

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145418	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/08/2024
NAME OF PROVIDER OR SUPPLIER Royal Oaks Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 605 East Church Street Kewanee, IL 61443	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0825</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide or get specialized rehabilitative services as required for a resident.</p> <p>34131</p> <p>Based on observation, interview, and record review, the facility failed to follow a physician order and have Speech Therapy services assess a resident's individual swallowing needs after a choking incident for two (R1 and R2) of three residents reviewed for accidents/incidents in a sample of three.</p> <p>Findings include:</p> <p>The facility Residents' Rights for People in Long-Term Care Facilities, dated 11/18, documents Your facility must provide equal access to quality care regardless of diagnosis, condition, or payment source. Your facility must provide services to keep your physical and mental health, at their highest practical levels.</p> <p>Facility Therapy Services Agreement, which began on 3/12/24 and signed on 3/13/24, documents Contractor will provide licensed Therapists in adequate training and number to provide Rehabilitation Services at the facility as needed by the facility patients. Contractor will provide Rehabilitation Services on weekends and holidays as clinically appropriate, and in accordance with a plan of care. Contractor will prepare treatment records and provide prompt incorporation of such records into the clinical records of the facility.</p> <p>Facility Assessment, dated 3/7/24, documents Therapy- Speech Therapy/ST. Staff Members, healthcare professionals, and medical practitioners that provide support and care for residents- Therapy services- ST.</p> <p>Facility Liberalized Diets, revised 9/2018, documents Implement individualized nutrition care, including the least restrictive diets.</p> <p>On 5/7/24 and 5/8/24 between the hours of 9AM and 2:00PM no speech therapist was observed providing services to residents.</p> <p>1. R1's Contract between (R1) and facility, signed 7/6/23, documents under Supplemental Services and Items: Speech Therapy.</p> <p>R1's current care plan, with a revision date of 7/25/23, documents (R1) has a need for oral/dental health maintenance/care related to poor fitting dentures/partial.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0825</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>R1's diet, physician order date 7/26/23, documents Regular texture thin consistency for difficulty chewing due to no teeth.</p> <p>R1's diet, physician order date 3/22/24, documents No added salt regular texture thin consistency diet.</p> <p>Facility Menu served on 3/30/24 documents Country Style Barbeque Ribs, baked beans, southern style biscuit, margarine, tropical fruit, and milk.</p> <p>R1's state notification form, date of incident 3/30/24, documents (R1) had an episode of choking during dinner. Heimlich performed, and (R1) sent to the emergency room for evaluation and treatment. Upon investigation (R1) was eating a biscuit with no teeth in. Intervention is for (R1) to have pureed bread until able to see the dentist to get his dentures readjusted.</p> <p>R1's progress notes, dated 3/30/24 at 7:03 PM, documents At 6:20 PM (R1) was in the dining room and noted to be red in his face and had wheeze in his throat, no cough noted. (R1) nodded his head to say yes when asked if he had something in his throat. Heimlich maneuver initiated and then abdominal thrusts which were successful. 911 called and transferred (R1) to the hospital.</p> <p>R1's hospital record, dated 3/30/24, documents (R1) was eating dinner tonight and choked on a piece of beef according to (R1).</p> <p>R1's diet, physician order revision date 4/1/24, documents Regular texture thin consistency, pureed bread until seen by the dentist.</p> <p>R1's nurses note, dated 4/25/24, documents (R1) refused to be seen at his dental appointment, stating 'There's nothing they can help me with here.</p> <p>R1's medical record has no documentation R1's swallowing needs were evaluated before or after his choking incident.</p> <p>On 5/7/24 at 12:15pm, V1 (Administrator) stated We have had Physical Therapy/PT here for two weeks or so, we did not have PT for a while, but we have a new contract.</p> <p>On 5/7/24 at 12:30PM, V2 (Director of Nursing/DON) stated (R1's) diet was downgraded to pureed for bread because he choked on a biscuit. (R1) was taken to the dentist but refused to be seen. I can perform incident reports from home and this one happened on a Saturday (3/30/24). (R1) has never choked before, and he has not had a speech evaluation.</p> <p>On 5/7/24 at 1:47PM, V7 (Certified Nursing Assistant/CNA) stated (R1) doesn't always wear his dentures but has never choked before.</p> <p>On 5/7/24 at 1:50PM, V10 (Licensed Practical Nurse/LPN) stated (R1) has never choked before, most of the residents eat fast back here, and we have to remind them to slow down when eating.</p> <p>30678</p> <p>(continued on next page)</p>		

