

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145625	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/14/2024
NAME OF PROVIDER OR SUPPLIER California Terrace		STREET ADDRESS, CITY, STATE, ZIP CODE 2829 South California Blvd Chicago, IL 60608	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Reasonably accommodate the needs and preferences of each resident.</p> <p>45644</p> <p>Based on observation, interview, and record review, the facility failed to ensure a bedside table was accessible when being served lunch in resident's room, which affected one resident (R449) in the sample of 71 reviewed for accommodation of needs.</p> <p>Findings include:</p> <p>R449's admission diagnoses documents in part, diabetes, wound right foot, osteomyelitis, hypertension, gastro esophageal reflux and schizophrenia.</p> <p>R449's Brief Interview of Mental status (BIMS) score is 14. A BIMS score of 14 indicates R449 is cognitively intact.</p> <p>On 3/11/24 at 12:00 pm, surveyor observed R449 in room sitting next to bed in a wheelchair. V31, CNA (Certified Nursing Assistant), came into R449's room and put R449's lunch tray on R449's bed and walked out of the room. R449 stated that the staff always put the meal trays on the bed. Surveyor inquired to R449 how R449 feels about the staff putting the meal trays on the bed? R449 stated, I don't have a choice but to eat on the bed because I don't have a table.</p> <p>On 3/12/24 at 2:50 pm, V1 (Administrator) stated that it is not acceptable for staff to put a residents meal tray on a resident's bed. It should be on a bedside table.</p> <p>On 3/13/24 at 12:50 pm, V2, DON (Director of Nursing), stated that it is not an acceptable practice for the staff to place the resident's meal tray on the resident's bed. Surveyor inquired to V2 if the residents should have a bed side table? V2 stated, Yes, residents should have a bedside table, but there is an issue with bedside tables. The bedside tables are on back order. It is not acceptable for a resident to have to eat on their bed.</p> <p>Facility Residents Rights documents in part, Your rights to dignity and respect. You have the right to make your own choices. Your facility must treat you with dignity and respect and must care for you in a manner that promotes your quality of life.</p> <p>Facility policy dated 1/15 and titled, Dignity documents in part, Policy: Each resident shall be cared for in a manner that promotes and enhances quality of life, dignity, respect, and individuality. Responsibility: All staff, 1. Residents should be treated with dignity and respect at all times; 2. Residents will be assisted in maintaining an enhancing his/her self-esteem and self-worth.</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:	Facility ID: 145625
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<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Facility job description titled, Charge Nurse documents in part, The primary purpose of your job position is to provide direct nursing care to the residents, and to supervise the day-to day nursing activities, performed by the nursing assistants.</p> <p>Facility job description titled, Certified Nursing Assistant documents in part, Food Service Functions: Prepare residents for meals (that is, position tables, take to/from dining room).</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 41611</p> <p>Based on observation, interview and record review the facility failed to provide clean linen for 2 residents (R27, R175) out of a sample of 71 residents.</p> <p>Findings include:</p> <p>R27 has a diagnosis of Chronic Obstructive Pulmonary Disease, Venous Insufficiency, Type 2 Diabetes Mellitus, Blepharitis [NAME] Upper Eyelid, and Blepharochalasis. R27 has a Brief Interview of Mental Status score of 15.</p> <p>R175 has a diagnosis of Hemiplegia and Hemiparesis affecting Left Side, Hypertension, Atherosclerosis, Muscle Weakness and Adjustment Disorder. R27 has a Brief Interview of Mental Status score of 11.</p> <p>On 3/11/2024 at 11:20am surveyor observed R27's sheet with a brownish stain on the right side of the foot of the fitted sheet. R27 also had a reddish stain on the left side of the top of the fitted sheet.</p> <p>On 3/11/2024 at 11:25am R27 stated he asked for clean sheets a couple of days ago but was told they did not have any clean sheets to give him.</p> <p>On 3/12/2024 at 10:45am V39 (Laundry Aide) stated that there is not enough laundry to provide for all of the residents.</p> <p>On 3/11/2024 at 12:13pm V13 (Certified Nurses Aide-CNA) stated she does not know about how often bed linen is changed, but stated that is blood on R27's sheet and she will change it.</p> <p>On 3/13/2024 at 12:44pm V2 (Director of Nursing-DON) stated linen should be changed daily and as needed.</p> <p>On 3/13/2024 at 2:56pm V34 (Certified Nursing Assistant-CNA) stated that it is not enough linen when it's brought up from laundry in the morning. V34 stated that she tries to get more from laundry but they don't have it so she has to get more linen from other floors.</p> <p>Job Description titled Certified Nursing Assistant documents, in part, the primary purpose of your job position is to provide each of your assigned residents with routine daily nursing care and change bed linens.</p> <p>Linen Handling Policy with a date of 11/14 documents, in part, Laundry personnel shall be responsible for assuring adequate amounts of clean linen and personal clothing are available on each nursing unit and clean linens shall be applied to each occupied health center bed at least twice each week or as needed.</p>		

