

Department of Health & Human Services
Centers for Medicare & Medicaid Services

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145418	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/12/2026
NAME OF PROVIDER OR SUPPLIER Avenues at Royal Oak		STREET ADDRESS, CITY, STATE, ZIP CODE 605 East Church Street Kewanee, IL 61443	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0600 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody. Based on observation, interview, and record review the facility failed to ensure residents were free from abuse for 4 of 7 residents (R1, R2, R3, R4) reviewed for abuse in the sample of 7. The findings include:1. On 6/12/26 at 9:40 AM, R2 was sitting at the bedside in his room. R2 said R1 was cussing at him and so he hit him in the face with his hand. R2 said he never said anything to R1 to provoke him and didn't know why R1 was saying those things to him. R2 said R6 saw the whole thing. On 6/12/26 at 9:44 AM, R1 was walking around his room arranging his personal items. R1 stated R2 hit me and knocked my glasses. R1 said he was not sure why R2 hit him, he wasn't talking to him or about him. R1 said R6 saw what happened. R1 said the nurse said his left cheek was red but he didn't have an injury. On 6/12/26 at 9:52 AM, R6 was sitting in her room at the bedside. R6 said they were in the dining room and R2 hit R1 in the face and knocked him over in the chair. R6 said R1 fell on the floor but R1 grabbed the table to stop himself from falling hard. R6 said the staff came right away and took care of R1. On 6/12/26 at 9:57 AM, V4 Licensed Practical Nurse said R1 talks out loud and R2 thought he was talking to him and was upset and hit R1 in the face. V4 said she witnessed it happen. V4 said R2 hit R1 with a fist to the left side of his face and R1 fell to the floor. V4 said she immediately separated them and assessed R1. V4 said R1 had some redness to his face but no bruising or other injury. V4 said she reported this to the administrator. R2's Statement dated 5/21/26 shows R1 called me a b***** and I hit him. I asked him, what are you hearing voices? He said none of your business. That's when I hit him. I hit him in the face ad he fell to the floor. R1's Statement dated 5/21/26 shows I was talking out loud and R2 got mad and thought I was talking to him, and he hit me right below the glasses on my jaw. He knocked me out of the chair. R6's Statement dated 5/21/26 shows R2 hit him over the face and R1 leaned over bracing the knee and the chair tipped. R1's Facesheet shows R1 has diagnoses of paranoid schizophrenia and obsessive-compulsive disorder. R2's Facesheet shows R2 had diagnoses of anxiety, paranoid schizophrenia, and pseudobulbar effect. 2. On 6/12/26 at 10:10 AM, R3 was in bed in his room. R3 said a male resident came to his door and kicked him so he hit him. On 6/12/26 at 10:15 AM, R4 was sitting in his wheelchair in the activity room with staff. R4 would not comment when asked about going to R3's room and what happened. On 6/12/26 at 11:55 AM, V7 Social Service said R4 went to R3's room and when R3 answered the door, R4 kicked him when asked to leave and then R3 slapped R4. V8's statement dated 5/23/26 shows I was sitting with a resident when I heard a slap. I ran to hallway and saw R3 standing by R4 with his hand raised. I told R3 not to hit R4 again but R4 hit him. I took R4 out of the situation and R3 went to his room. V8 was not able to be reached by phone. R3's statement dated 5/23/26 shows R3 states that R4 came knocking at his door, he asked him what he needed. R3 asked R4 to leave and R4 said he wasn't going anywhere. R3 says he turned away and R4 kicked him. R3 said he swung at R4 and R3 kicked him again, then R3 hit him. R3 said staff broke them up. V9's statement dated 5/23/26 shows V8 asked for nurse assistance stating R3 struck R4's face and its red. This nurse went to R4, and his right side of his face was very red. R4 was not crying just frowny. This nurse asked what happened and R4 would not respond. I asked if his face hurt and he did not respond. V9 was not able to be reached by phone. R3's Facesheet shows R3 has diagnoses of unspecified dementia, epilepsy, type 2 diabetes and adult (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:	Facility ID: 145418
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F 0600 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	failure to thrive. R4's Facesheet shows R4 has diagnoses of unspecified dementia, congestive heart failure, atrial fibrillation. On 6/12/26 at 12:19 PM, V1 Administrator said residents are to be free from physical abuse. V1 said she did the investigations for R1 and R2 and also R3 and R4. V1 said R2 thought R1 was talking about him so R2 slapped R1. V1 said R4 went to R3's room and kicked R3 when R3 told R4 to get out of the room. V1 said R3 then hit R4 in the face when R4 didn't leave. The facility's Abuse Prevention and Reporting Policy dated 9/2024 shows The facility affirms the right of or residents to be free from abuse, neglect, exploitation, misappropriation of property, deprivation of goods and services y staff or mistreatment.		