the facility.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>The facility's Abuse Prevention Program, reviewed date of 09/2017, documented POLICY This facility affirms the right of our residents to be free from abuse, neglect, exploitation, misappropriation of property or mistreatment. This facility therefore prohibits abuse, neglect, exploitation, misappropriation of property, and mistreatment of residents. In order to do so, the facility has attempted to establish a resident sensitive and resident secure environment. The purpose of this policy is to assure that the facility is doing all that is within its control to prevent occurrences of abuse, neglect, exploitation, misappropriation of property and mistreatment of residents. It further documented Sexual Abuse includes, but is not limited to, sexual harassment, sexual coercion, or sexual assault by a licensee, employee, or agent (77 Ill. Adm. Code 300.330). Sexual abuse is non-consensual sexual contact of any type with a resident. It also documented Residents who allegedly abused another resident shall be immediately evaluated to determine the most suitable therapy, care approaches, and placement, considering his or her safety, as well as the safety of other residents and employees of the facility. In addition, the facility shall take all steps necessary to ensure the safety of residents including, but not limited to, the separation of the residents. It also documented Resident Protection Investigation Paths Option 2: Possible Sexual Abuse Determine if the allegation involves either physical sexual contact involving penetration, or verbal harassment or physical contact that did not involve penetration. If an allegation of physical sexual contact with penetration is involved: The facility shall immediately contact local law enforcement authorities (e.g., telephoning 911 where available) as required in Section 300.695 in the following situations: For sexual abuse ? sexual penetration, intentional sexual touching or fondling, or sexual exploitation (i.e., use of an individual for another person's sexual gratification, arousal, advantage, or profit); or For sexual abuse of a resident by a staff member, another resident, or a visitor.</p> <p>The Immediate Jeopardy that began on 01/07/25 was removed on 01/17/25 when the facility took the following actions to remove the immediacy.</p> <p>1. Affected resident corrective actions:</p> <p>A. Administrator/Designee immediately ensured the safety and well-being of the resident.</p> <p>B. Administrator/Designee initiated abuse investigation.</p> <p>C. The resident who was noted in the allegation was assessed by the DON/Designee. The result of the assessments will be documented in the resident's EHR (electronic health records), and the attending physician will be notified.</p> <p>D. The Following actions were taken to prevent alleged aggressor from perpetrating additional abusive behaviors.</p> <p>a. Resident was issued an Involuntary Discharge (IVD)</p> <p>b. Police were notified of incident.</p> <p>c. IDT will review, and revise R2 care plan, implement interventions to ensure R2's safety.</p> <p>E. Social Service will complete Trauma Assessment on R2 and anyone who experiences abuse completed on 1/17/24.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>F. Social Service will review behavior tracking sheets daily for all residents with behaviors and if noted, complete a new abuse and neglect risk assessment on them, the resident care plan will be updated by MDS with the intervention of enhanced monitoring initiated until behaviors subside. Enhanced Monitoring includes but not limited to q15, 30, 1-hour rounds per physician order.</p> <p>G. All residents have the potential to be affected by the alleged deficiency.</p> <p>2. Immediate Actions: Initiated 1/17/2025</p> <p>The facility took the following immediate actions to address the citation and prevent any additional residents from suffering an adverse outcome.</p> <p>Resident assessments for risk of abuse. The DON and Social Service will complete a facility-wide assessment of residents and review of care plan interventions to ensure no residents are abused. The Abuse and Neglect Risk assessment determines if the resident is at risk for being a victim or perpetrator of abuse. Any questions with a yes answer are care planned for at risk for abuse and inventions will be implemented per resident needs.</p> <p>A. Administrator and DON Education. RDO/Designee will provide training to Administrator and DON. The Training will include but not limited to the following:</p> <ul style="list-style-type: none"> i. Abuse Prevention Policy ii. Allegation of Abuse Checklists iii. Reporting Abuse within required timeframe iv. Completing investigation per policy and protocols. v. Reporting and investigating injuries of unknown origin vi. care plan interventions to prevent abuse <p>B. Staff Education. The Administrator/Designee will provide training to all staff. The training will include but not limited to the following:</p> <ul style="list-style-type: none"> i. Abuse prevention including who the Abuse Coordinator is ii. Reporting Abuse and who to report Allegations to iii. Abuse Investigation procedures and documentation process. iv. Reporting and investigation of injuries of unknown origin v. Care plan interventions to prevent abuse. <p>C. The training will be started on 1/17/2025.</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145290	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/22/2025
