

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145581	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/09/2025
NAME OF PROVIDER OR SUPPLIER Autumn Meadows of Cahokia		STREET ADDRESS, CITY, STATE, ZIP CODE 2 Annable Court Cahokia, IL 62206	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0583</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Keep residents' personal and medical records private and confidential.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to protect residents' privacy for 2 of 4 residents (R1, R4) reviewed for privacy/confidentiality in the sample of 8.</p> <p>Findings include:</p> <p>1. On 6/18/25, at approximately 6:00 PM, the facility failed to prevent a group of men from entering the facility, smoking marijuana, saying/singing obscenities such as sit your old a** down, f*** you n****, and swinging a leather belt around, while shooting a music video and including two residents (R1, R4), without their permission, that was posted on social media, now showing over 67,000 viewers.</p> <p>On 7/2/25 at 9:30 AM, R4 was observed in the hallway in his wheelchair. R4 stated he found out he was in a video without his permission. R4 stated he was in his room and must have fallen asleep because he was awoken by a loud noise, not a normal noise, and he saw a group of guys cursing, smelling like marijuana, yelling F*** old people. R4 stated the lady at the front desk (V11, Receptionist) didn't try to stop them from coming in the building. R4 stated he called the police because he didn't know what the men were doing. R4 stated a couple of days later he was shown a video posted on social media and he saw CNAs (Certified Nursing Assistants) in the video just walk by these guys and didn't say anything to them. R4 stated his privacy, and rights were violated by these men. R4 appeared anxious, nervous, and fearful when talking about the incident.</p> <p>R4's Face Sheet, undated, documents R4 has the following diagnoses: Type 1 Diabetes, Neuropathy, Chronic Kidney Disease, Heart Disease, Traumatic Amputation of the Right Foot, Need for Assistance with Personal Care, and Traction Detachment of the Left Eye Retina.</p> <p>R4's Minimum Data Set, MDS, dated [DATE], documents R4 has a BIMS (Brief Interview of Mental Status) score of 15, indicating R4 is cognitively intact.</p> <p>2. On 7/3/25 at 2:35 PM, R1 stated he did not give permission to be videotaped or have the video posted on social media.</p> <p>R1's Face Sheet, undated, documents R1 has the following diagnoses: Altered Mental Status, Schizophrenia, Type 2 DM, Pulmonary Hypertension, and Heart Disease.</p> <p>R1's MDS, dated [DATE], documents R1 has a BIMS score of 10, indicating R1 has moderate cognitive impairment.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0583</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>R1's Care Plan, dated 6/25/25, documents on 6/25/25, it was brought to staff's attention that R1 was in a video going around on social media that illegally recorded on the premises, violating R1's privacy.</p> <p>R1's Progress Note, dated 6/25/25 at 4:32 PM, documents the following: About 12:00 PM, writer received notification from staff that a video was circulating on social media posted by a civilian. Apparently, the video had a glimpse of the resident in it. The facility was unaware of the video being recorded. Police were notified and took a report. Writer spoke with R1's POA (Power of Attorney) and made her aware of the video and advised the preventative measures that would be put into place moving forward.</p> <p>On 7/2/25 at 9:00 AM, V2, DON (Director of Nurses), there was a video of about 6-7 black men in the facility. V2 stated he got a call from the facility 6/18/25 in the evening about it and came immediately, when he arrived the men were standing outside of the facility, he is unsure of their names and doesn't believe they were affiliated or knew any of the staff or residents. V2 stated he asked the men what they were doing at the facility and what their purpose of being there was, one of the men, V14, Unidentified Male, told him that he had came in, gave the receptionist a phony name to distract her, while the other men snuck in the front door.</p> <p>On 7/2/25 at 4:50 PM, V11, Receptionist, stated on 6/18/25 at approximately 6:00 PM, she was in the parking lot talking with a resident's family member and noticed a group of men in the parking lot, they were talking loudly, and she didn't think anything of it. V11 stated about that time a couple of the kitchen staff came from around the building and told her about the men. V11 stated she came back into the facility and 1 man came to the desk and about 6 or 7 men came in after the first male and proceeded to walk down the hallway, she asked them what they were doing and told them if they weren't here to see a loved one, they needed to leave. V11 stated the other men kept walking and the one man said they were there to film a video, and she told them they needed to leave, they could not do that here. V11 stated she didn't call the police while the man was at her desk because she leaves the facility at 9 at night and didn't want to get shot, you'll get shot, I'm [AGE] years old. V11 stated one of the residents saw it and called the police.</p> <p>On 7/3/25 at 2:40 PM, V1, Administrator, stated on 6/18/25, she received a phone call that some men were in the facility, one of the men distracted the receptionist by telling her he was here to see his granny, while the other men came into the facility and proceeded down the 100-hall. V1 stated staff did tell the men to leave and they did eventually. V1 stated R1 was the main resident in the video, he and his POA (Power of Attorney) were not concerned for him or his safety.</p> <p>On 7/8/25 at 10:25 AM, V29, Paramedic/Clinical Team Member for V28, FNP (Family Nurse Practitioner), stated an incident like this could cause mental and psychosocial harm. V28 stated staff needed to observe R4 for any signs of increased anxiety, acting out towards stimulation like what had occurred with the incident that could resemble PTSD (Post Traumatic Stress Disorder).</p> <p>The Resident Rights Policy, undated, documents the residents have the right to privacy and confidentiality.</p>		

