

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 145632	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/31/2024
NAME OF PROVIDER OR SUPPLIER Warren Barr South Loop		STREET ADDRESS, CITY, STATE, ZIP CODE 1725 South Wabash Chicago, IL 60616	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0576</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure residents have reasonable access to and privacy in their use of communication methods.</p> <p>45111</p> <p>Based on observations, interviews and record review the facility failed to provide reasonable access to the use of a telephone to five (R7, R8, R9, R10, R11) residents reviewed for phone access. This deficiency has the potential to affect R7, R8, R9, R10, R11's ability to receive/ make calls without being overheard.</p> <p>Findings include:</p> <p>On 1/29/2024 at 10:58am, V18(Maintenance Director) with surveyor toured several residents room checking if their phones were working. V18 said it was important for residents to have working phones to communicate with their family and friends. V18 said if the residents don't have working phones, they cannot receive or make calls from their rooms. V18 tested R7, R8, R9, R10, R11's phones and stated they are not working, and there was no dialing tone. V18 used his phone to call the phones but the calls did not go through. V18 said staff should check every day to make sure residents phones are working and if they are not working, the staff should report to maintenance to come fix the phones.</p> <p>On 1/29/2024 at 11:20am, R10 said his phone does not work and R10 has not been working since the day he got to the facility about three weeks ago, and he has not been able to receive phone calls or make calls.</p> <p>On 1/29/2024 at 11:25am, R11 said her phone has not been working and family and church members have been trying to reach her, but they cannot get through. R11 said she would like for her church members and family's phone calls to get through to her so she can talk to them.</p> <p>On 1/30/2024 at 12:10pm, V23 (CNA) said there were no phones on the walls in the hallway and if a resident's phone was not working, the only place the resident can receive or make a call is the nursing station phone.</p> <p>Facility Policy titled Maintenance dated 7/28/2023 documents: -It is the facility's policy to maintain equipment and the building environment. -All resident care equipment and the building environment will be maintained by the maintenance department.-Any staff who is made aware of a malfunctioning equipment or any part of the building that is in disrepair will report the issue to the maintenance department.</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 45111</p> <p>Based on observation, interview and record review, the facility failed to ensure that two (R1, R2) residents remain free from abuse. This failure resulted in R1 and R2 being sexually abused by V3(CNA).</p> <p>Findings include:</p> <p>R1's current face sheet documents R1 is a [AGE] year-old individual first admitted on [DATE]. R1's medical conditions include but not limited to: acute and chronic respiratory failure with hypoxia, anxiety disorder due to known physiological condition, muscle wasting and atrophy, not elsewhere classified, right upper arm, left upper arm, right thigh, left thigh, dysphagia, oropharyngeal phase, dysphagia following cerebral infarction. R1's BIMS (Brief Interview for mental status) score dated 12/19/2023 documents R1's (BIMS as 13/15, indicating R1 has intact cognition.</p> <p>On 1/26/2024 at 12:10pm, R1 was observed in bed watching TV with his daughter at the bed side. R1 has a tracheostomy and is difficult to understand when he speaks. R1 can express himself using hand gestures and reading lips. V7(R1's family member) was in the room and assisted Surveyor in understanding R1 when R1's words would not come out properly/clear.</p> <p>R1 said on Tuesday, 1/23/2024, a Black guy with a Ponytail (who was later identified as V3-Certified Nursing Assistant) was putting lotion on his buttocks and as he was putting it on; he was also putting it in his private parts (R1 showed with hand gesture, moving his hands up and down what V3 was doing as he put lotion) and playing with it. R1 stated he told V3 to stop and get out of his room. R1 stated he was very upset and angry when V3 was doing this to him because he felt violated. R1 stated he has been at the facility for one year now and no CNA has ever done this to him before.