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<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide care and assistance to perform activities of daily living for any resident who is unable.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 41611</p> <p>Based on observation, interview and record review the facility failed to ensure 4 residents (R7, R25, R175, R299) received nail care to preserve their dignity and increase self-esteem. This failure affected 4 out of 71 residents in the sample.</p> <p>Findings include:</p> <p>R7 has a diagnosis of but not limited to Nontraumatic Chronic Subdural Hemorrhage, Weakness, Abnormal Posture, Hypertension, and Dementia. R7's has a Brief Interview of Mental Status score of 99.</p> <p>R7's care plan focus on self-care dated 2/11/2024 documents, in part, substantial/max assist x 1 (one person) with dressing/grooming tasks.</p> <p>R25 has a diagnosis of but not limited to Sequelae of Cerebrovascular Disease, Lack of Coordination, Flaccid Hemiplegia affecting Right Dominant side, and Abnormal Posture. R25 has a Brief Interview of Mental Status score of 07.</p> <p>R25's Minimum Data Set (MDS) dated [DATE] documents, in part, Personal Hygiene: 01. 01 is for dependent: Helper does all of the effort.</p> <p>R25's care plan focus Self Care Deficit dated 2/08/2024 documents, in part, resident is dependent with ADL care, provide total assistance in all aspects of hygiene/dressing.</p> <p>R175 has a diagnosis of but not limited to Hemiplegia and Hemiparesis following Cerebral Infarction affecting Left dominant side, Hypertension, Muscle Weakness and Lack of Coordination. R175 has a Brief Interview of Mental Status score of 11.</p> <p>R175's care plan focus Self Care Deficit dated 1/05/2024 documents, in part, 1 assist with dressing/hygiene tasks.</p> <p>R299 has a diagnosis of but not limited to Amyotrophic Lateral Sclerosis, Adult Failure to Thrive, Lack of Coordination, Abnormal Posture and Weakness. R299 has a Brief Interview of Mental Status score of 10.</p> <p>R299's Minimum Data Set (MDS) section GG dated 02/08/2024 documents, in part, 01 which indicates R299 is dependent (Helper does all of the effort).</p> <p>R299's care plan focus Self Care Deficit dated 1/05/2024 documents, in part, resident is dependent with ADL care, provide total assistance in all aspects of hygiene/dressing.</p> <p>On 3/11/2024 11:20am surveyor observed R299 with long fingernails on both hands with a brownish gray substance under the nails. R299 nodded no when asked if they cleaned and cut his fingernails and nodded yes to wanting his nails cleaned and trimmed.</p> <p>(continued on next page)</p>		

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<p>F 0677</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 3/11/2024 at 11:34am surveyor observed R7 with long fingernails on both hands with a brownish grey substance under the fingernail.</p> <p>On 3/11/2024 at 11:40am surveyor observed R25 with long fingernails on both hands with a brownish grey substance under the fingernail.</p> <p>On 3/11/2024 11:40am surveyor observed R175 with long fingernails on both hands with a brownish grey substance under the fingernail.</p> <p>On 3/11/2024at 1:30pm V15 (Registered Nurse) stated I can't tell you what that substance is under R25's fingernails and nail care is provided as needed.</p> <p>On 3/11/2024 at 2:32pm V28 (Certified Nursing Assistant-CNA) stated nail care is provided every two weeks and as needed.</p> <p>On 3/13/2024 at 12:44pm V2 (Director of Nursing-DON) stated nail care is completed as needed and is a part of overall care and nail care includes the cleaning and cutting of fingernails.</p> <p>Undated policy titled Activities of Daily Living (ADLs) documents, in part, to preserve ADL function, promote independence, and increase self-esteem and dignity and maintaining personal hygiene with face and hands and self manicure (safety awareness with nail care).</p> <p>Job Description titled Charge Nurse documents, in part, the primary purpose of your job position is to provide direct nursing care to the residents and to supervise the day to day nursing activities performed by the nursing assistants and monitor nursing care to ensure that all residents are treated fairly and with kindness, dignity, and respect.</p> <p>Job Description titled Certified Nursing Assistant documents, in part, the primary purpose of your job position is to provide each of your assigned residents with routine daily care and services and assist residents with nail care (i.e. clipping, trimming and cleaning the fingers/fingernails).</p>		