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to prevent mental abuse by denying access to visitors who abuse, exploits and harasses the residents residing in the facility. This failure has the potential to affect all 91 residents residing in the facility. This failure resulted in a Immediate Jeopardy when on 6/18/25, the facility failed to prevent a group of men from entering the facility, smoking marijuana, saying/singing obscenities such as sit your old a** down, f*** you n****, and swinging a leather belt around, while shooting a music video which included two residents (R1, R4), without their permission, that was posted on social media, now showing over 67,000 viewers. This failure has caused mental and psychosocial harm, leading to residents feeling unsafe in the facility, which is their home. Due to the unknown reason of the men's intrusion into the facility, this could have caused physical, mental, and psychosocial harm to all residents, due to the incident that occurred and not knowing if the men had deadly weapons or what their intentions were. This failure has caused residents to feel unsafe in the facility.</p> <p>The Immediate Jeopardy began on 6/18/25 at 6:00 PM, when the group of men entered the facility. On 7/7/25, at 1:43 PM, V1, Administrator, V2, Director of Nurses (DON), and V27, Assistant Director of Nursing (ADON), were notified of the Immediate Jeopardy. On 7/9/25, the surveyor confirmed by observation, interview and record review, the Immediate Jeopardy was removed on 7/8/25 but remains at Level Two because additional time is needed to evaluate the implementation and effectiveness of policies and procedures and the in-service training.</p> <p>Findings include:</p> <p>On 6/18/25, at approximately 6:00 PM, the facility failed to prevent a group of men from entering the facility, smoking marijuana, saying/singing obscenities such as sit your old a** down, f*** you n****, and swinging a leather belt around, while shooting a music video and included two residents (R1, R4), without their permission, in this video that was posted on social media, now showing over 67,000 viewers.</p> <p>On 7/2/25 at 9:30 AM, R4 was observed in the hallway in his wheelchair. R4 stated he found out he was in a video without his permission. R4 stated he was in his room and must have fallen asleep because he was awoken by a loud noise, not a normal noise, and he saw a group of guys cursing, smelling like marijuana, yelling F*** old people. R4 stated the lady at the front desk (V11, Receptionist) didn't try to stop them from coming in the building. R4 stated he called the police because he didn't know what the men were doing. R4 stated a couple of days later he was shown a video posted on social media and he saw CNAs (Certified Nursing Assistants) in the video just walk by these guys and didn't say anything to them. R4 stated he isn't sure why this was allowed to happen and doesn't feel safe in the facility. R4 stated I can't defend myself and neither can any of the other people that live here, they are sick and that is why they are here, these hooligans, I didn't know if they came in with guns, knives, or what their intentions were. R4 appeared anxious, nervous, and fearful when talking about the incident.</p> <p>R4's Face Sheet, undated, documents R4 has the following diagnoses: Type 1 Diabetes, Neuropathy, Chronic Kidney Disease, Heart Disease, Traumatic Amputation of the Right Foot, Need for Assistance with Personal Care, and Traction Detachment of the Left Eye Retina.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>R4's Minimum Data Set (MDS), dated [DATE], documents R4 has a BIMS (Brief Interview of Mental Status) score of 15, indicating R4 is cognitively intact.</p> <p>R4's Care Plan, dated 7/14/25, documents R4 has Activities of Daily Living (ADL) self-care performance deficit and requires assistance with daily care needs.</p> <p>On 7/3/25 at 2:35 PM, R1 stated he did not give permission to be videotaped or have the video posted on social media.</p> <p>R1's Face Sheet, undated, documents R1 has the following diagnoses: Altered Mental Status, Schizophrenia, Type 2 DM, Pulmonary Hypertension, and Heart Disease.</p> <p>R1's MDS, dated [DATE], documents R1 has a BIMS score of 10, indicating R1 has moderate cognitive impairment.</p> <p>R1's Care Plan, dated 4/12/24, documents R1 has an ADL self-care performance deficit and requires assistance with daily care needs.</p> <p>R1's Care Plan, dated 6/25/25, documents on 6/25/25, it was brought to staff's attention that R1 was in a video going around on social media that illegally recorded on the premises, violating R1's privacy. R1 will be removed from the common areas if door lock system fails. The facility doors will be locked 24/7 and will require either a code or staff permission to enter the facility, approved visitors only.</p> <p>R1's Progress Note, dated 6/25/25 at 4:32 PM, documents the following: About 12:00 PM, writer received notification from staff that a video was circulating on social media posted by a civilian. Apparently, the video had a glimpse of the resident in it. The facility was unaware of the video being recorded. Police were notified and took a report. Writer spoke with R1's POA (Power of Attorney) and made her aware of the video and advised the preventative measures that would be put into place moving forward.</p> <p>R1's Progress Note, dated 6/27/25 at 11:16 AM, documents the following: Resident is alert with periods of confusion. Resident has a diagnosis of Schizophrenia, Wandering, and Insomnia. Resident likes to hang out in the common areas. Resident witnessed an incident regarding some men running in the building. R1 stated he saw the event take place. He stated they were just young and confused.</p> <p>(continued on next page)</p>