</p> <p>R1 stated another CNA (No name, no date provided) was also rough with him during Activates of Daily Living (ADL) care and hit him on his hands as he was providing care. R1 said he was angry when the CNA hit his hands. R1 stated he was safe at the facility as long as V3 does not take care of him.</p> <p>R1's Minimum Data Set (MDS) dated [DATE] documents R1 is dependent on staff for toileting, hygiene and needs substantial/maximal assist with lower body dressing and personal hygiene.</p> <p>R1's care plan dated 03/23/2023 documents R1 has actual skin integrity related to PMH (Past Medical History) of: Resp. Failure, Pressure Injuries, Impaired Mobility, Incontinence, and a Braden score of 14 places him at risk. Interventions: Apply moisture barrier cream after each incontinence episode, may keep at bedside.</p> <p>R2 is a [AGE] year-old individual first admitted to the facility on [DATE]. R2's medical conditions include but not limited to: muscle wasting and atrophy, not elsewhere classified, right shoulder/left shoulder, right/left lower leg, other lack of coordination, acute respiratory failure with hypoxia, and human immunodeficiency virus [HIV] disease. R2's MDS Section C dated 10/25/23 documents R2's Brief Interview for Mental Status (BIMS) as 15/15 indicating R2 is cognitively intact.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>On 1/26/2024 at 12:45pm, R2 said V3 played with him about three days ago while providing ADL care. R2 said the CNAs usually turn him and put skin breakdown prevention cream on his buttocks and no one has ever applied it to his penis, going up and down. R2 said this was the first time this has happened to him, and he has been at the facility for two years. R2 was fearful that surveyor works for the facility and stated they do not want to talk much about it because V3 is a tall strong guy and he. R2 is a sickly person who cannot defend himself and if V3 knows R2 told the surveyor about what happened, he, V3 might retaliate. R2 was tearing up and crying as he told this to surveyor. R2 said he does not want V3 to come back to his unit and work there because R2 was scared of him. R2 said he wants to file a complaint with the police so he can be safe here if V3 comes back to work at the facility. R2 said he was safe at the facility as long as V3 does not take care of him.</p> <p>R2's current care plan document R2 is at risk for skin related issues and was initiated 11/02/2022. Interventions are documented as: Apply barrier cream every shift and as needed (PRN), CNA may apply and may keep at bed side.</p> <p>R2's MDS Section GG - Functional Abilities and Goals, dated 10/25/2023 document R2 needs Substantial/maximal assistance with eating, showering/bathing self and upper body dressing, Personal hygiene, and R2 is Dependent on toileting hygiene, lower body dressing, putting on/taking off footwear.</p> <p>On 1/25/2024 at 12:37pm, V5(CNA) said when she provides care, she never goes back and forth when cleaning residents or putting lotion on their private parts and she does not swipe back and forth, she repeats the motion in going in one direction. V5 said this is how she was taught in CNA school and is how she provides care. V5 said stroking residents in their private parts is not ok because it can be perceived as sexual abuse by the resident. V5 said on 1/25/2024, R2 told her that on Tuesday, 1/23/2024 that a male CNA (V3) stroked him on his private parts. V5 said she reported this to V9(Licensed Practical Nurse -Agency) about it.</p> <p>On 1/26/2023 at 1:15pm, V6(Certified Nursing Assistant-CNA) said R2 told her what V3 had done to him, stroking his private parts while providing care. She (V6) told his nurse on duty V7 (Licensed Practical Nurse -LPN) the same day, but she does not remember the exact date R2 told her. V6 said she only puts barrier cream on the buttocks, never on the penis, and when she cleans the penis area, she never strokes the resident because she was taught in school never to go back and forth on private parts.