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<p>F 0825</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>2. The Admission Contract for R2, dated and signed 5/14/2013, documents Supplemental Services and Items: The following services and products are offered by the Facility or are available to the Facility and will be provided to the Resident as needed per the Facility's assessment, at the Resident's request and/or physician's order including Physical Therapy/Occupational Therapy/Speech Therapy.</p> <p>The current Physician Orders for R2 list a physician order, dated 2/13/23 for Regular diet, Regular texture, Regular/Thin consistency.</p> <p>The facility Dietary Menu, dated 3/28/24, documents the noon meal as taco salad, Mexican rice, southwest vegetable blend and ice cream.</p> <p>The A.I.M. (Assessment, Intercommunicate, Manage) For Wellness - Change in Status Record for R2, dated 3/28/24 at 1:15 pm, documents (R2) blue in color, unable to speak. Heimlich performed. Resident vomited lettuce from lunch. Had 3 emesis of clear liquid and lettuce. Blood pressure 142/92, pulse 114 beats per minute. This record documents R2 with rapid breathing greater than 25 per minute, pulse rate greater than 100 beats per minute, new or increased sputum production, and new or increased cough. R2 has a diagnosis of COPD (Chronic Obstructive Pulmonary Disease) and a former smoker. R2's Physician was notified. R2 was sent to the local hospital emergency room for evaluation. R2's diet changed to Mechanical soft texture, and to monitor R2 closely while eating.</p> <p>On 5/7/24 at 1:15 pm, V9 (Unit Aide) stated she was doing 15-minute checks after lunch and heard R2 coughing and noticed R2 was gasping for air, having difficulty breathing, dry heaving, and color was turning purple. V9 stated she hollered for the Nurse and V6 (LPN) came up behind R2 and did the Heimlich. R2's diet was changed to mechanical soft and we don't let her have lettuce.</p> <p>On 5/7/24 at 1:20 pm, V6 (LPN) stated one of the residents came and got her on 3/28/24 when R2 was choking. R2 couldn't talk and was dusky in color. V6 stated she performed the Heimlich twice on R2 and R2 started throwing up shredded lettuce. V6 stated R2 said the lettuce got stuck in her throat. V6 stated she notified R2's physician and family and sent R2 to the local hospital because R2's lung sounds resembled that of aspiration. V6 stated R2's diet was downgraded to a mechanical soft diet and staff make sure R2 does not get lettuce.</p> <p>On 5/7/24 at 12:00 pm, R2 was served a mechanical soft diet for lunch. During noon meal R2 fed herself without coughing or choking episodes.</p> <p>On 5/7/24 at 1:15 pm, R2 stated she choked on some lettuce, it went down the wrong way and I couldn't breathe. R2 stated she was sent to the hospital and came back to the facility and Now, I have to eat mushy food. R2 stated she has not been seen by anyone from Speech Therapy and stated, I don't know if they have that here. R2 stated she only choked the one time.</p> <p>The local hospital discharge paperwork for R2, dated 3/28/24, documents R2 was transported to the local hospital complaining of bilateral rib pain after choking on a piece of food at the nursing home and was given the Heimlich maneuver. R2 then started coughing and complaining of bilateral rib pain.</p> <p>The current Care Plan for R2, documents a Focus area initiated on 3/28/24 as: The resident has a swallowing problem related to coughing or choking during meals or swallowing medication. Regular diet mechanical soft texture. Interventions include: Refer to Speech therapist for Swallowing Evaluation.</p> <p>(continued on next page)</p>		

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<p>F 0825</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>The current Physician Orders for R2, list a physician order, 3/28/24 for Regular diet, Mechanical Soft texture, Regular/Thin consistency. Another physician order for R2, dated 4/30/24, for Speech therapy evaluation and treatment if indicated related to choking episode.</p> <p>As of 5/7/24, R2's medical record does contain documentation of a speech therapy evaluation having been completed for R2.</p> <p>On 5/7/24 at 12:27 pm, V2 (DON) stated R2 choked on 3/28/24 and the Nurse sent her out to the emergency room for evaluation and treatment. R2 was changed to a mechanical soft diet until she could be evaluated by Speech Therapy and hasn't had any further swallowing or choking episodes. V2 stated she is unsure if there is Speech Therapy availability in the area due to new therapy company.</p> <p>On 5/7/24 at 12:15 pm, V1 (Administrator) stated R1 choked on a bread on 3/30/24 and R2 choked on lettuce on 3/28/24 and neither resident has been seen by Speech Therapy since their choking incidents.</p> <p>On 5/7/24 at 3:30 pm, V15 (Corporate/Prior Dietary Manager) stated R1 and R2 should have been evaluated after their choking incidents. That is just what we do after a resident chokes, their diets are downgraded, and Speech Therapy evaluates the resident prior to any diets being upgraded to ensure they are on a safe consistency diet.</p>		