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>The facility's Final Investigation Report, dated 6/27/25, documents the following: On June 18th, 2025, a group of men entered into the building behind some employees. The receptionist asked them to sign in because they stated they were here to see their granny. Then the men proceeded to laugh and say they were just playing, then a few more men rushed behind him and ran through 100 halls. (V13 and V16) from the dietary department had asked the men to leave once they got down the hall. The men left and exited out the front door. Witnesses say they did have their phone in their hand but wasn't sure at the moment what they were doing or what they were possibly recording. Other staff and residents did witness the phone in their hand, and it seemed like they were recording themselves. Our resident (R4) called the police first and told the receptionist (V11) he called. The men were still hanging out in the parking lot. The DON and the police arrived simultaneously, and the men exited the parking lot. After the video surfaced on 6/25/25, staff notified the administrator that one of the residents (R1) appeared in the video. The video didn't mention any names or identify who these residents were. They saw a small glimpse of (R4), but he claims he was telling the civilians to exit and stop causing commotion. (R4) is alert and oriented x 4 and he is his own POA. Administrator notified the police again and called R1's family about the event. MD (Medical Doctor) is aware of the event. Residents were interviewed on the 100-hall, they had no concerns and advised they all feel safe. Social Service Assistant ensured them that their safety is our priority. Activity Director is conducting a resident council meeting advising all the residents that the doors will now be locked 24/7 and visitors must put in a code to enter, or the receptionist will have to manually let them in the building. Our HR (Human Resources) director also sent out a voice alert notifying families and staff our interventions. There was no harm done and no abuse substantiated, all residents have continued their daily routine with no mental anguish. (R1) has continued his daily routine as well with no mental anguish.</p> <p>The QAPI (Quality Assurance Performance Improvement) Action Plan, dated 6/27/25, documents the concern was video recording and invasion. The root cause analysis was unlocked doors, possible people hanging around parking lot, and ensure proper screening. Goals/Objectives are to keep the doors locked 24/7. Action items are to lock the doors 24/7, pending new cameras with a possible buzz in option, and spot checks of the parking lot.</p> <p>On 7/2/25 at 8:30 AM, V4, CNA (Certified Nursing Assistant), stated she saw a video that was circulating, some guys came in rapping, unsure of the date, the video was inappropriate, the men in the video kept saying sit your old a** down.</p> <p>On 7/2/25 at 8:32 AM, V5, LPN (Licensed Practical Nurse), stated she saw the video on social media, it was inappropriate, there were young men rapping, she was unable to watch it fully and she is unsure of who's social media site it came from.</p> <p>On 7/2/25 at 8:35 AM, V6, CNA, stated she wasn't here when the video was made but it was all over social media, the video was inappropriate, there were young men running around singing sit you old ass down.</p> <p>On 7/2/25 at 8:37 AM, V7, CNA, stated there was a video shot in the facility and that was inappropriate. V7 stated she isn't sure of who's social media page it was shared from. V7 stated it was from a gentleman that made the video, they were in the parking lot and facility, there were residents in the video.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>On 7/2/25 at 8:40 AM, V9, RN (Registered Nurse), stated there was a video on social media, it was inappropriate, the individuals in the video don't work at the facility, it was disrespectful and not safe. V9 stated she didn't think there were any residents or staff that were affiliated with or knew the men in the video, it could be local people, but she isn't sure of who they were or any of their names. V9 stated she only saw it because someone else posted it, but she was unable to tell the surveyor who posted it.</p> <p>On 7/2/25 at 8:50 AM, V10, Dietary Manager, stated she was gone for the day when the incident with the video occurred on 6/18/25, but her evening dietary staff were here and wrote statements. V10 stated the video crossed the line and violated HIPAA (Health Insurance Portability and Accountability Act), the men were walking through the facility, she thinks there was one resident in the video.</p> <p>On 7/2/25 at 9:00 AM, V2, Director of Nurses (DON), there was a video of about 6-7 black men in the facility. V2 stated he got a call from the facility on 6/18/25 in the evening about it and came immediately, when he arrived the men were standing outside of the facility, he is unsure of their names and doesn't believe they were affiliated or knew any of the staff or residents. V2 stated he asked the men what they were doing at the facility and what was their purpose of being there, one of the men, V14, Unidentified Male, told him that he had came in, gave the receptionist a phony name to distract her, while the other men snuck in the front door.</p> <p>On 7/2/25 at 10:15 AM, V12, R3's Family, stated R3 was in the hospital but has been transferred to another nursing home. V12 stated R3 didn't want to return because she didn't feel safe in the building because of the video that was made in the facility.</p> <p>On 7/2/25 at 10:37 AM, R7 stated he doesn't feel safe in the facility with those men coming through the door like that, smoking marijuana.</p> <p>On 7/2/25 at 10:40 AM, R8 stated he doesn't feel safe in the facility since the incident occurred.</p> <p>On 7/2/25 at 3:35 PM, V18, CNA, stated she was here when the video incident occurred on 6/18/25. V18 stated she didn't see the men with the camera, but they were rapping in the hallway, there were a few residents in the hallway, can't recall who they were. V18 stated when this happened, she didn't feel safe because she didn't know who they were or why they were there.</p> <p>On 7/2/25 at 4:19 PM, V13, Dietary Aide, stated she was here when the incident with the video occurred on 6/18/25, she was clocking out and noticed a group of men in the parking lot, she went to tell the receptionist, who was outside, then she went to the nurses station to let the staff know what was going on and then the men came through the front door and were coming down the hallway, so she told them to leave because nobody else would. V13 stated this made her feel unsafe, the men came in smoking and doing all kinds of stuff.