</p> <p>On 1/26/2024 at 2:35pm, V4 (Staffing coordinator) said that she was doing her rounds and when she come to R2's room, he said that he did not want the male CNA to provide care to him anymore. (V3 was identified as the staff R2 was referring to) and said the way V3 was providing ADL care was very rough and he did not want him. R2 said V3 was rolling him over too quickly, and R2 did not want V3 to take care of him. V4 said R2 told her about V3 at about 9:00am yesterday, 1/25/2024. V4 said R2 did not tell her which day this happened, all he said was that he does not want V3 to take care of him. V4 said she came down and told V1(Administrator) about a little after 9:00am that R2 had complained about V3 being rough. V4 said V3 was escorted out of the building pending investigations.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>On 01/26/2024 at 3:20pm, V9 (Licensed Practical Nurse-LPN-Agency) said she was passing medications in the morning yesterday, 1/25/2024, during the evening shift about 8:30pm. R1's family arrived and started talking to R1. V9 said she stepped out and gave the family space, then after a while, R1's wife came out screaming to her (V9) and said R1 was sexually abused and no one had told her about it. V9 said she further inquired from R1's family member what happened and R1's family member said that a male CNA had (Jagged) rubbed R1's penis back and forth, masturbating R1. V9 said she called V1(Administrator) at about 9:00pm and informed him, then she let R1's family speak with V1. V9 said when she went back to the unit, she found the police and the fire fighters in R1's room, and the fire fighters asked for the face sheet for R1, and the police pulled V9 to the side to ask her what happened. V9 said she really did not know what happened since she did not get a chance to speak with R1 or his family about the issue before the police arrived. V9 stated the police stayed until about 10:00pm, and the fire fighters took R1 to the hospital after the family requested him to be sent out. V9 said she did not get a chance to speak with R1 about the incidence before he was sent out. V9 said R1's family are the ones who called the police.</p> <p>On 1/28/2024 at 11:06am V13(MDS /Clinical Care Coordinator-RN), said R2's MDS dated [DATE] section GG & H Documents R2 is always incontinent for urinary, bowel, and his care plan last updated 1/28/24 documents R2 needs one person assist with all ADLs except transfers and eating. V13 stated R2's MDS Section C dated 10/25/23 documents R2's Brief Interview for Mental Status (BIMS) as 15/15 indicating R2 is cognitively intact, which means R2 can understand and make decisions for himself.</p> <p>On 1/28/2024 1:15pm V15(Licensed Practical Nurse) said V6 (CNA) come to her just before lunch on 1/25/2023 and told her that R2 did not want to have V3 as his CNA because R3 was rough with R2 during ADL care. V15 said and she told V4 (CNA Supervisor/Staffing coordinator) not to assign V3 to R2. V15 said V4 told her she will go talk to R2. V15 said she left it at that and went to pass medications and when she got to R2, he said that V3 was rough while he was bathing R2, and he did not want him to provide ADL care to him anymore.</p> <p>Reviewed R1's current Physician Order Sheet (POS) and it does not document an order for cream to penis, and it is not listed in current ALD care plan.</p> <p>Reviewed R2's current Physician Order Sheet (POS) and it does not document an order for cream to penis, and it is not listed in current ALD care plan.</p> <p>R1's Police report number dated 1/25/2024 is JH128282.</p> <p>R2's Facility Reported Incident Report to IDPH dated 1/25/2024 documents: On 1/25/2024 at approximately 9:20am, V4 (CNA Supervisor/Staffing Coordinator) was completing CNA rounds on R2 when R2 alleged that 2-3 days ago, V3 (CNA) provided rough ADL care and repositioning.</p> <p>R1's Facility Reported Incident Report to IDPH dated 1/25/2024 reported sexual and physical abuse by V3.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Facility policy titled Abuse and Neglect, dated 7/14/23 documents: -It is the policy of the facility to provide professional care and services in an environment that is free from any type of abuse, corporal punishment, misappropriation of property, exploitation, neglect, and mistreatment. -Abuse is willful infliction of mistreatment, injury, unreasonable confinement, intimidation, or punishment. Abuse assumes intent to harm, but inadvertent or careless behavior done deliberately that results in harm may be considered abuse. -Sexual abuse is defined as non-consensual sexual contact of any type with a resident. -Mental abuse includes but not limited to humiliation, harassment, threats to bodily harm, punishment, isolation (involuntary, imposed seclusion) or deprivation to provoke fear or shame.</p>