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<p>F 0686</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate pressure ulcer care and prevent new ulcers from developing.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 43351</p> <p>Based on observations, interviews, and record reviews, the facility failed to ensure new skin alteration was reported to the nurse and failed to ensure the low air loss mattress was set appropriately. These failures affected 1 (R67) resident reviewed for prevention and treatment of pressure ulcer/injury in the total sample of 71 residents.</p> <p>Findings include:</p> <p>On 03/11/24 at 11:41am, R67 was lying on a low air loss mattress (IHE 395 True Low Air Loss). The setting of R67's low air loss mattress was [PHONE NUMBER]lbs, max inflate, static on.</p> <p>On 03/11/24 at 11:44am, this observation was pointed out to V23 (Licensed Practice Nurse). V23 stated the setting of her (R67) mattress is at [PHONE NUMBER] lbs., max inflate, and static on.</p> <p>On 03/11/24 at 11:45 AM, V24 (Certified Nursing Assistant) checked R67's buttocks upon the request of this surveyor and turned R67 to left side. Noted a skin opening on the coccyx area approximately 1inch x 0.4inch with no dressing. V24 stated there is no dressing on the wound.</p> <p>On 03/13/2024 at 10:23am, V9 (Wound Care Nurse/LPN) stated I (V9) am not aware that she (R67) has a wound. If there is a new wound, the nurse has to do 'Risk management, call the doctor and family, and I (V9) will follow up within 24 hours.</p> <p>On 03/13/2024 at 10:27am, V9 checked the setting of R67's low air loss mattress and stated it is set at [PHONE NUMBER]lbs, max inflate. The setting of the low air loss mattress is according to the resident's weight. The low air loss mattress should not be too hard or too soft. V9 set R67's low air loss mattress at 245lbs.</p> <p>On 03/13/2024 at 10:30am, V9 checked R67's buttocks and stated she (R46) has a skin opening on the coccyx. This is already stage 2.</p> <p>On 03/13/2024 at 10:32am on 3rd floor's nurse's station, V9 checked R67's weight and stated she (R67) weighs 168.8lbs. The low air loss mattress can be used as preventive measure for pressure ulcer; to aid in preventing any skin breakdown.</p> <p>On 03/13/2024 at 10:35am, V25 (Certified Nursing Assistant) stated, I (V25) changed her (R67) (incontinence brief) this morning. I (V25) saw the opening on her (R67) coccyx area, and I (V25) applied barrier cream. I (V25) did not report it to the nurse because I (V25) did not know it was a new skin opening. I (V25) am supposed to report it to the nurse, but I (V25) did not.</p> <p>R67's (03/01/2024) weight was 168.8lbs.</p> <p>R67's (Active Order As Of: 03/12/2024) Order Summary Report documented, in part Diagnoses: (include but not limited to) muscle weakness (generalized), unspecified lack of coordination, and weakness. Of note, no new treatment order for the skin alteration noted on 03/11/2024 by this surveyor and V24.</p> <p>(continued on next page)</p>		

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<p>F 0686</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>R67's (12/30/2024) Minimum Data Set documented, in part Section C. Cognitive Patterns. C0500. BIMS (Brief Interview for Mental Status) Summary Score: 05. Indicating R67's mental status as severely impaired. Section GG. Functional Abilities and Goals. GG0170. A. Roll left and right: 2 (substantial/maximal assistance). B. Sit to lying: 2 (substantial/maximal assistance). C. Lying to sitting on side of bed: 2 (substantial/maximal assistance). Section M. Skin Conditions. M0100. Determination of Pressure Ulcer/Injury Risk. A. Resident has a pressure ulcer/injury. M0150. Risk of Pressure Ulcers/Injuries. Yes. M1200. Skin and Ulcer/ Injury Treatments. B. Pressure reducing device for bed.</p> <p>R67's (3/13/2024) New Skin documented, in part Nursing Description: open red beefy area to coccyx area. Mobility: bedridden. Of note, this New Skin was created 2 days after this surveyor and V24 observed R67's skin.</p> <p>R67's (03/13/2024) Braden Scale documented, in part Braden Score: 13. Braden Category: Moderate risk.</p> <p>R67's (07/08/2021) Care Plan documented, in part Focus: at risk for skin breakdown. Goal: will have no complication. Interventions: Pressure redistribution mattress in place for pressure relief.</p> <p>The (2003) Certified Nursing Assistant Job Description documented, in part Purpose of Your Job Position. The primary purpose of your job position is to provide each of your assigned resident with routine daily nursing care and services in accordance with the resident's assessment and care plan, and as may be directed by your supervisor. Administrative Functions. Report all changes in the resident's condition to the Nurse Supervisor/Charge Nurse as soon as practical.</p> <p>The (undated) facility provided document 'True Low Air Loss Tri-Therapy Mattress replacement system' upon the request of this surveyor for the IHE 395 True Low Air loss mattress manufacturer's guideline documented, in part 1. Comfort Weight Settings Button. The Comfort Setting controls the air pressure output based on the patient's weight. When patient's weight setting is increased, the output pressure will increase.</p> <p>The (undated) Pressure Ulcer Prevention documented, in part Purpose: To prevent and treat pressure. Equipment: Low air loss mattress. Procedure: 2. Inspect the skin several times daily during bathing, hygiene, and repositioning measures. New or worsening skin concerns should be reported immediately to the Resident nurse for follow up treatment. Note: Daily skin checks will be done by CNAs during routine care.</p> <p>The (undated) Pressure Ulcer recommendation Treatment protocols documented, in part All residents with pressure ulcers will be treated with consistent treatment. Stage II. 5. If minimal to moderate exudate. C. Apply hydrocolloid or foam dressing.</p>		