</p> <p>On 7/2/25 at 4:25 PM, V17, CNA. stated on 6/18/25 she was on the 100-hall doing her rounds, she went to the nurse's station and noticed a group of men coming down the 100-hall, she thought it was a resident's family, but it wasn't. V17 stated a few of the other aides walked down the hallway, doesn't recall who the aides were, to see what was going on. V17 stated there were residents saying it made them feel uncomfortable, unable to recall who, just that there were a few.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>On 7/2/25 at 4:50 PM, V11, Receptionist, stated on 6/18/25 around 6:00 PM, she was in the parking lot talking with a resident's family member and noticed a group of men in the parking lot, they were talking loudly, and she didn't think anything of it. V11 stated about that time a couple of the kitchen staff came from around the building and told her about the men. V11 stated she came back into the facility and 1 man came to the desk and about 6 or 7 men came in after the first male and proceeded to walk down the hallway, she asked them what they were doing and told them if they weren't here to see a loved one, they needed to leave. V11 stated the other men kept walking and the one man said they were there to film a video, and she told them they needed to leave, they could not do that here. V11 stated she didn't call the police while the man was at her desk because she leaves the facility at 9 at night and didn't want to get shot, you'll get shot, I'm [AGE] years old. V11 stated one of the residents saw it and called the police. V11 stated the men did eventually leave the facility and were outside talking to V2, DON. V11 again stated she felt very unsafe, she was afraid she would get shot because they will do that to you. V11 stated now the doors are kept locked and any visitors have to be let in. V11 stated she will feel much safer when they get the new things in place, they are supposed to install a camera at the receptionist desk and any visitors will have to be buzzed in. So, when a visitor comes, she will be able to see who it is, ask why they are here, and they won't be let in until it is verified who they are and that they are visiting a resident. V11 appeared upset and visibly shaken when talking about the incident and what could have happened.</p> <p>On 7/3/25 at 2:40 PM, V1, Administrator, stated on 6/18/25, she received a phone call that some men were in the facility, one of the men distracted the receptionist by telling her he was here to see his granny, while the other men came into the facility and proceeded down the 100-hall. V1 stated staff did tell the men to leave and they did eventually. V1 stated R1 was the main resident in the video, he and his POA (Power of Attorney) were not concerned for him or his safety. V1 stated she isn't sure who the men were, but the word is that the one singing could be a rapper with local connections. V1 stated there were no staff or residents that knew the men, and no one had given them permission to videotape in or outside the facility. V1 stated since the incident, they are keeping the front door locked at all times and anyone entering through that door has to be let in by the receptionist or staff.</p> <p>On 7/8/25 at 10:25 AM, V29, Paramedic/Clinical Team Member for V28, FNP (Family Nurse Practitioner), stated an incident like this could cause mental and psychosocial harm. V28 stated staff needed to observe R4 for any signs of increased anxiety, acting out towards stimulation like what had occurred with the incident that could resemble PTSD (Post Traumatic Stress Disorder).</p> <p>The Abuse Prevention Program policy, dated 6/2008, documents the facility affirms the right of our residents to be free from abuse (verbal, mental, sexual or physical), neglect, misappropriation of resident property, exploitation, corporal punishment, involuntary seclusion and physical and chemical restraints that are not required to treat a resident's medical symptoms. It is the policy of this facility to develop a mechanism to reduce the risk of abuse, neglect, misappropriation of resident property and/or crimes from being committed against the residents of this facility. Mental abuse is the use of verbal or nonverbal conduct which causes or has the potential to cause the resident to experience humiliation, intimidation, fear, shame, agitation, or degradation. Examples include abuse that is facilitated or caused by nursing home staff taking or using photographs or recordings of any manner that would demean or humiliate residents.</p> <p>The Long-Term Care Facility Application for Medicare and Medicaid, CMS 671, dated 7/8/25, documents there are 91 residents residing in the facility.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>The Immediate Jeopardy that began on 6/18/25 was removed on 7/8/25, when the facility took the following actions to remove the immediacy:</p> <p>On 6/18/2025, Dietary staff demanded for the group of men to exit the facility. Then men exited to the parking lot.</p> <p>On 6/18/2025, local authorities were called, and they took report and immediately made the group of men exit the premises.</p> <p>On 6/18/2025, the doors were programmed to lock at 6:00 PM which requires a code upon entry, or the receptionist has to manually open the door for all visitors.</p> <p>When the facility was notified, an unauthorized video surfaced the internet, the Administrator, V1, immediately reported the recording and called the local authorities on 6/25/2025.</p> <p>On 6/25/2025, Maintenance Director reprogrammed the door to lock 24/7.</p> <p>On 6/27/2025, Activity Director, V40, conducted a resident council and ensured the residents they safety is our first priority. All residents were invited, the ones who desired to come, attended the meeting.</p> <p>On 6/27/2025, Human Resources (HR), V38, sent out a voice alert to residents' families and staff advising the new safety measures that were implemented.</p> <p>On 6/27/2025, V1, conducted a QAPI meeting with all department heads analyzing the following: receptionist must spot check front premises to ensure no civilians are lingering around, if so call 911, lock doors 24/7 and don't pass out code, ensure proper screening for visitors.</p> <p>a.</p> <p>The screening process requires the following: the receptionist or designee is required to ask the purpose of their visit. Vendors must identify themselves and the purpose of their visit. All families and friends that are here for residents must identify the residents name and the purpose of their visit.</p> <p>b.</p> <p>b.</p> <p>The receptionist or designee will be required to fill out the spot check form daily, and the checks are ongoing between 8:00 AM-9:00 PM. Spot checks are completed every two hours. A CNA or a Nurse will check the lobby every two hours between 9:00 PM-8:00 PM. No other doors are accessible to the public from the outside; you must use a code. By locking the doors, it does not interfere or override our fire alarm system. In the case of an emergency, the doors are still programmed to open, and residents and staff will still have an exit to egress.</p> <p>On 6/27/2025 an in-service was conducted by the Business Office Manager, V43.</p> <p>(continued on next page)</p>

