

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  145419	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  11/17/2024
NAME OF PROVIDER OR SUPPLIER  Bria of Elmwood Park		STREET ADDRESS, CITY, STATE, ZIP CODE  7733 West Grand Avenue Elmwood Park, IL 60707	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0774</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Help the resident with transportation to and from laboratory services outside of the facility.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 33783</b></p> <p>Based on interview and record review, the facility failed to make transportation arrangements that took into account the resident's physical and mental needs, in order to avoid a missed appointment with the resident's oncologist. This failure applied to one (R1) of four residents reviewed for assistance with transportation arrangements.</p> <p>Findings include:</p> <p>R1 is the subject of this complaint and is no longer in the facility.</p> <p>R1 is a [AGE] year-old male with a history of Acute Respiratory Failure, Emphysema, Malignant Neoplasm of Larynx, COPD, Severe Protein-Calorie Malnutrition, and documented behavioral disturbances.</p> <p>Nursing Progress Note with Created Date : 10/10/2024 15:20:47, reads: Resident is supposed to have appointment with oncologist today but d/t no escort it is deemed unsafe for patient to go alone with only the transport guy d/t his behavior. Family is aware. The clinic called writer and they will call us back to reschedule. Endorsed to nnod. [sic]</p> <p>11/16/24 at 10:19AM, V3 (Transportation) stated that she is responsible for setting up the transportation for residents appointments. If residents need an escort, she will usually go with them but if she is not available, the facility will provide a CNA (Certified Nursing Assistant) to go with the resident. V3 confirmed that on the day of R1's scheduled oncology appointment (10/10/24), she was having a scheduled day off but had notified the scheduler and DON (Director of Nursing) that R1 would need an escort for the appointment. R1 required an escort due to behaviors that needed to be monitored and elopement risk. So, the issue was not transportation because that was set up, we just didn't have an escort to go with him. The clinic later called me to reschedule his appointment, but they said it was just a consult because there was nothing really that they could do for the resident.</p> <p>11/16/24 at 10:40AM, V1 (DON / Director of Nursing) said, the scheduler will try to get a CNA to pick up a shift if a resident needs an escort. V3 (Transportation) tries to go when she can. We do offer this as a service but don't guarantee it. We let the families know that we can't guarantee it. We try to accommodate as much as possible.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0774</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>11/16/24 at 11:39AM, V4 (Scheduler) said, I don't remember the instance on 10/10 for R1. Generally, if we need an escort, I will put out a request for available staff to volunteer to work. Luckily, we haven't had an issue so far and have always been able to find someone. No specific policy or protocol that we follow regarding escorts for appointments.</p> <p>Review of facility appointment log for the month of October 2023, documents that R1 had an appointment scheduled for 10/10/24 at 10am with Oncologist, Medicar was scheduled with a pickup time of 9am and it is documented that no escort is needed. However, during interview with V3 (noted) above, V3 stated that this was an error, and that the facility was made aware previous to this date that R1 required an escort for this appointment. There is a note that the appointment is to be rescheduled.</p> <p>Facility was asked to provide any policy or documentation of admission information provided to residents/families regarding appointment and transportation, but none was provided during the course of this survey.</p>		

