

Department of Health & Human Services
Centers for Medicare & Medicaid Services

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145443	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/06/2026
NAME OF PROVIDER OR SUPPLIER Allure of Zion		STREET ADDRESS, CITY, STATE, ZIP CODE 3615 16th Street Zion, IL 60099	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0602 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Protect each resident from the wrongful use of the resident's belongings or money. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to ensure resident valuables were protected from misappropriation for 2 of 5 residents (R1, R2) reviewed for abuse in the sample of 5. The findings include: 1. On 5/4/26 at 10:36 AM, R1 said on a Saturday in the last two to three weeks, she asked one of the CNAs (certified nursing assistants) to get some food for her. R1 said she checked her wallet, and all of her cash was missing. R1 said she reported the missing cash to one of the nurses, the police were called, and they came and took her statement. R1 said she has been getting cash from her (trust) account and was saving up for a while. R1 said she gets \$60 a month and had two months' worth of cash in her wallet. R1 said she leaves her room for activities and meals. R1 said she later received an email from her financial institution that there was unusual activity on her debit card and referenced a charge of \$98.89 made at a department store on 4/21/26 at 12:25 ET (eastern time). R1 shared this email with surveyor 40798 and it showed the information as described above related to R1's debit card. R1 said she did not make the debit card purchase in question. R1 said she has not reported the unusual activity on her debit card to the facility at this time. On 5/4/26 at 11:07 AM, V5, CNA, said R1 did tell her about missing \$120, but had already reported it to a nurse at that time. On 5/4/26 at 11:52 AM, V6, Business Office Manager, said R1 takes money (cash) out of her trust account every month. V6 said R1 has taken \$380 since January 9, 2026. On 5/4/26 at 12:02 PM, V3, Assistant Director of Nursing (ADON), said V14, Licensed Practical Nurse (LPN), reported that R1 told a CNA that her money was missing on 4/18/26. V3 said she spoke to R1 and R1 told her that \$120 was missing from her black wallet. V3 said she checked R1's wallet and there was nothing (no money) in her wallet and nothing in her drawers. On 5/4/26 at 12:55 PM, V8, Activities Director, said the residents have not gone on the trips to the discount department store for quite a while; probably four to five months. V8 said R1 has not been on a discount department store trip with activities in months, and definitely not in April 2026. V8 said R1 will give her a list of what she needs with cash for activities to purchase for her at the discount department store. V8 said she will bring back her change and a receipt. V8 said R1 never gave her a debit card to purchase her items. On 5/5/26 at 11:48 AM, V18, CNA, said she could hear R1 crying hysterically on 4/28/26 at about 2:05 PM. V18 said she went to R1's room to see what the matter was. R1 said she was missing \$120. V18 said she remembers it because it was only her second day of work at the facility, and she had clocked in at exactly 2:00 PM, and was still in training. V18 said she reported R1's missing money to the second shift nurse, V14. On 5/5/26 at 9:05 AM, V14 said R1 reported missing items to V18 who reported it to her on 4/18/26. V14 said she spoke to R1 who told V14 she had \$120 missing from her wallet. V14 said R1 told her it was all the money she had. V14 said R1 could not give her a time frame of when she had last seen her cash. On 5/5/26 at 1:16 PM, V1, Administrator, said one of the nurses, possibly V14, called him at home on a Saturday and told him that R1 reported \$120 missing, so they started the investigation process. V1 said he is not aware of any suspicious charges on R1's debit card; R1 never reported that. V1 said we're no different than a hotel, we can't keep an eye on everything 24 hours a day, that's why we encourage residents/family to keep valuables at home. V1 said he does not know if dentures, glasses, hearing aids, cell phones, and/or jewelry get put on the residents' inventory list. V1 said he (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0602 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	will have to double check with the nurses. V1 said it is his expectation for staff to know what items people come in with and to remind residents to take them home. V1 said he tells families they should feel comfortable keeping their valuables at home and valuables left here (in the facility) can be kept in the facility's safe. R1's Police Incident Details report dated 4/18/26 at 6:56 PM shows R1 reported missing cash in the amount of \$120 which she last saw on 4/16/26. R1's current care plan provided by the facility shows she is a vulnerable adult living with uncertainty about her future. Staff are to provide reassurance to R1 to remind her she is safe and secure. R1's care plan does NOT show any behavior of making false allegations or diagnoses of dementia. R1's Minimum Data Set (MDS) dated [DATE] shows R1 is cognitively intact with no hallucinations, delusions, rejection of care, or wandering behaviors and NO neurological diagnoses including Alzheimer's disease and/or Non-Alzheimer's dementia. 2. On 5/5/26 at 9:49 AM, V16, Director of Admissions/Marketing, said V19, R2's son, called her and said R2 had \$60 and a ring missing. V16 said V19 knew the money was missing because every time he came to visit, R2 would ask for money, and he would show her the \$60 in her purse. V16 said she didn't ask for any further details and would report it to V12, as they need to do an investigation. V16 said this issue is recurrent, there is always somebody missing something, and it's unacceptable. V16 said patients' privacy, care, and respect is number one, and to her it's embarrassing. V16 said they entrust us to care for them and provide safety and security. On 5/4/26 at 2:20 PM, V12 SS Director, said V16 informed her that R2's son, V19, had called her (V16) and told her there were \$60 and a wedding band missing from R2's room. On 5/4/26 at 12:02 PM, V3 said she remembers she, V1, Administrator, and V17, Social Services (SS) Associate were all in the room when they got the message that R2's family reached out to V16, Director of Admissions/Marketing and said R2's money and her ring were missing. V3 said she and V17 went, with R2 present, and looked through R2's drawers, closet, and purse, and didn't find anything (ring or cash). On 5/5/26 at 10:55 AM, V17 said one of R2's sons reported to V16 that R2 was missing \$60 and a ring. V16 was not in the building, so she called V12 who was also not in the building, and therefore, called her. V17 said she, V1, and V3 were on speaker phone with V12 and were told that V19 reported R2 was missing \$60 and a ring and had no other details. V17 said she and V1 called V19. V19 told them he last saw R2's \$60 on Sunday, 4/19/26. V17 said she and V3 checked R2's room and the medication cart for R2's missing items but didn't find anything. V17 said R2 has dementia and cannot speak well for herself. On 5/5/26 at 2:09 PM, V19 said R2 has been in the facility for about a month now. V19 said R2 has dementia and asks him for money when he visits, and he shows her the \$60 he gave her. V19 said about a week after R2 was in the facility, the money was gone and all the pockets in her purse were open. V19 said R2 can't really even open her purse, and she cannot use a phone. V19 said he didn't say anything at the time, he was upset but didn't report it at that time. V19 said it wasn't worth saying anything, as he was worried if they grilled the staff, it could affect R2's care. V19 said later when his brother and sister-in-law went to do R2's nails, his sister-in-law noticed that R2's ring was missing. V19 said as he was speaking to V16, he mentioned to her that the money and ring were missing, but he didn't want to make a big deal out of it. R2 said no one at the facility ever told him they had a safe available or encouraged him to keep R2's valuables at home. R2's Police Incident Details report dated 4/24/26 shows claims were made about stolen money and V19 stated R2 is missing money. R2's current care plan provided by the facility shows she has cognitive challenges including poor awareness, concentration, energy and attention with disrupted/poor judgment and reduced cognitive processing speed. R2 has deficits in executive functions such as abstract reasoning, planning, and problem solving. R2's diagnoses include, but are not limited to dementia, adult failure to thrive, and age-related physical debility. R2's Progress note dated 4/24/26 at 6:13 PM shows V19 notified staff that R2 was missing \$60 and a ring. The facility's Abuse, Neglect and Exploitation Policy (not dated) shows, The facility will implement policies and procedures to prevent and prohibit all types of abuse, neglect, misappropriation of resident property, and exploitation.		

