

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145343	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/30/2024
NAME OF PROVIDER OR SUPPLIER Ambassador Nursing & Rehab Center		STREET ADDRESS, CITY, STATE, ZIP CODE 4900 North Bernard Chicago, IL 60625	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Reasonably accommodate the needs and preferences of each resident.</p> <p>45110</p> <p>Based on interviews and record reviews the facility failed to make reasonable accommodations toward assisting one resident, R1 of three R5, R6 residents to maintain independent functioning and well being with R1's own needs and preferences.</p> <p>Findings include,</p> <p>R1's clinical record indicates in part, R1 is an eighty-five-year-old admitted with medical diagnosis of transient cerebral ischemic attack, vitamin D deficiency, atherosclerotic heart disease of native coronary artery, chronic obstructive pulmonary disease, weakness and retention of urine. R1's minimum data set indicates R1 is cognitively intact.</p> <p>On 8/27/24 at 1:45 PM, R1 stated I have back pain and need to use my cane for short distance. I use my walker for long distances. I have not hit anyone with my cane. I have not fallen since I been here in the facility. One day the social worker lady took my cane and did not tell me why. Therapy told me I could use my cane for short distance and use the wheelchair for long distance. I do not know why the social worker took my cane; she did not tell me the reason. I came here with my own cane that I paid for, she had no right taking my cane. I been crying over my cane; they gave me a walker that I do not use it makes my shoulder hurt and makes me stiff. I almost fell a few times because I did not have my cane to go to the bathroom. The social worker took my cane, for no reason. I have never used my cane as a weapon, nor have I ever hit anyone with my cane. I have used my cane for years to help me get around independently and safely. I have been asking V1 (Administrator) for my cane back, but he has nothing to say, nor has he gave it back to me.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 8/28/24 at 10:00 AM, V20 (Director of Therapy) stated, When R1 was admitted she came to the facility with her own cane. R1 started physical therapy on 3/29/24 thru 6/24/24. With the use of her walker at the beginning of therapy, she could walk with her cane, for 25 feet, but needed staff minimal assistance. For longer distance, R1 needed to use her wheelchair. R1 was also given a front wheel walker to use at her convience for short distance but did not need any staff assistance. R1 has three assistive devices she can use. Its all what R1 prefers. R1 has not had any falls or hit anyone with the cane to my understanding. I was told that her cane was taken away, because R1 was walking with the cane up in the air and not on the ground. Upon R1 completing physical therapy she was much stronger than she was at the start of therapy, R1's mobility had improved. R1 was safe to use her cane. The goal for all residents is to keep them at their highest level of mobility. If a resident is able to walk with a cane, they should use their cane to keep their strength and mobility functioning properly. If resident mobility assistive devices are not being used it could decrease their mobility and make the resident potentially weaker.</p> <p>On 8/29/24 at 11:33 AM, V21 (Restorative Nurse) stated, R1 is alert and oriented x3. R1 used her wheelchair for long distance and uses her walker for short distance. R1 did have her own cane, I am not sure what happened. R1 has not fallen or hit anyone with her cane, I am not sure why she doesn't have her cane. If R1 uses a wheelchair or walker, and is capable of using her cane, it could potentially cause R1 strength and mobility to decrease or worsen. The main goal is to keep all the residents at their highest level of functioning.</p> <p>On 8/29/24 at 12:14 PM, V18 (Social Service Director) stated, I took the cane from R1 in June. R1 was using the cane to help herself propel the wheelchair. R1 would hold the cane up and down to help push herself in the wheelchair. I did not want R1 to accidently hit anyone with the cane. R1 has not hit anyone with the cane, nor has R1 used her cane as a weapon. R1 and I had a conversation that she could not use the cane to help her propel in the wheelchair, because the cane may hit someone, she said okay, but she continued to use the cane. I took the cane from her, and it is in my office. I did not call or notify R1's family that I took her cane. There were no interventions implemented before I took R1's cane. I did not recommend for therapy to show R1, how to self -propel in the wheelchair. I did not care plan R1's behavior in regard to her cane. I was responsible to care plan her behavior, but I forgot to care plan it before in June. R1's behavior with the cane was just care planned on 8/27/24, after I heard it was a concern regarding R1's cane.</p> <p>On 8/29/24 at 3:22PM, V2 (Director of Nursing) stated, R1's cane was removed, because she would also use the cane to self-propel the wheelchair. Holding the cane up in the air then down. Administration team asked V18 to remove R1's cane. The team did not implement any interventions before the team decided to take R1's cane. R1 did not hit anyone with the cane nor did R1 have a fall while using the cane.</p> <p>On 8/29/24 V1 (Administrator) stated, R1's cane was taken away because she was using the cane as a paddle raising the cane up in the air. R1 did not hit anyone with cane. R1 was upset that her cane was taken away, but it was best for everyones safety.</p> <p>Policy document in part:</p> <p>Resident's Rights</p> <p>(continued on next page)</p>		

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