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<p>F 0804</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure food and drink is palatable, attractive, and at a safe and appetizing temperature.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 41692</b></p> <p>Based on interview and record review the facility failed to serve palatable resident meals. This failure affects six ( R3, R6, R7, R8, R9 and R10) residents reviewed for food palatability.</p> <p>Findings include:</p> <p>R3 is a [AGE] year-old female originally admitted on [DATE] with medical diagnoses that includes and are not limited to: malignant neoplasm of the breast, spondylosis of lumbar region and obesity. Based on MDS (Minimum Data Set) dated: [DATE], BIMS (Brief interview for mental status) reads results of 15/15 intact cognition.</p> <p>On 11-16-2024 at 9:00 am R3 said, I am very unhappy with the dietary services here, the food does not have any flavor, is undercooked or overcooked. I have to buy food and keep as you see I have cans of food and chips just in case I do not like what I am getting on the tray I can supplement with what I have in the room.</p> <p>R6 is a [AGE] year-old female, originally admitted on [DATE] with medical diagnosis that includes and are not limited to: diabetes, malignant neoplasm of the vulva and depression. Based on MDS (minimum Data Set) dated: [DATE]. BIMS (Brief interview for mental status) reads results of 15/15 intact cognition.</p> <p>On 11-16-2024 at 1:10pm, R6 said, I do not like the food, is overcooked and it does not have any taste. On Wednesday I did not receive my dinner tray at 6:30 pm, I kept asking and the people told me that the food was coming late. My dinner tray came in after 9:45 pm and the chicken was hard and dry, I was not able to eat it, not having good food makes me feel sad and unhappy, we deserve better.</p> <p>R7 is an [AGE] year-old female, originally admitted on [DATE] with medical diagnosis that includes and are not limited to: diabetes, anemia, embolism, and thrombosis. Based on MDS (minimum Data Set) dated: Sep. 20,2024. BIMS (Brief interview for mental status) reads results of 15/15 intact cognition.</p> <p>On 11-16-2024 at 1:30 pm, R7 said, the food is not good, it is awful, taste bad, On Wednesday 11-13-2024 I received my dinner tray after 9:45 pm and the chicken was dry and hard, I was not able to eat it.</p> <p>R8 is a [AGE] year-old female, originally admitted on [DATE] with medical diagnosis that includes and are not limited to: diabetes, obesity, metabolic encephalopathy. Based on MDS (minimum Data Set) dated: [DATE]. BIMS (Brief interview for mental status) reads results of 15/15 intact cognition.</p> <p>On 11-16-2024 at 1:40 pm, R8 said, I do not like the food, it tastes terrible. On last Wednesday I received my food after 10:00 pm, the nurse told me the food finished and they had to cook some more. I did not eat the chicken it was overcooked hard and terrible. I had to call my family to put money in my card and I order food from a local restaurant, I have to order out at least 4-5 times a week because the food is terrible.</p> <p>(continued on next page)</p>		

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<p>F 0804</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>R9 is a [AGE] year-old male, originally admitted on [DATE] with medical diagnosis that includes and are not limited to: respiratory failure, quadriplegia, and hypertension.</p> <p>On 11-16-2024 at 1:50 pm said, I do not like the food, on Wednesday I was sleeping, and I woke up at 8:00 pm, I asked the nurse where my dinner tray was and she told me the kitchen never sent the tray and we are waiting, I received the tray after 10:00 pm and the chicken did not taste good, it was very hard. My roommate (R18) gave me some food that he had. The food here is not appetizing.</p> <p>R10 is a [AGE] year-old female originally admitted on [DATE] with medical diagnosis that include and are not limited to: lupus, dependent on renal dialysis and asthma. Based on MDS (Minimum Data Set) dated: Sep 30, 2024, BIMS (Brief interview for mental status) reads results of 15/15 intact cognition.</p> <p>On 11-16-2024 at 9:15 am R10, observed eating breakfast. R10 said, I do not like the powder eggs, the bread does not have any taste. The food is awful, it is terrible. I have my family to bring me food, this box of cereal was brought to me, at least I can eat something. On Wednesday 11-13-2024 I received my dinner tray after 10:00pm, the chicken was hard and overcooked, I could not eat it. I had to ask my roommate for some of her personal snacks.</p> <p>On 11-16-2024 at 10:05 am, V11 (Dietary Manager) said, the food needs to be appetizing.</p> <p>On 11-16-2024 at 11:00 am, V12 (Cook) said, I had received concerns that the food is burned, I will send a replacement tray and apologize to the resident.</p> <p>On 11-16-2024 at 11:40 am, V18 (Dietary Aide) said, I know some patient's complain that they do not like the food. My supervisor knows about it.</p> <p>On 11-16-2024 at 11:50 am, V2 (DON) said, my expectation is for the food to be appetizing.</p> <p>On 11-16-2024 at 2:00 pm, V13 (Cook) said, I had received complaints from patients that do not like the food because it is overcooked, I apologized and sent a replacement tray. When I am working, I make sure to do the best for the preference of the patients.</p> <p>On 11-6-2024 at 3:00 pm, V14 (Cook) said, I had received concerns that the food is overcooked, I just apologize to the patient and if they want a substitute I will send it, we receive requests for substitutes very frequently because residents do not like the food.</p> <p>V2 presented undated policy titled: Resident Meal Service: reads; residents will be provided with nourishing, palatable attractive meals that meet daily nutritional and special dietary needs.</p>		