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 41611</p> <p>Based on observation, interview and record review the facility failed to ensure the safety for 4 residents (R27, R111, R163, R173) by removing disposable razors from the resident's room and failed to provide supervision for 2 residents (R27 and R131) by leaving oral medicine and eye drops at the resident's bedside. The failure has the potential to affect all 5 residents out of a sample of 71.</p> <p>Findings include:</p> <p>R27 has a diagnosis of Chronic Obstructive Pulmonary Disease, Venous Insufficiency, Type 2 Diabetes Mellitus, Blepharitis [NAME] Upper Eyelid, and Blepharochalasis. R27 has a Brief Interview of Mental Status score of 15.</p> <p>R27's Active Orders as of 3/12/2024 documents, in part, Fluorometholone Acetate Suspension 0.1% (eye drops for Blepharochalasis) and Maxitrol Ointment 3.5-10000-0.1 (eye drops for Cellulitis of Left Orbit). R27 has no order to self-administer eye drops.</p> <p>On 3/11/2024 at 11:27am surveyor observed two boxes of eye drops and one disposable razor on R27's dresser.</p> <p>R131 has a diagnosis of Chronic Obstructive Pulmonary Disease, Unilateral Inguinal Hernia, Hypertension, Weakness and Lack of Coordination. R131 has a Brief Interview of Mental Status score of 14.</p> <p>On 3/11/2024 at 11:44am surveyor observed a clear cup with 6 different color tablets and 1 capsule sitting on R131's bedside table. R131 has no order to self-administer oral medication.</p> <p>On 3/11/2024 at 11:45am V14 (Licensed Practical Nurse-LPN) stated No, they (tablets and capsule in clear cup) should not be left in R131's room.</p> <p>On 3/11/2024 at 11:50am V15 (Registered Nurse) stated No, he (R131) does not have an order to self-administer his medication.</p> <p>R131's Active Orders as of 3/12/2024 documents, in part, FerrouSul Oral Tablet 325mg, Gabapentin Capsule 100mg, Isosorbide Dinitrate Oral Tablet 10 mg, Lasix Tablet 20 mg, Metoprolol succinate ER Tablet 25mg, Multi-Mineral-Vitamins Oral Tablet and Vemildly Oral Tablet 25mg.</p> <p>On 3/13/2024 at 12:44pm V2 (Director of Nursing-DON) stated, No, pills or eye drops should not be left at the bed side and the importance to take them is for a specific diagnosis, ordered by doctor and to keep the environment free from hazards.</p> <p>Undated policy titled Self-Administration of Medications Procedure documents, in part, residents have the right to self-administer their medications if the interdisciplinary team has determined the practice is safe for the resident and an order obtained to self-administer.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Undated Job description for Charge Nurse documents, in part, prepare and administer medications as ordered by the physician.</p> <p>R111 has a diagnosis of Lack of Coordination, Abnormal Posture, Dysphagia, and Traumatic Subdural Hemorrhage. R111 has a Brief Interview of Mental Status score of 14.</p> <p>R173 has a diagnosis of Sequelae of Cerebral Infarction, Hemiplegia and Hemiparesis, Type 2 Diabetes Mellitus, Hypertension, Reduce Mobility, and Lack of Coordination. R173 has a Brief Interview of Mental Status score of 14.</p> <p>On 3/11/2024 at 11:30am surveyor observed 6 disposable razors on R173's dresser.</p> <p>On 3/11/2024 at 12:13 V13 (Certified Nursing Assistant-CNA) stated certain residents are allowed to shave themselves, but they have to return the razors to CNAs or the nurse's when they are done shaving.</p> <p>On 3/11/2024 at 12:16pm surveyor observed a disposable razor on R111's nightstand.</p> <p>On 3/12/2024 at about 11:45am surveyor observed 6 razors (4 disposable, 2 non-disposable) on R173's dresser.</p> <p>On 3/13/2024 at 12:44pm V2 (DON) stated No, ma'am razors are not to be left at the resident's bedside and once they are used, they are to be collected and discarded into the sharps container by the nursing staff.</p> <p>Undated policy titled Needle Sharps-Handling and Disposal documents, in part, safe handling and disposal of needles/sharps will be followed and contaminated sharp objects, must be placed in a puncture-resistant biohazard container.</p> <p>Undated job description titled Charge Nurse documents, in part, the primary purpose of your job position is to provide direct nursing care to the residents, and to supervise the day-to-day nursing activities and monitor your assigned personnel to ensure that they are following established safety regulations in the use of equipment and supplies.</p> <p>43351</p> <p>Findings include:</p> <p>On 03/11/24 at 12:04 PM, there were a total of 8 razors on R163's bed pan/basin located on top of R163 bedside dresser and 2 razors on R163's bedside table. This observation was pointed out to V24 (Certified Nursing Assistant). V24 stated two are brand new razors and the rest are used.