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NAME OF PROVIDER OR SUPPLIER Autumn Meadows of Cahokia		STREET ADDRESS, CITY, STATE, ZIP CODE 2 Annable Court Cahokia, IL 62206	

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>a.</p> <p>Front doors will be locked 24/7.</p> <p>b.</p> <p>Must conduct proper screening, ensure they have purpose for their visit.</p> <p>On 6/27/2025, the Administrator, V1, called the local authorities and made a second report to (V25, Local Police Officer), case number 2025-05942. He advised he will now escalate this matter to (V26, Local Police Detective) for charges of disorderly conduct and property invasion.</p> <p>On 7/7/2025, Maintenance Director, V37, reached out to the (local) police department for a consult regarding a plan or a preventative measure for unwanted visitors. (V41, Local Police Officer) advised he will check with the sheriff and give us an update.</p> <p>On 7/7/2025, QAPI team created a code for possible weapon/invasion. DON, V2, ADON, V27, initiated an in-service regarding the following:</p> <p>a.</p> <p>All unwanted visitors, immediately call 911 and demand them to exit the premises.</p> <p>b.</p> <p>If intruders bypass front doors/ force entry call 911 and yell code Silver</p> <p>c.</p> <p>Once the Silver code is activated, all available staff will move residents to a safe zone, or behind a barrier such as a locked door. If possible, they can evacuate to an alternate door if there is no potential harm.</p> <p>d.</p> <p>Any suspicion of weapons, foreign objects, violence, disorderly conduct, unauthorized recordings, suspicious activity, drug utilization, yell the code Silver and call 911</p> <p>e.</p> <p>Any concealed clothing, face coverings, disguises, yell code Silver.</p> <p>f.</p> <p>After a code Silver has been activated, any designated person that can go into a locked room will initial the 911 call. Locked rooms are utility closets, storage rooms, manager offices, and the medication room.</p> <p>(continued on next page)</p>

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Many</p>	<p>g. After a code Silver is activated, all staff will have residents go in their room and hide or move them to a safe zone.</p> <p>h. Staff will help our residents exit, they will proceed to evacuate if safe.</p> <p>i. In-serviced staff to create a barrier between themselves/residents and the perpetrators.</p> <p>Starting 7/7/2025, and continuing until further addressed in a plan of correction, the IDT team will have a monthly QAPI to review any concerns and make necessary changes and review the following:</p> <p>a. Going forward, receptionist will have a form to complete daily, indicating they completed a spot check of the front premises.</p> <p>b. Implementing name tags, ensuring everyone can be identified. Vendors must have a visitor pass/badge indicated they were allowed in the building.</p> <p>c. On 7/8/2025, All CNAs completed a Safety questionnaire with all the residents. The CNAs will be directed by Social Services to ask questions for a screening and any resident who responds affirmatively will be referred to Social Services for further assessment, physician/psychiatrist notification and recommendation as to further services and supports. The questionnaire focused on, fears of their surroundings, safety concerns, mood state, and providing education with the new interventions that were implemented for their safety.</p> <p>d. On 7/8/2028, Social Services, V39, initiated a whole house in-service regarding the abuse policy and will be completed by night shift.</p> <p>e. On 7/8/2028, our abuse policy is being reviewed and modified to focus on key components such as Psychosocial and mental abuse. The policy was updated by (V42, Regional Operational Support).</p> <p>Date of Removal/Abatement Completion: 7/8/2025</p>

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and record review, the facility failed to recognize potential abuse and immediately report an allegation of abuse to the Department. This has the potential to affect all 91 residents in the facility.</p> <p>Findings include:</p> <p>On 6/18/25, at approximately 6:00 PM, the facility failed to prevent a group of men from entering the facility, smoking marijuana, saying/singing obscenities such as sit your old a** down, f*** you n****, and swinging a leather belt around, while shooting a music video and including two residents (R1, R4), without their permission, in this video that was posted on social media, now showing over 67,000 viewers.</p> <p>On 7/2/25 at 9:30 AM, R4 was observed in the hallway in his wheelchair. R4 stated he found out he was in a video without his permission. R4 stated he was in his room and must have fallen asleep because he was awoken by a loud noise, not a normal noise, and he saw a group of guys cursing, smelling like marijuana, yelling F*** old people. R4 stated the lady at the front desk (V11, Receptionist) didn't try to stop them from coming in the building. R4 stated he called the police because he didn't know what the men were doing. R4 stated a couple of days later he was shown a video posted on social media and he saw CNAs (Certified Nursing Assistants) in the video just walk by these guys and didn't say anything to them. R4 stated he isn't sure why this was allowed to happen and doesn't feel safe in the facility. R4 stated I can't defend myself and neither can any of the other people that live here, they are sick and that is why they are here, these hooligans, I didn't know if they came in with guns, knives, or what their intentions were. R4 appeared anxious, nervous, and fearful when talking about the incident.</p> <p>R4's Minimum Data Set, MDS, dated [DATE], documents R4 has a BIMS (Brief Interview of Mental Status) score of 15, indicating R4 is cognitively intact.</p> <p>(continued on next page)</p>		