NAME OF PROVIDER OR SUPPLIER Belleville Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 727 North 17th Street Belleville, IL 62226	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>D. All staff who are not available and/or currently on vacation will also receive the same education upon their return to work. The Administrator/Designee will provide the same training.</p> <p>E. Agency staff. The facility will provide similar training to agency staff. The Administrator/Designee will provide similar training to an agency staff prior to the start of their shifts.</p> <p>F. Interviewable Residents. Residents were interviewed to identify if they felt safe and/or if they have experienced of any/all forms of abuse while living in this facility. No concerns identified completion: 1/17/25.</p> <p>G. A Regional Consultant Team Member will visit facility weekly x 4 weeks to provide oversight, complete audits and provide additional training as needed.</p> <p>H. As part of monitoring, the Administrator/Designee will monitor through facility audit tools five (5) residents daily for 1 week and then weekly x 4 weeks to ensure any allegations of abuse are reported to Abuse Coordinator and investigated and reported to appropriate organizations. The audits will ask the residents if they feel safe in the facility and if not, what is making them feel unsafe.</p> <p>I. Administrator and Regional Team reviewed current policies and procedures of Abuse Program. No revision needed at this time.</p>		

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<p>F 0712</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure that the resident and his/her doctor meet face-to-face at all required visits.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 49494</p> <p>Based on interview and record review, the facility failed to ensure physician visits were completed at least every 60 days for 4 residents (R2, R11, R12, and R13) reviewed for frequency of physician visits in a sample of 13.</p> <p>Findings Include:</p> <p>1. R2's face sheet, undated, documented R2 has diagnoses including schizoaffective disorder, bipolar type, COPD (chronic obstructive pulmonary disease), myelodysplastic syndrome, hypotension, and pancreatic cancer.</p> <p>R2's MDS (Minimum Data Set), dated 12/13/24, documented R2's cognition is moderately impaired and dependent on staff for all ADLS (activities of daily living).</p> <p>R2's care plan, dated 12/26/24, documented R2 requires healthcare monitoring related to diagnosis of pancreatic cancer. She is at risk for pain, disturbed body image, fear, impaired skin integrity, and infection.</p> <p>R2's EMR (Electronic Medical Record) documented R2 was seen by her physician 2 times in the past year on the following dates: 6/5/24 and 11/1/24.</p> <p>2. R11's face sheet, undated, documented R11 was admitted to the facility on [DATE] and has diagnoses of calculus of kidney, COPD, cirrhosis of liver, hypertension, hyperglycemia, and anxiety disorder.</p> <p>R11's MDS, dated [DATE], documented R11 is cognitively intact and requires supervision with all ADLS.</p> <p>R11's EMR documented R11 was seen by her physician 2 times in the past year on the following dates: 8/6/24 and 12/23/24.</p> <p>3. R12's face sheet, undated, documented R12 has diagnoses of COPD, bipolar disorder, hypertension, anxiety, depression, and heart disease with history of myocardial infarction.</p> <p>R12's MDS, dated [DATE], documented R12 is cognitively intact and requires supervision or touch assistance with all ADLS.</p> <p>R12's EMR documented R12 was seen by her Medical Doctor 4 times in the past year on the following dates: 2/5/24, 3/19/24, 10/7/24, and 12/23/24.</p> <p>4. R13's face sheet, undated, documented R13 has diagnoses of schizoaffective disorder, delusional disorder, violent behavior, and hypertension.</p> <p>R13's MDS, dated [DATE], documented R13 is cognitively intact and requires supervision or touch assistance with all ADLS.</p> <p>(continued on next page)</p>		

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<p>F 0712</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>R13's EMR documented R13 was seen by her physician 2 times in the past year on the following dates: 8/6/24 and 12/23/24.</p> <p>On 1/21/25 at 1:46 PM V1, Administrator, stated she could not find MD (Medical Doctor) progress notes for the residents requested and that the 4 residents (R2, R11, R12, & R13) were not seen by their MD every 60 days. V1 stated she would expect the residents to be seen by their MD at least every 60 days.</p> <p>On 1/21/25 at 2:39 PM R12 stated she never sees her doctor at the facility.</p> <p>On 1/21/25 at 2:43 PM V15, Regional Nurse, stated the resident's physicians are supposed to see them per our policy, every 30 days if they are on Medicare and every 60 days if they are on Medicaid.</p> <p>On 1/22/25 at 8:58 AM R11 stated I have hardly seen my doctor since I've been here. I need to talk to him because my feet hurt from my neuropathy. I am supposed to have surgery sometime and I need to speak with him about it.</p> <p>On 1/22/25 at 9:23 AM V16, DON (Director of Nursing), stated he was not aware of the 60 day physician visit requirement.</p> <p>The facility's Physician Services policy, dated 6/2015, documented general: To outline the responsibilities of the physician to the residents and determine the alternative contact if the physician cannot be reached. Policy: 1. Upon admission to the facility, the resident or responsible party will have the opportunity to select a physician or have their community physician follow them if they so agree. 2. If the physician that the resident or responsible party chooses is not on staff at the facility, they may be granted privileges by completing the credentialing and privileging paperwork. 3. The physician is responsible for completing the admitting history and physical within 72 hours of admission. 4. The physician then must see the resident at a minimum of every 30 days for a Medicare client and every 60 days for all other residents. 5. The physician may see the resident more frequently as the need arises. 6. If the physician does not make the visits as required, the DON and/or Administrator are notified to attempt to contact the attending physician. 7. If the physician still does not respond, the Medical Director is notified to see the resident and contact the physician.</p>		