

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145429	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/20/2024
NAME OF PROVIDER OR SUPPLIER Wentworth Rehab & Hcc		STREET ADDRESS, CITY, STATE, ZIP CODE 201 West 69th Street Chicago, IL 60621	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 39779</p> <p>Based on interview, and record review the facility failed to ensure a resident's mammogram, ultrasound appointment refusal was addressed and failed to ensure further attempts to reschedule the appointment for 1 (R2) of 3 residents reviewed for Quality of Care.</p> <p>Findings Include:</p> <p>R2 was admitted to the facility on [DATE] with diagnoses not limited to Chronic Sinusitis, Asthma, Constipation, Heartburn, Urinary Incontinence, Pain, Insomnia, Essential (Primary) Hypertension and Schizoaffective Disorder. R2's MDS (Minimum Data Set) BIMS (Brief Interview for Mental Status) score is 15 indicating intact cognitive response.</p> <p>Transfer paperwork from previous facility dated 05/14/24 02:46 PM document in part: R2 complained of a lump under the left breast. Order given to do ultrasound of left breast. 9:01 PM performed ultrasound to left breast. 05/16/24 4:20 PM R2 has left breast US (ultrasound) which found 4.9 x 4.0 x 3.7 cm (centimeter) hypoechoic solid tumor mass with intralesional mild vascular doppler signal, highly suspicious of malignancy. STAT (as soon as possible) order for bilateral diagnostic mammogram and breast ultrasound due to probable malignancy.</p> <p>Single trip Form dated 06/05/24 document in part: Trip information 06/10/24. Reason for trip: Bilateral Diagnostic Mammogram and ultrasound.</p> <p>Job Description Titled Staff Nurse (Registered Nurse/Licensed Practical Nurse) undated document in part: I. Job Summary: The objective is to ensure the highest degree of quality care is maintained at all times. II Qualifications: C. Must be knowledgeable of nursing and medical practices and procedures. IV. C. Assume all Nursing procedures and protocols are followed in accordance with established policies. R. Chart nurses' notes in an informative and descriptive manner that reflects the care provided to the customer, as well as the customer's response to the care. Perform routine charting duties as required and in accordance with our established Charting and Documentation Policies and Procedures. BB. Arrange for diagnostic and therapeutic services as ordered by the physician. GG. Ensure the nurses notes and monthly summaries reflect the care plan and is being followed.</p> <p>R2's clinical record lacked documentation of any further attempts to reschedule the mammogram and ultrasound appointment.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>The facility presented the surveyor with a Progress note dated 06/18/24 11:26 am documenting in part: Nurses Note Text: resident (R2) mammogram appointment has been rescheduled to 6/25/24 at 1:15 pm due to resident refusing to go to her appointment on 6/10/24. This writer spoke to V12 (Nurse Practitioner) about R2 refusing to get up and go to her appointment.</p> <p>On 06/18/24 at 09:16 AM R2 was observed standing near the wall with residents lined up awaiting to approach the nurse station to receive their medications.</p> <p>On 06/18/24 at 09:22 AM surveyor entered the room with R2. R2 stated they are supposed to do a mammogram because there is a lump on my left breast. I refused to go to get the mammogram and ultrasound last week because I was scared that they were going to remove my breast.</p> <p>On 06/18/24 at 09:48 AM V5 (Clinical Director of Behavioral Health Services) stated R2 had a scheduled appointment but refused to go. I am not sure if they were able to reschedule the appointment.</p> <p>On 06/18/24 at 10:03 AM V6 (Licensed Practical Nurse) stated R2 came here from another facility. The day that R2 had the mammogram scheduled I told the CNA (Certified Nurse Assistant) to wake R2 up. R2 told the CNA to leave her alone and that she (R2) was not going anywhere. I am working on scheduling another appointment. I said I would call back today but it is not documented.</p> <p>On 06/18/24 at 10:28 AM V8 (Certified Nurse Assistant) stated The nurse told me to tell R2 that she had an appointment. R2 was in the bed and would not go to the appointment. I asked R2 twice and R2 said that she was not going.</p> <p>On 06/18/24 at 12:22 PM V2 (Assistant Administrator) stated R2 refused to go to an appointment. The nurse should have documented. It should be documented, and the doctor should have been notified. V6 (Licensed Practical Nurse) did notify the doctor when R2 refused to go to the appointment, V6 just did not document. V6 is documenting it now.</p> <p>On 06/18/24 at 12:20 PM V3 (Director of Nursing) stated R2 called and canceled the appointment herself. The appointment was rescheduled for 6/25/24. We would let the facility know the appointment was canceled.</p> <p>On 06/16/24 at 12:49 PM V12 (Nurse Practitioner) stated The nurse said R2 called and canceled the appointment.</p> <p>On 06/18/24 at 01:04 PM V11 (Hospital Diagnostic Scheduler) stated R2 was a no show on 06/10/24. If it is a no show, then no one called to cancel the appointment. R2 appointment was just rescheduled today for 06/25/24.</p> <p>On 06/18/24 at 01:52 PM V14 (Nurse Practitioner) stated I was notified that R2 refused to go to her appointment. The surveyor asked should the appointment have been rescheduled. V14 responded, that is an error of the nurse, she has to at least get a reschedule of the appointment. The nurse should have called back, no doubt.</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 06/18/24 at 02:43 PM V3 (Director of Nursing) stated the nurses are responsible for scheduling appointments. Surveyor asked V3 was she aware that R2's mammogram and ultrasound was a STAT (immediately) order. V3 responded I was not aware it was a STAT order. The appointment was rescheduled I believe for 06/25/24. When asked by the surveyor if V6 (Licensed Practical Nurse) just documented about R2 missed appointment for 06/10/24 is this considered late documentation. V3 responded the documentation is later then when the incident happened. There should have been an attempt to reschedule the appointment. V6 (Licensed Practical Nurse) didn't document it but that does not mean she didn't do it.</p> <p>On 06/18/24 at 03:16 PM the surveyor had requested the Charting and Documentation Policy.</p> <p>On 06/18/24 at 03:42 PM V3 (Director of Nursing) returned to the conference room and stated, there is no policy for documentation.</p> <p>Document titled Residents' Rights for People in Long-Term Care Facilities undated document in part: Your facility must make reasonable arrangements to meet your needs and choices.</p>		