

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  145429	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  08/23/2024
NAME OF PROVIDER OR SUPPLIER  Wentworth Rehab & Hcc		STREET ADDRESS, CITY, STATE, ZIP CODE 201 West 69th Street Chicago, IL 60621	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 45110</b></p> <p>Based on observations, interviews, and record reviews the facility failed to provide effective pest control for seven [R1, R2, R6, R7, R8, R9, R10] residents in the sample of 10. These failures have the potential to affect all 51 residents residing on the third floor.</p> <p>Findings include,</p> <p>On 8/20/24 at 10:20 AM R2 stated, I came to this facility because at my old facility, the staff was abusing me there too, and they stole my money. When I came here on 7/1/24, I moved into my room there was bugs crawling over me, the bed and privacy curtain. I told the nurse about it the next morning. I was in the day room, and someone came to me and said, 'you have to move to another room it has to be fumigated for bugs. ' I was so embarrassed with my peers staring at me like I was nasty. I did not bring any bugs with me; the bugs were already here.</p> <p>On 8/20/24 at 10:48 AM, R6 stated, I been here since 2021. I know R2. I eat all my meals and participate in activities in the day room, but I keep getting bed bugs in my room. This is my second room change due to bed bugs. They have us take a shower, put on clean clothes, we have to leave everything in the room until the room was treated. They only treat one room at a time, that's why we had bed bugs since January. The exterminators were just here last Friday.</p> <p>On 8/20/24 at 11:15 AM, R7 stated, I just moved out of my room, because there were bed bugs crawling all over me. The exterminators were here last week.</p> <p>On 8/20/24 at 12:55 PM, R8 stated, I had bed bugs in my room crawling in my bed, and on the privacy curtain. I was moved into this room, hopefully they don't come here. This is my second time moving due to bed bugs. I'm not sure why they won't go away, they are gross.</p> <p>On 8/21/24 at 8:33 AM, R9 stated, I moved to this room because I had bugs in my room and in my bed. I like the new room.</p> <p>On 8/21/24 at 2:33 PM, R10 stated, I moved a couple of times due to bed bugs. The exterminator comes out, but it is not helping. Some other residents on the floor told me they have bed bugs as well.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 8/21/24 at 11:16 AM, V8 [Licensed Practical Nurse] stated, I been working here for a year. I am the primary nurse on the third floor. I have been R2's nurse since her admission. Several residents had room changes due to bed bugs on this floor. There has been a bed bug problem here off and on since I been working here. Residents complain about the bed bugs crawling on them while in bed and on the privacy curtains. I have seen several bed bugs in some of the resident rooms.</p> <p>On 8/21/24 at 12:22 PM, V1 [Administrator] stated, I started working here in January 2024, and notice there was a bed bug problem in February. The bed bug protocol is to have the resident shower and wash their hair, leave all personal items and clothing in the room, move all the residents out of the room. I call the extermination company out to assess the area. Once they tell me if they need to treat a room then I call corporate to get approval for the treatment. Corporate tells the extermination company what services they will pay for. I have no control how many rooms the extermination company treats, corporate manages and approve the treatments. When the extermination company comes out, they usually only treat the rooms where there was a sighting. The resident room changes were not entered in their medical chart. I do not know why the room changes was not documented. The resident room changes should have been documented in each resident clinical record.</p> <p>Pest Control Invoice was reviewed from February 9, 2024, thru August 16, 2024, the following rooms was noted with bed bug activity and only those rooms were heat treated.</p> <p>2/9/24 R9's</p> <p>2/14/24 R7, and R8 [Roommates]</p> <p>2/14/24 R9's room</p> <p>5/28/24 R9's room</p> <p>7/16/24 R10's room</p> <p>7/16/24 R2's room</p> <p>7/25/24 R10' new room, and the room next door had sighting and treated.</p> <p>8/13/24 R6's room</p> <p>8/13/25 R7, and R8's room [Roommates]</p> <p>8/16/24 there were two [2] more room on separate wings of the hallway treated.</p> <p>Policy documents in part:</p> <p>Bed Bug Protocol dated 1/23</p> <p>(continued on next page)</p>		

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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Whenever there is a sighting of bug suspected of being a bed bug, the extermination company for a professional determination of the pest. If the pest control contractor determines there is a need for bed bug extermination the facility will call the purchasing director to arrange for a heat treatment for bed bugs, it may be a few days before service. The contractor will come and completed an inspection of the suspect rooms and other locations such as surrounding rooms, rooms where effected residents may have visited or spent time.</p> <p>39779</p> <p>On 08/20/24 at 12:28 PM R1 stated I saw what I thought to be a bed bug on the curtain maybe at the end of June. I knocked a bug off my bed onto the floor last week.</p> <p>On 08/21/24 at 11:45 AM V5 (Admissions Director) stated I have heard the residents talking about bed bugs and complain of having to move out of their rooms. The bed bugs are up here, and they had 2 rooms closed off on the third floor, 324 and 325. They have a service that come in and did a heat treatment one room at a time. I know they have bed bugs around.</p> <p>On 08/21/24 at 12:33 PM V8 (Licensed Practical Nurse) stated Some of the rooms have bed bugs and I saw them blocked off. The exterminators did heat treatments. The bed bugs have travelled because they have been in a few rooms. They treat the rooms that they saw the bugs in. Just particularly the rooms that the bed bugs are seen in.</p> <p>On 08/21/24 at approximately 12:45 PM Surveyor made V1 (Administrator) aware of 4 red elevated areas to the surveyor lower extremities after interviewing R1 and R3 on 08/20/24 in the residents' rooms.</p> <p>On 08/21/24 at 01:14 PM V1 (Administrator) stated I have housekeeping doing a sweep of those 2 rooms.</p>