

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145549	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/21/2025
NAME OF PROVIDER OR SUPPLIER Belhaven Nursing & Rehab Center		STREET ADDRESS, CITY, STATE, ZIP CODE 11401 South Oakley Avenue Chicago, IL 60643	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0919</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Make sure that a working call system is available in each resident's bathroom and bathing area.</p> <p>47303</p> <p>Based on observations, interview and record review, the facility failed to ensure that the resident's call light system was working properly. This failure has the potential to affect 64 residents that reside on the second floor.</p> <p>Findings include:</p> <p>On 5/13/2025 at 12:05 PM during investigation, Surveyor heard a constant beeping sound on the second floor near the nurse's station. V17 (RN/ Registered Nurse) said that the beeping sound was the call light system and that she (V17) was unable to determine if or when a resident was calling for help because the call light system was malfunctioning.</p> <p>On 5/13/2025 at 12:10 PM, V14 (Housekeeping Staff) said that he was not aware of any call light system issues and was unable to disarm the call alarm.</p> <p>On 5/13/2025 at 12:11 PM V18 (CNA/ Certified Nurse Assistant) said, From the beeping, I can't tell which room activated their call light. I would have to walk around to find out who needs help because the light outside of the patient room don't always light up when they call. It's important for the call lights to work properly because the patient may need help, be on the floor, or could be in distress.</p> <p>On 5/19/2025 at 12:15 PM, Surveyor noted constant beeping sound again on the second floor near the nurse's station. V15 (Maintenance Director) said, I didn't know that the call light system was malfunctioning. The nurses know that if the call system is not working properly, they need to put on a work order. If a call alarm is constantly going off, it's possible that a resident's call can be ignored if they call.</p> <p>Facility Census dated 5/13/2025 documents 64 residents on the second floor.</p> <p>Facility policy titled Call Lights documents, it is the policy if the facility to have a system in place to allow the staff to respond promptly to a resident's call for assistance and to ensure that the call system is in proper working order.</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
---	-------	-----------