

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  145427	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  01/16/2025
NAME OF PROVIDER OR SUPPLIER  Bria of Alton		STREET ADDRESS, CITY, STATE, ZIP CODE  3523 Wickenhauser Alton, IL 62002	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 33112</p> <p>Based on interview, observation, and record review, the facility failed to prevent verbal abuse for 1 of 3 residents (R3) reviewed for abuse in the sample of 7.</p> <p>Findings include:</p> <p>R3's Face Sheet, print date of 1/16/25, documents that R3 has diagnoses of Polyarthritis and Chronic Obstructive Pulmonary Disease.</p> <p>R3's Minimum Data Set, dated [DATE] documents R3 is cognitively intact.</p> <p>The facility Long Term Care - Serious Injury Incident and Communicable Disease Report, dated 1/13/25, documents, Final. Upon investigation, it was founded that the dietary staff (V3) did curse at (R3) on 1/7/25 during breakfast time in the dining room. The employee was immediately suspended and sent home after writing her statement. In her statement she said she did curse at (R3) and she knew it was wrong. The employee is effectively terminated as of 1/7/25.</p> <p>V3's written statement, dated 1/7/25, documents, I cussed at (R3), and I knew it was wrong.</p> <p>V4's written statement, dated 1/7/25, documents that V3 yelled at R3 and stated, yall worried about yall F'ing drinks or how many you can have.</p> <p>On 1/16/25 at 8:51 AM, R3 stated that he was sitting in the dining room and talking to a newer resident about the food. I let him know that once every month or two months we have fried chicken, and it is really good. I said to (V3) isn't that right we get fried chicken? She yelled at me F*** the fried chicken and F*** you. She then walked away back into the kitchen. V1 did talk to me about it, and he told me that (V3) was fired. I told him not to fire her, but he said that no one should talk to us like that.</p> <p>On 1/16/25 at 9:35 AM, V1 stated that V3 was removed from the dining room immediately and that the only time again she saw residents is when she was walking to his office to write out her statement. In her statement, she said that she cussed at R3, and she knew it was wrong. She was fired immediately.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>The unnamed policy, dated 9/2027, documents, The facility affirms the right of our residents to be free from abuse, neglect, exploitation, misappropriation of property or mistreatment. It continues, Verbal Abuse: is the use by a licensee, employee or agent of oral, written, or gestured language that willfully includes disparaging and derogatory terms to residents or families, or within their hearing distance, regardless of a individual's age, ability to comprehend, or disability.</p>		