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>The facility's Final Investigation Report, dated 6/27/25, documents the following: The initial report was submitted on 6/25/25 which was 7 days after the incident occurred. On June 18th, 2025, a group of men entered into the building behind some employees. The receptionist asked them to sign in because they stated they were here to see their granny. Then the men proceeded to laugh and say they were just playing, then a few more men rushed behind him and ran through 100-hall. (V13 and V16) from the dietary department had asked the men to leave once they got down the hall. The men left and exited out the front door. Witnesses say they did have their phone in their hand but wasn't sure at the moment what they were doing or what they were possibly recording. Other staff and residents did witness the phone in their hand, and it seemed like they were recording themselves. Our resident (R4) called the police first and told the receptionist (V11) he called. The men were still hanging out in the parking lot. The DON and the police arrived simultaneously, and the men exited the parking lot. After the video surfaced on 6/25/25, staff notified the administrator that one of the residents (R1) appeared in the video. The video didn't mention any names or identify who these residents were. They saw a small glimpse of (R4), but he claims he was telling the civilians to exit and stop causing commotion. (R4) is alert and oriented x 4 and he is his own POA. Administrator notified the police again and called R1's family about the event. MD (Medical Doctor) is aware of the event. Residents were interviewed on the 100-hall, they had no concerns and advised they all feel safe. Social Service Assistant ensured them that their safety is our priority. Activity Director is conducting a resident council meeting advising all the residents that the doors will now be locked 24/7 and visitors must put in a code to enter, or the receptionist will have to manually let them in the building. Our HR (Human Resources) director also sent out a voice alert notifying families and staff our interventions. There was no harm done and no abuse substantiated, all residents have continued their daily routine with no mental anguish. (R1) has continued his daily routine as well with no mental anguish.</p> <p>On 7/2/25 at 9:00 AM, V2, Director of Nurses, DON, there was a video of about 6-7 black men in the facility. V2 stated he got a call from the facility on 6/18/25 in the evening about it and came immediately, when he arrived the men were standing outside of the facility, he is unsure of their names and doesn't believe they were affiliated or knew any of the staff or residents. V2 stated he asked the men what they were doing at the facility and what was their purpose of being there, one of the men, V14, Unidentified Male, told him that he had come in, gave the receptionist a phony name to distract her, while the other men snuck in the front door.</p> <p>On 7/2/25 at 3:35 PM, V18, Certified Nurse's Aide, CNA, stated she was here when the video incident occurred on 6/18/25. V18 stated she didn't see the men with the camera, but they were rapping in the hallway, there were a few residents in the hallway, can't recall who they were. V18 stated when this happened, she didn't feel safe because she didn't know who they were or why they were there.</p> <p>On 7/2/25 at 4:19 PM, V13, Dietary Aide, stated she was here when the incident with the video occurred on 6/18/25, she was clocking out and noticed a group of men in the parking lot, she went to tell the receptionist, who was outside, then she went to the nurses station to let the staff know what was going on and then the men came through the front door and were coming down the hallway, so she told them to leave because nobody else would. V13 stated this made her feel unsafe, the men came in smoking and doing all kinds of stuff.</p> <p>(continued on next page)</p>		

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 7/2/25 at 4:25 PM, V17, CNA, stated on 6/18/25 she was on the 100-hall doing her rounds, she went to the nurse's station and noticed a group of men coming down the 100-hall, she thought it was a resident's family, but it wasn't. V17 stated a few of the other aides walked down the hallway, doesn't recall who the aides were, to see what was going on. V17 stated there were residents saying it made them feel uncomfortable, unable to recall who, just that there were a few.</p> <p>On 7/2/25 at 4:50 PM, V11, Receptionist, stated on 6/18/25 around 6:00 PM, she was in the parking lot talking with a resident's family member and noticed a group of men in the parking lot, they were talking loudly, and she didn't think anything of it. V11 stated about that time a couple of the kitchen staff came from around the building and told her about the men. V11 stated she came back into the facility and 1 man came to the desk and about 6 or 7 men came in after the first male and proceeded to walk down the hallway, she asked them what they were doing and told them if they weren't here to see a loved one, they needed to leave. V11 stated the other men kept walking and the one man said they were there to film a video, and she told them they needed to leave, they could not do that here. V11 stated she didn't call the police while the man was at her desk because she leaves the facility at 9 at night and didn't want to get shot, you'll get shot, I'm [AGE] years old. V11 stated one of the residents saw it and called the police. V11 stated the men did eventually leave the facility and were outside talking to V2, DON. V11 again stated she felt very unsafe, she was afraid she would get shot because they will do that to you. V11 stated now the doors are kept locked and any visitors have to be let in. V11 stated she will feel much safer when they get the new things in place, they are supposed to install a camera at the receptionist desk and any visitors will have to be buzzed in. So, when a visitor comes, she will be able to see who it is, ask why they are here, and they won't be let in until it is verified who they are and that they are visiting a resident. V11 appeared upset and visibly shaken when talking about the incident and what could have happened.