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<p>F 0809</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure meals and snacks are served at times in accordance with resident's needs, preferences, and requests. Suitable and nourishing alternative meals and snacks must be provided for residents who want to eat at non-traditional times or outside of scheduled meal times.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 41692</p> <p>Based on interview and record review the facility failed to provide residents with dinner meal at the facility's designated mealtimes. This failure affected 14 (R6, R7, R8, R9, R10, R11, R12, R13, R14, R15, R16, R17, R18, R19) residents review for frequency of meals.</p> <p>Findings include:</p> <p>R3 is a [AGE] year-old female originally admitted on [DATE] with a medical diagnosis that includes and is not limited to malignant neoplasm of the breast, spondylosis of the lumbar region, and obesity. Based on MDS (Minimum Data Set) dated: [DATE], BIMS (Brief interview for mental status) reads results of 15/15 intact cognition.</p> <p>On 11-16-2024 at 9:00 am, R3 said, on Wednesday 11-13-2024 many of the patients did not eat until 10:00 pm. My roommate (R10) received her dinner tray at 10:00 pm, the chicken that came on the tray was all overcooked and hard.</p> <p>R6 is a [AGE] year-old female, originally admitted on [DATE] with medical diagnoses that include and are not limited to: diabetes, malignant neoplasm of the vulva, and depression. Based on MDS (Minimum Data Set) dated: [DATE]. BIMS (Brief interview for mental status) reads results of 15/15 intact cognition.</p> <p>On 11-16-2024 at 1:10pm, R6 said, on Wednesday 11-13-2024, I did not receive my dinner tray at 6:30 pm, I kept asking and the people told me that the food was coming late. My dinner tray came in after 9:45 pm, not having good food makes me feel sad and unhappy, we deserve better.</p> <p>R7 is an [AGE] year-old female, originally admitted on [DATE] with medical diagnoses that include but are not limited to diabetes, anemia, embolism, and thrombosis. Based on MDS (Minimum Data Set) dated: Sep. 20, 2024. BIMS (Brief interview for mental status) reads results of 15/15 intact cognition.</p> <p>On 11-16-2024 at 1:30 pm, R7 said, on Wednesday 11-13-2024 I received my dinner tray after 9:45 pm.</p> <p>R8 is a [AGE] year-old female, originally admitted on [DATE] with medical diagnoses that include but are not limited to diabetes, obesity, and metabolic encephalopathy. Based on MDS (Minimum Data Set) dated: [DATE]. BIMS (Brief interview for mental status) reads results of 15/15 intact cognition.</p> <p>On 11-16-2024 at 1:40 pm, R8 said, last Wednesday I received my food after 10:00 pm.</p> <p>R9 is a [AGE] year-old male, originally admitted on [DATE] with medical diagnoses that include and are not limited to: respiratory failure, quadriplegia, and hypertension.</p> <p>(continued on next page)</p>		

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<p>F 0809</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>R18 is a [AGE] year-old male admitted on [DATE] with diagnosis fracture of right tibia, anxiety, and lack of coordination. Based on MDS (minimum Data Set) dated: Aug. 26, 2024, BIMS (Brief interview for mental status) reads results of 15/15 intact cognition. During rounds R18 was identified to be out on pass, unable to visually see R18.</p> <p>R19 is a [AGE] year-old male admitted on [DATE] with diagnosis that include and are not limited to: diabetes, lack of coordination and schizoaffective disorder. Based on MDS (minimum Data Set) dated: Oct. 22, 2024, BIMS (Brief interview for mental status) reads results of 12/15 intact/mild impairment cognition.</p> <p>On 11-16-2024 at 10:05 am, V11 (Dietary Manager) said, My expectation is that the food needs to be available for the 3 meals and snacks on time following the facility schedule meals, the trays need to be delivered between 6:15 to 6:30 pm not after 9:30 pm, we did not keep the 14 hours window for 14 residents affected on 11-13-2024 diner trays. V11 provided a list of 14 residents and said these are the residents that did not receive the tray at 6:30 pm.</p> <p>On 11-16-2024 at 11:50 am, V2 (DON) said, my expectation is for the food to be delivered on time 6:15 to 6:30pm</p> <p>On 11-16-2024 at 3:00 pm, V14 (Cook) said, I sent the dinner trays for 14 residents after 9:30 pm. The meals need to be on time, we did not keep our scheduled time of 6:30 pm.</p> <p>V11 presented updated policy titled: Frequency of meals reads: the community will provide three meals a day along with a bedtime snack. There will be no more than fourteen hours between the evening meal and breakfast the following day.</p>		