

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145439	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/24/2024
NAME OF PROVIDER OR SUPPLIER Accolade Healthcare of Savoy		STREET ADDRESS, CITY, STATE, ZIP CODE 302 West Burwash Savoy, IL 61874	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from the wrongful use of the resident's belongings or money.</p> <p>20892</p> <p>Based on record review and interviews the facility failed to protect two residents from misappropriation of property by facility staff. This failure caused R1 to have 11 transactions totalling \$1515.96 being misappropriated from R1's private bank account. This failure affects two (R1, R2) residents on the sample list of three reviewed for misappropriation of personal property.</p> <p>Findings include:</p> <p>The Physicians Order Sheet dated July 2024 documents R1 has the following diagnoses: Hemiplegia and Hemiparesis following Cerebral Infarction Affecting Right Dominant Side, Acquired absence of Right Leg Above the Knee, and Type 2 Diabetes Mellitus with Hyperglycemia. R1 moves about the facility with an electric wheelchair that she is able to operate without difficulty. R1 requires total assistance with all daily activities. R1's Minimum Data Set (MDS) assessment date 05/02/24 Section C Brief Interview Mental Status (BIMS) documents R1 has a score of 15 which is cognitively intact.</p> <p>Facility investigation documents:</p> <p>- R1 reported to V1 (Administrator) on June 27, 2024 at 10:52 AM that her personal debit card from her bank was missing. R1 told V1 she was very nervous because R1 did not know how to hand this situation. V1 assured R1 the facility would assist R1 and see this through for her.</p> <p>-V1 and V15, Activity Director contacted the bank, cancelled R1's debit card, requested bank statements for 3 months, and reviewed recent transactions with R1 and the fraud department. R1 had 11 transactions appeared to be fraudulent. Of the 11 transactions, 8 was used for C*** A**(mobile payment service) and 3 were used on D**** K****(online sports betting). Names associated with the C*** A**(mobile payment service) was V4 and V5. R1 did not know anyone by either of these names. The final 3 were on D**** K****(online sports betting) transactions. No names were associated with the D**** K****(online sports betting). The total of all transactions was \$1515.96.</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:	Facility ID: 145439
		If continuation sheet Page 1 of 4

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-V6, female not associated with the facility called V1 and stated she had proof of V7, CNA taking pictures of R1's personal items to include Debit Card with R1's name on it, the CVV code on back of the debit card, R1's Social Security card and mailing address of bank statement. Upon receiving the evidence V6 stated she had, V7 was immediately suspended and the information was turned over to the police department. V8, was the officer who received the information about the on-going investigation. V8 sent V1 an email dated July 11, 24 at 9:09 AM stating I was advised by V6 that V16 will not talk with me because he knows V16 will go back to prison for this. I'm reaching out to his probation officer who is aware of what is going on.</p> <p>-On July 9, 24 at 8:30 AM a female individual (V6) called and spoke with V1, stating she had information that a facility CNA (Certified Nursing Assistant) has supplied V6's husband with photographs of R1's personal information including debit card, CVV number on back of the debit card, Social Security Card and mailing address of bank statement. V6 provided evidence to what she was speaking of to V1. V7 was suspended immediately. The investigation continued and with the provided evidence by V6 this evidence also showed a picture of R2's personal debit card. V1 immediately contacted the bank and canceled R2's card and also requested bank statements which proved R2's debit card had not been compromised. The bank issued R2 a new debit card.</p> <p>-V1 upon reviewing all the information V6 had given him realized R2's bank debit card was also compromised. The bank was contacted, they cancelled the debit card provide a new card for R2 and sent the bank statements to the facility. R2's account was not compromised there were no transaction that could not be accounted for. R2 stated all was good.</p> <p>R1 stated in interview on 7/19/24 at 2:49 PM I was very nervous about this I did not know what to do. The girl who did this was smart she waited until my Social Security check was deposited and did all of those transaction to me. I did not know what was going to happen to me because most of my Social Security check goes for my room and board here at this facility. All of the money was replaced by the bank. I did not know when she could of taken the pictures of my personal stuff. I usually keep everything on me. I have a lock box now to lock all my personal belongings up.</p> <p>V7, CNA stated on 7/23/24 at 3:07 PM One of the resident's information was stolen and they said I took pictures and gave this to another person. V6 was suppose to be the one who brought pictures in and gave to V1. V6 is crazy and she did this on purpose because I was having an (relationship)with her husband V16. I don't know how she did everything but I was terminated from the facility due to her evilness. V7 stated no one had her phone. V7 confirmed they were allowed to carry their phones while working. I lay my phone down on the nurses station so I can charge it while I work. I did not do this.</p> <p>The facility's policy titled Abuse Prevention Program dated 10/20/22 documents the following statement under the section titled Policy This facility is committed to protecting our residents from abuse, neglect, exploitation, misappropriation of property and mistreatment by anyone . The Policy continues to stated under the section titled Establishing a Resident Sensitive Environment documents under Photographing and Recording Residents Staff photographing or recording residents or their private space (even if the resident is not present) for other than medical or facility purposes, as described in a signed Audio, Video and Photographic Release Form, is strictly prohibited.</p>		

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<p>F 0607</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Develop and implement policies and procedures to prevent abuse, neglect, and theft.</p> <p>20892</p> <p>Based on interview and record review the facility failed to protect the residents' right to be free from misappropriation of property by failing to follow the facility's Abuse Prevention Program by staff taking photographs of residents (R1, R2) personal property and sharing the photographs with another person. R1 and R2 are two residents reviewed for abuse in the sample list of three.</p> <p>Findings Include:</p> <p>The facility's Abuse Prevention Program dated 10/20/2022 documents the facility affirms the right of it's residents to be free from misappropriation of property. Misappropriation of property means the deliberate misplacement, exploitation, or wrongful temporary or permanent use of a resident's belonging or money without the resident's consent. The facility's policy titled further documents under the section titled Policy This facility is committed to protecting our residents from abuse, neglect, exploitation, misappropriation of property and mistreatment by anyone . The Policy continues to state under the section titled Establishing a Resident Sensitive Environment documents under Photographing and Recording Residents Staff photographing or recording residents or their private space (even if the resident is not present) for other than medical or facility purposes, as described in a signed Audio, Video and Photographic Release Form, is strictly prohibited.</p> <p>R1's Minimum Data Set (MDS) assessment date 05/02/24 Section C Brief Interview Mental Status (BIMS) documents R1 has a score of 15 which is cognitively intact.</p> <p>Facility investigation documents:</p> <p>- R1 reported to V1 (Administrator) on June 27, 2024 at 10:52 AM that her personal debit card from her bank was missing. R1 told V1 she was very nervous because R1 did not know how to hand this situation. V1 assured R1 the facility would assist R1 and see this through for her. V1 and V15, Activity Director contacted the bank, cancelled R1's debit card, requested bank statements for 3 months, and reviewed recent transactions with fraud department. R1 had 11 transactions appeared to be fraudulent</p> <p>-V6, female not associated with the facility called V1 and stated she had proof of V7, CNA taking pictures of R1's personal items to include Debit Card with R1's name on it, the CVV code on back of the debit card, R1's Social Security card and mailing address of bank statement. Upon receiving the evidence V6 stated she had , V7 was immediately suspended and the information was turned over to the police department. V8, was the officer who received the information about the on-going investigation. V8 sent V1 an email dated July 11, 24 at 9:09 AM stating I was advised by V6 that V16 will not talk with me because he knows V16 will go back to prison for this. I'm reaching out to his probation officer who is aware of what is going on.</p> <p>(continued on next page)</p>		

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