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F 0609 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, the facility failed to report allegations of abuse for 1 of 5 residents (R4) reviewed for abuse in the sample of 5. The findings include: On 5/5/26 at 12:43 PM, R4 said he is missing a ten-dollar (\$10) bill. R4 said his niece brought the ten-dollar bill in with two packs of cigarettes and left it on his bedside table. R4 said he was half asleep and when he woke up the \$10 bill was gone, and the cigarettes were still there. R4 said his niece later confirmed it was a \$10 bill that she had left. R4 said he reported it to V1, Administrator. Staff came in his room to look for the money but did not find it. R4 said he is not sure if they told the police, but police never spoke to him about it. R4 said he reported it in case this person is stealing from other people too. On 5/5/26 at 10:55 AM, V17, Social Service (SS) Associate, said on a Tuesday two weeks ago she went to V1's office where R4 was also present. R4 said he was missing \$10 or \$20. R4 said he found his cash missing and a paper he keeps in his wallet was out of the wallet next to the wallet. R4 said his niece brought him a pack of cigarettes and either \$10 or \$20. V17 said she and R4 went to his room and looked for the money. V17 said she called R4's sister to try to contact R4's niece since they didn't have the niece's contact information in order to get clarification on how much money was left. V17 said she doesn't know if the allegation was ever reported to the police. V17 said when they report an incident, they bring it up to the whole IDT (interdisciplinary team), if it's a grievance it's different. V17 said if it's reported, it's a full investigation with the state being notified, if it's a grievance, it's not a full investigation with the state being notified. V17 said V1 does the state reporting. V17 said since they didn't have all the details for R4's allegations and couldn't get all the details from his sister, V1 said it should just be a grievance. V17 confirmed she had written (typed) a statement regarding V4's allegations on 4/29/26. V17's statement (undated) shows R4 reported either \$10 or \$20 was had been taken from his wallet on 4/16/26. A written statement dated 4/27/26 by V6, Business Office Manager, shows R4 had requested cash from his trust fund on 3/16/26 for \$60 and on 4/14/26 for \$60. On 5/5/26 at 1:16 PM, V1 said R4's allegations were not reported because R4 could not even say there was money there. V1 said R4 said he couldn't remember if it was \$10 or \$20. V1 said from his perspective, he feels R4 was trying to get some money, but there was no indication that there was any money to begin with, so he left the allegations as a grievance. V1 said he did not report R4's allegations to the police or the state, he just left it as a grievance. V1 said he must report any allegations of abuse including physical, misappropriation, sexual, seclusion, and emotional abuse to the state as well as injuries of unknown origin. R4's Minimum Data Set, dated [DATE] shows R4 is cognitively intact with no hallucinations, delusions, rejection of care, or wandering behaviors and NO neurological diagnoses including Alzheimer's disease and/or Non-Alzheimer's dementia. R4's current care plan provided by the facility shows R4 is cognitively intact and independent [has no apparent memory loss, is oriented, and able to recall or retain information (i.e. recent events, directions, time, place of situation.)] R4 Makes safe judgments and functions appropriately in social situations with decisions about his care and environment. -The facility's abuse investigations were reviewed from the past three months and R4's allegations were not among the files. The facility's Quality Improvement Form (grievances) shows R4's allegations of missing money were noted on 4/15/26. The facility's Abuse, Neglect and Exploitation Policy (not dated) shows an immediate investigation is warranted when reports of abuse occur. The facility will have written procedures that include reporting of all alleged violations to the state agency and other required agencies such as law enforcement.		