</p> <p>On 03/11/24 at 12:11 PM, V24 stated if the residents are able to shave on their (residents) own, they can shave themselves, but they need to return the razor to the CNA who gave it to them for safety hazards; they (residents) can cut themselves and other residents. The razors should be thrown in the sharp container attached on each nurse's cart or in soiled utility room. I (V24) did not give him (R163) any razor. R163 stated I (R163) got them 2 days ago from the CNA. I (R163) don't remember the name.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 03/13/2024 at 11:26 V2 (Director of Nursing) stated a resident who has a capability to shave self, request a razor from CNA on duty or from nurses, shave self and return the razor to nurse or CNA for proper disposal in the sharp container attached to the nurse's cart. The importance of returning the razor to the nurse or cna for proper disposal is to ensure the resident's environment is free from potential hazard. The blade inside the razor is a potential hazard.</p> <p>R163's (Active Order As Of: 03/12/2024) Order Summary Report documented, in part Diagnoses: (include but not limited to) bipolar disorder, weakness and lack of coordination.</p> <p>R163's (02/25/2024) Minimum Data Set documented, in part Section C. Cognitive Patterns. C0500. BIMS (Brief Interview for Mental Status) Summary Score: 13. Indicating R163's mental status as cognitively intact.</p> <p>The (undated) Shaving Male/Female Residents documented, in part Purpose: To provide cleanliness, comfort, and improved morale. Equipment: Razor. Procedure: 11. Remove and clean equipment and leave resident in comfortable position. Rationale/Amplification. Place disposable safety razor in bio-hazardous sharps container.</p> <p>The (undated) Needle Sharps - Handling and Disposal documented, in part Policy: Safe handling and disposal of needles/sharps will be followed. Policy Interpretation. 1. Caution shall be exercised by all personnel handling use needles, or other sharp objects to reduce the possibility of needle sticks injuries and cuts. 5. Contaminated needles and other sharp objects, must be placed in a puncture-resistant biohazard container.</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145625	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/14/2024
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<p>F 0693</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that feeding tubes are not used unless there is a medical reason and the resident agrees; and provide appropriate care for a resident with a feeding tube.</p> <p>43351</p> <p>Based on observations, interviews, and record reviews, the facility failed to ensure the feeding tube was disconnected and flushed after the completion of feeding. This failure affected 1 (R46) resident reviewed for tube feeding in the total sample of 71 residents.</p> <p>Finding include:</p> <p>On 03/11/24 at 12:35 PM, R46's tube feeding bag was hanging on a pole. The feeding bag was dated 3/10. The feeding pump was off. The line of the tube feeding from the feeding pump was under R46's blanket.</p> <p>On 03/11/2024 at 11:36am, this surveyor requested V23 (Licensed Practice Nurse) to check R46's feeding tube. The feeding tube was still hooked on R46's gastrostomy tube and feeding formula was still present on the feeding tube. V23 stated I (V23) stopped the feeding this morning. I (V23) will turn it back on at 2pm.</p> <p>On 03/11/2024 at 11:37am, surveyor inquired about flushing and disconnecting of tube feeding after completion of the feeding. V23 stated I (V23) should have done it, but I (V23) did not.</p> <p>On 03/13/2024 at 11:38am, V2 (Director of Nursing) stated the expectation of the staff stopping the feeding is to disconnect the feeding tube from the resident's g-tube. The purpose of disconnecting the tube is for the staff to be able to flush the g-tube and give opportunity for the stomach to rest. Once the staff disconnected the feeding bag, best practice is to dispose it off. We don't want anything in it, it is like food at certain time there is a potential to get spoil and harbor germs.</p> <p>R46's (Active Order As Of: 03/12/2024) Order Summary Report documented, in part Diagnoses: (include but not limited to) attention to gastrostomy. Enteral Feed Order every shift for Nutritional supplement Enteral feeding: D****e AC 1.2 at rate 65ml/hr, for a duration of 20hours and a total volume of 1300ml. Change tubing with each bottle change. On: 2p (pm). Off: 10a (am).</p> <p>R46's (01/26/2024) Minimum Data Set documented, in part Section GG - Functional Abilities and Goals. GG0130. A. Eating: 1 (Dependent).</p> <p>R46's (12/30/2023) Minimum Data Set documented, in part Section K - Swallowing/Nutritional Status. K0520 Nutritional approaches. B. Feeding Tube while a resident.</p> <p>R46's (01/02/2024) Care Plan documented, in part Focus: requires tube feeding r/t (related to) dx (diagnoses) dysphagia and CVA (cerebro vascular accident). Goal: will maintain adequate hydration. Interventions: will receive tube feeding and water flushes per physician orders.</p> <p>R46's (01/26/2024) Care Plan documented, in part Focus: has self care deficit. Goal: will improve/maintain highest level of function. Interventions: Total assist with Eating G tube feeding. NPO - Tube feeding.</p> <p>(continued on next page)</p>		

