

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145387	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 10/18/2024
NAME OF PROVIDER OR SUPPLIER St Anthony's Nsg & Rehab Ctr		STREET ADDRESS, CITY, STATE, ZIP CODE 767 30th Street Rock Island, IL 61201	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p>33975</p> <p>Based on interview and record review the Facility failed to promote an environment to provide respect and dignity for four (R2, R3, R4 and R5) of five Residents reviewed for Resident Rights in a sample of five.</p> <p>Findings include:</p> <p>Facility Resident Rights Policy, revised 11/18, was reviewed and documents that the Facility must treat you with dignity and respect, must care for you in a manner that promotes your quality of life and provide services to keep your physical and mental health at their highest practical levels.</p> <p>Facility Grievance Policy and Procedure, undated, documents: the Administration at this Facility will make every effort to promptly and satisfactorily resolve complaints, concerns or grievances brought to the attention of the Facility. This includes grievances filed concerning allegations of improper Resident treatment; and will make prompt efforts to resolve grievances the Resident may have.</p> <p>Facility Resident Council Minutes, dated 7/1/24 through 10/16/24, were reviewed. Resident Council Minutes, dated 9/25/24, document concerns that R2 reported concerns with V7 (Certified Nursing Assistant/CNA) and V10 (CNA) arguing on the Floor in front of Residents.</p> <p>Facility Grievance/Complaint Report, dated 9/25/24, documents that on Second Shift on 9/20/24, V7 (CNA) was swearing and arguing with V10 (CNA). The Report documents corrective action. that both CNA's were interviewed in the Human Resource office and were counseled on the Facility Manual.</p> <p>Facility Certified Nursing Assistant/CNA Job Summary, undated, was reviewed and documents: The Certified Nursing Assistant/CNA is responsible for providing direct care to the Residents and serving the needs of Residents in a manner conducive to their safety and comfort; the CNA must abide by the philosophy, procedures and policies of the Facility; must be able to work with peers supervisors and Residents in a cooperative, considerate and helpful manner; must be able to effectively communicate with Residents, families and personnel; uses and promotes positive working relationships with co-workers and other departments; uses and promotes effective communication techniques with staff, Residents and other health caregivers; and promotes a positive image of the Facility at all times.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>V7's In-Service/Oral Counseling Documentation, dated 9/25/24, documents that V7 was issued a warning for engaging in abusive behavior towards other CNA's, including inappropriate language, unprofessional interactions and actions that violate the standards of respect and teamwork expected in the workplace.</p> <p>V7's (CNA's) and V13's (CNA's) Notice of Professional Conduct and Resident Care Expectations, dated 10/15/24 and signed by V7 and V13, documents that V7 and V13 were involved in an incident with workplace conduct, in the presence of Residents, not meeting the Facility standards.</p> <p>Facility termination letter to V7 (CNA), dated 10/17/24, documents V7's termination for unprofessional conduct for a physical altercation with V13 in the Facility lobby violating violence, including verbal and physical altercations.</p> <p>On 10/16/24 at 11:02 am, R3 (Resident Council President/alert and oriented) stated, (V7) yells and curses when other Residents are around and it is not right, (V7) does not like to help anyone (CNA's) when they need help. We have complained about it in our Council Meetings. I thought they took care of it, but it happened again this weekend. It makes us feel uncomfortable.</p> <p>On 10/16/24 at 11:10 am, R4 (alert and oriented) stated, I have heard (V7) fight with other staff, (V7) is loud and cusses and the Resident's do not like it.</p> <p>On 10/16/24 at 11:27 am, R6 (alert and oriented) stated, Oh yea, I have heard (V7) in a huge fight, yelling and screaming, in front of the elevator. (V7) said that (V7) was going to call the Police and that 'you are going to jail.' (V7) is not very nice and I need to feel safe. I just wanted to hurry and get inside the elevator to get away from it. I do not even remember who (V7) was yelling at.</p> <p>On 10/16/24 at 12:49 pm, R5 (alert and oriented) stated, I do not like when (V7/CNA) works because (V7) is always yelling and cussing with everyone. I do not say anything, but I would like to crack their heads together. I do not want (V7) taking care of me.</p> <p>On 10/16/24 at 12:55 pm, R2 (alert and oriented) stated, A couple of weeks ago, I witnessed (V7/CNA) and (V13/CNA) cussing and screaming at each other, and they were so loud. They were yelling the 'F' word and 'B' word. (V7) was literally standing right in front of my doorway screaming at (V13). (V13) tried to get away from (V7)., but (V7) just kept on cussing and yelling. (V7) thinks that (V7) knows everything and does not listen to what I want. (V7) does not treat me the best, (V7) is opinionated and I really do not like (V7) taking care of me, it makes me feel uncomfortable and I do not like (V7's) attitude. The nurses do not do anything about it either.</p> <p>(continued on next page)</p>		

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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 10/17/24 at 10:43 am, V2 (Director of Nursing) stated, The first I heard about (V7's) and (R2's) 9/20/24 incident with the yelling and cussing in the hallways around the Residents, was just yesterday, (V7) did get counseled at that time though. Then on 10/14/24, (V7) had another confrontation in front of Residents, with (V13/CNA) while they were both working on the Fourth Floor, so we changed (V7's) assignment to the Second Floor, and left (V13) on the Fourth Floor. Then on 10/15/24, (V7) sought out (V13) when (V13) was clocking out, and (V13) tried to avoid (V7). (V7) called the Police on both occasions but the Police really could not do anything, and I am not really sure what (V7) needed when (V7) called them. They did say that they knew (V7) from multiple incidents out in the community. (V7) has not been employed here but about a month and (V7's) background check information all came back okay, I just do not get why people act like that for no reason. (V7) is getting terminated today, because we do not tolerate co-workers acting like that and exposing our Resident's to that type of environment.</p>		