</p> <p>On 7/3/25 at 2:40 PM, V1, Administrator, stated on 6/18/25, she received a phone call that some men were in the facility, one of the men distracted the receptionist by telling her he was here to see his granny, while the other men came into the facility and proceeded down the 100-hall. V1 stated staff did tell the men to leave and they did eventually. V1 stated there were no staff or residents that knew the men, and no one had given them permission to videotape in or outside the facility. V1 stated since the incident, they are keeping the front door locked at all times and anyone entering through that door has to be let in by the receptionist or staff. V1 stated she reported the incident after she became aware of the video.</p> <p>The Abuse Prevention Program policy, dated 6/2008, documents the following: This facility affirms the right of our residents to be free from abuse, neglect, misappropriation of resident property, exploitation, corporal punishment, involuntary seclusion and physical and chemical restraints that are not required to treat a resident's medical symptoms. The facility will develop and implement policies and procedures to assist in the identification and reporting of events, trends and patterns that may constitute abuse or that may require further investigation. Facility staff will investigate and report any allegations of abuse within timeframe required by Federal Law. Any allegation of abuse will be reported to the facility Administrator or his/her designee, who will follow Federal requirements for reporting to the following entities: State licensing agency responsible for licensure of the facility, law enforcement officials, the resident's representative, and the resident's primary physician.</p> <p>The Long-Term Care Facility Application for Medicare and Medicaid, CMS 671, dated 7/8/25, documents there are 91 residents residing in the facility.</p>		

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<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Respond appropriately to all alleged violations.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, the facility failed to thoroughly investigate an allegation of abuse. This has the potential to affect all 91 residents in the facility.</p> <p>Findings include:</p> <p>On 6/18/25, at approximately 6:00 PM, the facility failed to prevent a group of men from entering the facility, smoking marijuana, saying/singing obscenities such as sit your old a** down, f*** you n****, and swinging a leather belt around, while shooting a music video and including two residents (R1, R4), without their permission, in this video that was posted on social media, now showing over 67,000 viewers.</p> <p>On 7/2/25 at 9:30 AM, R4 was observed in the hallway in his wheelchair. R4 stated he found out he was in a video without his permission. R4 stated he was in his room and must have fallen asleep because he was awoken by a loud noise, not a normal noise, and he saw a group of guys cursing, smelling like marijuana, yelling F** old people. R4 stated the lady at the front desk (V11, Receptionist) didn't try to stop them from coming in the building. R4 stated he called the police because he didn't know what the men were doing. R4 stated a couple of days later he was shown a video posted on social media and he saw CNAs (Certified Nursing Assistants) in the video just walk by these guys and didn't say anything to them. R4 stated he isn't sure why this was allowed to happen and doesn't feel safe in the facility. R4 stated I can't defend myself and neither can any of the other people that live here, they are sick and that is why they are here, these hooligans, I didn't know if they came in with guns, knives, or what their intentions were. R4 appeared anxious, nervous, and fearful when talking about the incident.</p> <p>R4's Minimum Data Set (MDS), dated [DATE], documents R4 has a BIMS (Brief Interview of Mental Status) score of 15, indicating R4 is cognitively intact.</p> <p>On 7/2/25 at 9:00 AM, V2, Director of Nurses, DON, stated there was a video of about 6-7 black men in the facility. V2 stated he got a call from the facility on 6/18/25 in the evening about it and came immediately, when he arrived the men were standing outside of the facility, he is unsure of their names and doesn't believe they were affiliated or knew any of the staff or residents. V2 stated he asked the men what they were doing at the facility and what was their purpose of being there, one of the men, V14, Unidentified Male, told him that he had come in, gave the receptionist a phony name to distract her, while the other men snuck in the front door.</p> <p>On 7/2/25 at 3:35 PM, V18, Certified Nurse's Aide, CNA, stated she was here when the video incident occurred on 6/18/25. V18 stated she didn't see the men with the camera, but they were rapping in the hallway, there were a few residents in the hallway, can't recall who they were. V18 stated when this happened, she didn't feel safe because she didn't know who they were or why they were there.</p> <p>(continued on next page)</p>		