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<p>F 0693</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>The (03/13/2024) email correspondence with V2 (Director of Nursing) documented, in part It is expected that once a tube feeding is completed it is disconnected from the resident and the g-tube is flushed with water to maintain patency.</p> <p>The (03/14/2024) email correspondence with V1 (Administrator) upon request of continuous g-tube feeding policy and procedure documented, in part This is our only policy on G Tube feedings. Of note, the G-tube feeding policy did not include continuous feeding.</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.</p> <p>45346</p> <p>Based on observation, interview, and record review the facility failed to ensure two licensed personnel conducted a physical inventory of controlled substances at each change of shift. This failure has the potential to affect 3 residents on the 4th Floor Team 2 medication cart who are prescribed controlled substances and 5 residents on the 4th Floor Team 1 medication cart who are prescribed controlled substances.</p> <p>Findings include:</p> <p>On 03/13/2024 at 9:21 am review of the 4th Floor Team 2 medication cart with V11(RN/Registered Nurse) surveyor observed the controlled substances check form for March 2024.</p> <p>The Nurse's Off box was left blank for March 03, 2024 (11pm-7am shift).</p> <p>The Nurse's Off box was left blank for March 04, 2024(3pm-11pm shift).</p> <p>On 03/13/2024 at 9:25pm review of the 4th Floor Team 1 medication cart with V10(LPN/Licensed Practical Nurse) surveyor observed the shift change accountability record for controlled substances for March 2024.</p> <p>The Nurse's Initials on box was left blank for March 8, 2024(1st shift).</p> <p>The Nurse's Initials off box was left blank for March 12, 2024(2nd shift).</p> <p>The blank spaces on the facility's-controlled substances check form/shift change accountability record for controlled substances form indicate the controlled substances were not reconciled at the end and beginning of the shift on the specified days.</p> <p>On 3/13/2024 at 9:21am V33(RN/Registered Nurse) stated for the shift change accountability record for controlled substances is used by two nurses (the nurse who is leaving the shift and the nurse who is coming on to the shift). The shift change accountability record for controlled substances is used to verify if the count of the controlled substances in the medication cart is correct.</p> <p>On 3/13/2024 at 9:25am V10(LPN/Licensed Practical Nurse) stated when the nurse comes on the shift, this nurse counts the number of controlled substances in the medication packs and initials the shift change accountability record for controlled substances. V10 stated the nurse going off shift also verifies the count of the controlled substances in the medication packs and initials the shift change accountability record for controlled substances indicating the count of controlled substances is correct.</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 03/13/2024 at 12:51 pm V2(DON/Director of Nursing) stated the shift change accountability record for controlled substances is signed at the beginning/end of the shift by the nurses. V2 stated the shift change accountability record for controlled substances is used to identify who took hold of the narcotics for a particular shift. V2 stated I do not expect for there to be any missing initials from the nurses on the shift change accountability record for controlled substances.</p> <p>On 03/14/2024 reviewed the facility's policy titled Receiving Controlled Substances with an effective date of 10/25/2014, which documents in part, Medications included in the Drug Enforcement Administration (DEA) classification as controlled substances and medications classified as controlled substances by state law are subject to special ordering, receipt, and recordkeeping requirements by the facility in accordance with federal and state laws and regulations.</p> <p>On 03/14/2024 reviewed the facility's undated Charge Nurse job description which documents in part, underneath Drug Administration Functions: Ensure that narcotics are accurate for your shift.</p>

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 43351</p> <p>Based on observations, interviews, and record reviews, the facility failed to ensure food items were covered, labeled and dated and failed to ensure staff appropriately wear beard restraints in an effort to prevent food borne illness. These failures have the potential to affect all residents receiving oral nutrition at the facility.</p> <p>Findings include:</p> <p>The ([DATE]) facility census was 251.</p> <p>The ([DATE]) email correspondence with V2 (Director of Nursing) documented that one resident was not taking oral nutrition at the facility.</p> <p>On [DATE] at 10:06am inside the facility kitchen, V17 (Dietary Supervisor) has a beard and mustache and was not wearing beard restraint. This surveyor inquired about the beard restraint. V17 stated I (V17) am not aware that I (V17) need to wear one.</p> <p>On [DATE] at 10:10am, V19 (Dietary Aide) has a beard and was not wearing beard restraint.</p> <p>On [DATE] at 10:11am, V20 (Dietary Aide) has a beard and was not wearing beard restraint. This surveyor inquired about beard restraint. V20 stated I (V20) am not wearing a beard restraint.