

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145625	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/28/2026
NAME OF PROVIDER OR SUPPLIER California Terrace		STREET ADDRESS, CITY, STATE, ZIP CODE 2829 South California Blvd Chicago, IL 60608	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p>Based on observation, interview, and record review the facility failed to maintain an effective pest control that eliminated roaches in the facility. This failure affected one (R1) of three residents (R1, R2, R3) reviewed for pest control and has the potential to affect all 247 residents in the facility. Findings include: On 3/27/2026 at 9:52 am, V4 (Housekeeping Aide) stated she observes roaches at the facility when she is cleaning the building and recalls last seeing a roach about one week ago on the fourth floor. V4 then explained when she sees roaches she reports the sightings to the V1 (Administrator) continuously. V4 explained she has Roach Spray she will use when she sees a lot of roaches in residents rooms and will inform the V1 as well. V4 stated after reporting a sighting of roaches to V1, the pest control company will usually visit the facility within a few days. On 3/27/2026 at 10:03 am, V5 (Housekeeping Aide) was observed standing in the hallway at his housekeeping cart after sweeping and mopping R1's room in the facility. Surveyor spoke with V5 in the hallway outside of R1's room while R1's room floor dried. V5 stated he last saw roaches at the facility two months ago in residents rooms. V5 stated when he observes a roach in the facility, he will report the sighting to V1 (Administrator). V5 then stated after he has reported sightings of roaches to V1 the pest control company will come to the facility the next week to treat the issue. On 3/27/2026 at 10:06 am, Surveyor observed R1 in his room sitting in a motorized wheelchair next to R1's bed. R1 stated he observes roaches in his room daily, usually at nighttime. R1 then explained he cannot eat food in his room without the roaches crawling in his food. R1 explained at nighttime, R1 observes roaches on his bed and chair feel as if they are biting R1. Surveyor then observed three roaches crawling underneath R1's motorized wheelchair, one roach crawling on the side of R1's motorized wheelchair and one roach crawling on R1's wall next to R1's bathroom. On 3/27/2026 at 10:14 am, Surveyor brought this observation to V5 and V5 stated, Those are roaches. They only came out because they know we have company. I will report this to my supervisor. On 3/27/2026 at 10:34 am, V8 (Housekeeping Director) stated the staff and residents report roach sightings to V8 and V9 (Maintenance Supervisor) at the facility frequently. V8 then explained pest control visits the facility bi-monthly and as needed (prn) when a roach is reported being sighted. V8 then stated V8 or V9 will notify the pest control company to visit the facility and address sightings reported to V8 or V9 for a as needed visit. V8 further explained there is a book on each unit that staff can report pest sightings such as roaches, however V8 and V9 do not check the pest control sighting book, and the book is only checked by the pest control company when they come to the facility bi-monthly. V8 explained there could be potential sightings reported in the pest control book on each unit that V8 and V9 are not aware of because V8 and V9 do not check the pest control book. V8 explained that an effective pest control program is needed to eradicate any sightings of pest or rodents in the facility. V8 stated he last saw a roach at the facility one week ago, in the pantry on the second floor and further explained he killed the roach but did not follow up with pest control company for a as needed visit regarding the sighting. On 3/27/2026 at 10:44 am, V9 (Maintenance Supervisor) stated the staff and residents report roach sightings to V9 and V8 (Housekeeping Director). V9 stated when V9 or V8 receive a report regarding a sighting of roaches they notify the pest control company to visit the facility if it is not the pest control company's bi-monthly visit. V9 denied any knowledge of a pest control book on each unit staff can (continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>report pest sightings such as roaches. V9 then explained the pest control will treat whatever areas V9 or V8 instruct them to treat when they visit the facility bi-monthly. V9 finally stated he last saw a roach about a month ago in the hallway on the third floor shower room. V9 stated he did not inform the pest control company to treat the shower room area for any as needed visit and the pest control company treated the area when they returned for their next visit at the facility. On 3/27/26 at 10:49 am, Surveyor, V8 (Housekeeping Supervisor), and V9 (Maintenance Director) inspected the facility's dumpster area and observed old food and trash beginning from the outside ramp area to the outside dumpster. Surveyor, V8, and V9 observed one of two dumpsters with the lids open, and large amounts of overflowing trash, and garbage surrounding the dumpster area. V8 stated the dumpster should remain closed at all times to avoid attracting rats and roaches to the facility. V9 stated it is the responsibility of the housekeeping department and the kitchen department to maintain the dumpster area. V8 stated it is the responsibility of the housekeeping department and the kitchen department to maintain the dumpster area. On 3/27/26 at 11:30 am, Surveyor requested V8 (Housekeeping Director) to provide the pest control book on each unit. V8 stated, Oh we don't have it. (V1 Administrator) said she lets the pest control company know where to visit when we inform her of the sightings. On 3/27/26 at 2:20 pm, V1 (Administrator) stated R1 has reported to his nurse regarding roaches in his room. V1 stated she is notified by nurses or supervisors regarding any sightings of roaches, and any other pest in the facility. V1 explained once she is notified regarding a sighting of a roach or any other pest, she relays the information to the pest control company who will come within a few days and treat the area. V1 explained the pest control company is scheduled at the facility bimonthly and as needed. V1 explained the last report of a resident reporting roaches in the facility was on 3/23/26 and the pest control company treated the reported area for roaches on 3/25/26. V1 stated it is important to eradicate the facility of roaches in order to provide a homelike environment and promote a safe and clean safety standard. The facility's undated policy titled Safe Handling Dumpster documents, in part: Policy: All food will be handled safely and disposed of in a safe manner. Procedure: Dietary trash will be disposed of in a sealed plastic trash bag. The sealed bags will be disposed of in the outside dumpster. The dumpster will be on a solid surface. The ground surrounding the dumpster will be free of trash and debris. The facility's undated policy titled Pest Control Policy documents, in part: Purpose: To prevent or control insects and rodents from spreading disease. Standards: 1. The Environmental Service Director will be responsible for coordinating the facility pest control program . 3. The pest control program will be conducted on a regular and as needed basis . 5. Employees are instructed to promptly report all observations of pests to their department heads 10. The facility shall be kept in such condition and cleaning procedures used to prevent the harborage or feeding of insects or rodents. 16. Outside dumpsters shall be of sufficient size so the lid can be tightly closed. The container shall be stored on a smooth surface of non-absorbent material. 17. The dumpster shall be kept clean and maintained in good repair.</p>		