

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  145625	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  01/09/2025
NAME OF PROVIDER OR SUPPLIER  California Terrace		STREET ADDRESS, CITY, STATE, ZIP CODE 2829 South California Blvd Chicago, IL 60608	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0732</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Many</p>	<p>Post nurse staffing information every day.</p> <p>49572</p> <p>Based on observation, interview and record review, the facility failed to post the daily nursing staffing and failed to ensure the daily nursing staffing information was complete and accurate. These failures affected all 230 residents residing in the facility.</p> <p>Findings include:</p> <p>Facility census, dated 1/06/25, documents, in part, 230 active residents.</p> <p>On 1/06/25 at 9:30am, upon entrance to the facility, surveyor observed that there was no daily nursing staffing posted.</p> <p>On 1/06/25 at 12:50pm, surveyor observed the daily staffing posted, dated 1/06/25, near the receptionist area.</p> <p>On 1/07/25 at 9:35am, surveyor observed the daily staffing posted, dated 1/07/24 (wrong year), with no census documented.</p> <p>On 1/07/25 at 10:09am, V14 (Staffing Coordinator) said, Yes, I'm (V14) responsible for posting the daily staffing. I (V14) post it in the morning, sometimes the day before if I'm (V14) working that night before I (V14) leave. The information for the daily staffing sheet is obtained from my staffing sheets. When asked why the daily staffing sheet wasn't posted at 9:30am on 1/06/25, V14 replied, I (V14) was coming right behind y'all yesterday to post it. When asked why there is no daily census on the daily staffing posting for 1/07/25, V14 replied, I (V14) missed that, the resident census, sorry. It's 230 or 231.</p> <p>On 1/07/25 at 10:41am, V2 (Director of Nursing/DON) said, The daily staffing should be posted daily at the beginning of the shift, around sevenish. Should be filled out completely.</p> <p>On 1/08/25 at 11:17am, V1 (Administrator) said, . I (V1) check the daily staffing each day. The overnight shift, the day of, and second shift before I (V1) leave. Expectations for the daily staffing is to be posted at beginning of shift which is 7am . and accurate.</p> <p>Facility document title, (Facility) Daily Nurse Staffing Form, documents, in part, Today's Date 1/7/2024; Today's Resident Census: The year on the daily staffing posting is wrong and there was no census documented.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0732</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Many</p>	<p>Facility job description titled, Staffing Coordinator, dated 2003, documents, in part, . The primary purpose of your job position is to ensure adequate and appropriate staffing of the facility nursing department to meet the needs of the residents . As Staffing Coordinator, you are delegated the administrative authority, responsibility, and accountability necessary for carrying out your assigned duties . Assist in completion and filing of designated reports in accordance with established procedures . Assist in obtaining nursing care staff information needed for daily posting requirements .</p> <p>Facility job description titled, Director of Nursing, dated 2003, documents, in part, .The primary purpose of your job position is to plan, organize, develop and direct the overall operation of our Nursing Service Department in accordance with current federal, state, and local standards, guidelines, and regulations that govern our facility . to ensure that the highest degree of quality care is maintained at all times .</p> <p>Facility job description titled, Administrator, dated 2003, documents, in part, . The primary purpose of your job position is to direct the day-to-day functions of the facility in accordance with current federal, state, and local standards, guidelines, and regulations that govern nursing facilities to assure that the highest degree of quality care can be provided to our residents at all times . Make routine inspections of the facility to assure that established policies and procedures are being implemented and followed . Ensure that appropriate staffing level information is posted on a daily basis .</p>		

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<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.</p> <p>45346</p> <p>Based on observation, interview and record review, the facility failed to ensure that the third and fourth floor shower rooms were clean and sanitary. This has the potential to affect all 33 residents residing on the third floor and all 60 residents residing on the fourth floor.</p> <p>Findings include:</p> <p>On 1/06/2025 at 11:53am, during a tour of the fourth floor, surveyor requested the fourth floor housekeeper to unlock the door to the fourth-floor east side shower room. Upon entering the fourth-floor east side shower room, surveyor observed a small circle of a brown colored substance on the floor in front of the shower stall.</p> <p>On 1/06/2025 at 12:15pm, during a tour of the third floor, surveyor requested the third floor staff person to unlock the door to the third-floor east side shower room. Surveyor observed a blue soiled diaper on the floor in the third-floor east side shower room.</p> <p>On 1/08/2025 at 11:55am, R9 stated, I have observed feces on the shower room floor every now and then.</p> <p>On 1/08/2025 at 12:00pm, R2 stated, one day I went into the shower room and there was poop all over the floor and I stopped taking showers.</p> <p>On 1/6/2025 at 11:57am, V8 (Housekeeper) working on the fourth floor was asked, What is this on the shower room floor? V8 stated it looks like feces. V8 stated the floor tech is to clean the centers of the floors, things like the showers and pantry. V8 stated the housekeeper cleans the outsides, the resident's rooms. V8 stated really either one of us can clean anything on the entire floor. V8 stated the nurse or certified nursing assistant would notify me if feces were on the floor and I would come to clean it up. V8 stated the shower rooms are usually cleaned once or twice a day or as needed.</p> <p>On 1/6/2025 at 12:15pm, V11 (RN/Registered Nurse) stated everyone working on this floor (third floor) is responsible for cleaning the shower rooms. V11 stated the housekeeping staff is mainly responsible. V11 stated the soiled diaper should not be sitting on the floor in the shower room.</p> <p>On 1/8/2025 at 1:10pm, V28 (Housekeeping Director/Laundry Supervisor) stated the shower rooms are cleaned two to three times a day and as needed. V28 stated the certified nursing assistants clean the shower rooms some; but the housekeeping staff comes into the shower rooms to disinfect. V28 stated the employee responsible for the cleaning of the showers is called the floor tech; but it falls under the housekeeping job description. V28 stated it is not acceptable for feces and soiled diapers to be on the floors in the resident's shower rooms. V28 stated it is my expectation that the shower rooms and the floors in the shower room are clean for the resident's use.</p> <p>(continued on next page)</p>		

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<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>The undated Housekeeper job description documents, in part, the primary purpose of the position is to perform the day-to-day activities of the Housekeeping Department in accordance with current federal, state, and local standards, guidelines and regulations governing our facility, and as may be directed by the Administrator. Ensure that assigned work areas are maintained in a clean safe, comfortable, and attractive manner.</p> <p>The undated Housekeeping Supervisor job description documents, in part, ensure that assigned work areas are maintained in a clean safe, comfortable, and attractive manner.</p> <p>The Illinois Long-Term Care Ombudsman Program Residents' Rights for People in Long-Term Care Facilities policy provided by the facility, documents in part, your facility must be safe, clean, comfortable, and homelike.</p>