</p> <p>On [DATE] at 10:12am, V21 (Dietary Aide) has a beard and was not wearing beard restraint. This surveyor inquired about beard restraint. V21 stated I (V21) am not wearing a beard restraint.</p> <p>On [DATE] at 10:13am, on the right side on the 2nd shelf of the reach-in cooler was a piece of dessert on Styrofoam plate without a cover. V17 stated that's banana pie; we serve banana pie last Friday. It has no label and has no cover. I (V17) am going to throw it away.</p> <p>On [DATE] at 10:14am, there were 2 sandwiches on the 1st shelf right side of the reach in cooler with no label. V17 stated these are Peanut butter and jelly. They are not labeled and dated.</p> <p>On [DATE] at 10:14am, there were 9 fruit cups on the 3rd shelf on the left side of the reach in cooler without cover and without label. V17 stated these are peaches and pears; they are not covered and not labeled.</p> <p>On [DATE] at 10:15am, there were 11 cups of thickened beverages on the 2nd shelf on the left side of the reach in cooler. V17 stated these are thickened milk and thickened orange juice. They are not labeled.</p> <p>On [DATE] at 10:15am, there was a cup of thickened beverage on the 1st shelf on the left side of the reach in cooler. V17 stated that's thickened apple juice. It has no label.</p> <p>(continued on next page)</p>

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On [DATE] at 10:19am inside the walk in freezer, there was an open box of peas with no delivery date. There was an open box of beans with no open date and no delivery date. There were boxes of unopened green peas, cut corns, carrots, mixed vegetable, capri blend, zucchini, devein shrimp without delivery dates. V17 checked these boxes for labels and stated there are no label on the boxes.</p> <p>On [DATE] at 12:07pm, V18 (Dietary Manager) stated all food items should be properly labeled with the date they arrived. To make sure we know when they come in. To make sure we follow the FIFO (first in, first out) and by doing that we have to date the food items when they come in. To make sure to follow the rotation, to make sure we are using fresh product and not having old food items.</p> <p>On [DATE] at 12:13pm, V18 stated it is expected food items to be covered and dated with date it was prepared and expire. The purpose of covering the prepared food items is to make sure nothing falls on the food. If something fell on the food, it could affect a resident that was served the food item. The purpose of dating the food items is to make sure nothing is served that is spoiled to prevent food borne illness.</p> <p>On [DATE] at 12:22pm, V18 the only male dietary aide who does not have a beard is (V36- Dietary Aide). All male Dietary Staff should wear a beard restraint when handling food except for (V36).</p> <p>On [DATE] at 12:24pm, V18 the expectation is for staff to wear a hair restraint and a beard restraint if they have beard and washed their hands so we don't make anybody sick.</p> <p>The (,d+[DATE]) Storage of refriderated (refrigerated)/frozen foods documented, in part Policy: The facility will follow safe handling and storage of refrigerated and frozen foods. Procedure: Foods in the refrigerator will be covered, labeled and dated.</p> <p>The (,d+[DATE]) Guidelines for labeling unopened and opened food items documented, in part Policy. The foods will be labeled upon delivery to the facility and then labeled with an opened and use by date according to the food storage guidelines or use-by-date on the container once the food has been opened. Purpose: To ensure the staff are using food that has not expired and meets food safety criteria. Procedure: Any items that need to be refrigerated will be kept accordingly based on the food storage chart guidelines or by the containers expiration/use by date (whichever comes first). All foods that are opened are to be wrapped or put in sealed container for storage to prevent contamination.</p> <p>The (,d+[DATE]) Employee Health and personal hygiene documented, in part Policy. Food service employees shall maintain good personal hygiene and free from communicable illnesses and infection while working in the facility. Procedure: Hair restraints will be worn at all times. Beards should be well trimmed and covered with an appropriate hair restraint.</p>		

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<p>F 0813</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>45346</p> <p>Have a policy regarding use and storage of foods brought to residents by family and other visitors.</p> <p>Based on observation, interview and record review, the facility failed to properly log refrigerator temperatures for two resident's (R98 and R180) personal refrigerators and failed to provide a thermometer in one resident's refrigerator(R180). This failure has the potential to affect all 71 residents in the sample.</p> <p>Findings include:</p> <p>On 3/11/2024 at 11:34am observed a black refrigerator sitting on top of a stand in R98's room. Surveyor observed missing documentation of temperatures on the refrigerator temperature log. Surveyor asked R98 if it was okay to open the refrigerator and R98 responded yes. Surveyor observed 2 cartons of 2% milk, 3 bottles of water and 3 plastic bottles of soda in the refrigerator.