

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145434	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/24/2025
NAME OF PROVIDER OR SUPPLIER Claridge Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 700 Jenkisson Lake Bluff, IL 60044	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>Based on observation, interview and record review the facility failed to have a system in place for monitoring resident room temperatures during hot weather. This applies to 4 of 5 residents (R1-R4) reviewed for comfortable room temperatures in the sample of 5.</p> <p>The findings include:</p> <p>On 6/24/25 at 9:20 AM V2 (Director of Nursing) stated, I have a guy that comes everyday to check on the temperatures but with this heat it just can't keep up. He is here now. I have pictures. V2 then showed Surveyor a picture, with no date or time, of a thermometer on the wall at the nurse's station on the second floor. The picture shows the thermometer at 70 degrees Fahrenheit (F).</p> <p>On 6/24/25 at 9:40 AM V5 (Heating and Cooling Representative) stated, I come in every morning at 7 AM to check. There are 2 condensers and there seems to be an obstruction in one of them- one of the condensers is not as cold as it should be. I ordered the parts, but it will take 2-3 days to get them. Then it is a 2-day job to fix it. It is blowing cold air but not cold enough. One is 50 degrees (F) and the other is about 65 degrees (F).</p> <p>V2 stated, We turned on the AC (Air Conditioning) about 2 weeks ago. It was working fine. We have not seen any temperatures of 80 or 90 degrees (F). We are not checking room temperatures. We just have the thermometers at the nurse's stations. Yesterday morning we noticed it was hot. I went through and turned on all the units (in the rooms) because they were all off. We have not been recording the temperature checks.</p> <p>On 6/24/25 at 9:45 AM the thermometer on the third floor read 74 degrees F. There was a digital thermometer next to it showing 78 degrees F.</p> <p>On 6/24/25 at 9:50 AM R1 stated, It is too hot and very humid. I think with this heat the AC is struggling to keep up.</p> <p>At 9:55 AM R2 stated, I get cold at night but sometimes it is really hot. They are good about giving us water. The temperature really varies.</p> <p>At 10:00 AM V6 (Registered Nurse) stated, The temperature is definitely better today than it was the last few days.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>At 10:05 AM R3 stated, Maybe a little hot in here, but they got the fans and it is better than yesterday.</p> <p>On 6/24/25 at 10:10 AM the thermometer on the second floor read 70 degrees F. (Same as the picture). The second floor felt cooler than the third floor. The humidity level felt high and the whole building feels damp.</p> <p>At 10:20 AM R4 stated, It is a little warm in here sometimes but I'm from Texas so it is ok.</p> <p>On 6/24/25 at 11:00 AM V8 (Admissions Director) stated, I bought a thermometer a long time ago when I was doing the life safety stuff. Let me see if I can find it. V8 returned with a digital thermometer with a long cord and a probe at the end. Surveyor took thermometer to rooms on the second floor and the temperature stayed at 78.8 degrees F with 45% humidity.</p> <p>On 6/24/25 at 11:45 AM V4 (Maintenance) stated, I have been here for 2 years- helping maintenance. About 2-3 months on my own. I'm not doing air temperature checks- not recording building temps. I don't have a thermometer to check the air temps. Residents and staff have been complaining. I put the fans out. The guy comes and checks the AC in the morning. Asked what temperature he thinks the building should be at V4 stated, 78 degrees (F).</p> <p>On 6/24/25 at 12:45 PM V3 (Assistant Director of Nursing) stated, I looked at the emergency plan yesterday. If it gets too hot, I would follow the direction of the Administrator (V1). I could not make the decisions myself. I have not seen (V1) yet today. We have a hot weather plan- I know the high-risk residents would be anyone with a respiratory illness. Yesterday it was warm on the third floor, so I closed all the drapes, removed sweaters and blankets and made sure all the units were on.</p> <p>The facility policy titled Maintenance Services dated 3/20/25 states, The Maintenance Department is responsible for maintaining the building, grounds and equipment in a safe and operable manner always.</p> <p>The facility policy titled Hot Weather Policy and Procedure states, The following measures are to be taken during periods of excessive heat and/or in the event of a failure in the facility air cooling system to assure the comfort and safety of the residents in the facility. Neither of these policies addresses the need for monitoring and recording the temperatures in the building during days of excessively high heat.</p>		