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<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 7/2/25 at 4:19 PM, V13, Dietary Aide, stated she was here when the incident with the video occurred on 6/18/25, she was clocking out and noticed a group of men in the parking lot, she went to tell the receptionist, who was outside, then she went to the nurses station to let the staff know what was going on and then the men came through the front door and were coming down the hallway, so she told them to leave because nobody else would. V13 stated this made her feel unsafe, the men came in smoking and doing all kinds of stuff.</p> <p>On 7/2/25 at 4:25 PM, V17, CNA. stated on 6/18/25 she was on the 100-hall doing her rounds, she went to the nurse's station and noticed a group of men coming down the 100-hall, she thought it was a resident's family, but it wasn't. V17 stated a few of the other aides walked down the hallway, doesn't recall who the aides were, to see what was going on. V17 stated there were residents saying it made them feel uncomfortable, unable to recall who, just that there were a few.</p> <p>On 7/2/25 at 4:50 PM, V11, Receptionist, stated on 6/18/25 around 6:00 PM, she was in the parking lot talking with a resident's family member and noticed a group of men in the parking lot, they were talking loudly, and she didn't think anything of it. V11 stated about that time a couple of the kitchen staff came from around the building and told her about the men. V11 stated she came back into the facility and 1 man came to the desk and about 6 or 7 men came in after the first male and proceeded to walk down the hallway, she asked them what they were doing and told them if they weren't here to see a loved one, they needed to leave. V11 stated the other men kept walking and the one man said they were there to film a video, and she told them they needed to leave, they could not do that here. V11 stated she didn't call the police while the man was at her desk because she leaves the facility at 9 at night and didn't want to get shot, you'll get shot, I'm [AGE] years old. V11 stated one of the residents saw it and called the police. V11 stated the men did eventually leave the facility and were outside talking to V2, DON. V11 again stated she felt very unsafe, she was afraid she would get shot because they will do that to you. V11 stated now the doors are kept locked and any visitors have to be let in. V11 stated she will feel much safer when they get the new things in place, they are supposed to install a camera at the receptionist desk and any visitors will have to be buzzed in. So, when a visitor comes, she will be able to see who it is, ask why they are here, and they won't be let in until it is verified who they are and that they are visiting a resident. V11 appeared upset and visibly shaken when talking about the incident and what could have happened.</p> <p>On 7/3/25 at 2:40 PM, V1, Administrator, stated on 6/18/25, she received a phone call that some men were in the facility, one of the men distracted the receptionist by telling her he was here to see his granny, while the other men came into the facility and proceeded down the 100-hall. V1 stated staff did tell the men to leave and they did eventually. V1 stated R1 was the main resident in the video, he and his POA (Power of Attorney) were not concerned for him or his safety. V1 stated she isn't sure who the men were, but the word is that the one singing could be a rapper with local connections. V1 stated there were no staff or residents that knew the men, and no one had given them permission to videotape in or outside the facility. V1 state she reported the incident after the video surfaced.</p> <p>(continued on next page)</p>		

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For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>The facility's Final Investigation Report, dated 6/27/25, documents the following: The initial report was submitted on 6/25/25. The report documented On June 18th, 2025, a group of men entered into the building behind some employees. The receptionist asked them to sign in because they stated they were here to see their granny. Then the men proceeded to laugh and say they were just playing, then a few more men rushed behind him and ran through 100-halls. (V13 and V16) from the dietary department had asked the men to leave once they got down the hall. The men left and exited out the front door. Witnesses say they did have their phone in their hand but wasn't sure at the moment what they were doing or what they were possibly recording. Other staff and residents did witness the phone in their hand, and it seemed like they were recording themselves. Our resident (R4) called the police first and told the receptionist (V11) he called. The men were still hanging out in the parking lot. The DON and the police arrived simultaneously, and the men exited the parking lot. After the video surfaced on 6/25/25, staff notified the administrator that one of the residents (R1) appeared in the video. The video didn't mention any names or identify who these residents were. They saw a small glimpse of (R4), but he claims he was telling the civilians to exit and stop causing commotion. (R4) is alert and oriented x 4 and he is his own POA. Administrator notified the police again and called R1's family about the event. MD (Medical Doctor) is aware of the event. Residents were interviewed on the 100-hall, they had no concerns and advised they all feel safe. Social Service Assistant ensured them that their safety is our priority. Activity Director is conducting a resident council meeting advising all the residents that the doors will now be locked 24/7 and visitors must put in a code to enter, or the receptionist will have to manually let them in the building. Our HR (Human Resources) director also sent out a voice alert notifying families and staff our interventions. There was no harm done and no abuse substantiated, all residents have continued their daily routine with no mental anguish. (R1) has continued his daily routine as well with no mental anguish.</p> <p>The abuse investigation for this incident was reviewed. V1 interviewed all alert and oriented residents on 100-hall but did not interview any other residents in the facility regarding this incident.</p> <p>The Long-Term Care Facility Application for Medicare and Medicaid, CMS 671, dated 7/8/25, documents there are 91 residents residing in the facility.</p> <p>The Abuse Prevention Program policy, dated 6/2008, documents the following: This facility affirms the right of our residents to be free from abuse, neglect, misappropriation of resident property, exploitation, corporal punishment, involuntary seclusion and physical and chemical restraints that are not required to treat a resident's medical symptoms. The facility will develop and implement policies and procedures to assist in the identification and reporting of events, trends and patterns that may constitute abuse or that may require further investigation. The Policy documents Facility staff will investigate and report any allegations of abuse within timeframe required by Federal Law.</p>		