

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145456	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/11/2025
NAME OF PROVIDER OR SUPPLIER Lakeside Health & Rehab Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1200 University Avenue Carlinville, IL 62626	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Reasonably accommodate the needs and preferences of each resident.</p> <p>Based on observation, interview and record review the Facility failed to maintain residents' well-being and dignity by accommodating preference for 4 of 5 residents (R1, R2, R4, and R5) reviewed for accommodation of needs in the sample of 6.</p> <p>Findings include:</p> <p>On 6/6/2025 at 9:14 AM, R4 stated, the facility runs out of towels, pads and sheets all the time. I think they need to order more. They are always running out. It happens a lot, too much. I have my own briefs that I keep at my bedside, but staff had come in here and taken mine. I get cold sometimes and they do not have enough blankets and when I ask, they say they do not have any more.</p> <p>On 6/6/2025 at 9:18 AM, R2 stated the Facility at night runs out of adult briefs and pull ups at least two or three times a month.</p> <p>On 6/6/2025 at 9:28 AM, R5 stated the Facility has run out of (adult diapers) and staff made her stay in her room when she did not want to because they did not have anything to put on her.</p> <p>On 6/6/2025 at 10:29 AM, V8, Certified Nursing Assistant (CNA) stated, I started working in the Facility as a housekeeper and then I became a CNA. She stated the facility was always running out of supplies. We are always running out of gloves, adult briefs, adult diapers, linens, pads, sheets. We run out of linen and blankets especially at night. I have residents that get cold, and I have no blankets to give them. (V11, CNA) had to purchase snacks out of her own money and was working the night shift and she had to buy the bigger depends on the other night because we ran out. I heard them tell everyone at a morning meeting they if they bought anything they could give them a receipt and they would be reimbursed. But really one should not have to purchase any supplies to begin with. The supplies should be restocked and supplied so staff don't have to buy anything out of their own pocket. I don't think it is right, and it's not a one-time thing, it is constantly happening. There are times that we run out and when that happens, we have to keep residents in their rooms, in their beds, and it's not right.</p> <p>On 6/6/2026 at 1:24 PM, V11, CNA, stated she had been working in the Facility for six years. She usually works 6 AM to 6 PM. V11 stated It is not uncommon for us to run out of stuff especially on nights. We run out of linens, adult briefs, and this is not a one-time thing, this has been happening for months now. Management is aware, but nothing really changes. Last week we ran out of stuff and the agency staff walked out. When we run out, we try and look in other places to find something, and then we have to leave residents in their bed, in their room. There are times when residents just had to lay in bed because there were not enough incontinent supplies.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: Facility ID: 145456	If continuation sheet Page 1 of 2

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<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 6/6/2025 at 3:09 PM, V10, CNA stated, This cart is not full. It's not uncommon for us to run out of slings, towels, sheets, adult briefs, pull ups, blankets. When it happens, I will try and find a replacement, but sometimes we just don't have any in the building. It is hit and miss and not uncommon for me to run out of supplies. If I can't find one, then I put the resident to bed with pads and do frequent checks on them because there is not much else that I can do even though the pad is saturated.</p> <p>On 6/6/2025 at 3:10 PM, the clean supply room on the 100-hall had only two opened packages of xl (extra-large) pull ups with only 4 left, and 2 adult diapers. There were no small pulls ups and/or medium pull ups. This rack was almost bare.</p> <p>On 6/6/2026 at 3:14 PM, R2 was in a bariatric bed. R2 stated she wears adult pull ups, but the large bariatric size and they have run out of her size several times and when it happens, they put her in a pull up that is too small and is very uncomfortable especially when she has a sore area on her butt. This has happened 2-3x times in the last month, and she feels it is not good for her to wear a smaller size with that area on her bottom.</p> <p>On 6/6/2026 at 3:20 PM, V13, CNA stated, We have good days and bad days when it comes to supplies. It's not uncommon for us not to have enough supplies. They keep telling us they are on a budget. We used to have housekeeping at nights but no more. There have been 2-3 times in the last two months when I did not have any diapers and/or pull ups for my residents. When that happens, I clean them up and put them on bed pans. Some of the residents are not happy about that. I understand that. I do the best I can do with what I have and sometimes I need more stuff, you know what I mean.</p> <p>On 6/8/2025 at 9:17 PM, V14, CNA stated, We do not have enough supplies. We are always running out of gloves, blankets, pull ups and adult briefs. It's really bad at nights. We just need more supplies. We run out of stuff and when it happens, we have to try and keep the residents in bed, in their rooms and constantly check on them. I have had some residents complaining to me tonight that they are cold, and I do not have one blanket to give them tonight.</p> <p>On 6/9/9/2025 at 9:19 PM, R1 stated via telephone when he was at the facility, they were always running out of his size of pull ups, and he would either be squeezed into a smaller size or not have anything. It was really bad at night.</p> <p>R1's Grievance Incident date 4/20/2025 document, Not having the right size pull up. He has been told we do not have his size, and they are awaiting a shipment.</p> <p>On 6/9/2025 at 9:25 PM, tour of the facility for supplies was conducted and there were only two clean blankets in storage in all four clean linen closets and none on the carts on each hall.</p> <p>The Resident Right Policy with a revision date of 7/2/2023 documents, To provide guidance to facility staff on resident rights. The resident rights to dignified existence, be treated with respect, kindness and dignity.</p>		