</p> <p>On 3/11/2024 at 11:40am observed a white box refrigerator on top of a stand in R180's room, observed R180's refrigerator with no thermometer in the inside of the refrigerator and no refrigerator temperature log affixed to the personal refrigerator. The following foods were located inside the refrigerator at the time of observation: 2 cartons of two percent milk and four plastic bottles of water.</p> <p>On 3/11/2024 at 11:41am V16(Certified Nursing Assistant) stated the certified nursing assistant checks the temperature in the resident's personal refrigerators and documents the temperature on the temperature log. V16 stated if the temperature in the resident's personal refrigerator has not been checked the certified nursing assistant is to let the nurse know.</p> <p>On 3/13/2024 at 9:45am V34(CNA/Certified Nursing Assistant) stated the certified nursing assistant is to check the temperature in the resident's personal refrigerator. V34 stated the unit manager is responsible for checking the refrigerator temperature also and making sure that the resident's refrigerator has a thermometer in the inside of the refrigerator. V34 stated R180's personal refrigerator does not have a temperature log to document the daily temperature on. V34 stated R180's personal refrigerator does not have a thermometer inside of the refrigerator. V34 stated if the temperature is not checked daily then the food in the refrigerator could go bad.</p> <p>On 3/13/2024 at 12:51pm V2(DON/Director of Nursing) stated the staff, any staff, is responsible for checking and recording the temperature for a resident's personal refrigerator. V2 stated the temperature in a resident's personal refrigerator is taken daily. V2 stated a thermometer is required for the inside of a resident's personal refrigerator. V2 stated the purpose of taking the temperature for a resident's personal refrigerator is to know if the temperature is appropriate for food storage and making sure the food does not pose a risk for the resident to obtain food borne organisms.</p> <p>On 03/14/2024 reviewed the facility's revised policy dated 11/28/2016 titled Food Brought into the Facility by Friends/Family/Others (Outside Sources) For Residents, which documents underneath Procedure 4. Facility staff will monitor resident rooms, resident personal refrigerators for food and beverage disposal needs for safety. 6. All refrigerators in use in the facility have an internal thermometer to monitor temperature. All refrigerators have their internal temps recorded daily.</p> <p>(continued on next page)</p>		

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<p>F 0813</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>R98's Brief Interview for Mental Status (BIMS) dated 1/10/2024 Section C C0500 documents that R98 has a BIMS score of 15 which indicates that R98 is cognitively intact.</p> <p>R180's Brief Interview for Mental Status (BIMS) dated 1/07/2024 Section C C0500 documents that R180 has a BIMS score of 08 which indicates that R180's cognition is moderately impaired.</p>		

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<p>F 0814</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Dispose of garbage and refuse properly.</p> <p>43351</p> <p>Based on observations, interviews, and record reviews, the facility failed to ensure the dumpsters were not overflowing with trash, failed to ensure the dumpsters were closed and failed to ensure the ground surrounding the dumpster was free of trash in an effort to prevent pest and rodents migration to the facility. These failures have the potential to affect all residents at the facility.</p> <p>Findings include:</p> <p>On 03/11/2024 at 10:35am, the 2 outside dumpsters were overflowing with trash and the lids were open. The ground surrounding the dumpster were with trash. V18 (Dietary Manager) stated the dumpsters are overflowing with trash that's why the dumpsters are not closing. These is all trash; we don't have recyclables. There is also trash on the grounds. It is everywhere.</p> <p>On 03/11/2024 at 10:38am, there was small gap between the delivery door and door frame. This observation was pointed out to V18. V18 stated the little mice could fit in there.</p> <p>On 03/11/2024 at 10:39am, there was a gap at bottom of the kitchen doors. V18 stated I know what you're pointing out, the mice could go to the kitchen.</p> <p>On 03/11/2024 at 3:25pm, the 2 outside dumpsters remained overflowing with trash and the lids remained open. The surrounding area of the dumpster still with trash.</p> <p>On 03/13/2024 at 12:16pm, V18 stated the outside dumpsters should be closed at all times to prevent rats, mice and raccoons going in the dumpster and then probably inside the building. If the delivery door has an opening, these could come into the facility and could go to the resident's room, they could go all over the place.</p> <p>The (2021) Safe Food Handling - Dumpster documented, in part Policy: All food will be handled safely and disposed of in a safe manner. Procedure: The dumpster will be securely covered. The grounds surrounding the dumpster will be free of trash and debris.</p> <p>The (undated) Pest Control Policy documented, in part Purpose: To prevent or control insects and rodents from spreading disease. Standards: 16. Outside dumpsters shall be sufficient size that the lid can be tightly closed.</p>