

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145418	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/12/2024
NAME OF PROVIDER OR SUPPLIER Royal Oaks Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 605 East Church Street Kewanee, IL 61443	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p>30678</p> <p>Based on observation, interview, and record review the facility failed to prevent physical abuse for two (R1 and R2) of four residents reviewed for abuse in the sample of 12.</p> <p>Findings include:</p> <p>The facility's Abuse Prevention Program, dated 11/28/2016, documents This facility is committed to protecting our residents from abuse by anyone including but not limited to, facility staff, other residents, consultants, volunteers, and staff from other agencies providing services to the individual, family members or legal guardians, friends, or any other individuals. Abuse is the willful injection of injury, unreasonable confinement, intimidation, or punishment with resulting physical harm, pain or mental anguish. Physical abuse includes hitting, slapping, pinching, kicking, and controlling behavior through corporal punishment.</p> <p>The facility's Final Abuse Report, dated 6/10/24, submitted to State Agency on 6/15/24, documents an altercation occurred between R1 and R2 resulting in R2 receiving a black eye. This report documents: Reported to ADM (Administrator) that (R2) had discoloration to eye. Upon interview (R2) stated that peer had hit her. Upon interview roommate (R1) stated that she had hit R2 in face and had physical altercation with peer. R1 states that R2 and her were arguing regarding a shower. R2 states they were arguing regarding a boyfriend. No staff witnessed event that occurred in the room. Room move was immediately done. Root cause determined to be paranoid personality disorder. Intervention R1 and R2 had 1:1 with SSD (Social Service Director) and ADM regarding education on appropriate behaviors. R1 and R2 feel safe in their environment. R1 and R2 educated to come to staff when needs assistance. R1 and R2 have conflict resolution 1:1 (one-on-one) with SSD.</p> <p>On 7/10/24 and 7/11/24 R1 and R2 were residing on the A-Wing psychological unit and bedrooms were located next door to each other.</p> <p>The EHR/Electronic Health Record for R1 includes the following diagnoses for R1: Schizoaffective Disorder, Bipolar Disorder, Phobic Anxiety Disorder, Depression, Paranoid Personality Disorder, Unspecified Psychosis Cognitive Communication Deficit, Extrapyrarnidal and Movement Disorder, Drug Induced Subacute Dyskinesia. R1 has a BIMS (Brief Interview for Mental Status) score of 13 out of 15 indicating R1 as cognitively intact.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>The EHR for R2 includes the following diagnoses for R2: Schizophrenia, Paranoid Schizophrenia, Anxiety Disorder, Mood Disorder, Dementia with Behavioral Disturbance, Depression, Pseudobulbar Affect, and Altered Mental Status. R2 has a BIMS score of 11 out of 15 indicating R2 with moderately impaired cognition.</p> <p>The incident reports for R1 dated 6/10/24 at 1:56 pm documents V14 LPN/Licensed Practical Nurse spoke with R1 who stated (R2) came at her so she punched (R2) in the face. R1 alert and oriented to person, place, situation, and time. R1 is ambulatory without assistance and no injury was noted. QA Note, dated 6/14/24, documents Residents had physical altercation in room. Resident room move completed. Resident has active delusions. Root cause determined to be paranoid personality disorder. Resident had 1:1 with SSD and ADM regarding appropriate behaviors with peer. Resident feels safe in her environment. SSD to have 1:1 educated on communicating to staff for assistance when have needs. 1:1 conflict resolution with resident x 10 days with SSD.</p> <p>The incident report for R2, dated 6/10/24 at 1:38 pm, documents (V15 Unit Aide) reported a bruise to R2's right eye. R2 stated that roommate (R1) hit her in the eye today in the hallway and R2 admitted to hitting (R1) back. R1 alert, oriented to person, ambulatory with assist with bruise. QA Note, dated 6/14/24, documents Resident had physical altercation with peer/roommate. Resident room move completed. Resident educated on getting assistance when needed from staff. 1:1 (one-on-one) with SSD and ADM. Resident feels safe in their environment. POA (Power of Attorney) does not want (R2) moved from unit. Resident to have conflict resolution with SSD x 10 days.</p> <p>The interview form for V14 LPN/Licensed Practical Nurse, dated 6/10/24, documents a CNA reported V14 LPN that R2 had a bruise to her right eye. R2 said R1 punched (R2). R1 said she (R1) did hit (R2) because R2 hit her and called her names. V14 LPN documented she reported to V1 Administrator and the local police department arrived at the facility and spoke to R1 and R2.</p> <p>The interview form for R1 documents (R2) threatened to hit me, I punched her in the face. I was upset with her. It happened by the bathroom. (R1 and R2) were arguing about taking a shower and R1 ripped up R2's book. I didn't tell anyone.</p> <p>The interview form for R2 documents (R1) doesn't have all her marbles, she hit me and I hit her back. It happened last night. I didn't tell anyone. She wanted my boyfriend. I also hit her in the face. We really were not arguing.</p> <p>On 7/11/24 at 1:35 pm, R1 stated if somebody hits her, she will hit them back. R1 stated (R2) hit her a while ago and she hit her back. R1 stated (R2) was trying to get her boyfriend.</p> <p>On 7/11/24 at 1:43 pm, R2 stated her roommate hit her so she hit her back. R2 stated she does not have any problems with anyone in the facility.</p> <p>On 7/12/24 at 1:31 pm, V14 LPN stated V15 UA/Unit Aide reported seeing a bruise to R2's right eye. V14 LPN stated she went to R2 to assess and saw a small bruise to the corner of R2's right eye and reported it to V1 AIT. R2 stated that R1 hit her and that they had been arguing about a man. R2 was moved to another room and there have not been any further problems.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 7/12/24 at 1:10 pm, V5 SSD/Social Service Director stated she spoke with R1 and R2. R2 is very forgetful and changed her story a couple of times about what happened. V5 SSD stated when she asked R1 if she hit R2, R1 said Yep and it was over R1's boyfriend. V5 SSD stated R2 was moved to another room and R1 wanted to know R2 was moved because they were friends.</p> <p>On 7/10/24 at 11:09 am, V1 AIT/Administrator in Training stated it was reported to her, by V14 LPN, that R2 had a bruise to her right eye. R1 and R2 had been roommates. V1 stated she started an investigation, spoke with staff in the area and there were no witnesses. V15 UA/Unit Aide reported to V14 LPN that R2 had a bruise to her right eye. R1 and R2 had been arguing and R2 said that R1 hit her in the eye. One of the residents said it was about the showering and the other said it was about a boyfriend. V1 stated she called the local police who came to the facility and interviewed both R1 and R2. R1 and R2 stated they felt safe in the facility and V5 SSD/Social Service Director and V1 AIT spoke with the residents regarding appropriate conversations and conflict resolution, R2 was moved to another room, and there have not been any further problems.</p>		